OFFICE OF THE COMPTROLLER AND AUDITOR GENERAL OF INDIA

NEW DELHI-110124

NO. 5 / Estates / 43 / 2018 - 19 KW-II

Dated:07/06/2021

To

All Vendors (overleaf)

Subject: Sealed quotations for Comprehensive Annual Maintenance for 7.5 HP Submersible pump, 10 HP Kirloskar make mono water motor, control panel with starter & pipe installed at Ravi Tower, Residential Complex, Vaishali, Ghaziabad, UP – reg.

Sir/Madam,

Sealed quotations are invited through limited tender enquiry from the eligible vendors for Comprehensive Annual Maintenance Contract (CAMC) of **7.5 HP Submersible pump, 10 HP Kirloskar make mono water motor, control panel with starter & pipe installed at Ravi Tower**, Residential Complex, Vaishali, Sector- 4, Ghaziabad, Uttar Pradesh.

Sealed cover with superscript" Quotation for Comprehensive Annual Maintenance Contract for **7.5** HP Submersible pump, **10** HP Kirloskar make mono water motor, control panel with starter & pipe installed at Ravi Tower" addressed to Director (P) Office of the Comptroller and Auditor General of India, 9 Deen Dayal Upadhyay Marg, New Delhi-110124 shall be submitted to Sh. Surinder Kumar, Sr. AO (Estates) in room no. 309 at 3rd floor of this office in person on or before **25.06.2021** by **3.00** PM and bid will be opened on the next working day at 4.00 PM. Necessary terms & conditions of the tender are listed in the Annexure (enclosed). A copy of this Tender enquiry is also available in this office website www.cag.gov.in.

Yours truly,

(Surinder Kumar)

Sr. Administrative Officer (Estates/Protocal)

1. IS wing for uploading the same on cag's official website.

(Terms and Conditions)

- 1. The period of annual contract shall be for one year from the date of award of the contract. The contract may be extended for another year by this office if vendor follow all below mentioned terms & conditions and provide satisfactory from the services. The contract can be extended upto maximum period of three years.
- 2. The firm/Company must submit the copies of TIN/PAN/GST Number etc.
- 3. 7.5 HP Submersible pump, 10 HP Kirloskar make mono water motor, control panel with starter, pipe & other installation are working properly but whenever problem occurs all non-functioning/defective/damaged parts {consumable as well as non-consumbable, metal and non-metal, electric parts & cabling etc} shall be replaced by the vendor and the **cost therefor shall be borne** by the vendor during the entire COAMC period.
- 4. At least a qualified & experience engineer/mechanic with mobile phone shall be provided at free of cost, **round the clock** to attend promptly when the water problems/complaints in Ravi Tower.
- 5. All replacements of mechanical/electrical installations shall be made by using ISI certified materials. Replacement of parts/instruments shall be of the same model, make & capacity or higher and the cost of replacement shall be borne by the vendor. However, the notional cost of repair/service and that of parts/accessories replaced etc shall be communicated to this office **quarterly for record pupose.**
- 6. An "Earnest Money Deposit (EMD)" to the tune of Rs. 5000/- (Rupees Five thousand only) in the form of crossed Demand Draft drawn in favour of "PAO O/O CAG of India" shall be submitted.
- 7. The successful tenderer hereafter referred to as Contractor, has to furnish "Bank Guarantee" for an amount equal to 10% of total contract value which will be released on completion of the warranty/support period.
- 8. Payment shall be made at the end of each quarter proportionately. The vendor shall also furnish the proof of remittance of tax (received from this office) in support of each quarter bill.
- 9. Both the water motors system/equipments shall be checked thoroughly once in a month or as and when is required and a report thereon duly singed by the authorised official/representative from this office for smooth working thereof shall be submitted alongwith each quarter bill in support.

- 10. All the complaints should be attended immediately, which could be unlimited based on the users" call. If any defect(s) is (are) noticed or any complaint made by the users during the contract period, the levy of compensation for any dislocation of work due to delayed rectification or any other reason, will be decided by the Director (P) of this office to enforce penalty claim.
- 11. Maintenance Service shall be comprehensive in nature which shall include preventive, corrective maintenance of both the water pump and other related components including plumbing, electrical fitting & cabling etc. The entire system & equipments shall be checked thoroughly every month and serviced properly once in three months or as and when required and a report thereon shall be submitted. Materials/labours required for checking & servicing of the equipment (s) and other components shall be borne by the vendor.
- 12. The vendor shall not sublet the whole or part of the works, except where otherwise provided in the contract, without the prior written consent of the Director (P) of this office. Such consent if given shall not relieve the vendor from any liability or obligation under the contract and he shall be responsible for the acts, defaults and neglects of any agents, his agents' servants or workmen as fully as if they were the acts, defaults or neglects of the vendor, his agents' servants or workmen.
- 13. The vendor should indemnify this office against any liability for compensation due to injury to his own workmen or to other persons inside the office premises while executing the work and for any damage to the property.
- 14. The contractor shall at all times during the currency of contract confirm to and comply with the regulations and by laws of the NCT of Central Government or of this office and of all other local authorities, the provisions contained in the various labour acts enacted by the State Legislature and Central Parliament in force and the rules made there under including those under Minimum Wages Act, Workmen Compensation Act, Provident Fund Regulation etc. for walfare and protection of wokers or for the safety of the public and other insurance provisons.
- 15. In case of breach of any terms as mentioned in this contract, shall be terminated by this office without any notice and moreover the contractor shall be liable for black listing in various Departments of Government Sector including Ministries for a period of two (2) years.
- 16. The contract of the successful Firm/Company shall be continued upto three years without any enhancement in the contract value, if Firm/Company follows all aforesaid terms & condition and provides satisfactory services.
- 17. In case of any dispute/s, arising out of this contract during its tenure of operation the same shall be subject to the jurisdiction before courts of law in Delhi & NCR.

- 18. The vendor shall hand over all the major equipment (s) and other related components, installations & cabling etc., which are under COAMC in working condition on expiry of the contract.
- 19. The vendor, his sub-contractors, employees and agents shall keep the facts coming to their knowledge during or in connection with the performance of the COAMC as **CONFIDENTIAL**.

(Surinder Kumar)

Sr. Adminstrative Officer (Estates/Protocol)