The Comptroller and Auditor General of India

Expression of Interest (EOI) for Human Resources at CAG Office

EOI No – CAG/ Network and Local Area Network (LAN) & Application development and database management/08112024

Address - **The Comptroller & Auditor General of India**
Pocket-9, Deen Dayal Upadhyaya Marg,
New Delhi-110124.

Summary Sheet	
EOI number	EOI No – CAG/ Network and Local Area Network (LAN) & Application development and database management/08112024
Name of the Purchaser	The Comptroller & Auditor General of India
EOI type	Bidder Evaluation
Start Date for issue of the Tender document	At CAG Website
Last Date to submit	At CAG Website
Delivery Location	Address - The Comptroller & Auditor General of India Pocket-9, Deen Dayal Upadhyaya Marg, New Delhi-110124.
Contact Information	Sushant email Address- diris@cag.gov.in

1. Introduction

The Comptroller and Auditor General (CAG) Office invites Expressions of Interest (EOI) from qualified agencies for the provision of Human Resources at NICSI rate contract rates. The selected agency will provide personnel skilled in various fields to support the CAG Office's operations, particularly in Network and LAN management, application development, database management, and AI/data analytics.

2. Objectives

The main objective of this EOI is to engage an agency that can supply qualified and skilled human resources to ensure effective and efficient management of the following areas:

- Network and Local Area Network (LAN)
- Application development and database management

3. Scope of Work

3.1. Human Resources for Network and LAN Management

- Provide personnel to manage the design, deployment, monitoring, and troubleshooting of network infrastructure and LAN at the CAG office.
- Ensure network security, firewall management, and secure connectivity for all users.

•   Monitor and optimize network performance, resolving connectivity issues promptly.

Key Responsibilities and Activities (KRAs)

•   Network setup, configuration, and ongoing maintenance.
•   Troubleshooting and resolving network-related issues.
•   Ensuring compliance with security policies and standards.
•   Maintaining documentation for network configurations and changes.
•   Coordinating with vendors for hardware and software support.

3.2. Human Resources for Application Development and Database Management

•   Provide application developers skilled in different programming languages, frameworks, and development environments to support the creation and maintenance of software applications.
•   Provide database administrators (DBAs) to manage database operations, performance, backup, and recovery.

Key Responsibilities and Activities (KRAs)

•   Application development, testing, and deployment.
•   Database installation, configuration, and maintenance.
•   Writing, testing, and deploying database queries and scripts.
•   Data backup and restoration processes.
•   Ensuring data integrity and database security.
•   Collaborating with cross-functional teams for software enhancements.

4. Minimum Qualification and Experience Requirements for Human Resources

4.1. Network and LAN Management Staff

•   Bachelor's degree in Computer Science, Information Technology, or a related field.
•   Minimum 3 years of experience in network administration and LAN management.
•   Certifications like CCNA, CCNP, or equivalent will be an added advantage.

4.2. Application Development and Database Management Staff

•   Bachelor's degree in Computer Science, Information Technology, or a related field.
•   Minimum 3 years of experience in application development or database management.
•   Proficiency in programming languages (Java, Python, etc.) and database systems (Oracle, SQL Server, etc.).

5. Evaluation Criteria
The proposals will be evaluated based on the following criteria:

•   Compliance with the qualification and experience requirements.
•   Cost-effectiveness of the proposed resource deployment as per NICSI rate contract rates.
•   Quality of the technical proposal and understanding of the scope of work.

6. Submission Details
Interested agencies are requested to submit their EOIs, including the following information:

•   Company profile and relevant experience.
•   Details of proposed human resources, including CVs and certifications.
•   NICSI rate contract compliance statement.
•   Any other relevant information.

Disclaimer
This EOI is not a tender or request for proposal, but a means to solicit interest from qualified agencies. CAG reserves the right to reject any or all EOIs without assigning any reason.
Please customize the placeholders (such as dates and contact details) as needed. Let me know if you would like any further modifications.

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