



# International Centre for Information Systems & Audit

International Training Centre of Comptroller & Auditor General Of India  
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Tender Notice for hiring bus services on contract basis for use of iCISA, A-52, sector 62, institutional area, Phase-II, Noida-201309, Uttar Pradesh.

Ref: 34/CISA/Upgradation/2011-12 to 2016-17 /VOL.II/108

Date-31-07-2023

Sealed lump sum tenders are hereby invited on behalf of Director General, iCISA, Noida from experienced firms:

Name of the work	Issue of Blank Tender Document	Last Date of Tender Submission
Supply of local bus services on contract basis for use of iCISA, Noida	From 31-07-2023 to 04-08.2023 up to 03.00 PM	05-08-2023 up to 5.00 PM

1. Blank tender documents (non-transferable) for above work shall be issued from 31-07-2023 to 04-08-2023 on working days from the office of the Director General, ICISA, A-52, sector 62, Institutional area, Phase - 11, Noida-201309, Uttar Pradesh. The intending tenderers can also download the complete tender document available on the web site: [www.icisa.cag.gov.in](http://www.icisa.cag.gov.in) and submit the same along with the supporting documents, on or before the due date and time of submission.

2. Intending tenderers should have valid registration with appropriate authorities for statutory taxes as applicable.

3. The tender documents duly completed may be submitted at the office of the Director General, ICISA, A-52, sector 62, institutional area, Phase - II, Noida-201309, Uttar Pradesh till 05-08-2023 up to 5.00 PM. Technical bid of the parties shall be opened on 07-08-2023 at 11.00 AM. Finalization of financial Bids shall also be completed on the same day i.e 07.08.2023.

4 Two bid system would be followed. Sealed bid containing two separate envelope for Technical and Financial bid may be submitted. The envelope may be superscribed as **Technical bid** and **Financial bid**.

5. The opening of the price bids of technically qualified parties shall be informed on 07-08-2023 along with finalization of financial Bids on the same day i.e 07-08-2023.

6. Canvassing, whether directly or indirectly in connection with tender is strictly prohibited and the tender submitted by the contractors who resort canvassing will be liable to be summarily rejected.

7. iCISA reserves the right to reject any or all the tenders without assigning any reason thereof and also not bound to accept lowest tender. Tenders in which any of the prescribed conditions are not fulfilled or found incomplete in any respect are liable to be rejected.

Sr. Administrative officer,  
iCISA, A-52, Sector 62,  
Institutional Area, Phase-II,  
Noida-201309, Uttar Pradesh.

Ref:- 34/iCISA/Upgradation/2011-12 to 2016-17/Vol.II/108

Date-31-07-2023

M/s. ....

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**Sub: Hiring of bus on contract basis for use of iCISA, A-52, sector 62, Institutional Phase-II, Noida-201309, UP.**

Sir,

Tender document in respect of the above mentioned works are being forwarded herewith. Please note that tender is to be delivered in the office of the Director General, iCISA, A-52, sector 62, Institutional Area, Phase II, Noida -201309, Uttar Pradesh on or before 05/08/2023 up to 5.00 P.M.

The Tender should be signed on each page, dated and witnessed in all places provided for in the documents with all papers bearing initial of the authorized person.

The person, signing the tender on behalf of company/firm or on behalf of another person shall attach with tender a certified copy of proper authority/power of attorney on a non-judicial stamp paper of requisite value duly executed in his favour by such person, company/firm and must state specifically that he has authority to sign such tenders for and on behalf of such person or company/firm as the case may be, and in all matters pertaining to the contract.

This letter shall form part of the "CONTRACT" and must be signed and returned along with the tender documents.

Enclosed: Tender Notice along with T&C for Hiring of Bus Service.

**Signature of the bidder**

## Terms & Conditions for Hiring of Bus Service

### INTRODUCTION

iCISA, the buyer, intends to hire Bus services as per defined scope of work in this document. The services can be hired for following durations :

- **Period from 13<sup>th</sup> August 2023 to 16<sup>th</sup> December 2023.( 08-10 local NCR trips in a month)**

### SCOPE

Service provider shall render the services under the scope defined in this section. Accordingly, transport services on hiring basis are required for the following basis:

#### NCR Local

**Local – For one side movement upto 50 kilometers from reporting point will be considered as local.**

All-inclusive rates for:

Bus to be hired	Basic Service Particulars
Requirement of 45 seater AC bus (2*2 Deluxe) services for NCR Local	1 Daily Mileage 80 km and daily duty of 8 hours 2 Extra charges for additional km & hours 3 No dead mileage would be paid

### iCISA'S OBLIGATIONS

1. iCISA, the Buyer, shall notify service provider of any change in schedule of hired Bus. The notification shall be provided 12 hours prior to change.
2. iCISA shall either accept or reject or modify the logbook entries/bill within a maximum of 7 days after submission by service provider.

### SERVICE PROVIDER OBLIGATIONS

1. Service provider agrees to provide quality services as mentioned in this document.
2. Service provider shall ensure that assigned vehicle and driver report as per schedule provided by iCISA in an event of delay in arrival beyond 15 minutes, iCISA shall have right to hire other Bus services (which may or may not be of similar hired Bus category). The fare charges shall be charged to service provider.
3. Service provider agrees to terms and conditions of the contract and shall ensure full compliance to them.
4. Service provider to ensure that vehicle deployed shall arrive at designated location on time and with full tank of fuel.
5. Service provider should obtain all mandatory permission regulating the entry into city or cities, as the case may be.
- 6 In the event of any break down, servicing and repairs of vehicles, the service provider at his own cost shall make alternate arrangement by providing similar or higher class of vehicle(s) for which agreement is entered into. Failure to do so will evoke penalty or possible termination of contract.
7. The Service Provider shall not be allowed to sub-let the Contract. The Service Provider can act as an aggregator of vehicles/ individual drivers. However, it is the Service Provider who shall be responsible to the Buyer for the Contract being signed.
- 8 The Service Provider shall only provide vehicles which have the comprehensive insurance.

9. Valid pollution certificate should be obtained by the service provider from time to time.
10. Police verifications for deployed staff shall be ensured by service provider.
11. Service provider shall update the logbook immediately and submit the bill within 7 days of hiring of the vehicle. Failure to do so shall be penalized as per this contract.
12. The Handheld cordless microphones and also the music system installed in the Bus should be of good quality and in working condition.
13. Curtains should be installed on the windows of the Bus.
12. All attempts shall be made to provide quality services.

## **SERVICE SPECIFIC TERMS AND CONDITIONS**

### **Hiring of Transport Services on Daily Basis**

1. Service provider selected as L1 by iCISA shall accept the order within 3 hours of the request for booking
2. All distances shall be calculated from the reporting point. No payment shall be made for journey from garage to reporting point.
3. The bidder is required to quote the base rental amount which will be inclusive of GST.
4. Toll and Parking charges, if any, shall be paid by this office as per the actuals **over and above the base rental amount.**
5. State Taxes, if any, shall be borne by the service provider itself.
6. Night Charges, if any, shall not be paid by this office.
7. Cancellation at a day's notice will not invite any charges payable to the service provider.
8. Service provider understands that rates quoted by them are all inclusive rates encompassing all consumables and any other charges required to render services.
9. The vehicle(s) provided by the service provider shall have valid Registration Certificate, full comprehensive insurance to cover third party and occupants, fitness certificate, PU permit etc. and any other relevant permits/licenses essentially required by the RTO and any other statutory bodies for commercial operations, and must be revalidated before the expiry of the due date during the tenure of the contract period

## VEHICLE

Sl. No	Technical Criteria	Requirement
1	Vehicle seating capacity	43-45
2	Comfort Category	AC
3	Year of Model	2018 Onward
4	Make of Bus	<b>Volvo, Mercedes Benz.</b>
5	<b>Desirable criteria</b>	Announcement Sound System
6	Bus should be GPS enabled and capable of being traced in real time manner	

## DRIVER/STAFF DEPLOYED

The service provider shall be responsible for the acts and deeds of drivers of the vehicles including following

1. The driver in no case shall report to duty in an inebriated state or consume alcohol while on duty. Such instances will be informed to law enforcement agencies and the agreement is liable to be terminated.
2. The drivers/staff of the vehicles deployed for user department duties maintain polite & courteous behaviour towards department users as well as to other departmental staff.
3. Driver must be provided a working mobile phone and contact number be provided to user department.
4. In an event that for any reasons the driver changes his contact number during the tenure of the contract then service provider will immediately notify the user department of the above change.
- 5 The driver shall always be reachable during duty hours.
6. Only drivers that possess a valid commercial driving license for heavy vehicles shall be deployed by service provider.
7. Driver should be properly dressed in a neat and clean attire.
8. Any complaint from the users/staff of the user department with respect to their behaviour/uniform will be viewed seriously and it will be brought to the notice of the service provider, who shall take suitable action
9. The driver should be familiar with the routes.
10. One helper/conductor must be deployed along with the driver.
11. Both the driver and conductor must have a valid photo identity proof like Aadhaar Card, Voter ID, Driving License etc.

## STATUTORY LAW & REGULATIONS

1. The service provider shall take comprehensive insurance cover with third party unlimited liability risk of the vehicles detailed for the user department requirement. User shall not be liable for any damages whatsoever to public property and /or any third person due to any accident arising out of and in the course of deployment of service provider's vehicle.
2. The service provider shall be solely responsible for any claims by any third party and/or employees of user department traveling in the vehicle for any injuries caused by the driver of the vehicle whether by accident or otherwise.
3. The user department will in no way be responsible for violation of traffic rules and /or infringement of any other law for the time being in force, either by the driver of the vehicle or by the service provider. The driver as well as service provider shall comply with relevant rules and regulations of Motor Vehicles Act and Rules applicable at present or in future during the tenure of the contract and as may be enforced from time to time for which user departments would not be held liable/responsible in any manner what-so-ever. Onus of compliance of all the applicable Laws/ Acts/Rules including those under Motor Vehicle Acts/Rules shall rest with the service provider only and user/user departments will not be liable in any manner.
4. The service provider shall be responsible for ensuring compliance with the provisions related to Labour Law (Central/State] and specially Minimum Wages Act, Payment of Wages Act, PF, ESI Act, Payment of Bonus Act, Contract Labour (R&A) Act, Workmen Compensation Act etc., as applicable from time to time. The employees of the service provider shall not be deemed to be employees of the user department hence the compliance of the applicable acts/laws will be the sole responsibility of the service provider.
5. The service provider shall be personally responsible for any theft, misconduct and/or disobedience on the part of drivers so provided by him.
6. During the contract period, if the vehicle is seized or detained or requisitioned by Police/Motor Vehicle Authority or any other authorities for whatsoever reasons that will be at the service provider's risk. Also, alternate vehicle of similar or higher category will be provided by Service provider without any extra charges
7. The Buses deployed for duty for the user department shall at no point of time carry any person other than personnel authorized by user department. The service provider has to ensure the safety of passengers by avoiding negligent driving by their drivers such as over speeding, rash driving, and driving vehicle without brakes/defective brakes.
8. Separate duty slip will be maintained for each vehicle, which will be signed by the authorized signatory of the user department. Before each Bus is allotted for duty, the odometer reading shall be noted down by the driver and subsequent entries for starting time/closing time, places visited etc. for each duty during office hours and after completion of duty, the driver shall again note down the odometer reading and get it checked and signed by the user of the vehicle deployed by the administration of the user department. Based on each vehicle's duty slip, the service provider shall prepare monthly bills enclosing therewith a consolidated statement of each vehicle's monthly running and original copies of duty slip.
9. The service provider shall provide at his own cost proper uniform and badges as per DELHI MOTOR VEHICLES RULES, 1993 (amended up to date) and photo identity cards to the drivers.
10. At the option of the Govt. user Service provider shall provide vehicle tracking system and will submit the record (data of journey including pickup time and drop time along with mileage). The mileage count will start from the location of pickup and no extra kilometres from the garage to the pickup point will be provided.
11. The service provider shall submit his monthly bills in triplicate towards the service rendered on the previous month to the user. Payment shall be affected by credit into the bank account of the service provider through ECS/RTGS within 3 weeks from the date of receipt of bills with supporting documents, complete in all respect. The service provider will have to intimate the bank account number, and other details of the bank to enable the user department to credit the payments directly into the account. User department shall pay the vendor all amounts on an invoice that are

not the subject of a bona fide dispute within 3 weeks after department's receipt of a valid invoice that complies in all material respects in terms of this Agreement, the payment shall be subject to any deductions such as penalties, statutory deduction etc.

#### **TERMINATION OF SERVICES FOR CONVENIENCE**

1. Either parties, Buyer or Service Provider, may with their mutual consent can end this contract after providing 2 months prior notice to other party.
2. Termination of services for convenience of either parties will not attract any penalties or shall not be liable for any extra payments other than payment of invoices raised till the time of termination including notice period.

#### **PAYMENTS TERMS**

1. The payment shall be generally made to vendor within 15 working days of receipt of the bill.
2. The service provider understands that the rate quoted by him/her are inclusive of
  - a) Fuel costs
  - b) Night charges, in case of night services
  - c) GST

Further, the following incidents will be considered as the breach of contract and will result in immediate termination of services

- a) Invalid registration papers of vehicles deployed.
- b) Operating vehicles without or expired comprehensive insurance coverage with unlimited liability of risk.
- c) Tampering with odometer
- d) Any attempt to forge service-related documentation

**End of Document**

**FORM-1****TECHNICAL BID****Bidder profile for providing services of Bus.**

Sl. No.	Detail of Travel Agency	
1	Name of Travel Agency	
2	Registration Number	
3	PAN Number	
4	GST Registration Number:	
5	Address of the Traveler Agency (along with phone/mobile number/email)	
6	List of Clients (present and previous) i.e. experience of the services in years given to Govt./Semi Govt/PSU's	
7	Vehicle seating capacity	
8	Comfort category	
9	Year of Model	
10	Make of Bus	
11	GPS Enabled	

Note- Hard copy of Sl. no.1 to 6 should be enclosed.

**Declaration:**

This is to certify that I/We before signing this letter have read and fully understood the terms and conditions contained herein and undertake myself/ourselves to abide by them

Date:

Place:

**Signature of the Bidder**

**Name and Address (with seal)**



**FORM-2**

**FINANCIAL BID**

Hiring of Bus for Office of the Director General , iCISA, UP.Noida.

Class of Vehicle [with AC] (45 seater AC Bus 2*2) (services for NCR Local)	Daily mileage 80 Km and daily duty of 08 hours **in Rs.	Rate per Km for additional Km & Hours (Per Kms charges, per hour charges)**Rs.

\*\*Inclusive of GST

Note : For one side movement upto 50 Kilometers from reporting point will be considered as local. No dead mileage would be paid.

Date:

Place

**Signature of the Bidder**

**Name and Address (with seal)**