

**OFFICE OF THE ACCOUNTANT GENERAL, (AUDIT-II), M.P.
53, ARERA HILLS, HOSHANGABAD ROAD, BHOPAL**

No. AG (Audit-II)/IT Cell/2022-23/D- 32

Date:- 03.03.2023

Sealed covered quotations are invited for Annual Maintenance Contract of Printer Cartridge Refilling (both Color and Mono) as detailed below. The quotation shall be addressed to Senior Audit Officer (IT Cell), O/o Accountant General (Audit-II), 53, Arera Hills, Hoshangabad Road, Bhopal, and shall reach the office on or before 10.03.2023 by 06:00 PM. The quotations submitted by the vendors will be opened on 13.03.2023 (04:00 PM) by the departmental committee. The envelope should be superscripted in bold letters with **"QUOTATION FOR ANNUAL MAINTENANCE CONTRACT OF PRINTER CARTRIDGE REFILLING"**.

The terms and conditions for AMC of Printer Cartridge Refilling are as mentioned below:-

- (i) Sealed quotations are invited for Annual Maintenance Contract for printer cartridge refilling, for both Color Laser Printers and Mono Laser Printers in O/o Accountant General (Audit-II), M.P., Bhopal. The quotations are invited for refilling of black cartridges and color cartridges for the printers / cartridges model described below:-
1. Black cartridge HP 88-A
 2. Black cartridge HP 78-A
 3. Black cartridge HP 79-A
 4. Black cartridge HP 12-A
 5. Black cartridge HP 77-A
 6. Brother mono LaserJet printer MFC-L5900DW, i.e.,
 - a. TN3448(Black)
 7. Canon Image Runner 2006N, i.e.,
 - a. NPG-59(Black)
 8. Color cartridges for HP Color LaserJet Pro M252dw printer, i.e.
 - a. 201 A CF 400A (Black)
 - b. 201 A CF 401A (Cyan)
 - c. 201 A CF 402A (Yellow)
 - d. 201 A CF 403A (Magenta)
 9. Color cartridges for HP LaserJet Pro CP 1025 printer, i.e.,
 - a. 126 A CE 310A (Black)
 - b. 126 A CE 311A (Cyan)
 - c. 126 A CE 312A (Yellow)
 - d. 126 A CE 313A (Magenta)
 10. Color cartridges for Brother DCP-L3551 CDW Color Printer (4 Nos.)
 - a. TN263 (Black)
 - b. TN263 (Magenta)
 - c. TN 263 (Cyan)
 - d. TN263 (Yellow)
- (ii) **Contact Persons:-**
1. Shri Anand Shrivastava, Sr. Audit Office, IT Cell (94254 54652)
 2. Shri Arun Shrivastava, AAO (Adhoc), IT Cell (78699 88383)

(iii) **Terms & Conditions:-**

- a. The contract shall be valid from 01.04.2023 to 31.03.2024, i.e. for a period of one year.
- b. The agency / firm participating in the NIT shall quote a ***single rate for refilling of all types of cartridges.*** (In Annexure A) The rates quoted shall be ***inclusive of all applicable taxes.*** By the term single rate, it would mean that
 - i. the rates provided for refilling of black color cartridges (HP 88-A, 12-A, 78-A, 79-A, 77-A, NPG-59, TN-3448 and TN-263 BK/C/M/Y,) shall also take into account provision for replacement of magnetic roller, PCR, drum and blade
 - ii. Rates provided for refilling of color cartridges (201A CF BK/C/M/Y and 126 A CE BK/C/M/Y) shall take into account provision for replacement of cartridges chipset and Drum.
- c. The price of cartridge refilling approved by the office shall not change under any circumstances during the period of contract. No demand for revision of rates on any account made by the selected agency/ firm shall be entertained during this period.
- d. The selected agency / firm shall bear the expense for collection of used blank cartridges and supply of refilled cartridges to this office. Under no circumstances, the selected agency shall be permitted to carry the cartridges outside the office premises for refilling. Hence, the agency participating in the NIT shall make adequate arrangements for refilling of cartridges in the office premises only.
- e. The selected agency / firm shall be required to refill blank cartridges within one working day of receipt of information for refilling of cartridges.
- f. If the services of the selected agency/ firm are found inadequate, the contract shall be terminated by giving a notice period of 15 days by the IT Cell of this office.
- g. Payment shall be made on regular intervals after adequate number of cartridges (both black and color) have been refilled by the selected agency. Instances where refilled cartridges are not functioning properly after refilling has been done by the agency, shall be repaired by the agency at the earliest.
- h. If any dispute arises, the decision of Accountant General (Audit-II), M.P., Bhopal shall be final in all cases. Further settlement, if any, shall be made in the Court of Bhopal.


Sr. Audit Officer (IT Cell)

Annexure-A

S.No.	Cartridge	Model number	Rate quoted by vendor
1	Hp black cartridge	88-A	
2	Hp black cartridge	12-A	
3	Hp black cartridge	78-A	
4	Hp black cartridge	79-A	
5	Hp black cartridge	77-A	
6	Brother black cartridge	TN-3448	
7	Canon black cartridge	NPG-59	
8	HP color cartridge	201A CF 400A	
9	HP color cartridge	201A CF 401A	
10	HP color cartridge	201A CF 402A	
11	HP color cartridge	201A CF 403A	
12	HP color cartridge	126A CE 310A	
13	HP color cartridge	126A CE 311A	
14	HP color cartridge	126A CE 312A	
15	HP color cartridge	126A CE 313A	
16	Brother color cartridge	TN-263 Black	
17	Brother color cartridge	TN-263 Cyan	
18	Brother color cartridge	TN-263 Magenta	
19	Brother color cartridge	TN-263 Yellow	

All the above prices are inclusive of GST.