

OFFICE OF THE PRINCIPAL ACCOUNTANT GENERAL (AUDIT-I), U.P.,
PRAYAGRAJ

No. : PAG (Audit-I)/ISW/F No. 86 (Vol. viii)/2023-24/584

Dated : 28/03/2024

NOTICE INVITING TENDER

For

**Comprehensive Annual Maintenance Contract of
Computers, Servers, Laptops, Printers and Peripherals for
FY 2024-25 i.e. 10/04/2024 to 10/04/2025.**

Due date and time for submission of tender:

08/04/2024 till 15:00 Hrs

OFFICE OF THE PRINCIPAL ACCOUNTANT GENERAL (AUDIT-I), U.P.,
PRAYAGRAJ

No. : PAG (Audit-I)/ISW/F No. 86 (Vol. viii)/2023-24/585

Dated : 28/03/2024

To

All Interested/Eligible Bidders,

Subject: -Notice Inviting Tender for Comprehensive Annual Maintenance Contract of Computers, Servers, Laptops, Printer and Peripherals for FY 2024-2025 i.e. 10.04.2024 to 10.03.2025.

Sir/Madam,

This is to state that tenders for above mentioned work has been uploaded on Central Public Procurement Portal i.e. <https://eprocure.gov.in> as well as on office website (<https://cag.gov.in/ag1/uttar-pradesh/en>). Hence interested bidder may download the tender notice from the said websites and submit their bids within due date/time as per this tender notice.

Sd/-

Sr Audit Officer/ISW

OFFICE OF THE PRINCIPAL ACCOUNTANT GENERAL (AUDIT-I), U.P.,
PRAYAGRAJ

No. : PAG (Audit-I)/ISW/F No. 86 (Vol. viii)/2023-24/585

Dated : 28/03/2024

Subject: Sealed Tenders for Comprehensive Annual Maintenance contract of Servers, Desktop Computers, Laptops, Printers and other computer peripherals installed in this Office for the period from 10.04.2024 to 10.03.2025.

The office of the PRINCIPAL ACCOUNTANT GENERAL(AUDIT-I),U.P.,PRAYAGRAJ invites Sealed Tenders for the comprehensive Annual Maintenance Contract for Servers, Desktop Computers, Printers and other peripherals installed in this office as per list given in Annexure-I with the following additional information:-

1. All the hardware items installed at various sites in this office is in working condition. However, the vendor may check/inspect it to their satisfaction on any working day between 10 AM to 5 PM before tendering the rates. No estimate for repair will be accepted after awarding the AMC.
2. It may be noted that the quantities of the items tabulated at Annexure-I are approximate and we are in the process to replace old systems with new ones, leading to change in the quantity of items during the period of AMC. Therefore, rates for all the items should necessarily be quoted (inclusive of all taxes) in the tender document, in both unit rate and total amount. The unit rates will be used, if there is a change in the quantities indicated in the Annexure-I during the contract period.
3. The firm must enclose an EMD of Rs. 15000/- in form of DD of any nationalized bank in favour of **Pay and Accounts Officer, O/o the AG(A&E)-I,U.P., Prayagraj** alongwith the tender
4. The bids should be in two parts i.e., Technical and Financial bid in the attached prescribed form (annexed as Annexure II & III) for maintenance of Desktop computers, Printers and other Peripherals.
5. The Firms should clearly mention their Eligibility as per the eligibility criteria in Annexure-II.
6. The Financial bid should indicate the maintenance rate in the prescribed format provided in Annexure-III considering all the terms and conditions listed in the tender enquiry. The bids should be for comprehensive AMC and indicate rates for each item separately.
7. The tenders may please be addressed and sent to **SENIOR DEPUTY ACCOUNTANT GENERAL (ADMINISTRATION), O/o PRINCIPAL ACCOUNTANT GENERAL (AUDIT-I), U.P., 15-A, Dayanand Marg, PRAYAGRAJ-211001**. The technical and financial bid should be in two separate sealed covers and the envelope

should indicate clearly the nature of bid contained in the envelope viz. Technical bid or Financial bid for maintenance of Servers/Desktop Computers/laptops/Printers and Other Peripherals on the top of the envelope. Both envelopes should be kept in a single envelope addressed to authorized recipient. Envelop should reach on or before **08/04/2024 (03:00 PM)**. All the tenders received, will be kept in the box under the custody of **SENIOR DEPUTY ACCOUNTANT GENERAL (ADMINISTRATION), IIND FLOOR, O/O PAG (AUDIT-I), U.P., PRAYAGRAJ** placed in his chamber for this purpose.

8. The successful bidder has to enter an agreement on the standard terms and conditions of this department.
9. No tenders will be entertained which is received after due date i.e **08/04/2024 (03:00 PM)**. The technical bids will be opened in the presence of the interested bidders or authorized representative on **08/04/2024 (04:00 PM)**. Financial bids of only technically successful bidders will be opened on same or subsequent date after due intimation to all the bidders.
10. Payment will be on prorata/proportional basis for all hardware items which come under the purview of AMC after lapse of warranty period during the financial year 2024-25.
11. The decision of the **PRINCIPAL ACCOUNTANT GENERAL** will be final in case of any dispute.

Sd/-
Sr Audit Officer/ISW

TERMS AND CONDITIONS FOR ANNUAL MAINTENANCE CONTRACT FOR MAINTENANCE OF Desktop Computers, Laptops, Printers, Servers and other Computer Peripherals etc.

Eligibility criteria for the bidders:

- i) The bidder should have minimum three years experience of executing AMC of Computers, printers and peripherals, servers, LAN networking in any Government organization.
- ii) The bidder should have AMC turnover cost between ₹ 10.00 lakh to ₹ 15.00 lakh per year.
- iii) The bidder should have service centre of Computers, printers and peripherals, servers, LAN networking at Prayagraj with all necessary equipment and infrastructure. In case the contract is awarded to a firm not having its office at Prayagraj, then the firm will have to set up their local office at Prayagraj with a contact person having basic and mobile phone at Prayagraj within 15 days of issue of letter of acceptance.
- iv) The bidder should be registered with the Registrar of Companies or Registrar of Firm
- v) The bidder should submit its PAN no. and GST no. with the bid and enclose latest Income tax returns and GST returns.
- vi) The bidder should submit Recognition or certificate from any major OEM firm/vendor for undertaking AMC on their behalf.
- vii) The bidder should submit an EMD of ₹ 15,000.00 in form of a bank draft in favour of “Pay and Accounts Officer, O/o the Accountant General (A&E)-I, UP, Prayagraj”.
- viii) The bidder should have sufficient number of technical and experienced staff in well-equipped in maintenance of UPS having minimum of two years experience.
- ix) The bidder should be in a position to deploy two resident service engineers at this office. Resident engineers should have three years diploma and at least one year experience in similar work is required for posting.
- x) The bidder should submit a copy of partnership deed if a partnership firm, affidavit for proprietorship in case of a propriety firm or Registration certificate if registered under Companies Act alongwith the tender documents.
- xi)** The bidder should never have been blacklisted from any Government office/Agency and should submit a certificate of declaration regarding the same.

1. SCOPE OF THE CONTRACT:

This contract will cover Preventive and break down Maintenance of Desktop Computers, Laptops, Servers, Printers and other Computer peripherals as per Annexure-I and satisfactory working of LAN including Server and other computers with installed software. **The contract shall also include shifting/reinstallation of system along with required software, if corrupted and to update the installed software.**

1.1 The maintenance contract is for comprehensive maintenance and shall include repairs/replacement of all spare parts and sub-assemblies and connecting electrical wires. The firm shall use good quality spare parts, preferably of same brand as that available in the original system. **All the consumable articles/parts such as material required for cleaning of equipment and machinery, repairs and maintenance will be provided by the service provider at no extra charge to the buyer. The repairs/replacement of spare parts (except consumables) and maintenance will be provided by the service provider at no extra charge to the buyer.**

1.2 (a) **Ordinarily a complaint must be attended within 4 hours when no change of spare part is involved, however, in case of requirement of change of spare part, the complaint should be resolved within 48 hours of its receipt. Majority of faults should be rectified in the first response itself. However, maximum period allowed for defect rectification shall be 48 hours.**

(b) **In case the system is not repaired, or an alternative system of similar specification not provided as standby within the period of 72 hours from the time of failure reported, then the buyer may choose to get the same repaired or part replaced by other authorized/suitable service agency and the cost/expenditure incurred therein shall be recoverable from the service provider.**

(c) **The annual maintenance shall be carried out during office hours, primarily at the premises of the office. In case, the service provider feels that the equipment cannot be repaired at site, they should carry themselves to their designated workshop for repair and deliver the functional equipment back to user at their own cost and risk after getting it repaired promptly. The original unit shall in any case be repaired/returned within a period of fifteen days failing which a penalty of 10% of unit AMC charge as contracted shall be levied per day per peripheral which will be limited upto 10% of the total contract value.**

1.3 It will be the responsibility of the firm to ensure error free performance of existing peripherals as mentioned under Annexure-I from 9.30 AM to 6.30 PM on all working days except Sundays and other Gazetted/National holidays (or as mutually decided between both the parties concerned).

1.4 For this purpose the firm shall provide minimum one resident service engineer at this office on all working days from 9.30 AM to 6.30 PM. The engineers should have their own mobile phones to ensure their availability.

2.0 PERIOD OF THE CONTRACT

2.1 This contract shall remain valid for a period of one year i.e. from the date of signing of MoU/Contract.

2.2 If the office is not satisfied with the performance of the firm, the contract may **be terminated before completion of AMC period by giving one month notice to the firm. The decision of this office shall be final.**

2.3 **The contract of the successful vendor may be extended mutually at the existing rates for further two years in addition to the current year after approval of competent authority, if vendor follow all ibid terms and conditions and provide satisfactory services.**

3.0 RATES FOR AMC

3.1 *The firms should quote their rates in words as well as in the financial bid.* The rates shall be inclusive of GST and all other charges.

3.2 If AMC rates exceeds 6% of purchase value of each item negotiation with the firm quoting lowest rates will be held to reduce the rates upto 6 percent of the purchase value.

3.3 The rates offered shall remain FIRM and VALID for the full period of contract. No demand for revision of rate on any account shall be entertained during the contract period or during the extended period of contract.

4.0 PAYMENT TERMS

4.1 The Annual Maintenance charges would be paid quarterly in the year. First installment would be due for payment after expiry of three months from the date of commencement of the contract. Payment would be made on submission of bills separately by the contractor to Asstt. Audit officer/ Sr. Audit Officer, ISW, O/o the PAG (Audit-I), U.P., Prayagraj who shall certify, based on User's call register maintained in ISW, after ensuring that the work has been executed

satisfactorily as per terms of the agreement. The last quarter payment will be released after all the machines under AMC are checked.

No advance payment in any case would be made. Recoveries on account of penalties etc. shall be deducted from the quarterly bills.

4.2 Deduction of TDS will be made by the office, whenever applicable for Income Tax; Works contract Tax etc. as per rules.

5.0 OTHER TERMS

5.1 A log register shall be maintained in the designated section (ISW Section) for recording the complaints received. The date and time of complaint, its type shall be recorded in the register. The time of complaint recorded in this register shall be considered as the log time. The firm's representative shall record there the date and time of rectification with their name and signature, provision of standby etc. in this register. This will then be checked and authenticated by a designated officer of this office and the complaint would then be considered as resolved. If standby has been provided, then the time in which the standby should be replaced by the original equipment would be calculated from the time of authentication by the designated officer of this office. When the original equipment is returned after repair, the representatives of the firm and this office would record it in the log register and the complaint would be treated as resolved.

5.2 Preventive maintenance with virus detection and special cleaning of the peripherals etc. from outside with liquid cleaner and inside with vacuum cleaner etc. will be carried out on monthly basis. Failure to clean external and internal parts of peripherals etc, an amount of ` **25/- per peripherals per quarter** will be deducted from the AMC amount payable to the firm. The report of preventive maintenance shall be sent quarterly by 5th day of expiry of the quarters to Sr .Audit Officer/ISW, Office of the PAG (Audit-I), UP, Prayagraj in writing. The quarterly payment shall strictly be made based on satisfactory report as endorsed by AAO/ISW in the call register and preventive maintenance register/file.

5.3 As far as possible, the repairs would be carried out on-site itself. Necessary tools/equipment for service/maintenance will be brought/ kept by the Service Engineer while attending the failures of Peripherals, LAN. However all necessary assistance for providing electricity point needed in connection with testing (at the location of equipment), repairing etc. and also place

for the men to, and keeping their tools shall be provided free of cost. In case the equipment is required to be taken to workshop, all arrangements shall be made by the firm. Necessary Gate Pass for taking the equipment outside the office building shall be provided by the user. The firm should ensure that original devices may be returned within the prescribed period of fifteen days otherwise deduction of amount as penalty would be done in accordance to the provisions mentioned in clause 1.2 above.

5.4 All the Annexures should be signed (on each page) by authorized representative of firm with Seal.

5.5 The bidder should have GST registration at Prayagraj.

5.6 The bidder should have workstation/branch office/service centre at Prayagraj.

5.7 The bidder should deploy one resident engineer at the office of the buyer to attend the day to day complaints and provide service on all working days and also on weekends whenever called for.

6.0 SECURITY DEPOSIT

6 (a) Security Deposit for the work shall be 10% of the contract value. First quarterly payment of AMC will be released only after submission of Bank Guarantee/FDR equal to 10% of total AMC amount otherwise an amount equal to 10% of the contract value as performance guarantee will be deducted from the first quarter payment of AMC.

6 (b) Security Deposit (SD) shall be returned to the contractor after approval of Dy. Accountant General (Admin) of the office.

6 (c) No interests will be payable upon the Security Deposit or amounts payable to the contractor under the contract.

7.0 LIABILITY FOR COSTS & DAMAGES

7.1 All Costs and damages or expenses which this office may incur due to default by the firm may be deducted by the administration at his discretion either from any money due or to become due or refundable to him. The Administration reserves the right and shall be entitled to retain payments to the extent of damages recoverable from the firm under this contract and to set off the same against all claims whether arising out of this contract or out of any other transaction whatever due to the contractor. Contractor shall follow all Central/State legislations related to labour e.g. Minimum wages act, Workmen compensation act or any other act/law.

7.2 Contractor shall follow all Central/State legislations related to labour e.g. Minimum Wages Act, Workmen Compensation Act or any other Act/Law.

8.0 AGREEMENT

The successful bidders shall be required to execute an agreement with the President of India acting through Deputy Accountant General, (Admn), O/o the PAG (Audit-I), U.P. Prayagraj-211001 or his authorized officer for carrying out the work according to the instructions to bidders and conditions of contract.

**Sd/-
Sr.Audit Officer/ISW**

Annexure I

List of Items to be placed under AMC during 2024-25

Sl No.	Description of Items	Quantity	Date of Purchase	Period of AMC
DESKTOPS				
1.	HP Core i5 4GB RAM 1 TB HDD	20	01/09/2015	01/04/2024 to 31/03/2025
2.	HP Core i3, 4 GB RAM, 500 GB HDD	03	26/12/2016	01/04/2024 to 31/03/2025
3.	Lenovo Intel Core i5, 4 GB RAM, 1 TB HDD	10	28/12/2016	01/04/2024 to 31/03/2025
4.	HP i7 6 th Generation, 32 GB RAM, 2 TB HDD	03	06/03/2017	01/04/2024 to 31/03/2025
5.	Lenovo Core i5, 8 GB RAM, 1 TB HDD	16	30/10/2017	01/04/2024 to 31/03/2025
6.	Acer Verition 200-H110 i5-7400, 8 GB RAM, 1 TB HDD	29	01/10/2018	01/04/2024 to 31/03/2025
7.	HP Core i7 (AIO Desktop)	01	20/09/2021 (Warranty 3 Years)	20/09/2024 to 31/03/2025
8.	HP Core i5 (AIO Desktop)	04	28/11/2021 (Warranty 3 Years)	28/11/2024 to 31/03/2025
LAPTOPS				
1.	HP Pavilion Core-i7, intel core i7-7500U, 16 GB RAM, 2 TB ROM	01	02/11/2017	01/04/2024 to 31/03/2025
2.	HP Core-i5 Model - HP348G4, intelcore i5-7200U, 8 GB RAM, 1 TB ROM	43	01/10/2018	01/04/2024 to 31/03/2025
3.	MAC BOOK AIRMQ32HN/A Core-i5, 8 GB RAM, 128 GB ROM	1	19/03/2019	01/04/2024 to 31/03/2025
4.	HP Intel Core i5 TP7 LS C1U 8 GB RAM 512 GB ROM	7	13/10/2021	01/04/2024 to 31/03/2025
5.	Apple iPad Pro 11-inch (4th Generation)	01	29/11/2023 (Warranty 1 Year)	29/11/2024 to 31/03/2025
6.	Apple iPad Pro 11-inch (4th Generation)	01	22/12/2023 (Warranty 1 Year)	22/12/2024 to 31/03/2025
7.	MAC Book APPLE MGN63HNA	01	11/05/2022 (Warranty 1 Year)	01/04/2024 to 31/03/2025

			Year)	
8.	LENOVO Yoga7-82BH004HIN	01	24/06/2021 (Warranty 3 Years)	24/06/2024 to 31/03/2025
PRINTERS				
1	HP Laserjet 1020+	12	Purchased during period (11/04/2008 to 16/04/2012)	01/04/2024 to 31/03/2025
2	HP Laserjet M1005	13	01/09/2015	01/04/2024 to 31/03/2025
3	HP Laserjet M1005	04	24/10/2016	01/04/2024 to 31/03/2025
4	HP Laserjet PRO 104nw	21	20/01/2018	01/04/2024 to 31/03/2025
5	HP Laserjet Pro 1108	07	28/11/2018	01/04/2024 to 31/03/2025
6	Brother MFC-L3735CDN Network Colour LED Printer	01	25/10/2019	01/04/2024 to 31/03/2025
7	Lexmark B2236dw	05	22/10/2019	01/04/2024 to 31/03/2025
8	Xerox B215	05	22/10/2019	01/04/2024 to 31/03/2025
9	Brother HL-L3270CDW wireless colour LED Printer	01	29/11/2019	01/04/2024 to 31/03/2025
10	Brother Printer	01	14/01/2021	01/04/2024 to 31/03/2025
11	CANON PHOTOCOPIER	03	02/03/2021 (Warranty 3 Years)	01/04/2024 to 31/03/2025
12	HP Laserjet Pro MFP M329dw	07	24/02/2022 (Warranty 3 Years)	24/02/2025 to 31/03/2025
PROJECTORS				
1.	NECP401WG	02	31/07/2014	01/04/2024 to 31/03/2025
2.	BenQ EH600 Business Projector	01	19/12/2022 (Warranty 1 Year)	01/04/2024 to 31/03/2025
SERVERS				
1	HP INTEL(R)XEON(R) (Mid Range)2 GB RAM	01	24/11/2010	01/04/2024 to 31/03/2025
2	Intel Xeon E5-2620V4 (Mid Range)64 GB RAM	01	04/03/2017	01/04/2024 to 31/03/2025
LAN NETWORK				
1.	Maintenance of total networking with all their components and Intranet	1 Job		

ANNEXURE-II

**OFFICE OF THE PRINCIPAL ACCOUNTANT GENERAL(AUDIT-
I),U.P.,PRAYAGRAJ**
(FORMAT FOR TECHNICAL BID)

Sl.No.	Required Information	Details of Information	Annexure Nos showing details
1.	List of customers indicating major value of AMC completed satisfactorily against each in the past 03 years.(Copy for work order from the existing Govt. organization must be enclosed.)		
2.	The vendor should have AMC turnover cost between Rs. 10 lakh to 15 lakh per year in case of AMC of computers, Servers, Laptops and other peripherals. Copy of balance sheets of last three years to be enclosed		
3.	The location of nearest service center of the firm from which services would be provided.		
4.	The service infrastructure available at service center especially in-house repair lab, inventory of spares.		
5.	Calls response and follows up etc. reports in respect of 03 major contracts performed during the previous 03 years be submitted.		
6.	Technically qualified personnel available with the service centre along with name and professional qualification, profile of service engineer.		
7.	Proof of engineer's capability of extending on-site software support for Window, Oracle, Linux and other software.		
8.	Copy of latest Income Tax & GST Returns of the firm must be enclosed.		
9.	The firm must be registered with the Registrar of Companies or Registrar of Firms (enclose copy of registration certificate).		
10.	Are you in a position to deploy 02 Resident service engineers at this Office i.e., O/o the PAG(Audit-I),U.P., Prayagraj. Resident engineers should be qualified with experience in their respective fields.		
11.	Recognition or certificate from any major PC/Server/Peripheral vendor for undertaking AMC on their behalf.(certificate to be enclosed).		
12.	EMD of Rs. 15000/- to be enclosed in form of a Bank Draft in favour of "Pay and Accounts Officer, O/o the AG(A&E)-I, U.P., Prayagraj along with technical bid.		

13.	The firm should enclose evidence for its existence for over three years in the maintenance business.		
14.	The firm must have previous experience in maintaining Hardware and Network Systems (Servers, stand alone computers and printers. Network components, scanners, peripherals and other hardware parts and accessories etc.) in Central/State Govt. organizations/Public Sector Units.(Copy of work order from the existing Govt. clients(organizations) must be enclosed along with their offer).		
15.	The firm also must have expertise and experience in taking trouble shooting of LAN and have executed successfully and satisfactorily at least one AMC of more than 100 computers on Network.		
16.	The firm should ensure presence of their office at Prayagraj. In case the contract is awarded to a firm not having its office at Prayagraj, then the firm will have to set up their local office at Prayagraj with a contract person having basic/mobile phone at Prayagraj within 15 days of issue of Letter of Acceptance.		
17.	The bidders should have sufficient number of technical and experienced staff having minimum of two years experience in the relevant field. Detailed particulars of technical/non-technical staff to assist the company in the works should be enclosed.		
18.	The firms should submit a copy of partnership deed if a partnership firm, affidavit for proprietorship if a proprietary firm or Registration certificate if registered under companies Act along with the tender documents.		
19	Certificate of declaration that the bidder has never been blacklisted by any Government agency/firm.		

Note : All the above relevant documents are required to be uploaded by the bidder for verification.

Signature of authorized representative of firm with Seal(on each page)

ANNEXURE-III
OFFICE OF THE PRINCIPAL ACCOUNTANT GENERAL (Audit-I), U.P., PRAYAGRAJ.
(LIST OF COMPUTER HARDWARE TO BE PLACED UNDER AMC FOR THE YEAR
2024-25

(FORMAT FOR FINANCIAL BID)

Sl No.	Description of Items	Quantity	Date of Purchase	Period of AMC	Quoted price (₹) in figures	Quoted price (₹) in words
DESKTOPS						
1.	HP Core i5 4GB RAM 1 TB HDD	20	01/09/2015	01/04/2024 to 31/03/2025		
2.	HP Core i3, 4 GB RAM, 500 GB HDD	03	26/12/2016	01/04/2024 to 31/03/2025		
3.	Lenovo Intel Core i5, 4 GB RAM, 1 TB HDD	10	28/12/2016	01/04/2024 to 31/03/2025		
4.	HP i7 6 th Generation, 32 GB RAM, 2 TB HDD	03	06/03/2017	01/04/2024 to 31/03/2025		
5.	Lenovo Core i5, 8 GB RAM, 1 TB HDD	16	30/10/2017	01/04/2024 to 31/03/2025		
6.	Acer Verition 200-H110 i5-7400, 8 GB RAM, 1 TB HDD	29	01/10/2018	01/04/2024 to 31/03/2025		
7.	HP Core i7 (AIO Desktop)	01	20/09/2021 (Warranty 3 Years)	20/09/2024 to 31/03/2025		
8.	HP Core i5 (AIO Desktop)	04	28/11/2021 (Warranty 3 Years)	28/11/2024 to 31/03/2025		
LAPTOPS						
1.	HP Pavilion Core-i7, intel core i7-7500U, 16 GB RAM, 2 TB ROM	01	02/11/2017	01/04/2024 to 31/03/2025		
2.	HP Core-i5 Model - HP348G4, intel core i5-7200U, 8 GB RAM, 1 TB ROM	43	01/10/2018	01/04/2024 to 31/03/2025		
3.	MAC BOOK AIRMQ32HN/A Core-i5, 8 GB RAM, 128 GB ROM	1	19/03/2019	01/04/2024 to 31/03/2025		

4.	HP Intel Core i5 TP7 LS C1U 8 GBRAM 512 GB ROM	7	13/10/2021	01/04/2024 to 31/03/2025		
5.	Apple iPad Pro 11-inch (4th Generation)	01	29/11/2023 (Warranty 1 Year)	29/11/2024 to 31/03/2025		
6.	Apple iPad Pro 11-inch (4th Generation)	01	22/12/2023 (Warranty 1 Year)	22/12/2024 to 31/03/2025		
7.	MAC Book APPLE MGN63HNA	01	11/05/2022 (Warranty 1 Year)	01/04/2024 to 31/03/2025		
8.	LENOVO Yoga7- 82BH004HIN	01	24/06/2021 (Warranty 3 Years)	24/06/2024 to 31/03/2025		
PRINTERS						
1	HP Laserjet 1020+	12	Purchased during period (11/04/2008 to 16/04/2012)	01/04/2024 to 31/03/2025		
2	HP Laserjet M1005	13	01/09/2015	01/04/2024 to 31/03/2025		
3	HP Laserjet M1005	04	24/10/2016	01/04/2024 to 31/03/2025		
4	HP Laserjet PRO 104nw	21	20/01/2018	01/04/2024 to 31/03/2025		
5	HP Laserjet Pro 1108	07	28/11/2018	01/04/2024 to 31/03/2025		
6	Brother MFC- L3735CDN Network Colour LED Printer	01	25/10/2019	01/04/2024 to 31/03/2025		
7	Lexmark B2236dw	05	22/10/2019	01/04/2024 to 31/03/2025		
8	Xerox B215	05	22/10/2019	01/04/2024 to 31/03/2025		
9	Brother HL- L3270CDW wireless colour LED Printer	01	29/11/2019	01/04/2024 to 31/03/2025		
10	Brother Printer	01	14/01/2021	01/04/2024 to 31/03/2025		
11	CANON PHOTOCOPIER	03	02/03/2021 (Warranty 3	01/04/2024 to		

			Years)	31/03/2025		
12	HP Laserjet Pro MFP M329dw	07	24/02/2022 (Warranty 3 Years)	24/02/2025 to 31/03/2025		
PROJECTORS						
1.	NECP401WG	02	31/07/2014	01/04/2024 to 31/03/2025		
2.	BenQ EH600 Business Projector	01	19/12/2022 (Warranty 1 Year)	01/04/2024 to 31/03/2025		
SERVERS						
1	HP INTEL(R)XEON(R) (Mid Range)2 GB RAM	01	24/11/2010	01/04/2024 to 31/03/2025		
2	Intel Xeon E5- 2620V4 (Mid Range)64 GB RAM	01	04/03/2017	01/04/2024 to 31/03/2025		
LAN NETWORK						
1.	Maintenance of total networking with all their components and Intranet	1 Job				
Total Cost						

Signature of authorized representative of firm with Seal(on each page)