

दूरभाष/Telephone-2223251
—2225766, 2224812



फैक्स/Fax – 0612-2225977
तार/Tele- Gram : ACCOUNTS

महालेखाकार (ले० एवं ह०) का कार्यालय, बिहार, पटना
OFFICE OF THE ACCOUNTANT GENERAL (A&E), BIHAR, PATNA

सं./GD/AMC of CCTV/22-23/ 233

दिनांक Date: 13.03.2023

Notice Inviting Tender

A tender is invited on GeM Portal regarding AMC of CCTV vide Bid No. GEM/2023/B/3247061 dated 10/03/2023. Additional Term & conditions and Scope of work is attached herewith. All curious bidder are requested to submit their bid on GeM with complete documents and duly filled all annexures.

Bid start Date : 10-03-2023

Bid End Date : 22-03-2023

Bid opening Date : 22-03-2023

B. D. Mishra
13/3/23
Sr. Accounts Officer
Bihar, Patna

दूरभाष/Telephone-2223251
—2225766, 2224812



फैक्स/Fax - 0612-2225977
तार/Tele- Gram : ACCOUNTS

महालेखाकार (ले० एवं ह०) का कार्यालय, बिहार, पटना
OFFICE OF THE ACCOUNTANT GENERAL (A&E), BIHAR, PATNA

सं./GD/AMC of CCTV/22-23/ 233

दिनांक Date: 13.03.2023

Notice Inviting Tender

A tender is invited on GeM Portal regarding AMC of CCTV vide Bid No. GEM/2023/B/3247061 dated 10/03/2023. Additional Term & conditions and Scope of work is attached herewith. All curious bidder are requested to submit their bid on GeM with complete documents and duly filled all annexures.

Bid start Date : 10-03-2023
Bid End Date : 22-03-2023
Bid opening Date : 22-03-2023

B. R. Mishra
mm 23
Sr. Accounts Officer
Bihar, Patna

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	22-03-2023 11:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	22-03-2023 11:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Comptroller And Auditor General (cag) Of India
Department Name/विभाग का नाम	Na
Organisation Name/संगठन का नाम	Accountant General, Bihar
Office Name/कार्यालय का नाम	Accountant General (a&e), Patna
Item Category/मद केटेगरी	AMC of Integrated Security and Surveillance System - Facility/Asset Protection, Monitor Operations, Employee Safety, Vandalism Deterrence, Parking Lots, Public Safety, Vehicle Management; Comprehensive; Hardware, Software; Consumables to be provided ..
Contract Period	1 Year(s) 1 Day(s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
Past Experience of Similar Services required	Yes
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover	Yes
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover	Yes
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No

Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	3 Days
Estimated Bid Value/अनुमानित बिड मूल्य	17200
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Indicating Price Breakup Required	Yes

EMD Detail/ईएमडी विवरण

Required	No
----------	----

ePBG Detail/ईपीबीजी विवरण

Required	No
----------	----

Splitting/विभाजन

Bid splitting not applied.

MII Compliance

MII Compliance	Yes
----------------	-----

MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
---	-----

1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid data sheet (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
4. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as

defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

6. Past Experience of Similar Services: The Bidder must have successfully executed / completed at least one single order of 80 % of the Estimated Bid Value or 2 orders each of 50 % of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company. Copies of contracts / work orders and documentary evidence of successful execution / completion in support of Past Experience of Similar Services along with names, address and contact details of clients shall be uploaded with the bid for verification by the Buyer.

Additional Qualification/Data Required

Scope of Work:[1678422727.pdf](#)

Payment Terms:[1678422730.pdf](#)

AMC Of Integrated Security And Surveillance System - Facility/Asset Protection, Monitor Operations, Employee Safety, Vandalism Deterrence, Parking Lots, Public Safety, Vehicle Management; Comprehensive; Hardware, Software; Consumables To Be Provided .. (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
ISS Components	Facility/Asset Protection , Monitor Operations , Employee Safety , Vandalism Deterrence , Parking Lots , Public Safety , Vehicle Management
AMC Type	Comprehensive
Components to be covered under AMC	Hardware , Software
Cost for Consumables Materials	Consumables to be provided by Service Provider (included in the contract cost)
Type of Premises	office premises
Control Unit Type	Control Room
Preventive Maintenance	Depending upon the system as mentioned in the Scope of work
Data Backup and Recovery Required	Yes
Event Analysis & Critical Reporting	Incident Analysis & Reporting , Event Analysis& Reporting
Manpower (Technical Support Engineer / Resident Engineer) Deployment	Field Location
Addon(s)	

Specification	Values
Additional Details	
No. of Locations for manpower deployment	08
No. of manpower required per location	02

Additional Specification Documents/अतिरिक्त विशिष्टि दरतावेज़

Consignees/Reporting Officer/परेषितो/रिपोटिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/परेषितो/रिपोटिंग अधिकारी	Address/पता	Quantity	Additional Requirement
1	Pankaj Kumar	800001, Office of the Accountant General (A&E), Mahalekakar Bhavan, Bir Chand Patel Path,	1	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.

6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / Institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the General Terms and Conditions/सामान्य नियम और शर्तें, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस नियम में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।

---Thank You/धन्यवाद---

SCOPE OF WORK & ADDITIONAL TERM & CONDITIONS

Purchase & installation of CCTV in of O/o The Accountant General(A&E), Patna, Birchand Patel Marg, Bihar, Patna.

1. Bids for Annual Maintenance Contract of CCTV which is required at different floors in O/o The Accountant General (A&E), Bihar, Patna, Birchand Patel Marg, Patna.
2. Proposed locations of 8 CCTV are given below:-

Sl. No.	Description of Proposed locations	Qty.
1.	The Main entrance of this office	1
2.	Grievance Cell, Ground Floor	1
3.	At ground floor covering lift and staircases	1
4.	At 2 nd floor covering lift & staircases.	1
5.	At 3 rd floor covering lift & staircases.	1
6.	At 4 th floor covering lift & staircases.	1
7.	At 5 th floor covering lift & staircases.	1
8.	At 6 th floor covering lift & staircases	1

Sl.No.	Description (for Office Premises & Canteen)	Quantity
1.	NVR 16 CH H.265+2HDD PRO Series Support up to 5MP	02, 16 Channel
2.	Camera	12, 01 Bullet, 11 Dome(Camera)
3.	10 AMP 12 V Power Supply	2
4.	Network Switch	2 (08 Ports)
5.	Supply & Laying of Cat 6 Cable	850 Mtr.
6.	Hard disk	01-(2TB)
.	DVR	01, 04 Channel
11.	10 AMP 12 V Power Supply	1
12.	HD Camera	03
	Cable	100 mtr-3+1 Cable.

	Hard disk	01 (ITB)
--	-----------	----------

3. Estimated Bid value-Rs. 47200/- (Incl. of GST) for one year.
4. This office requires the services of reputed Agency to provide contract of AMC for one year. The period of the contract may be further extended or may be curtailed, terminated.
5. The main objective of AMC is that the entire CCTV system is to be functional in 24*7*365 days without any interruption. The Contractor shall attend periodical(Monthly) servicing and preventive maintenance as per relevant standards and practices as stipulated in GEM portal to maintain the CCTV system without any interruption.
6. Service Provider has minimum possess two (2) years of past experience for this purpose at Central/ State Govt.offices./autonomous body /State Central PSUs or Service Provider has past experience of Similar Services required. (Valid proof of documents to be attached).
7. The vendor should not have been blacklisted by the Department/ Ministries of Central/ State Govt.,autonomous body under state/ Central Govt., State/ Central PSUs (valid proof of document/ declaration to be attached).
8. MSE Exemption for Years of Experience and Turnover.
9. Startup Exemption for Years Of Experience and Turnover.
- 10.The following documents are required from bidder:
 - (i) Experience Criteria, Bidder Turnover, OEM Authorization Certificate if any.
 - (ii) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
 - (iii)Self-attested copy of PAN in respect of the firm/ individual as the case may be & Self-attested of GST registration letter/ Certificate;
 - (iv) Bank Account Details.
- 11.EMD & Epbg are not required for this project.
- 12.The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt, bidder to upload under taking to this effect with bid.(Certificate to be submitted).

13. Bidder's offer is liable to be rejected if they don't upload any of the certificates/documents sought in the Bid document, ATC and Corrigendum if any.
14. TDS will be deducted as per Govt. of India norms.
15. The Service Provider shall ensure the following service norms: (a) Service Availability Timings: 09:30 AM to 06:00 PM (Monday to Friday), 10:00 AM to 02:00 PM (Saturday).
16. No extra payment/compensation whatsoever on account of natural calamity/accident or otherwise will be made to the firm except the offered rates permitted under the contract.
17. Payment would be made strictly on availability of funds and inspection of parts by this office.
18. The Agreement shall be come to an end either on completion of the Contract Period or shall be terminated for Breach of contractual obligations.
19. Penalties: As per mentioned in Service Level Agreement And Packages.
20. The bidder should have an average annual turnover 400% of bid value.
21. Any liability arising out of any litigation due to any act of contractor staff shall be directly borne by the contractor.
22. During the contract period, the scope of work for which job has awarded is reduced/increased, then the payment price shall be reduced/increased on pro-rata basis by the department & this decision shall be binding.
23. This Office reserves the right to withdraw/cancel the tender any time without assigning any reason.
24. The Registered Office or one of the Branch Offices of the Company/Agency should be located in Patna. (Documentary evidence to be submitted.)
25. Service provider should maintain register indicating details of equipment/Equipments being maintained and details of rooms/place where they are placed.
26. Service provider is required to maintain the log sheet which will include number of services provided during the contract period, which is duly certified by the authorized officer/Welfare Assistant.
27. No increase in the agreed rates shall be entertained during the period of contract. Payment for AMC will be on quarterly basis.
28. Rest of the term & conditions is applicable as per service level agreement and package.

29. The contractor/supplier shall not be at liberty to offer his terms and conditions concerning the mentioned work that means the contractor/supplier cannot deviate from the terms and conditions given herein.

30. No extra payment will be made for carrying the goods to this office.

31. This office shall impose a penalty on the furnished bills if the work of the contractor is found to be unsatisfactory or deficient. The penalty will be the amount rendered by this office to set the deficiency corrected at market rate as well as 5% of the contract amount. The penalty should also impose if the work shall not finish in stipulated dates of completion i.e. 20 working days from the award of the contract. If the agency is not in a position to complete the work within time, he should have requested the office in writing with valid reasons so that necessary action of time extension may be accorded to the agency.

B. Mishra
epuz
Sr. Accounts Officer
Bihar, Patna