



AG(A&E)/ITSC//AMC_IT/2022-23

Dt.20.03.2023

NOTICE INVITING TENDER

Sub: Annual Maintenance contract for
Desktops/Servers/Printers/Scanners / Projectors/Digital Display/
Conference Cameras/Laptops– Reg.

Bids are invited for the Annual Maintenance Contract (AMC) for **Desktops/Servers/Printers/Scanners/Projectors/DigitalDisplay/ConferenceCameras/Laptops** as per specifications enclosed as Annexure I. The period of AMC is as per the Annexure I enclosed. The terms and conditions of the AMC are as per Annexure II enclosed in addition to GeM terms and conditions. The rates of AMC for **Desktops/Servers/Printers/Scanners/Projectors/DigitalDisplay/ConferenceCameras/Laptops** should be mentioned as follows:

(in Rupees)

S.No	Item Description	Cost before Tax	Tax @ %	Total Cost Rs.
A	B	C	D	E=C+D
1	DESKTOPS			
2	SERVERS			
3	PRINTERS			
4	SCANNERS			
5	PROJECTORS			
6	DIGITAL DISPLAYS			
7	CONFERENCE CAMERAS			
8	LAPTOPS			
	TOTAL AMOUNT			

Note : Individual breakup in separate sheet should be enclosed

The quotation should be sent in a sealed cover superscribed, “**ANNUAL MAINTENANCE CONTRACT FOR IT HARDWARE**” and addressed to:

Senior Deputy Accountant General (Administration),
Office of the Accountant General (A&E),
361 Anna Salai, Chennai-600 018

so as to reach this office before **28.03.2023(5.45PM)**.

No notice will be taken of the tenders received after the prescribed time. This office reserves the right to accept or reject any or all the offers in part or in full without assigning any reason.

The AMC proposal should include all hardware mentioned in Annexure I and AMC will be entered into with a single vendor.**AMC PROPOSAL EXCLUDING ANY HARDWARE WILL NOT BE CONSIDERED.**

Yours faithfully,

Sd/-

SR.ACCOUNTS OFFICER/ITSC

ANNEXURE I A- SERVERS

Make	Model	Serial Number	Processor	Ram	HardDisk	Others	AMC Period
HP	DL 360G7	CN702705VT	X5650 2.66GHz x2	32 GB	300GB*5Nos 600GB*1No	DVD DRIVE	01-04-2023 to 31-03-2024
HP	DL 380G7	SGH02XN5H	X5620 2.40GHz x2	16 GB	300GB*3 Nos	DVD DRIVE	
WIPRO	NETPOWER	09BACX73800002 CPU1072791	X5460 3.16 GHz	8 GB	146GB*8 Nos	DVD DRIVE	
IBM	X3610	ME05000	Intel Xeon E5405 2GHz *2	12 GB	146GB*4 Nos	DVD DRIVE	
HP	DL 380 G6	SGH018X48T	Intel Xeon E5504 2GHz *2	12 GB	146GB*3 Nos	DVD DRIVE	
HP	DL 380 G6	SGH933664E	Intel Xeon E5504 2GHz *2	12 GB	146GB*3 Nos	DVD DRIVE	
HP	DL 180 G6	SGH2226PJN	Intel Xeon Quad core*2	8 GB	300GB*3 Nos	DVD DRIVE	
HP	DL 180 G6	SGH2226PJP	Intel Xeon Quad core*2	8 GB	300GB*3 Nos	DVD DRIVE	
HP	DL 580 G7	CN72150BCS	Intel Xeon MP E 7530,1.86 GHZ *4	48 GB	300GB *3Nos	DVD DRIVE	
HP	DL 580 G7	CN72150BCQ	Intel Xeon MP E 7530,1.86 GHZ*2	24 GB	300GB*3Nos	DVD DRIVE	
HP	DL 360 G9	CN761201N8	Intel Xeon E5-2609 v3 @ 1.90GHz	48GB	2*600 GB 2.4TB*6 Nos		
HP	Z2 WORKSTATION		Intel i7 -8700@3.2GHz	16GB	1TB * 2Nos		

ANNEXURE I B- DESKTOPS**TOTAL DESKTOP FOR AMC**

S.No	Desktop Make	Quantity	AMC Period
1	HCL/HP/LENOVO i3	265	01/04/2023-31/03/2024
2	WIPRO/HP/DELL i5	173	
	TOTAL	438	

S.NO.	CPU SERIAL NUMBER	MONITER	PROCESSOR	MAKE	AMC PERIOD
1	4123AA364976	18"LED	i3	HCL	01/04/2023-31/03/2024
2	4123AA364977	18"LED	i3	HCL	01/04/2023-31/03/2024
3	4123AA365018	18"LED	i3	HCL	01/04/2023-31/03/2024
4	4123AA365025	18"LED	i3	HCL	01/04/2023-31/03/2024
5	4123AA365070	18"LED	i3	HCL	01/04/2023-31/03/2024
6	4123AA365163	18"LED	i3	HCL	01/04/2023-31/03/2024
7	4123AA365200	18"LED	i3	HCL	01/04/2023-31/03/2024
8	4123AA365241	18"LED	i3	HCL	01/04/2023-31/03/2024
9	4123AA365245	18"LED	i3	HCL	01/04/2023-31/03/2024
10	4123AA365438	18"LED	i3	HCL	01/04/2023-31/03/2024
11	4123AA365473	18"LED	i3	HCL	01/04/2023-31/03/2024
12	4123AA365481	18"LED	i3	HCL	01/04/2023-31/03/2024
13	4123AA365346	18"LED	i3	HCL	01/04/2023-31/03/2024
14	5123AA387074	18"LED	i3	HCL	01/04/2023-31/03/2024
15	5123AA387079	18"LED	i3	HCL	01/04/2023-31/03/2024
16	5123AA387245	18"LED	i3	HCL	01/04/2023-31/03/2024
17	5123AA387252	18"LED	i3	HCL	01/04/2023-31/03/2024
18	5123AA390321	18"LED	i3	HCL	01/04/2023-31/03/2024
19	5123AA390324	18"LED	i3	HCL	01/04/2023-31/03/2024
20	5123AA390326	18"LED	i3	HCL	01/04/2023-31/03/2024
21	5123AA390329	18"LED	i3	HCL	01/04/2023-31/03/2024
22	5123AA390330	18"LED	i3	HCL	01/04/2023-31/03/2024
23	5123AA390331	18"LED	i3	HCL	01/04/2023-31/03/2024
24	5123AA390332	18"LED	i3	HCL	01/04/2023-31/03/2024
25	6111AA900835	18"LED	i3	HCL	01/04/2023-31/03/2024
26	6111AA900836	18"LED	i3	HCL	01/04/2023-31/03/2024
27	6111AA900837	18"LED	i3	HCL	01/04/2023-31/03/2024
28	6111AA900838	18"LED	i3	HCL	01/04/2023-31/03/2024
29	6111AA900840	18"LED	i3	HCL	01/04/2023-31/03/2024
30	6111AA900841	18"LED	i3	HCL	01/04/2023-31/03/2024
31	6111AA900842	18"LED	i3	HCL	01/04/2023-31/03/2024
32	6111AA900843	18"LED	i3	HCL	01/04/2023-31/03/2024
33	6111AA900845	18"LED	i3	HCL	01/04/2023-31/03/2024
34	6111AA900847	18"LED	i3	HCL	01/04/2023-31/03/2024

35	6111AA900848	18"LED	i3	HCL	01/04/2023-31/03/2024
36	6111AA900849	18"LED	i3	HCL	01/04/2023-31/03/2024
37	6111AA900850	18"LED	i3	HCL	01/04/2023-31/03/2024
38	6111AA900851	18"LED	i3	HCL	01/04/2023-31/03/2024
39	6111AA900853	18"LED	i3	HCL	01/04/2023-31/03/2024
40	6111AA900854	18"LED	i3	HCL	01/04/2023-31/03/2024
41	6111AA900855	18"LED	i3	HCL	01/04/2023-31/03/2024
42	6111AA900856	18"LED	i3	HCL	01/04/2023-31/03/2024
43	6111AA900857	18"LED	i3	HCL	01/04/2023-31/03/2024
44	6111AA900858	18"LED	i3	HCL	01/04/2023-31/03/2024
45	6111AA900859	18"LED	i3	HCL	01/04/2023-31/03/2024
46	6123AA395537	18"LED	i3	HCL	01/04/2023-31/03/2024
47	6123AA395722	18"LED	i3	HCL	01/04/2023-31/03/2024
48	6123AA395736	18"LED	i3	HCL	01/04/2023-31/03/2024
49	6123AA395987	18"LED	i3	HCL	01/04/2023-31/03/2024
50	6123AA395997	18"LED	i3	HCL	01/04/2023-31/03/2024
51	6123AA397120	18"LED	i3	HCL	01/04/2023-31/03/2024
52	6123AA397196	18"LED	i3	HCL	01/04/2023-31/03/2024
53	6123AA397280	18"LED	i3	HCL	01/04/2023-31/03/2024
54	6123AA397282	18"LED	i3	HCL	01/04/2023-31/03/2024
55	6123AA397324	18"LED	i3	HCL	01/04/2023-31/03/2024
56	6123AA397355	18"LED	i3	HCL	01/04/2023-31/03/2024
57	6123AA399525	18"LED	i3	HCL	01/04/2023-31/03/2024
58	6123AA399606	18"LED	i3	HCL	01/04/2023-31/03/2024
59	6123AA399698	18"LED	i3	HCL	01/04/2023-31/03/2024
60	6123AA399727	18"LED	i3	HCL	01/04/2023-31/03/2024
61	6123AA399740	18"LED	i3	HCL	01/04/2023-31/03/2024
62	6123AA399765	18"LED	i3	HCL	01/04/2023-31/03/2024
63	6123AA413562	18"LED	i3	HCL	01/04/2023-31/03/2024
64	INA217TVG7	18"LED	i3	HP	01/04/2023-31/03/2024
65	INA217TVG8	18"LED	i3	HP	01/04/2023-31/03/2024
66	INA217TVG9	18"LED	i3	HP	01/04/2023-31/03/2024
67	INA217TVGB	18"LED	i3	HP	01/04/2023-31/03/2024
68	INA217TVGD	18"LED	i3	HP	01/04/2023-31/03/2024
69	INA217TVGF	18"LED	i3	HP	01/04/2023-31/03/2024
70	INA217TVGG	18"LED	i3	HP	01/04/2023-31/03/2024
71	INA217TVGH	18"LED	i3	HP	01/04/2023-31/03/2024
72	INA217TVGJ	18"LED	i3	HP	01/04/2023-31/03/2024
73	INA217TVGK	18"LED	i3	HP	01/04/2023-31/03/2024
74	INA217TVGL	18"LED	i3	HP	01/04/2023-31/03/2024
75	INA217TVGM	18"LED	i3	HP	01/04/2023-31/03/2024
76	INA217TVGN	18"LED	i3	HP	01/04/2023-31/03/2024
77	INA217TVGP	18"LED	i3	HP	01/04/2023-31/03/2024
78	INA217TVGR	18"LED	i3	HP	01/04/2023-31/03/2024

79	INA217TVGR	18"LED	i3	HP	01/04/2023-31/03/2024
80	INA217TVGS	18"LED	i3	HP	01/04/2023-31/03/2024
81	INA217TVGV	18"LED	i3	HP	01/04/2023-31/03/2024
82	INA217TVGX	18"LED	i3	HP	01/04/2023-31/03/2024
83	INA217TVGY	18"LED	i3	HP	01/04/2023-31/03/2024
84	INA217TVGZ	18"LED	i3	HP	01/04/2023-31/03/2024
85	INA217TVH1	18"LED	i3	HP	01/04/2023-31/03/2024
86	INA217TVH2	18"LED	i3	HP	01/04/2023-31/03/2024
87	INA217TVH3	18"LED	i3	HP	01/04/2023-31/03/2024
88	INA217TVH4	18"LED	i3	HP	01/04/2023-31/03/2024
89	INA217TVH5	18"LED	i3	HP	01/04/2023-31/03/2024
90	INA217TVH6	18"LED	i3	HP	01/04/2023-31/03/2024
91	INA217TVH7	18"LED	i3	HP	01/04/2023-31/03/2024
92	INA217TVH8	18"LED	i3	HP	01/04/2023-31/03/2024
93	INA217TVH9	18"LED	i3	HP	01/04/2023-31/03/2024
94	INA217TVHB	18"LED	i3	HP	01/04/2023-31/03/2024
95	INA217TVHC	18"LED	i3	HP	01/04/2023-31/03/2024
96	INA217TVHD	18"LED	i3	HP	01/04/2023-31/03/2024
97	INA217TVHF	18"LED	i3	HP	01/04/2023-31/03/2024
98	INA217TVHG	18"LED	i3	HP	01/04/2023-31/03/2024
99	INA217TVHH	18"LED	i3	HP	01/04/2023-31/03/2024
100	INA217TVHJ	18"LED	i3	HP	01/04/2023-31/03/2024
101	INA217TVHK	18"LED	i3	HP	01/04/2023-31/03/2024
102	INA217TVHL	18"LED	i3	HP	01/04/2023-31/03/2024
103	INA217TVHM	18"LED	i3	HP	01/04/2023-31/03/2024
104	INA217TVHP	18"LED	i3	HP	01/04/2023-31/03/2024
105	INA217TVHQ	18"LED	i3	HP	01/04/2023-31/03/2024
106	INA217TVHS	18"LED	i3	HP	01/04/2023-31/03/2024
107	INA217TVHT	18"LED	i3	HP	01/04/2023-31/03/2024
108	INA217TVHV	18"LED	i3	HP	01/04/2023-31/03/2024
109	INA217TVHW	18"LED	i3	HP	01/04/2023-31/03/2024
110	INA217TVHX	18"LED	i3	HP	01/04/2023-31/03/2024
111	INA217TVHY	18"LED	i3	HP	01/04/2023-31/03/2024
112	INA221VMR7	18"LED	i3	HP	01/04/2023-31/03/2024
113	INA226WY2L	18"LED	i3	HP	01/04/2023-31/03/2024
114	INA226WY48	18"LED	i3	HP	01/04/2023-31/03/2024
115	INA226WY4D	18"LED	i3	HP	01/04/2023-31/03/2024
116	INA226WY4L	18"LED	i3	HP	01/04/2023-31/03/2024
117	INA226WY5C	18"LED	i3	HP	01/04/2023-31/03/2024
118	INA226WY5K	18"LED	i3	HP	01/04/2023-31/03/2024
119	INA226WY5R	18"LED	i3	HP	01/04/2023-31/03/2024
120	INA226WY5S	18"LED	i3	HP	01/04/2023-31/03/2024
121	INA226WY5Z	18"LED	i3	HP	01/04/2023-31/03/2024
122	INA226WY6P	18"LED	i3	HP	01/04/2023-31/03/2024

123	INA226WY75	18"LED	i3	HP	01/04/2023-31/03/2024
124	INA226WY7G	18"LED	i3	HP	01/04/2023-31/03/2024
125	INA226WY8C	18"LED	i3	HP	01/04/2023-31/03/2024
126	INA229XTKH	18"LED	i3	HP	01/04/2023-31/03/2024
127	INA229XTKK	18"LED	i3	HP	01/04/2023-31/03/2024
128	INA229XTKW	18"LED	i3	HP	01/04/2023-31/03/2024
129	INA229XTKZ	18"LED	i3	HP	01/04/2023-31/03/2024
130	INA229XTL4	18"LED	i3	HP	01/04/2023-31/03/2024
131	INA229XTLQ	18"LED	i3	HP	01/04/2023-31/03/2024
132	INA229XTLS	18"LED	i3	HP	01/04/2023-31/03/2024
133	INA229XTLX	18"LED	i3	HP	01/04/2023-31/03/2024
134	INA229XTLZ	18"LED	i3	HP	01/04/2023-31/03/2024
135	INA229XTM1	18"LED	i3	HP	01/04/2023-31/03/2024
136	INA229XTM3	18"LED	i3	HP	01/04/2023-31/03/2024
137	INA229XTM7	18"LED	i3	HP	01/04/2023-31/03/2024
138	INA229XTM9	18"LED	i3	HP	01/04/2023-31/03/2024
139	INA229XTMC	18"LED	i3	HP	01/04/2023-31/03/2024
140	INA229XTMD	18"LED	i3	HP	01/04/2023-31/03/2024
141	131GVM00700002	18"LED	i5	WIPRO	01/04/2023-31/03/2024
142	131GVM00700003	18"LED	i5	WIPRO	01/04/2023-31/03/2024
143	131GVM00700004	18"LED	i5	WIPRO	01/04/2023-31/03/2024
144	131GVM00700005	18"LED	i5	WIPRO	01/04/2023-31/03/2024
145	131GVM00700006	18"LED	i5	WIPRO	01/04/2023-31/03/2024
146	131GVM00700007	18"LED	i5	WIPRO	01/04/2023-31/03/2024
147	131GVM00700009	18"LED	i5	WIPRO	01/04/2023-31/03/2024
148	131GVM00700010	18"LED	i5	WIPRO	01/04/2023-31/03/2024
149	131GVM00700011	18"LED	i5	WIPRO	01/04/2023-31/03/2024
150	131GVM00700012	18"LED	i5	WIPRO	01/04/2023-31/03/2024
151	131GVM00700013	18"LED	i5	WIPRO	01/04/2023-31/03/2024
152	131GVM00700014	18"LED	i5	WIPRO	01/04/2023-31/03/2024
153	131GVM00700015	18"LED	i5	WIPRO	01/04/2023-31/03/2024
154	131GVM00700016	18"LED	i5	WIPRO	01/04/2023-31/03/2024
155	131GVM00700017	18"LED	i5	WIPRO	01/04/2023-31/03/2024
156	131GVM00700018	18"LED	i5	WIPRO	01/04/2023-31/03/2024
157	131GVM00700019	18"LED	i5	WIPRO	01/04/2023-31/03/2024
158	131GVM00700020	18"LED	i5	WIPRO	01/04/2023-31/03/2024
159	131GVM00700021	18"LED	i5	WIPRO	01/04/2023-31/03/2024
160	131GVM00700022	18"LED	i5	WIPRO	01/04/2023-31/03/2024
161	131GVM00700023	18"LED	i5	WIPRO	01/04/2023-31/03/2024
162	131GVM00700024	18"LED	i5	WIPRO	01/04/2023-31/03/2024
163	131GVM00700025	18"LED	i5	WIPRO	01/04/2023-31/03/2024
164	131GVM00700026	18"LED	i5	WIPRO	01/04/2023-31/03/2024
165	131GVM00700027	18"LED	i5	WIPRO	01/04/2023-31/03/2024
166	131GVM00700028	18"LED	i5	WIPRO	01/04/2023-31/03/2024

167	131GVM00700029	18"LED	i5	WIPRO	01/04/2023-31/03/2024
168	131GVM00700030	18"LED	i5	WIPRO	01/04/2023-31/03/2024
169	131GVM00700031	18"LED	i5	WIPRO	01/04/2023-31/03/2024
170	131GVM00700033	18"LED	i5	WIPRO	01/04/2023-31/03/2024
171	131GVM00700034	18"LED	i5	WIPRO	01/04/2023-31/03/2024
172	131GVM00700035	18"LED	i5	WIPRO	01/04/2023-31/03/2024
173	131GVM00700036	18"LED	i5	WIPRO	01/04/2023-31/03/2024
174	131GVM00700037	18"LED	i5	WIPRO	01/04/2023-31/03/2024
175	131GVM00700038	18"LED	i5	WIPRO	01/04/2023-31/03/2024
176	131GVM00700039	18"LED	i5	WIPRO	01/04/2023-31/03/2024
177	131GVM00700040	18"LED	i5	WIPRO	01/04/2023-31/03/2024
178	131GVM00700042	18"LED	i5	WIPRO	01/04/2023-31/03/2024
179	131GVM00700043	18"LED	i5	WIPRO	01/04/2023-31/03/2024
180	131GVM00700044	18"LED	i5	WIPRO	01/04/2023-31/03/2024
181	131GVM00700045	18"LED	i5	WIPRO	01/04/2023-31/03/2024
182	131GVM00700046	18"LED	i5	WIPRO	01/04/2023-31/03/2024
183	131GVM00700047	18"LED	i5	WIPRO	01/04/2023-31/03/2024
184	131GVM00700048	18"LED	i5	WIPRO	01/04/2023-31/03/2024
185	131GVM00700049	18"LED	i5	WIPRO	01/04/2023-31/03/2024
186	131GVM00700050	18"LED	i5	WIPRO	01/04/2023-31/03/2024
187	131GVM00700051	18"LED	i5	WIPRO	01/04/2023-31/03/2024
188	131GVM00700052	18"LED	i5	WIPRO	01/04/2023-31/03/2024
189	131GVM00700053	18"LED	i5	WIPRO	01/04/2023-31/03/2024
190	131GVM00700055	18"LED	i5	WIPRO	01/04/2023-31/03/2024
191	131GVM00700056	18"LED	i5	WIPRO	01/04/2023-31/03/2024
192	131GVM00700057	18"LED	i5	WIPRO	01/04/2023-31/03/2024
193	131GVM00700058	18"LED	i5	WIPRO	01/04/2023-31/03/2024
194	131GVM00700059	18"LED	i5	WIPRO	01/04/2023-31/03/2024
195	131GVM00700060	18"LED	i5	WIPRO	01/04/2023-31/03/2024
196	131GVM00700061	18"LED	i5	WIPRO	01/04/2023-31/03/2024
197	131GVM00700062	18"LED	i5	WIPRO	01/04/2023-31/03/2024
198	131GVM00700063	18"LED	i5	WIPRO	01/04/2023-31/03/2024
199	131GVM00700064	18"LED	i5	WIPRO	01/04/2023-31/03/2024
200	131GVM00700065	18"LED	i5	WIPRO	01/04/2023-31/03/2024
201	131GVM00700066	18"LED	i5	WIPRO	01/04/2023-31/03/2024
202	131GVM00700067	18"LED	i5	WIPRO	01/04/2023-31/03/2024
203	131GVM00700068	18"LED	i5	WIPRO	01/04/2023-31/03/2024
204	131GVM00700069	18"LED	i5	WIPRO	01/04/2023-31/03/2024
205	131GVM00700070	18"LED	i5	WIPRO	01/04/2023-31/03/2024
206	131GVM00700071	18"LED	i5	WIPRO	01/04/2023-31/03/2024
207	131GVM00700072	18"LED	i5	WIPRO	01/04/2023-31/03/2024
208	131GVM00700073	18"LED	i5	WIPRO	01/04/2023-31/03/2024
209	131GVM00700074	18"LED	i5	WIPRO	01/04/2023-31/03/2024
210	131GVM00700075	18"LED	i5	WIPRO	01/04/2023-31/03/2024

211	131GVM00700076	18"LED	i5	WIPRO	01/04/2023-31/03/2024
212	131GVM00700077	18"LED	i5	WIPRO	01/04/2023-31/03/2024
213	131GVM00700078	18"LED	i5	WIPRO	01/04/2023-31/03/2024
214	131GVM00700079	18"LED	i5	WIPRO	01/04/2023-31/03/2024
215	131GVM00700080	18"LED	i5	WIPRO	01/04/2023-31/03/2024
216	131GVM00700081	18"LED	i5	WIPRO	01/04/2023-31/03/2024
217	131GVM00700082	18"LED	i5	WIPRO	01/04/2023-31/03/2024
218	131GVM00700083	18"LED	i5	WIPRO	01/04/2023-31/03/2024
219	131GVM00700084	18"LED	i5	WIPRO	01/04/2023-31/03/2024
220	131GVM00700085	18"LED	i5	WIPRO	01/04/2023-31/03/2024
221	131GVM00700086	18"LED	i5	WIPRO	01/04/2023-31/03/2024
222	131GVM00700087	18"LED	i5	WIPRO	01/04/2023-31/03/2024
223	131GVM00700088	18"LED	i5	WIPRO	01/04/2023-31/03/2024
224	131GVM00700089	18"LED	i5	WIPRO	01/04/2023-31/03/2024
225	131GVM00700090	18"LED	i5	WIPRO	01/04/2023-31/03/2024
226	131GVM00700091	18"LED	i5	WIPRO	01/04/2023-31/03/2024
227	131GVM00700092	18"LED	i5	WIPRO	01/04/2023-31/03/2024
228	131GVM00700093	18"LED	i5	WIPRO	01/04/2023-31/03/2024
229	131GVM00700094	18"LED	i5	WIPRO	01/04/2023-31/03/2024
230	131GVM00700095	18"LED	i5	WIPRO	01/04/2023-31/03/2024
231	131GVM00700096	18"LED	i5	WIPRO	01/04/2023-31/03/2024
232	131GVM00700097	18"LED	i5	WIPRO	01/04/2023-31/03/2024
233	131GVM00700098	18"LED	i5	WIPRO	01/04/2023-31/03/2024
234	131GVM00700099	18"LED	i5	WIPRO	01/04/2023-31/03/2024
235	131GVM00700100	18"LED	i5	WIPRO	01/04/2023-31/03/2024
236	131GVM00700101	18"LED	i5	WIPRO	01/04/2023-31/03/2024
237	131GVM00700102	18"LED	i5	WIPRO	01/04/2023-31/03/2024
238	131GVM00700103	18"LED	i5	WIPRO	01/04/2023-31/03/2024
239	131GVM00700104	18"LED	i5	WIPRO	01/04/2023-31/03/2024
240	131GVM00700105	18"LED	i5	WIPRO	01/04/2023-31/03/2024
241	PG009R86	19"LED	i3	LENOVO	01/04/2023-31/03/2024
242	PG009R89	19"LED	i3	LENOVO	01/04/2023-31/03/2024
243	PG009R8G	19"LED	i3	LENOVO	01/04/2023-31/03/2024
244	PG009R8K	19"LED	i3	LENOVO	01/04/2023-31/03/2024
245	PG009R90	19"LED	i3	LENOVO	01/04/2023-31/03/2024
246	PG009R99	19"LED	i3	LENOVO	01/04/2023-31/03/2024
247	PG009RA0	19"LED	i3	LENOVO	01/04/2023-31/03/2024
248	PG009RA8	19"LED	i3	LENOVO	01/04/2023-31/03/2024
249	PG009RAE	19"LED	i3	LENOVO	01/04/2023-31/03/2024
250	PG009RAP	19"LED	i3	LENOVO	01/04/2023-31/03/2024
251	PG009RBA	19"LED	i3	LENOVO	01/04/2023-31/03/2024
252	PG009RBD	19"LED	i3	LENOVO	01/04/2023-31/03/2024
253	PG009R9C	19"LED	i3	LENOVO	01/04/2023-31/03/2024
254	PG009R80	19"LED	i3	LENOVO	01/04/2023-31/03/2024

255	PG009R82	19"LED	i3	LENOVO	01/04/2023-31/03/2024
256	PG009R83	19"LED	i3	LENOVO	01/04/2023-31/03/2024
257	PG009R84	19"LED	i3	LENOVO	01/04/2023-31/03/2024
258	PG009R8B	19"LED	i3	LENOVO	01/04/2023-31/03/2024
259	PG009R8J	19"LED	i3	LENOVO	01/04/2023-31/03/2024
260	PG009R8T	19"LED	i3	LENOVO	01/04/2023-31/03/2024
261	PG009R8U	19"LED	i3	LENOVO	01/04/2023-31/03/2024
262	PG009R9B	19"LED	i3	LENOVO	01/04/2023-31/03/2024
263	PG009R9J	19"LED	i3	LENOVO	01/04/2023-31/03/2024
264	PG009R9P	19"LED	i3	LENOVO	01/04/2023-31/03/2024
265	PG009RA3	19"LED	i3	LENOVO	01/04/2023-31/03/2024
266	PG009RA6	19"LED	i3	LENOVO	01/04/2023-31/03/2024
267	PG009RAG	19"LED	i3	LENOVO	01/04/2023-31/03/2024
268	PG009RAJ	19"LED	i3	LENOVO	01/04/2023-31/03/2024
269	PG009RAL	19"LED	i3	LENOVO	01/04/2023-31/03/2024
270	PG009RAX	19"LED	i3	LENOVO	01/04/2023-31/03/2024
271	PG009RAZ	19"LED	i3	LENOVO	01/04/2023-31/03/2024
272	PG009RB0	19"LED	i3	LENOVO	01/04/2023-31/03/2024
273	PG009RB1	19"LED	i3	LENOVO	01/04/2023-31/03/2024
274	PG009RB2	19"LED	i3	LENOVO	01/04/2023-31/03/2024
275	PG009RBC	19"LED	i3	LENOVO	01/04/2023-31/03/2024
276	PG009RBH	19"LED	i3	LENOVO	01/04/2023-31/03/2024
277	PG009RBJ	19"LED	i3	LENOVO	01/04/2023-31/03/2024
278	PG009RBN	19"LED	i3	LENOVO	01/04/2023-31/03/2024
279	PG009RBP	19"LED	i3	LENOVO	01/04/2023-31/03/2024
280	PG009RBQ	19"LED	i3	LENOVO	01/04/2023-31/03/2024
281	PG009RBR	19"LED	i3	LENOVO	01/04/2023-31/03/2024
282	PG009RBS	19"LED	i3	LENOVO	01/04/2023-31/03/2024
283	PG009RBT	19"LED	i3	LENOVO	01/04/2023-31/03/2024
284	PG009RBW	19"LED	i3	LENOVO	01/04/2023-31/03/2024
285	PG009RC2	19"LED	i3	LENOVO	01/04/2023-31/03/2024
286	PG009RC4	19"LED	i3	LENOVO	01/04/2023-31/03/2024
287	PG009RC5	19"LED	i3	LENOVO	01/04/2023-31/03/2024
288	INA609YZV6	19"LED	i3	HP	01/04/2023-31/03/2024
289	INA609Z65C	19"LED	i3	HP	01/04/2023-31/03/2024
290	INA609YZQQ	19"LED	i3	HP	01/04/2023-31/03/2024
291	INA609Z65R	19"LED	i3	HP	01/04/2023-31/03/2024
292	INA609YZTJ	19"LED	i3	HP	01/04/2023-31/03/2024
293	INA609Z663	19"LED	i3	HP	01/04/2023-31/03/2024
294	INA609YZVZ	19"LED	i3	HP	01/04/2023-31/03/2024
295	INA609YZW9	19"LED	i3	HP	01/04/2023-31/03/2024
296	INA609YZQZ	19"LED	i3	HP	01/04/2023-31/03/2024
297	INA609Z63H	19"LED	i3	HP	01/04/2023-31/03/2024
298	INA609YZWS	19"LED	i3	HP	01/04/2023-31/03/2024

299	INA611ZR8C	19"LED	i5	HP	01/04/2023-31/03/2024
300	INA611ZRBZ	19"LED	i5	HP	01/04/2023-31/03/2024
301	INA609YZPR	19"LED	i3	HP	01/04/2023-31/03/2024
302	INA609Z5ZX	19"LED	i3	HP	01/04/2023-31/03/2024
303	INA609Z65J	19"LED	i3	HP	01/04/2023-31/03/2024
304	INA611ZRDW	19"LED	i5	HP	01/04/2023-31/03/2024
305	INA609Z65G	19"LED	i3	HP	01/04/2023-31/03/2024
306	INA609Z61K	19"LED	i3	HP	01/04/2023-31/03/2024
307	INA609Z65N	19"LED	i3	HP	01/04/2023-31/03/2024
308	INA609Z62B	19"LED	i3	HP	01/04/2023-31/03/2024
309	INA611ZR9X	19"LED	i5	HP	01/04/2023-31/03/2024
310	INA609Z64P	19"LED	i3	HP	01/04/2023-31/03/2024
311	INA609Z668	19"LED	i3	HP	01/04/2023-31/03/2024
312	INA609YZWP	19"LED	i3	HP	01/04/2023-31/03/2024
313	INA611ZR9C	19"LED	i5	HP	01/04/2023-31/03/2024
314	INA609Z66C	19"LED	i3	HP	01/04/2023-31/03/2024
315	INA611ZQP4	19"LED	i5	HP	01/04/2023-31/03/2024
316	INA609YZQL	19"LED	i3	HP	01/04/2023-31/03/2024
317	INA609Z667	19"LED	i3	HP	01/04/2023-31/03/2024
318	INA609Z624	19"LED	i3	HP	01/04/2023-31/03/2024
319	INA611ZR89	19"LED	i5	HP	01/04/2023-31/03/2024
320	INA609Z63T	19"LED	i3	HP	01/04/2023-31/03/2024
321	INA609Z62M	19"LED	i3	HP	01/04/2023-31/03/2024
322	INA609Z5WW	19"LED	i3	HP	01/04/2023-31/03/2024
323	INA609Z5ZS	19"LED	i3	HP	01/04/2023-31/03/2024
324	INA609Z65T	19"LED	i3	HP	01/04/2023-31/03/2024
325	INA609Z65Q	19"LED	i3	HP	01/04/2023-31/03/2024
326	INA609Z61P	19"LED	i3	HP	01/04/2023-31/03/2024
327	INA611ZRGT	19"LED	i5	HP	01/04/2023-31/03/2024
328	INA609YZXX	19"LED	i3	HP	01/04/2023-31/03/2024
329	INA611ZR7Z	19"LED	i5	HP	01/04/2023-31/03/2024
330	INA609Z64V	19"LED	i3	HP	01/04/2023-31/03/2024
331	SGH610R28G	19"LED	i3	HP	01/04/2023-31/03/2024
332	SGH610R28S	19"LED	i3	HP	01/04/2023-31/03/2024
333	INA609YZZG	19"LED	i3	HP	01/04/2023-31/03/2024
334	INA609Z62D	19"LED	i3	HP	01/04/2023-31/03/2024
335	INA609Z661	19"LED	i3	HP	01/04/2023-31/03/2024
336	INA611ZRJ9	19"LED	i5	HP	01/04/2023-31/03/2024
337	INA609Z5YB	19"LED	i3	HP	01/04/2023-31/03/2024
338	INA609Z63Q	19"LED	i3	HP	01/04/2023-31/03/2024
339	INA611ZR87	19"LED	i5	HP	01/04/2023-31/03/2024
340	INA609Z655	19"LED	i3	HP	01/04/2023-31/03/2024
341	INA609Z665	19"LED	i3	HP	01/04/2023-31/03/2024
342	INA611ZRBJ	19"LED	i5	HP	01/04/2023-31/03/2024

343	INA611ZRFC	19"LED	i5	HP	01/04/2023-31/03/2024
344	SGH610R28D	19"LED	i3	HP	01/04/2023-31/03/2024
345	INA611ZRGG	19"LED	i5	HP	01/04/2023-31/03/2024
346	INA611ZRDY	19"LED	i5	HP	01/04/2023-31/03/2024
347	INA609Z5Y6	19"LED	i3	HP	01/04/2023-31/03/2024
348	SGH610R28P	19"LED	i3	HP	01/04/2023-31/03/2024
349	SGH610R28K	19"LED	i3	HP	01/04/2023-31/03/2024
350	INA609Z621	19"LED	i3	HP	01/04/2023-31/03/2024
351	INA609Z64G	19"LED	i3	HP	01/04/2023-31/03/2024
352	SGH610R28Q	19"LED	i3	HP	01/04/2023-31/03/2024
353	INA609YZQK	19"LED	i3	HP	01/04/2023-31/03/2024
354	INA609Z63N	19"LED	i3	HP	01/04/2023-31/03/2024
355	INA609Z642	19"LED	i3	HP	01/04/2023-31/03/2024
356	INA609YZR3	19"LED	i3	HP	01/04/2023-31/03/2024
357	INA609Z653	19"LED	i3	HP	01/04/2023-31/03/2024
358	INA609Z65X	19"LED	i3	HP	01/04/2023-31/03/2024
359	INA609Z640	19"LED	i3	HP	01/04/2023-31/03/2024
360	INA611ZRCN	19"LED	i5	HP	01/04/2023-31/03/2024
361	INA611ZRFL	19"LED	i5	HP	01/04/2023-31/03/2024
362	INA611ZR8F	19"LED	i5	HP	01/04/2023-31/03/2024
363	INA609Z5X1	19"LED	i3	HP	01/04/2023-31/03/2024
364	INA609Z61H	19"LED	i3	HP	01/04/2023-31/03/2024
365	SGH610R28L	19"LED	i3	HP	01/04/2023-31/03/2024
366	INA609Z64Z	19"LED	i3	HP	01/04/2023-31/03/2024
367	SGH610R28H	19"LED	i3	HP	01/04/2023-31/03/2024
368	INA609Z60L	19"LED	i3	HP	01/04/2023-31/03/2024
369	SGH610R28W	19"LED	i3	HP	01/04/2023-31/03/2024
370	INA609Z5Y5	19"LED	i3	HP	01/04/2023-31/03/2024
371	INA611ZRBD	19"LED	i5	HP	01/04/2023-31/03/2024
372	76GBFN2	19"LED	i5	DELL	01/04/2023-31/03/2024
373	77K6FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
374	75X4FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
375	7706FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
376	77H5FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
377	75NCFN2	19"LED	i5	DELL	01/04/2023-31/03/2024
378	77C8FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
379	77KDFN2	19"LED	i5	DELL	01/04/2023-31/03/2024
380	77T7FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
381	77G8FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
382	76LBFN2	19"LED	i5	DELL	01/04/2023-31/03/2024
383	76Y9FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
384	76W7FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
385	77D6FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
386	7764FN2	19"LED	i5	DELL	01/04/2023-31/03/2024

387	769BFN2	19"LED	i5	DELL	01/04/2023-31/03/2024
388	76X9FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
389	76S8FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
390	77HCFN2	19"LED	i5	DELL	01/04/2023-31/03/2024
391	7757FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
392	76N4FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
393	77BCFN2	19"LED	i5	DELL	01/04/2023-31/03/2024
394	75Z8FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
395	76BCFN2	19"LED	i5	DELL	01/04/2023-31/03/2024
396	77L8FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
397	773BFN2	19"LED	i5	DELL	01/04/2023-31/03/2024
398	75XCFN2	19"LED	i5	DELL	01/04/2023-31/03/2024
399	76D5FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
400	772CFN2	19"LED	i5	DELL	01/04/2023-31/03/2024
401	767CFN2	19"LED	i5	DELL	01/04/2023-31/03/2024
402	766CFN2	19"LED	i5	DELL	01/04/2023-31/03/2024
403	778DFN2	19"LED	i5	DELL	01/04/2023-31/03/2024
404	76F9FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
405	76P7FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
406	76JDFN2	19"LED	i5	DELL	01/04/2023-31/03/2024
407	77FDFN2	19"LED	i5	DELL	01/04/2023-31/03/2024
408	77J9FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
409	7616FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
410	75VBFN2	19"LED	i5	DELL	01/04/2023-31/03/2024
411	7636FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
412	7775FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
413	76Q9FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
414	77B4FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
415	76G6FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
416	75R7FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
417	7715FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
418	75SCFN2	19"LED	i5	DELL	01/04/2023-31/03/2024
419	7749FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
420	76Z6FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
421	771CFN2	19"LED	i5	DELL	01/04/2023-31/03/2024
422	7785FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
423	764DFN2	19"LED	i5	DELL	01/04/2023-31/03/2024
424	77F4FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
425	76R9FN2	19"LED	i5	DELL	01/04/2023-31/03/2024
426	4CE9382DFJ	19"LED	i3	HP	01/04/2023-31/03/2024
427	4CE9382DJ9	19"LED	i3	HP	01/04/2023-31/03/2024
428	4CE9382DJP	19"LED	i3	HP	01/04/2023-31/03/2024
429	4CE9382DKD	19"LED	i3	HP	01/04/2023-31/03/2024
430	4CE9382DKJ	19"LED	i3	HP	01/04/2023-31/03/2024

431	4CE9382DKM	19"LED	i3	HP	01/04/2023-31/03/2024
432	4CE9382DLR	19"LED	i3	HP	01/04/2023-31/03/2024
433	4CE9382DMG	19"LED	i3	HP	01/04/2023-31/03/2024
434	4CE9382DR4	19"LED	i3	HP	01/04/2023-31/03/2024
435	4CE9382DRP	19"LED	i3	HP	01/04/2023-31/03/2024
436	4CE9382DRR	19"LED	i3	HP	01/04/2023-31/03/2024
437	4CE9400DLO	19"LED	i3	HP	01/04/2023-31/03/2024
438	4CE9400DLV	19"LED	i3	HP	01/04/2023-31/03/2024

ANNEXURE I C - PRINTERS

S.No	Item Description	Quantity in NOS.	AMC Period
1	HP LASERJET P 1606 DN	12	01-04-2023 to 31-03-2024
2	HP LASERJET P 2015	1	
3	HP LASERJET 1020	2	
4	HP LASERJET 1022	1	
5	HP LASERJET 1007	1	
6	HP ALL-IN-ONE 6970	1	
7	HP ALL-IN-ONE 4625	1	
8	HP OFFICEJET 8100	1	
9	HP LASERJET M202DW	4	
10	CANON LBP 151	10	
11	HP M203DW	1	
12	EPSON L385 All in One Ink Tank Printer	3	
13	HP LASERJET M305DN	3	
14	CANON LBP 226	6	

ANNEXURE I D - SCANNERS

S.No	Item Description	Quantity in NOS.	AMC Period
1	CANON LiDE 220	5	01/04/2023-31/03/2024
2	KODAK i1190E	1	
3	CANON DRC 230 WITH FLATBED F102	3	
4	CANON DR F120	1	

ANNEXURE I E- PROJECTORS

S.No	Item Description	Quantity in NOS.	AMC Period
1	NEC M350 XG	1	01/04/2023- 31/03/2024
2	EPSON EB 525 W	1	
3	EPSON EB X	1	
4	EPSON EB X	1	

ANNEXURE I F- LAPTOP

SL NO	MAKE	PROCESSOR	RAM	HDD	AMC Period
1	DELL VOSTRO	CORE i5	8 GB	1 TB	01/04/2023 to 31/03/2024
2	DELL VOSTRO	CORE i5	8 GB	1 TB	
3	DELL VOSTRO	CORE i5	8 GB	1 TB	
4	DELL	CORE i5	8 GB	SSD 512 GB	
5	DELL	CORE i7	8 GB	1 TB	
6	HP	CORE i7	8 GB	SSD 512 GB	
7	HP	CORE i7	16 GB	SSD 128 GB & 1 TB HDD	

ANNEXURE I G- DIGITAL DISPLAY

S.No	Item Description	Quantity in NOS.	AMC Period
1	LG 49SE3KD digital signage	1	01/04/2023- 31/03/2024
2	LG	1	

ANNEXURE I H- CONFERENCE CAMERAS

S.No	Item Description	Quantity in NOS.	AMC Period
1	Conference Cam	1	01/04/2023- 31/03/2024
2	Logitech CC3000e Conference Cam	1	

Annexure II

General Terms and Conditions

1. The AMC proposal should include all hardware mentioned in Annexure and AMC will be entered into with a single vendor. **AMC PROPOSAL EXCLUDING ANY HARDWARE WILL NOT BE CONSIDERED.**
2. The bidder must have successfully completed /executed at least one supply order/contract for AMC for IT assets /similar services in the last three years from the date of issue of this RFP/tender enquiry with any Govt. organization/PSUs/Semi-Govt. organization/ reputed organization.
3. An annual value of supply orders/ contract not less than Rs.1 Crore during the last three financial years. Documentary evidence alongwith satisfactory contract order execution report(s) issued by the concerned organization should be enclosed by the bidder
4. **Two Qualified Experienced Resident Engineers** conversant with desktops and Printers maintenance should be present regularly in this Office during office hours (i.e. from 9.30 am to 6.00 pm) and such time as may be required during work exigencies. If required, the engineers should have to be present in office on Saturday/Sunday or on Public Holidays in case of exigencies.
5. One Senior Engineer proficient in working on different platforms viz. Windows 2003/2008/2012 Server, Active Directory Services, MS Exchange 2003 and above, Red Hat Enterprise Linux and Server management should be available in this office within two hours from the logging of Server related service calls. If required installation of the above mentioned Operating Systems and Applications with configurations as required by this office should be undertaken.
6. **The rates quoted should be valid till 31/03/2024.**
7. The **Bidder must have an office with own workshop at Chennai**, mandatorily to support the AMC work.
8. A Security Deposit of 10% of entire value of the AMC in the form of Demand Draft in favour of “PAO(IAD),Chennai” should be furnished by the successful bidder within 30 days of receipt of contract. The same shall be retained during the entire period of AMC.

The Security Deposit will not bear any interest during the period it is retained by this office. In case of any failure in maintenance on the part of the bidder, the same shall be forfeited.

9. The Contract shall be considered and made in accordance with the laws of the Republic of India. The contract shall be governed by and interpreted in accordance with the laws of the Republic of India.
10. **Arbitration:** All disputes or differences arising out of, or, in connection with the Contract shall be settled by bilateral discussions. Any dispute, disagreement or question arising out of or relating to the Contract or relating to construction or performance, which cannot be settled amicably, may be resolved through arbitration.
11. **Termination of Contract:** The Office shall have the right to terminate this Contract in part or in full in any of the following cases:
 - i) Repeated delay/poor response in handling Preventive/ Breakdown Maintenance.
 - ii) The Vendor is declared bankrupt or becomes insolvent.
 - iii) Breach of Contractual Obligations.
 - iv) Breach of security by the employees of the vendor firm.
 - v) Misbehaviour/Indiscipline by the employees of the vendor firm.
 - vi) As per decision of the Arbitration Tribunal
 - vii) Non furnishing of Security Deposit within stipulated time period
 - viii) Upon Office's discretion after giving a notice of 30 days.
12. The Lowest Bid will be decided upon the overall package quoted by the lowest bidder. The consideration of taxes and duties in evaluation process will be based on all taxes and duties (including those for which exemption certificates are issued) quoted by the Bidders will be considered. The ultimate cost to the Office would be the deciding factor for ranking of Bids. Unreasonably inflated or deflated bids may be avoided. This office reserves the absolute right to reject the bids which is unrealistically low or high and, cutting/alteration made in the tender shall render it invalid.

13. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price will prevail and the total price will be corrected. If there is a discrepancy between words and figures, the amount in words will prevail for calculation of price.
14. The cost price of the AMC for the specific Hardware should be mentioned in Col 'C' and the Tax, Levies and Duties for the specific Hardware should be mentioned in Col 'D' and the sum of Col 'C' and Col 'D' should be mentioned in Col 'E'
15. The rates approved are inclusive of all taxes/ duties and levies and no enhancement in rates will be admissible under any circumstances during the currency of this contract.
16. In case of miscalculation of price, if any, occurred in the commercial bid, as a part of addition/subtraction/multiplication/division of any tax/duty/levies or anything else, wherever the case may be, for the purpose of determining L1, the calculation will be corrected without changing the unit price and / or quantity.
17. The Lowest Acceptable Bid will be considered further for placement of contract/Supply Order after complete clarification and price negotiations as decided by the Office.
18. Any fictitious quote or quotes that are unreasonably low will be rejected.
19. Any non-adherence of terms and conditions of the contract or failure in maintenance or in any unforeseen circumstances including insolvency of the firm, the contract will be cancelled and the security deposit shall be forfeited. The additional cost of AMC if any incurred by this office with another vendor due to cancellation of the AMC should be borne by the firm.
20. In case of any dispute, the decision of the Accountant General (A&E) shall be final and binding

Sd/-

SR.ACCOUNTS OFFICER/ITSC

Additional Terms and Conditions for Desktops

1. **The Annual Maintenance contract for Desktops will be onsite comprehensive hardware support, which should include replacement and repair of equipment. The AMC should cover all components available in a desktop.**
2. The bidder should be the **direct vendor/authorized partner/service partner of any of the Original Equipment Manufacturer (OEM) brand of the Desktops** for which AMC is invited. The **certificate of authorization from OEM should be enclosed with the bid.**
3. **The successful vendor should provide 5Nos. of Core I3 desktops (with 19.5” LED/LCD monitor, 4GB RAM and 500 GB or above hard disk), 20 Nos each of keyboard and mouse as standby on commissioning of the contract. The quantity of stock of standby should be replenished as and when utilised.**
4. The spare replacement shall be of the same part available in this office. For any item, which is not available due to non-availability with the manufacturers / principal, an equivalent or higher part compatible with the defective part should be used for replacement. **The equivalent or higher part of the replacement should be of either INTEL/ASUS/GIGABYTE/MSI make in case of motherboard and SEAGATE/MAXTOR/WESTERN DIGITAL in case of hard disk**
5. The call logging should be taken care of by the resident engineers of the vendor stationed in this office. Any service call requiring replacement should be resolved within 1day and a maximum of 3days from the time of call.
6. Penalty charges will be deducted from subsequent quarterly bills for breakdown of desktops beyond resolution time. The rate of reduction is as follows:

Period of breakdown beyond default resolution time	Rate of reduction
From 4 th day to 7 th day	0.5% of the total per day cost of AMC for desktops per day
From 8 th day to 10 th day	1% of the total per day cost of AMC for desktops per day
From 11 th day to 15 th day	1.5% of the total per day cost of AMC for desktops per day
Beyond 15 days	2% of the total per day cost of AMC for desktops per day

7. If any of the desktops are replaced by this office, the AMC charges will be calculated proportionately for the remaining period.
8. The payment for AMC will be made quarterly

Sd/-

SR.ACCOUNTS OFFICER/ITSC

Additional Terms and Conditions for Servers

1. The Annual Maintenance Contract for Servers will be onsite comprehensive hardware support, which should include replacement and repair of equipment. **No part of the Servers should be excluded from the AMC support.**
2. The bidder should be direct **vendor/authorized partner/service partner of any of the Original Equipment Manufacturer (OEM)brand of the Servers** for which AMC is invited. The **certificate of authorization from OEM should be enclosed with the bid.**
3. The spare replacement shall be of the same part available in this office. For any item, which is not available due to non-availability with the manufacturers / principal, an equivalent or higher part compatible with the defective part should be used for replacement.
4. The service personnel should be available on call and when the call is logged for a complaint, the work should be attended to within 2 hours of the call log. Any service call requiring replacement should be resolved within 1day and a maximum of 2days from the time of call.
5. Penalty charges will be deducted from subsequent quarterly bills for breakdown of Servers beyond resolution time. The rate of reduction is as follows:

Period of breakdown beyond default resolution time	Rate of reduction
From 3 rd day to 7 th day	0.5% of the total per day cost of AMC for Servers per day
From 8 th day to 10 th day	1% of the total per day cost of AMC for Servers per day
From 11 th day to 15 th day	1.5% of the total per day cost of AMC for Servers per day
Beyond 15 days	2% of the total per day cost of AMC for Servers per day

6. If any of the Servers are replaced by this office, the AMC charges will be calculated proportionately for the remaining period.
7. The payment for AMC will be made quarterly.

Sd/-

SR.ACCOUNTS OFFICER/ITSC

**Additional Terms and Conditions for Printers/Scanners/Projectors/ Digital Display /
Conference Camera/Laptops**

1. The Annual Maintenance contract will be onsite comprehensive hardware support, which should include replacement and repair of equipment.
2. **All parts including adapters, display (except toner and ink cartridge in case of printers) should be covered under AMC for Printers/Scanners/Projectors / Digital Display / Conference Camera/Laptop**
3. The spare replacement shall be of the same part available in this office. For any item, which is **not available due to non-availability with the manufacturers / principal, an equivalent or** higher part compatible with the defective part should be used for replacement. In case of total replacement of **Printers/Scanners/Projectors / Digital Display / Conference Camera/Laptop** due to non-availability of spares, the **Printers/Scanners/Projectors / Digital Display / Conference Camera/Laptop** should be replaced with equivalent or higher specification. The toner technology should be the same as the existing printer.
4. If any of the **Printers/Scanners/Projectors / Digital Display / Conference Camera/Laptop** are replaced by this office, the AMC charges will be calculated proportionately for the remaining period.
5. The service personnel should be available on call and when the call is logged for a complaint, the work should be attended to within 4 hours of the call log. Any service call requiring replacement should be resolved within 1day and a maximum of 2days from the time of call.

6. Penalty charges will be deducted from subsequent quarterly bills for breakdown of Servers beyond resolution time. The rate of reduction is as follows:

Period of breakdown beyond default resolution time	Rate of reduction
From 3 rd day to 7 th day	0.5% of the total per day cost of AMC of applicable hardware viz.,printers/scanners/projectors/Digital Display / Conference Camera/Laptop per day
From 8 th day to 10 th day	1% of the total per day cost of AMC of applicable hardware viz.,printers/ scanners/projectors/Digital Display / Conference Camera/Laptop per day
From 11 th day to 15 th day	1.5% of the total per day cost of AMC of applicable hardware viz.,printers/scanners/projectors/Digital Display / Conference Camera/Laptop per day
Beyond 15 days	2% of the total per day cost of AMC of applicable hardware viz.,printers/ scanners/projectors/Digital Display / Conference Camera/Laptop per day

7. The payment for AMC will be made quarterly.

Sd/-

SR.ACCOUNTS OFFICER/ITSC