



मले (लेवह) / सूप्रौसक / VI/2025-26/  
PAG (A&E)/ITSC /VI/2025-26/

दिनांक 04 अप्रैल 2025  
Date:04/04/2025

### **NOTICE INVITING TENDER**

Sub: Annual Maintenance Contract for  
Desktops/Servers/Printers/Scanners/Projectors/Digital Display/  
Conference Cameras/Laptops– Reg.

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Bids are invited for the Annual Maintenance Contract (AMC) for **Desktops/Servers/Printers/Scanners/Projectors/DigitalDisplay/ConferenceCameras/Laptops** as per specifications enclosed as Annexure I. The period of AMC is as per the Annexure I enclosed. The terms and conditions of the AMC are as per Annexure II enclosed in addition to GeM terms and conditions. The rates of AMC for **Desktops/Servers/Printers/Scanners/Projectors/DigitalDisplay/ConferenceCameras/Laptops** should be mentioned as follows:

(in Rupees)

S.No	Item Description	Cost before Tax	Tax @ %	Total Cost Rs.
A	B	C	D	E=C+D
1	DESKTOPS			
2	SERVERS			
3	PRINTERS			
4	SCANNERS			
5	PROJECTORS			
6	DIGITAL DISPLAYS			
7	CONFERENCE CAMERAS			
8	LAPTOPS			
	TOTAL AMOUNT			

**Note : Individual breakup in separate sheet should be enclosed**

The quotation should be sent in a sealed cover superscribed, “**ANNUAL MAINTENANCE CONTRACT FOR IT HARDWARE**” and addressed to:

Senior Deputy Accountant General (Administration),  
Office of the Pr.Accountant General (A&E),  
361 Anna Salai, Chennai-600 018

so as to reach this office before **15.04.2025 (5.45PM)**.

No notice will be taken of the tenders received after the prescribed time. This office reserves the right to accept or reject any or all the offers in part or in full without assigning any reason.

The AMC proposal should include all hardware mentioned in Annexure I and AMC will be entered into with a single vendor.**AMC PROPOSAL EXCLUDING ANY HARDWARE WILL NOT BE CONSIDERED.**

Yours faithfully,

Sd/-

SR. ACCOUNTS OFFICER/ITSC

**ANNEXURE I A- SERVERS**

Make	Model	Serial Number	Processor	Ram	HardDisk	Others	AMC Period
HP	DL 360G7	CN702705VT	X5650 2.66GHz x2	32 GB	300GB*5Nos 600GB*1No	DVD DRIVE	01-05-2025 to 31-03-2026
HP	DL 380G7	SGH02XN5H	X5620 2.40GHz x2	16 GB	300GB*3 Nos	DVD DRIVE	
IBM	X3610	ME05000	Intel Xeon E5405 2GHz *2	12 GB	146GB*4 Nos	DVD DRIVE	
HP	DL 380 G6	SGH018X48T	Intel Xeon E5504 2GHz *2	12 GB	146GB*3 Nos	DVD DRIVE	
HP	DL 380 G6	SGH933664E	Intel Xeon E5504 2GHz *2	12 GB	146GB*3 Nos	DVD DRIVE	
HP	DL 180 G6	SGH2226PJN	Intel Xeon Quad core*2	8 GB	300GB*3 Nos	DVD DRIVE	
HP	DL 180 G6	SGH2226PJP	Intel Xeon Quad core*2	8 GB	300GB*3 Nos	DVD DRIVE	
HP	DL 580 G7	CN72150BCS	Intel Xeon MP E 7530,1.86 GHZ *4	48 GB	300GB *3Nos	DVD DRIVE	
HP	DL 580 G7	CN72150BCQ	Intel Xeon MP E 7530,1.86 GHZ*2	24 GB	300GB*3Nos	DVD DRIVE	
HP	DL 360 G9	CN761201N8	Intel Xeon E5-2609 v3 @ 1.90GHz	48GB	2*600 GB 2.4TB*6 Nos		
HP	Z2 WORKSTATION		Intel I7 -8700@3.2GHz	16GB	1TB * 2Nos		
DELL	POWEREDGE T640	JRF6V72	Intel(R) Xeon(R) Silver 4110 CPU @ 2.10GHz	256GB	1TB*6NOS		
DELL	POWEREDGE T640	JRF5QM2	Intel(R) Xeon(R) Silver 4110 CPU @ 2.10GHz	256GB	1TB*6NOS		

**ANNEXURE I B- DESKTOPS****TOTAL DESKTOP FOR AMC**

S.No	Desktop Make	Quantity	AMC Period
1	HCL/HP/LENOVO i3	93	As mentioned below
2	WIPRO/HP/DELL/LENOVO i5	89	
3	HP RYZEN 5	83	
	<b>TOTAL</b>	<b>265</b>	

S.No	CPU SERIAL NUMBER	MONITER	PROCESSOR	MAKE	AMC PERIOD
1	4123AA364976	18"LED	i3	HCL	01/05/2025-31/03/2026
2	4123AA365346	18"LED	i3	HCL	01/05/2025-31/03/2026
3	5123AA387079	18"LED	i3	HCL	01/05/2025-31/03/2026
4	5123AA390330	18"LED	i3	HCL	01/05/2025-31/03/2026
5	6111AA900837	18"LED	i3	HCL	01/05/2025-31/03/2026
6	6111AA900838	18"LED	i3	HCL	01/05/2025-31/03/2026
7	6111AA900841	18"LED	i3	HCL	01/05/2025-31/03/2026
8	6111AA900843	18"LED	i3	HCL	01/05/2025-31/03/2026
9	6111AA900849	18"LED	i3	HCL	01/05/2025-31/03/2026
10	6111AA900850	18"LED	i3	HCL	01/05/2025-31/03/2026
11	6111AA900855	18"LED	i3	HCL	01/05/2025-31/03/2026
12	6111AA900856	18"LED	i3	HCL	01/05/2025-31/03/2026
13	6111AA900858	18"LED	i3	HCL	01/05/2025-31/03/2026
14	6111AA900859	18"LED	i3	HCL	01/05/2025-31/03/2026
15	6123AA397282	18"LED	i3	HCL	01/05/2025-31/03/2026
16	6123AA399740	18"LED	i3	HCL	01/05/2025-31/03/2026
17	6123AA413562	18"LED	i3	HCL	01/05/2025-31/03/2026
18	INA217TVGL	18"LED	i3	HP	01/05/2025-31/03/2026
19	INA217TVGY	18"LED	i3	HP	01/05/2025-31/03/2026
20	INA217TVH4	18"LED	i3	HP	01/05/2025-31/03/2026
21	INA217TVH8	18"LED	i3	HP	01/05/2025-31/03/2026
22	INA217TVHH	18"LED	i3	HP	01/05/2025-31/03/2026
23	INA217TVHV	18"LED	i3	HP	01/05/2025-31/03/2026
24	INA226WY4L	18"LED	i3	HP	01/05/2025-31/03/2026
25	INA229XTLS	18"LED	i3	HP	01/05/2025-31/03/2026
26	INA229XTLZ	18"LED	i3	HP	01/05/2025-31/03/2026
27	INA229XTM7	18"LED	i3	HP	01/05/2025-31/03/2026
28	131GVM00700005	18"LED	i5	WIPRO	01/05/2025-31/03/2026
29	131GVM00700006	18"LED	i5	WIPRO	01/05/2025-31/03/2026
30	131GVM00700019	18"LED	i5	WIPRO	01/05/2025-31/03/2026
31	131GVM00700021	18"LED	i5	WIPRO	01/05/2025-31/03/2026
32	131GVM00700023	18"LED	i5	WIPRO	01/05/2025-31/03/2026
33	131GVM00700028	18"LED	i5	WIPRO	01/05/2025-31/03/2026
34	131GVM00700037	18"LED	i5	WIPRO	01/05/2025-31/03/2026
35	131GVM00700048	18"LED	i5	WIPRO	01/05/2025-31/03/2026
36	131GVM00700049	18"LED	i5	WIPRO	01/05/2025-31/03/2026

37	131GVM00700051	18"LED	i5	WIPRO	01/05/2025-31/03/2026
38	131GVM00700057	18"LED	i5	WIPRO	01/05/2025-31/03/2026
39	131GVM00700058	18"LED	i5	WIPRO	01/05/2025-31/03/2026
40	131GVM00700060	18"LED	i5	WIPRO	01/05/2025-31/03/2026
41	131GVM00700061	18"LED	i5	WIPRO	01/05/2025-31/03/2026
42	131GVM00700064	18"LED	i5	WIPRO	01/05/2025-31/03/2026
43	131GVM00700071	18"LED	i5	WIPRO	01/05/2025-31/03/2026
44	131GVM00700076	18"LED	i5	WIPRO	01/05/2025-31/03/2026
45	131GVM00700087	18"LED	i5	WIPRO	01/05/2025-31/03/2026
46	131GVM00700090	18"LED	i5	WIPRO	01/05/2025-31/03/2026
47	131GVM00700093	18"LED	i5	WIPRO	01/05/2025-31/03/2026
48	131GVM00700097	18"LED	i5	WIPRO	01/05/2025-31/03/2026
49	131GVM00700098	18"LED	i5	WIPRO	01/05/2025-31/03/2026
50	131GVM00700101	18"LED	i5	WIPRO	01/05/2025-31/03/2026
51	PG009R86	19"LED	i3	LENOVO	01/05/2025-31/03/2026
52	PG009R8K	19"LED	i3	LENOVO	01/05/2025-31/03/2026
53	PG009R99	19"LED	i3	LENOVO	01/05/2025-31/03/2026
54	PG009RA0	19"LED	i3	LENOVO	01/05/2025-31/03/2026
55	PG009RA8	19"LED	i3	LENOVO	01/05/2025-31/03/2026
56	PG009RAE	19"LED	i3	LENOVO	01/05/2025-31/03/2026
57	PG009RAP	19"LED	i3	LENOVO	01/05/2025-31/03/2026
58	PG009RBA	19"LED	i3	LENOVO	01/05/2025-31/03/2026
59	PG009R8B	19"LED	i3	LENOVO	01/05/2025-31/03/2026
60	PG009R8J	19"LED	i3	LENOVO	01/05/2025-31/03/2026
61	PG009R8T	19"LED	i3	LENOVO	01/05/2025-31/03/2026
62	PG009R8U	19"LED	i3	LENOVO	01/05/2025-31/03/2026
63	PG009R9B	19"LED	i3	LENOVO	01/05/2025-31/03/2026
64	PG009R9J	19"LED	i3	LENOVO	01/05/2025-31/03/2026
65	PG009R9P	19"LED	i3	LENOVO	01/05/2025-31/03/2026
66	PG009RAG	19"LED	i3	LENOVO	01/05/2025-31/03/2026
67	PG009RAX	19"LED	i3	LENOVO	01/05/2025-31/03/2026
68	PG009RAZ	19"LED	i3	LENOVO	01/05/2025-31/03/2026
69	PG009RBO	19"LED	i3	LENOVO	01/05/2025-31/03/2026
70	PG009RBJ	19"LED	i3	LENOVO	01/05/2025-31/03/2026
71	PG009RBP	19"LED	i3	LENOVO	01/05/2025-31/03/2026
72	PG009RBS	19"LED	i3	LENOVO	01/05/2025-31/03/2026
73	PG009RC4	19"LED	i3	LENOVO	01/05/2025-31/03/2026
74	INA609YZV6	19"LED	i3	HP	01/05/2025-31/03/2026
75	INA609Z65R	19"LED	i3	HP	01/05/2025-31/03/2026
76	INA609YZTJ	19"LED	i3	HP	01/05/2025-31/03/2026
77	INA609YZW9	19"LED	i3	HP	01/05/2025-31/03/2026
78	INA609Z63H	19"LED	i3	HP	01/05/2025-31/03/2026
79	INA611ZRBZ	19"LED	i5	HP	01/05/2025-31/03/2026
80	INA609YZPR	19"LED	i3	HP	01/05/2025-31/03/2026

81	INA609Z65G	19"LED	i3	HP	01/05/2025-31/03/2026
82	INA609Z65N	19"LED	i3	HP	01/05/2025-31/03/2026
83	INA609Z64P	19"LED	i3	HP	01/05/2025-31/03/2026
84	INA611ZQP4	19"LED	i5	HP	01/05/2025-31/03/2026
85	INA609YZQL	19"LED	i3	HP	01/05/2025-31/03/2026
86	INA609Z624	19"LED	i3	HP	01/05/2025-31/03/2026
87	INA609Z5WW	19"LED	i3	HP	01/05/2025-31/03/2026
88	INA609Z65T	19"LED	i3	HP	01/05/2025-31/03/2026
89	INA609Z65Q	19"LED	i3	HP	01/05/2025-31/03/2026
90	INA611ZRGT	19"LED	i5	HP	01/05/2025-31/03/2026
91	INA611ZR7Z	19"LED	i5	HP	01/05/2025-31/03/2026
92	INA609YZZG	19"LED	i3	HP	01/05/2025-31/03/2026
93	INA609Z63Q	19"LED	i3	HP	01/05/2025-31/03/2026
94	INA609Z655	19"LED	i3	HP	01/05/2025-31/03/2026
95	INA609Z665	19"LED	i3	HP	01/05/2025-31/03/2026
96	INA611ZRFC	19"LED	i5	HP	01/05/2025-31/03/2026
97	SGH610R28D	19"LED	i3	HP	01/05/2025-31/03/2026
98	INA611ZRDY	19"LED	i5	HP	01/05/2025-31/03/2026
99	INA609Z64G	19"LED	i3	HP	01/05/2025-31/03/2026
100	INA609YZQK	19"LED	i3	HP	01/05/2025-31/03/2026
101	INA609Z63N	19"LED	i3	HP	01/05/2025-31/03/2026
102	INA609Z653	19"LED	i3	HP	01/05/2025-31/03/2026
103	INA609Z65X	19"LED	i3	HP	01/05/2025-31/03/2026
104	INA609Z640	19"LED	i3	HP	01/05/2025-31/03/2026
105	INA611ZRFL	19"LED	i5	HP	01/05/2025-31/03/2026
106	INA611ZR8F	19"LED	i5	HP	01/05/2025-31/03/2026
107	INA609Z61H	19"LED	i3	HP	01/05/2025-31/03/2026
108	INA609Z64Z	19"LED	i3	HP	01/05/2025-31/03/2026
109	SGH610R28H	19"LED	i3	HP	01/05/2025-31/03/2026
110	INA609Z60L	19"LED	i3	HP	01/05/2025-31/03/2026
111	SGH610R28W	19"LED	i3	HP	01/05/2025-31/03/2026
112	INA611ZRBD	19"LED	i5	HP	01/05/2025-31/03/2026
113	76GBFN2	19"LED	i5	DELL	01/05/2025-31/03/2026
114	77K6FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
115	75X4FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
116	7706FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
117	77H5FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
118	75NCFN2	19"LED	i5	DELL	01/05/2025-31/03/2026
119	77C8FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
120	77KDFN2	19"LED	i5	DELL	01/05/2025-31/03/2026
121	77T7FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
122	77G8FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
123	76LBFN2	19"LED	i5	DELL	01/05/2025-31/03/2026
124	76Y9FN2	19"LED	i5	DELL	01/05/2025-31/03/2026

125	76W7FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
126	77D6FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
127	7764FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
128	769BFN2	19"LED	i5	DELL	01/05/2025-31/03/2026
129	76X9FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
130	76S8FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
131	77HCFN2	19"LED	i5	DELL	01/05/2025-31/03/2026
132	7757FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
133	76N4FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
134	77BCFN2	19"LED	i5	DELL	01/05/2025-31/03/2026
135	75Z8FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
136	76BCFN2	19"LED	i5	DELL	01/05/2025-31/03/2026
137	77L8FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
138	773BFN2	19"LED	i5	DELL	01/05/2025-31/03/2026
139	75XCFN2	19"LED	i5	DELL	01/05/2025-31/03/2026
140	76D5FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
141	772CFN2	19"LED	i5	DELL	01/05/2025-31/03/2026
142	767CFN2	19"LED	i5	DELL	01/05/2025-31/03/2026
143	766CFN2	19"LED	i5	DELL	01/05/2025-31/03/2026
144	778DFN2	19"LED	i5	DELL	01/05/2025-31/03/2026
145	76F9FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
146	76P7FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
147	76JDFN2	19"LED	i5	DELL	01/05/2025-31/03/2026
148	77FDFN2	19"LED	i5	DELL	01/05/2025-31/03/2026
149	77J9FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
150	75VBFN2	19"LED	i5	DELL	01/05/2025-31/03/2026
151	7636FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
152	7775FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
153	76Q9FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
154	77B4FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
155	76G6FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
156	75R7FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
157	7715FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
158	75SCFN2	19"LED	i5	DELL	01/05/2025-31/03/2026
159	7749FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
160	76Z6FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
161	771CFN2	19"LED	i5	DELL	01/05/2025-31/03/2026
162	7785FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
163	764DFN2	19"LED	i5	DELL	01/05/2025-31/03/2026
164	77F4FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
165	76R9FN2	19"LED	i5	DELL	01/05/2025-31/03/2026
166	4CE9382DFJ	19"LED	i3	HP	01/05/2025-31/03/2026
167	4CE9382DJ9	19"LED	i3	HP	01/05/2025-31/03/2026
168	4CE9382DJP	19"LED	i3	HP	01/05/2025-31/03/2026

169	4CE9382DKD	19"LED	i3	HP	01/05/2025-31/03/2026
170	4CE9382DKJ	19"LED	i3	HP	01/05/2025-31/03/2026
171	4CE9382DKM	19"LED	i3	HP	01/05/2025-31/03/2026
172	4CE9382DLR	19"LED	i3	HP	01/05/2025-31/03/2026
173	4CE9382DMG	19"LED	i3	HP	01/05/2025-31/03/2026
174	4CE9382DR4	19"LED	i3	HP	01/05/2025-31/03/2026
175	4CE9382DRP	19"LED	i3	HP	01/05/2025-31/03/2026
176	4CE9382DRR	19"LED	i3	HP	01/05/2025-31/03/2026
177	4CE9400DL0	19"LED	i3	HP	01/05/2025-31/03/2026
178	4CE9400DLV	19"LED	i3	HP	01/05/2025-31/03/2026
179	INA010WN71	20"LED	i5	HP	01/05/2025-31/03/2026
180	PG02ADPC	20"LED	i5	LENOVO	01/05/2025-31/03/2026
181	PG02AE6G	20"LED	i5	LENOVO	01/05/2025-31/03/2026
182	PG02ADNR	20"LED	i5	LENOVO	01/05/2025-31/03/2026
183	1N11200011	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
184	1N111904VC	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
185	1N111904VH	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
186	1N1120001K	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
187	1N1120000X	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
188	1N111904TH	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
189	1N1120001D	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
190	1N111904VG	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
191	1N111904T2	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
192	1N111904VP	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
193	1N111904V7	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
194	1N1120001B	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
195	1N111904V8	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
196	1N111904TD	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
197	1N1120001H	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
198	1N1120001G	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
199	1N111904TK	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
200	1N111904TF	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
201	1N111904VN	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
202	1N1120000Z	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
203	1N111904VK	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
204	1N111904TS	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
205	1N1120000Y	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
206	1N111904V0	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
207	1N11200014	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
208	1N1120001R	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
209	1N111904TQ	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
210	1N111904V4	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
211	1N11200017	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
212	1N111904TR	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026



213	1N1120001C	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
214	1N1120000R	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
215	1N111904TB	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
216	1N111904VJ	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
217	1N111904T4	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
218	1N111904V3	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
219	1N111904T6	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
220	1N111904T5	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
221	1N111904V6	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
222	1N111904VM	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
223	1N1120000Q	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
224	1N111904V9	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
225	1N111904V1	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
226	1N111904T9	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
227	1N1120000S	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
228	1N111904TM	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
229	1N111904T1	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
230	1N11200019	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
231	1N1120000V	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
232	1N1120001M	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
233	1N1120001F	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
234	1N111904VF	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
235	1N1120000W	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
236	1N11200015	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
237	1N111904TP	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
238	1N11200016	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
239	1N111904T8	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
240	1N111904TZ	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
241	1N1120001J	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
242	1N11200010	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
243	1N111904T3	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
244	1N111904TV	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
245	1N111904TG	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
246	1N111904V2	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
247	1N111904TY	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
248	1N11200013	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
249	1N111904TC	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
250	1N1120001N	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
251	1N111904V5	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
252	1N111904TT	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
253	1N111904TN	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
254	1N11200012	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
255	1N111904T7	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
256	1N1120000T	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026

257	1N1120001S	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
258	1N1120001P	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
259	1N1120001Q	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
260	1N11200018	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
261	1N111904TJ	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
262	1N111904TW	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
263	1N111904VB	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
264	1N111904VD	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026
265	1N111904TX	20"LED	RYZEN 5	HP	01/05/2025-31/03/2026

ANNEXURE I C - PRINTERS

S.No	Item Description	Quantity in NOS.	AMC Period
1	HP LASERJET P 1606 DN	11	01/05/2025-31/03/2026
2	HP LASERJET 1007	1	
3	HP LASERJET M202DW	4	
4	CANON LBP 151	10	
5	HP ALL-IN-ONE 6970	1	
6	HP OFFICEJET 8100	1	
7	EPSON L385 All in One Ink Tank Printer	2	
8	HP LASERJET M305DN	3	
9	CANON LBP 226	6	

**ANNEXURE I D - SCANNERS**

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<b>S.No</b>	<b>Item Description</b>	<b>Quantity in NOS.</b>	<b>AMC Period</b>
1	CANON LiDE 220	5	01/05/2025-31/03/2026
2	KODAK i1190E	1	
3	CANON DRC 230 WITH FLATBED F102	3	
4	CANON DR F120	1	

**ANNEXURE I E- PROJECTORS**

<b>S.No</b>	<b>Item Description</b>	<b>Quantity in NOS.</b>	<b>AMC Period</b>
1	NEC M350 XG	1	01/05/2025- 31/03/2026
2	EPSON EB 525 W	1	
3	EPSON EB X	1	
4	EPSON EB X	1	

**ANNEXURE I F- LAPTOP**

SL NO	MAKE	PROCESSOR	RAM	HDD	AMC PERIOD
1	HP	CORE i7	16 GB	SSD 128 GB & 1 TB HDD	01/05/2025-31/05/2025
2	HP	CORE i7	8 GB	SSD 512 GB	01/04/2025-30/06/2025
3	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
4	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
5	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
6	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
7	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
8	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
9	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
10	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
11	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
12	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
13	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
14	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
15	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
16	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
17	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
18	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
19	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
20	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
21	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
22	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
23	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
24	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
25	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
26	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
27	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
28	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
29	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
30	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
31	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
32	HP	CORE i5	16 GB	SSD 512 GB	01/02/2026-31/03/2026
33	DELL	CORE i5	8 GB	SSD 512 GB	01/05/2025-31/03/2026
34	DELL	CORE i5	8 GB	SSD 512 GB	01/05/2025-31/03/2026
35	DELL	CORE i5	8 GB	SSD 512 GB	01/05/2025-31/03/2026
36	DELL	CORE i5	8 GB	SSD 512 GB	01/05/2025-31/03/2026
37	DELL	CORE i5	8 GB	SSD 512 GB	01/05/2025-31/03/2026
38	DELL	CORE i5	8 GB	SSD 512 GB	01/05/2025-31/03/2026
39	DELL	CORE i5	8 GB	SSD 512 GB	01/05/2025-31/03/2026
40	DELL	CORE i5	8 GB	SSD 512 GB	01/05/2025-31/03/2026
41	LENOVO	CORE i5	8 GB	SSD 512 GB	01/05/2025-31/03/2026
42	LENOVO	CORE i5	8 GB	SSD 512 GB	01/05/2025-31/03/2026
43	APPLE MACBOOK AIR M1				01/05/2025-31/03/2026

**ANNEXURE I G- DIGITAL DISPLAY**

<b>S.No</b>	<b>Item Description</b>	<b>Quantity in NOS.</b>	<b>AMC Period</b>
1	LG 49SE3KD digital signage	1	01/05/2025- 31/03/2026
2	LG	1	

**ANNEXURE I H- CONFERENCE CAMERAS**

<b>S.No</b>	<b>Item Description</b>	<b>Quantity in NOS.</b>	<b>AMC Period</b>
1	Conference Cam	1	01/05/2025- 31/03/2026
2	Logitech CC3000e Conference Cam	1	



## Annexure II

### **General Terms and Conditions**

1. The AMC proposal should include all hardware mentioned in Annexure and AMC will be entered into with a single vendor. **AMC PROPOSAL EXCLUDING ANY HARDWARE WILL NOT BE CONSIDERED.**
2. The bidder must have successfully completed /executed at least one supply order/contract for AMC for IT assets /similar services in the last three years from the date of issue of this RFP/tender enquiry with any Govt. organization/PSUs/Semi-Govt. organization/ reputed organization.
3. An annual value of supply orders/ contract not less than Rs.75Lakhs during the last three financial years. Documentary evidence along with satisfactory contract order execution report(s) issued by the concerned organization should be enclosed by the bidder
4. **Two Qualified Experienced Resident Engineers** conversant with desktops and Printers maintenance should be present regularly in this Office during office hours ( i.e. from 9.30 am to 6.00 pm) and such time as may be required during work exigencies. If required, the engineers should have to be present in office on Saturday/Sunday or on Public Holidays in case of exigencies.
5. One Senior Engineer proficient in working on different platforms viz. Windows 2003/2008/2012 Server, Active Directory Services, MS Exchange 2003 and above, Red Hat Enterprise Linux and Server management should be available in this office within two hours from the logging of Server related service calls. If required installation of the above mentioned Operating Systems and Applications with configurations as required by this office should be undertaken.
6. **The rates quoted should be valid till 31/03/2026.**
7. The **Bidder must have an office with own workshop at Chennai**, mandatorily to support the AMC work.
8. A Security Deposit of 10% of entire value of the AMC in the form of Demand Draft in favour of “PAO(IAD),Chennai” should be furnished by the successful bidder within 30 days of receipt of contract. The same shall be retained during the entire period of AMC.

The Security Deposit will not bear any interest during the period it is retained by this office. In case of any failure in maintenance on the part of the bidder, the same shall be forfeited.

9. The Contract shall be considered and made in accordance with the laws of the Republic of India. The contract shall be governed by and interpreted in accordance with the laws of the Republic of India.
10. **Arbitration:** All disputes or differences arising out of, or, in connection with the Contract shall be settled by bilateral discussions. Any dispute, disagreement or question arising out of or relating to the Contract or relating to construction or performance, which cannot be settled amicably, may be resolved through arbitration.
11. **Termination of Contract:** The Office shall have the right to terminate this Contract in part or in full in any of the following cases:
  - i) Repeated delay/poor response in handling Preventive/ Breakdown Maintenance.
  - ii) The Vendor is declared bankrupt or becomes insolvent.
  - iii) Breach of Contractual Obligations.
  - iv) Breach of security by the employees of the vendor firm.
  - v) Misbehaviour/Indiscipline by the employees of the vendor firm.
  - vi) As per decision of the Arbitration Tribunal
  - vii) Non furnishing of Security Deposit within stipulated time period
  - viii) Upon Office's discretion after giving a notice of 30 days.
12. The successful vendor will be decided upon rate quoted by the lowest bidder. The consideration of taxes and duties in evaluation process will be based on all taxes and duties (including those for which exemption certificates are issued) quoted by the Bidders. The ultimate cost of expenditure to the Office would be the deciding factor for ranking of Bids. Unreasonably inflated or deflated bids may be avoided. This office reserves the absolute right to reject the bids which is unrealistically low or high and, cutting/alteration made in the tender shall render it invalid.

13. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price will prevail and the total price will be corrected. If there is a discrepancy between words and figures, the amount in words will prevail for calculation of price.
14. The cost price of the AMC for the specific Hardware should be mentioned in Col 'C' and the Tax, Levies and Duties for the specific Hardware should be mentioned in Col 'D' and the sum of Col 'C' and Col 'D' should be mentioned in Col 'E'
15. The rates approved are inclusive of all taxes/ duties and levies and no enhancement in rates will be admissible under any circumstances during the currency of this contract.
16. In case of miscalculation of price, if any, occurred in the commercial bid, as a part of addition/subtraction/multiplication/division of any tax/duty/levies or anything else, wherever the case may be, for the purpose of determining L1, the calculation will be corrected without changing the unit price and / or quantity.
17. The Lowest Acceptable Bid will be considered further for placement of contract/Supply Order after complete clarification and price negotiations as decided by the Office.
18. Any fictitious quote or quotes that are unreasonably low will be rejected.
19. Any non-adherence of terms and conditions of the contract or failure in maintenance or in any unforeseen circumstances including insolvency of the firm, the contract will be cancelled and the security deposit shall be forfeited. The additional cost of AMC if any incurred by this office with another vendor due to cancellation of the AMC should be borne by the firm.
20. In case of any dispute, the decision of the Pr.Accountant General (A&E) shall be final and binding

Sd/-

SR.ACCOUNTS OFFICER/ITSC

### **Additional Terms and Conditions for Desktops**

- 1. The Annual Maintenance contract for Desktops will be onsite comprehensive hardware support, which should include replacement and repair of equipment. The AMC should cover all components available in a desktop.**
- 2. The bidder should be the direct vendor/authorized partner/service partner of any of the Original Equipment Manufacturer (OEM) brand of the Desktops for which AMC is invited. The certificate of authorization from OEM should be enclosed with the bid.**
- 3. The successful vendor should provide 5Nos. of Core I3 desktops (with 19.5” LED/LCD monitor, 8GB RAM and 500 GB or above hard disk), 20 Nos each of wired keyboard and mouse as standby on commissioning of the contract. The quantity of stock of standby should be replenished as and when utilised.**
- 4. The spare replacement shall be of the same part available in this office. For any item, which is not available due to non-availability with the manufacturers / principal, an equivalent or higher part compatible with the defective part should be used for replacement. **The equivalent or higher part of the replacement should be of either INTEL/ASUS/GIGABYTE/MSI make in case of motherboard and SEAGATE/MAXTOR/WESTERN DIGITAL in case of hard disk. The hard disk/disks in the Desktop if replaced are non-returnable.****
- 5. The call logging should be taken care of by the resident engineers of the vendor stationed in this office. Any service call requiring replacement should be resolved within 1day and a maximum of 3days from the time of call.**

6. Penalty charges will be deducted from subsequent quarterly bills for breakdown of desktops beyond resolution time. The rate of reduction is as follows:

<b>Period of breakdown beyond default resolution time</b>	<b>Rate of reduction</b>
From 4 <sup>th</sup> day to 7 <sup>th</sup> day	0.5% of the total per day cost of AMC for desktops per day
From 8 <sup>th</sup> day to 10 <sup>th</sup> day	1% of the total per day cost of AMC for desktops per day
From 11 <sup>th</sup> day to 15 <sup>th</sup> day	1.5% of the total per day cost of AMC for desktops per day
Beyond 15 days	2% of the total per day cost of AMC for desktops per day

7. If any of the desktops are replaced by this office, the AMC charges will be calculated proportionately for the remaining period.
8. The payment for AMC will be made quarterly

Sd/-

SR.ACCOUNTS OFFICER/ITSC

**Additional Terms and Conditions for Servers**

1. The Annual Maintenance Contract for Servers will be onsite comprehensive hardware support, which should include replacement and repair of equipment. **No part of the Servers should be excluded from the AMC support.**
2. The bidder should be direct **vendor/authorized partner/service partner of any of the Original Equipment Manufacturer (OEM) brand of the Servers** for which AMC is invited. The **certificate of authorization from OEM should be enclosed with the bid.**
3. The spare replacement shall be of the same part available in this office. For any item, which is not available due to non-availability with the manufacturers / principal, an equivalent or higher part compatible with the defective part should be used for replacement. **The hard disk/disks in the Server if replaced are non-returnable.**
4. The service personnel should be available on call and when the call is logged for a complaint, the work should be attended to within 2 hours of the call log. Any service call requiring replacement should be resolved within 1day and a maximum of 2days from the time of call.
5. Penalty charges will be deducted from subsequent quarterly bills for breakdown of Servers beyond resolution time. The rate of reduction is as follows:

<b>Period of breakdown beyond default resolution time</b>	<b>Rate of reduction</b>
From 3 <sup>rd</sup> day to 7 <sup>th</sup> day	0.5% of the total per day cost of AMC for Servers per day
From 8 <sup>th</sup> day to 10 <sup>th</sup> day	1% of the total per day cost of AMC for Servers per day
From 11 <sup>th</sup> day to 15 <sup>th</sup> day	1.5% of the total per day cost of AMC for Servers per day
Beyond 15 days	2% of the total per day cost of AMC for Servers per day

6. If any of the Servers are replaced by this office, the AMC charges will be calculated proportionately for the remaining period.
7. The payment for AMC will be made quarterly.

Sd/-

SR.ACCOUNTS OFFICER/ITSC

**Additional Terms and Conditions for Printers/Scanners/Projectors/ Digital Display /  
Conference Camera/Laptops**

1. The Annual Maintenance contract will be onsite comprehensive hardware support, which should include replacement and repair of equipment.
2. **All parts including adapters, lamp, display (except toner and ink cartridge in case of printers) should be covered under AMC for Printers/Scanners/Projectors / Digital Display / Conference Camera/Laptop.The hard disk/disks in the Laptop if replaced are non-returnable**
3. **The successful vendor should provide 3Nos. of Laserjet printer (any one of the model for which AMC is entered into) as standby on commissioning of the contract. The quantity of stock of standby should be replenished as and when utilised.**
4. The spare replacement shall be of the same part available in this office. For any item, which is **not available due to non-availability with the manufacturers / principal, an equivalent or** higher part compatible with the defective part should be used for replacement. In case of total replacement of **Printers/Scanners/Projectors / Digital Display / Conference Camera/Laptop** due to non-availability of spares, the **Printers/Scanners/Projectors / Digital Display / Conference Camera/Laptop** should be replaced with equivalent or higher specification. The toner technology should be the same as the existing printer.
5. If any of the **Printers/Scanners/Projectors / Digital Display / Conference Camera/Laptop** are replaced by this office, the AMC charges will be calculated proportionately for the remaining period.
6. The service personnel should be available on call and when the call is logged for a complaint, the work should be attended to within 4 hours of the call log. Any service call requiring replacement should be resolved within 1day and a maximum of 2days from the time of call.

7. Penalty charges will be deducted from subsequent quarterly bills for breakdown of Servers beyond resolution time. The rate of reduction is as follows:

<b>Period of breakdown beyond default resolution time</b>	<b>Rate of reduction</b>
From 3 <sup>rd</sup> day to 7 <sup>th</sup> day	0.5% of the total per day cost of AMC of applicable hardware viz.,printers/scanners/projectors/Digital Display / Conference Camera/Laptop per day
From 8 <sup>th</sup> day to 10 <sup>th</sup> day	1% of the total per day cost of AMC of applicable hardware viz.,printers/ scanners/projectors/Digital Display / Conference Camera/Laptop per day
From 11 <sup>th</sup> day to 15 <sup>th</sup> day	1.5% of the total per day cost of AMC of applicable hardware viz.,printers/scanners/projectors/Digital Display / Conference Camera/Laptop per day
Beyond 15 days	2% of the total per day cost of AMC of applicable hardware viz.,printers/ scanners/projectors/Digital Display / Conference Camera/Laptop per day

8. The payment for AMC will be made quarterly.

Sd/-

SR.ACCOUNTS OFFICER/ITSC