



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2024/B/5229352
Dated/दिनांक : 02-08-2024

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	12-08-2024 18:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	12-08-2024 18:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	60 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Comptroller And Auditor General (cag) Of India
Department Name/विभाग का नाम	Indian Audit And Accounts Department
Organisation Name/संगठन का नाम	N/a
Office Name/कार्यालय का नाम	Director General Of Audit Infrastructure New Delhi
Item Category/मद केटेगरी	Pest and Animal Control Service - Maintenance Contract; 1 month; Rodent Control , Pest and Animal Control Service - Maintenance Contract; 1 month; Termite Control (Spot Treatment/Drilling treatment) , Pest and Animal Control Service - Maintenance Contract; 1 month; Vector Control (Mosquitoes/insects) , Pest and Animal Control Service - Maintenance Contract; 1 month; Cockroach Control
Contract Period/अनुबंध अवधि	1 Year(s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है	Yes
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No

Bid Details/बिड विवरण	
Type of Bid/बिड का प्रकार	Single Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Estimated Bid Value/अनुमानित बिड मूल्य	15755
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation

EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No
-------------------	----

ePBG Detail/ईपीबीजी विवरण

Required/आवश्यकता	No
-------------------	----

Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
-------------------------------	-----

MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
---	-----

1. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.

2. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of

purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 100% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

4. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Geographic Presence In States:NCT of Delhi

Minimum Years (Up To 5 Years) Of Experience In Related Field:03 Years of Experience in similar services i.e. Pest control

Press Note/ Process Details and proposed frequency for:Fortnightly for Vector control (Mosquitoes/insects) and once in a month for Rodents, Cockroaches.

Scope of work and recommended frequency of treatments:[1722404657.pdf](#)

Pest And Animal Control Service - Maintenance Contract; 1 Month; Rodent Control (1332)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Service Required	Maintenance Contract
Service Cycle	1 month
Type of treatment	Rodent Control
The bidder should not have been blacklisted or debarred by any Central/ State Government/ agency of Central/ State Government/ Public Sector Undertaking/ Regulatory Authority of India at the time of submission of this bid	Yes
Addon(s)/एडऑन	
Additional Details/अतिरिक्त विवरण	
Delivery Address	A WING, 3RD FLOOR, I P BHAWAN, DELHI

Specification	Values
zipcode	110002

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Area in Sq meter	Additional Requirement/अतिरिक्त आवश्यकता
1	Vikash Kumar	110002,Indraprastha Estate,	1332	N/A

Pest And Animal Control Service - Maintenance Contract; 1 Month; Termite Control (Spot Treatment/Drilling Treatment) (1332)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Service Required	Maintenance Contract
Service Cycle	1 month
Type of treatment	Termite Control (Spot Treatment/Drilling treatment)
The bidder should not have been blacklisted or debarred by any Central/ State Government/ agency of Central/ State Government/ Public Sector Undertaking/ Regulatory Authority of India at the time of submission of this bid	Yes
Addon(s)/एडऑन	
Additional Details/अतिरिक्त विवरण	
Delivery Address	A WING, 3RD FLOOR, I P BHAWAN, DELHI
zipcode	110002

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Area in Sq meter	Additional Requirement/अतिरिक्त आवश्यकता
1	Vikash Kumar	110002,Indraprastha Estate,	1332	N/A

Pest And Animal Control Service - Maintenance Contract; 1 Month; Vector Control (Mosquitoes/insects) (1332)**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
Core	
Type of Service Required	Maintenance Contract
Service Cycle	1 month
Type of treatment	Vector Control (Mosquitoes/insects)
The bidder should not have been blacklisted or debarred by any Central/ State Government/ agency of Central/ State Government/ Public Sector Undertaking/ Regulatory Authority of India at the time of submission of this bid	Yes
Addon(s)/एडऑन	
Additional Details/अतिरिक्त विवरण	
Delivery Address	3rd Floor, A wing, I P Bhawan, Delhi
zipcode	110002

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Area in Sq meter	Additional Requirement/अतिरिक्त आवश्यकता
1	Vikash Kumar	110002,Indraprastha Estate,	1332	N/A

Pest And Animal Control Service - Maintenance Contract; 1 Month; Cockroach Control

(1332)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Service Required	Maintenance Contract
Service Cycle	1 month
Type of treatment	Cockroach Control
The bidder should not have been blacklisted or debarred by any Central/ State Government/ agency of Central/ State Government/ Public Sector Undertaking/ Regulatory Authority of India at the time of submission of this bid	Yes
Addon(s)/एडऑन	
Additional Details/अतिरिक्त विवरण	
Delivery Address	3rd Floor, A wing, I P Bhawan, Delhi
zipcode	110002

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Area in Sq meter	Additional Requirement/अतिरिक्त आवश्यकता
1	Vikash Kumar	110002,Indraprastha Estate,	1332	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Buyer Added Bid Specific ATC

व्यापक कीट नियंत्रण उपचार के नियम और शर्तें

* * * * *

महानिदेशक लेखापरीक्षा (इंफ्रास्ट्रक्चर), दिल्ली के कार्यालय में लगभग **1332** वर्ग मीटर (लगभग **14340** वर्ग फुट के क्षेत्र में) में मच्छरों, कृंतकों, तिलचट्टों, कीड़ों और दीमक नियंत्रण के लिए वार्षिक आधार पर व्यापक कीट नियंत्रण उपचार करने के लिए पंजीकृत और अधिकृत फर्मों से बोलियान् आमंत्रित की जाती हैं। कोटेशन प्रस्तुत करने के लिए निम्नलिखित नियम और शर्तें हैं।

क) व्यापक वार्षिक रखरखाव अनुबंध शुरू में बारह महीने (एक वर्ष) की अवधि के लिए वैध होगा, जिसे समान दरों और मौजूदा नियमों और शर्तों पर आपसी सहमति के आधार पर बढ़ाया जा सकता है।

ख) उद्धृत दर अनुबंध की पूरी अवधि के लिए लागू रहेगी। अनुबंध की अवधि के दौरान किसी भी कारण से दरों में संशोधन की किसी मांग पर विचार नहीं किया जाएगा।

ग) एएमसी प्रदाता का दिल्ली में एक कार्यालय होना चाहिए।

घ) एएमसी व्यापक होगी। रखरखाव अनुबंध में वेक्टर नियंत्रण (मच्छर/कीड़े) के लिए पखवाड़े में एक बार और कृंतक, कॉकरोच और दीमक नियंत्रण के लिए माह में एक बार या तो शनिवार या रविवार और आवश्यकता के आधार पर किसी अन्य दिन सेवाएं शामिल होंगी, जिसके लिए अलग से कोई भुगतान नहीं किया जाएगा।

ङ) कंपनी शिकायत दर्ज होने के **24** घंटे के भीतर मध्यवर्ती शिकायतों के मामले में उचित समय के भीतर आवश्यक कीट नियंत्रण सेवाएं प्रदान करेगी।

च) अनुबंधकर्ता सभी कार्य दिवसों पर सभी आपातकालीन सेवाओं में भाग लेगा। सेवाओं में कार्यालय के सामान्य समय से पहले और बाद में तथा यहां तक कि छुट्टियों पर भी उपस्थित होना होगा।

छ) यदि विक्रेता शिकायत दर्ज करने के **24** घंटे के भीतर शिकायत पर ध्यान देने में विफल रहता है, तो शिकायत के समाधान की तारीख तक **200** रुपये प्रति दिन का जुर्माना लगाया जाएगा। जुर्माने की इतनी राशि, उस तिमाही के लिए विक्रेता को देय त्रैमासिक भुगतान से काट ली जाएगी।

ज) उस तिमाही के लिए एएमसी के पूरा होने और विक्रेता द्वारा चालान जमा करने के बाद तिमाही आधार पर भुगतान किया जाएगा। प्रमाणित सेवा प्रदाता द्वारा संतोषजनक कार्य करने के बाद ही सक्षम प्राधिकारी द्वारा भुगतान किया जाएगा।

झ) अनुमोदित निवारक रखरखाव अनुसूची का सख्ती से पालन किया जाना है।

ञ) उचित कीट नियंत्रण उपचार आवश्यक है और यह पूरे क्षेत्र को कवर करेगा, जिसके लिए इस एएमसी पर विचार किया गया है।

ट) सेवाएँ प्रदान करने के लिए परिवहन, किराया आदि जैसा कोई अन्य शुल्क देय नहीं होगा।

ठ) महानिदेशक लेखापरीक्षा (अवसंरचना), दिल्ली कार्यालय बिना कोई कारण बताए किसी भी समय अनुबंध समाप्त करने का अधिकार सुरक्षित रखता है। एएमसी के संबंध में महानिदेशक लेखापरीक्षा (अवसंरचना) का कोई भी निर्णय अनुबंधकर्ता पर बाध्यकारी होगा।

ड) एएमसी के निष्पादन के दौरान अनुबंधकर्ता द्वारा तैनात श्रमशक्ति को होने वाले किसी भी नुकसान/क्षति/चोट के लिए महानिदेशक लेखापरीक्षा ए (अवसंरचना), दिल्ली का कार्यालय वित्तीय या अन्यथा कोई उत्तरदायित्व नहीं रखेगा। इस संबंध में मुआवजे या वित्तीय सहायता के लिए न तो अनुबंधकर्ता और न ही उसके कर्मचारी का महानिदेशक लेखापरीक्षा (अवसंरचना), दिल्ली कार्यालय पर कोई दावा होगा।

ढ) कार्य/एएमसी के निष्पादन के दौरान अनुबंधकर्ता/फर्म द्वारा तैनात व्यक्ति/कार्मिक को हुई किसी भी चोट/दुर्घटना के लिए फर्म/अनुबंधकर्ता पूरी तरह से जिम्मेदार होगा।

ण) एजेसी उपचार के लिए सर्वोत्तम गुणवत्ता वाली उपचार सामग्री और रसायनों का उपयोग करेगी।

त) परिसर की सफाई सुनिश्चित करने के लिए अनुबंधकर्ता अवशेषों के शीघ्र निपटान की व्यवस्था करेगा।

थ) यह रख-रखाव अनुबंध भूमि अधिनियम के अधीन है, तथा यदि कोई विवाद उत्पन्न होता है, तो उसका निपटारा राष्ट्रीय राजधानी क्षेत्र दिल्ली के अधिकार क्षेत्र में किया जाता है।

Terms and conditions of Comprehensive Pest Control Treatment

* * * * *

Bids are invited from registered and authorized firms to carry out **Comprehensive Pest Control treatment for Mosquitoes, Rodents, Cockroaches, Insects & Termite Controls** in the Office of the Director General of Audit (Infrastructure), Delhi in an area consisting of approximately **1332 Sq meters (approx. 14340 sq. feet)** on an annual basis. The following are the terms and conditions for furnishing quotations.

- a) The comprehensive Annual Maintenance Contract shall be valid for a period of twelve months (one year) initially which can be extended at mutual consent basis at the same rates and existing terms and conditions.
- b) The rate quoted shall remain in force for the full period of contract. No demand for revision of rates on any account whatsoever shall be entertained during the currency of the contract.
- c) The AMC provider should have an office in Delhi.
- d) The AMC shall be Comprehensive. The maintenance contract shall cover services once **fortnightly for Vector control** (Mosquitoes/insects) and once in a **month for Rodents, Cockroaches, & Termite Controls** either Saturday or Sunday and on need basis on any other day for which no payment shall be paid separately.
- e) The company shall provide necessary pest control services within reasonable time in case of intermediate complaints within 24 hours from the time of registration of complaint.
- f) The contractor shall attend to all the emergency services on all working days. The services are to be attended before and after the usual office time and even on holidays.
- g) If the vendor fails to attend the complaint within 24 hours from the time of lodging complaint, a penalty of Rs.200/- per day will be levied till the date

- te on which the complaint is resolved. Such amount of penalty will be deducted from the quarterly payment due to the vendor for that quarter.
- h)** Payment will be made on Quarterly basis after the completion of the AMC for that quarter and after submission of invoice by the vendor. Payment will be made only after satisfactory work done by the Service Provider as certified by the competent authority.
 - i)** The approved Preventive Maintenance Schedule is to be strictly followed.
 - j)** Proper pest control treatment is a must and shall cover whole area for which this AMC is contemplated.
 - k)** No other charges like Transportation, Fare, etc., for providing the services, will be payable.
 - l)** Office of the DGA (Infrastructure), Delhi reserves the right to terminate the contract at any time without assigning any reasons. Any decision of the DGA (Infra.) with regard to the AMC will be binding on the contractor.
 - m)** Office of the DGA (Infrastructure), Delhi shall not have any liability, financial or otherwise, for any harm/damage/injury caused to manpower deployed by the Contractor in the course of performing AMC. Neither the contractor or nor his worker shall have any claim on Office of the DGA (Infrastructure), Delhi for compensation or financial assistance on this account.
 - n)** The firm/contractor shall be solely responsible for any injury / accident caused to the person/personnel deployed by the contractor / firm during the performance of the job/AMC.
 - o)** The agency shall use the best quality treatment material and chemicals for the treatment.
 - p)** The contractor shall arrange for prompt disposal of the remains to ensure cleanliness of the premises.
 - q)** This maintenance contract is subject to the laws of the land, and disputes arising if any, are settled within the jurisdiction of NCT of Delhi.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without

specifying equivalent Indian Certification / standards.

10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---