

**कार्यालय महालेखाकार (लेखा.एवं हक्र.) पंजाब एंड यूटी,
चंडीगढ़
प्लाट संख्या 20, सेक्टर 17-इ, चंडीगढ़**

क्र.-सी.आर.टी./105(3)/एएमसी/2021-22/1187-94

दिनांक:- 16-03-2021

सेवा में

सीमित निविदा सूचना

वाटर प्यूरीफायर का व्यापक वार्षिक रखरखाव अनुबंध (एएमसी)।

कार्यालय महालेखाकार (लेखा.एवं हक्र.) पंजाब एंड यूटी, चंडीगढ़ में विभिन्न अनुभागों / शाखाओं में स्थापित वाटर प्यूरीफायर के व्यापक रखरखाव अनुबंध हेतु दो वर्ष की अवधि के लिए पार्टियों / फर्मों से बोलियां आमंत्रित किए जाते हैं। आपसे अनुरोध है कि प्रत्येक आइटम के लिए निर्दिष्ट प्रदर्शन के वार्षिक अनुबंध / रखरखाव के लिए अपनी दरें दिनांक 25-03-2021 समय 11.00AM तक कार्यालय में अधोहस्ताक्षरी के समक्ष जमा करें।

क्र.	मद	संख्या	अवधि
1	Water Purifier	16	01/04/2021 to 31/03/2023

ऊपर प्रदर्शित मदों की संख्या अनुबंध की समयावधि के दौरान घटाई या बढ़ाई जा सकती है।

निर्धारित समय के बाद प्राप्त हुए बोली को स्वीकार नहीं किया जायेगा मरम्मत/रखरखाव में इस्तमाल किये जाने वाली सामग्री उच्च स्तर की होनी चाहिए जिसका विवरण नियम एवं शर्तों में दिया गया है। बोली दस्तावेज अग्रिम राशि रू. 10,000/- सहित वेतन एवं लेखा अधिकारी, कार्यालय महालेखाकार (लेखा एवं हक्र) पंजाब एवं यू.टी. चंडीगढ़ के पक्ष में किसी भी राष्ट्रीयकृत बैंक द्वारा चंडीगढ़ में देय डिमांड ड्राफ्ट या चेक के रूप में जमा किये जाने चाहिए अन्यथा बोली रद्द कर दी जाएगी। बोलीदाता बैंक डिमांड ड्राफ्ट/चेक के पीछे अपना नाम व पूरा पता अवश्य लिखे। पैन कार्ड / सेवा कर संख्या / जीएसटी संख्या की प्रतिलिपि बोली दस्तावेज के साथ संलग्न किया जाना चाहिए।

प्राप्त बोलियाँ उसी दिन 4 P.M पर खोला जाएगा। बोलियाँ उप-महालेखाकार (प्रशासन), कार्यालय महालेखाकार (लेखा.एवं हक़.) पंजाब एंड यूटी, चंडीगढ़, द्वितीय तल, प्लॉट नंबर 20, सेक्टर 17, चंडीगढ़ को संबोधित किया जाना चाहिए। बोली वाले लिफाफे के शीर्ष पर "वाटर प्यूरीफायर के वार्षिक रखरखाव हेतु बोली " शब्दों के साथ लिखा जाना चाहिए। निविदा दस्तावेज निः शुल्क हैं, जिन्हें आधिकारिक वेबसाइट agpunjab.gov.in से भी डाउनलोड किया जा सकता है।

निविदा सभी मामलों में पूर्ण होना चाहिए तथा सभी पृष्ठों पर निविदाकर्ता के प्राधिकृत हस्ताक्षरकर्ता द्वारा हस्ताक्षरित होना चाहिए और कंपनी की मुहर को निविदा दस्तावेज के प्रत्येक पृष्ठ पर प्रत्येक निविदा स्थिति की पुष्टि करने वाले व्यक्ति के हस्ताक्षर के तहत रखा जाए। निविदा के अनुलग्नकों में सभी कॉलम विधिवत, ठीक से और पूरी तरह से भरे हों। दरों और इकाइयों को पुनः परिवर्तित नहीं किया जायेगा। दरें हमेशा आंकड़ों और शब्दों दोनों में हों।

निविदा दस्तावेज के लिए आवेदन करते समय, इच्छुक निविदाकर्ता अनुभव प्रमाण पत्र, पूर्ण कार्य / प्रदान किए गए कार्य, वैध कार्य अनुबंध कर / पैन / जीएसटी की प्रतिलिपि प्रस्तुत करेंगे।

विभाग के पास सभी या किसी भी निविदा को अस्वीकार करने और 2 या अधिक दलों के बीच काम का आवंटन करने का अधिकार है और यह भी कि विभाग निम्नतम या किसी भी निविदा को स्वीकार करने के लिए बाध्य नहीं होगा। इस सम्बन्ध में कार्यालय महालेखाकार (लेखा.एवं हक़.) पंजाब एंड यूटी, चंडीगढ़ का निर्णय अंतिम और सभी बोलीदाताओं पर बाध्यकारी होगा।

बोलियाँ जमा करने से पहले निविदाकारों को कार्यालय का दौरा करने की सलाह दी जाती है।

पूछताछ के लिए, कृपया संपर्क करें
श्रीवरिंदर शर्मा
वरिष्ठ लेखा अधिकारी
मो-9876156136

----Sd---
उप-महालेखाकार
(प्रशासन)

OFFICE OF THE ACCOUNTANT GENERAL (A&E) PUNJAB, PLOT NO. 20, SECTOR 17-E, CHANDIGARH-160017

No. CRT-1/105(3)/AMC/2021-22/1187-94

Dated: 16-03-2021

To,

LIMITED TENDER ENQUIRY

COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT (AMC) OF WATER PURIFIERS.

Sealed quotations are invited from parties / firms for Comprehensive Maintenance Contract of Water Purifier installed at various Sections/branches in the Office of the **ACCOUNTANT GENERAL (A&E) Punjab & UT, Chandigarh initially** for a period of **TWO Year**. You are requested to submit your competitive rates **to undersigned** for the annual contract/maintenance of the following item for the period specified against each item in specified Performa (Annexure-B) latest by 25-03-2021 up to **11.00AM**.

Sr. No.	Name of the Items	Quantity	Period of Contract
1.	WATER PURIFIERS	16	01-04-2021 to 31.03.2023

The quantities as stated above are tentative and are subject to change at the sole discretion of the competent authority of the Client.

Belated offer will not be considered. The quality of material to be used in repairing/maintenance will be governed by the terms and conditions enclosed along with annexure A, B. Earnest money @ **Rs. 10,000/-** for rates quoted on items in Annexure B must be submitted in the form of Demand Draft, Bank Guarantee, pay order etc. from a Scheduled Bank in favour of Pay and Accounts Officer, Office of the Accountant General (A&E), Punjab & UT, Chandigarh. Copy of **PAN Card/ Service Tax no./ GST no.** may also be enclosed with the quotation.

The quotations will be opened at 04.00 P.M. on the same day. The quotations should be addressed to Sr. Deputy Accountant General (Admn), O/o the Accountant General (A&E), Punjab, 2nd Floor, Plot No. 20, Sector 17, Chandigarh. The envelope containing the quotation should be super scribed with the words **“QUOTATION FOR AMC OF WATER**

PURIFIERS” on the top. Tender documents are free of cost, which can also be downloaded from the official website i.e. agpunjab.gov.in.

The tender shall be completed in all respect and should be signed by the Authorized Signatory of Tenderer on all the pages and the company stamp shall be placed under the signature of person on each and every page of tender document confirming all the tender conditions. All the columns in the annexure of the tender shall be duly, properly and exhaustively filled in. The rates and units shall not be overwritten. The rates shall always be both in figures and words.

While applying for the tender document, the intending tenderers shall furnish proof of, experience certificates, works completed/awarded, copy of valid work contract tax /PAN/GST applicable.

The department shall have the right to reject all or any tender and allot the work between 2 or more parties and also will not be bound to accept the lowest or any tender. The decision of Accountant General shall be final and binding on all bidders.

Tenderers are advised to visit the office before quoting the rates.

For any further enquiries, kindly contact:

Sh. Varindar sharma
Sr. Accounts Officer
Mob-**9876156136**

---Sd---

**Deputy Accountant General
(Admin)**

TERMS AND CONDITIONS

- 1- Bidders are advised to visit the site/office before quoting the rates to acquaint themselves about the WATER PURIFIERS installed in the office building with prior intimation to Sr.AO (CRT).
- 2- The material to be used in repairing /maintenance shall be of high quality (genuine spare parts). The authenticity report (OEM/Reputed make) must be submitted for each event of repair/maintenance to certify that the items being used in replacement of faulty one or for repair purpose is of high quality.
- 3- All the faults will be attended at site of this office. In case of a major fault, if the machine is required to be taken to the company workshop, the company shall provide a replacement unit (for temporary basis) till the time if required by this office. The same items/equipment sent for repairs should be positioned back.
- 4- **The penalty amount per complaint will be as follow:**
 - I. Fault not rectified within 24 hour @ Rs 200/- per day.
 - II. Faults not rectified within 48 hours @ Rs 500/- per day) If OEM or above specification component is not used as maintenance spare, the cost of the equipment will be paid by the vendor if the equipment becomes unserviceable.
 - III. Any delay beyond 10 days in rectifying the major fault, the penalty will be enhanced to Rs 1000/- per day.
 - IV. Beyond 15 days if the equipment gets repaired in the open market, the actual cost of the same shall be recovered from the contractor. In extreme cases, the action of forfeiture of security money/pending bill/blacklisting of the firm can be resorted at the discretion of the competent authority.
 - V. Any damage to the building or the any part of the equipment which might result during the operation shall be repaired by the contractor.
 - VI. Any damage resulting to the system on account of the negligence or mall operation shall be made good by the contractor. Nothing extra will be paid for such work.
 - VII. The contractor shall arrange to render efficient service as outlined in this specification. However, in case the contractor fails to maintain the service to the satisfaction of the concerned sectional in-charge of the department and any expenditure incurred therein for alternative arrangements by sectional in-charge shall be recovered from the contractor.
 - VIII. The penalty amount shall be deducted from contractor's bill.

- IX. The material requires replacement shall be of same quality/manufacturer and specifications. The dismantled material shall be taken by the contractor as buy back after the approval of competent authority.
- X. All break-down calls shall be attended to immediately and on the same day. Breakdown calls that could not be attended to on the same day for exceptional reasons shall be attended to on the next day without fail.
- XI. Transportation of faulty Units from the office buildings to the service provider's workshop, from one building to another and from the service provider's workshop to the office buildings, will be at the cost of the service provider.

5- Tax will be deducted at source /GST will be deducted as admissible from time to time.

6- PAYMENT TERMS AND CONDITIONS:

The payment of comprehensive contract will be released as per details below:-

- 50% payment of contract after completion of six months satisfactory service.
- 25% payment of contract after completion of nine months satisfactory service.
- 25% payment of contract after completion of the contract of the respective items.

- I. No escalation of prices shall be permitted on any ground during the period of contract.
- II. The request for advance payment by the firm holding AMC of water purifiers may be considered subject to extant rules and approval of competent authority.

- 7- Copy of **PAN Card/ Service Tax no./ GST no.** may also be enclosed with the comprehensive rates quoted.
- 8- Any item under AMC may be withdrawn from the contract at any time during the contract period and proportionate payment may be made for that item.
- 9- The maintenance work shall normally be done during working hours of the office. However, in case of emergency maintenance may have to be done beyond office hours and even on holidays prior arrangement through proper communication should be worked out in all cases by the servicing agencies.

10- TOOL AND PLANTS:

- i. The required tools and plants for carrying out the work shall have to be arranged by the Contractor at his cost and no tools will be arranged by this office.
- ii. The contractor has to arrange necessary insurance coverage to the workmen deployed by him and shall arrange necessary safety measures before starting the work.

11- Validity of Contract:

The AMC if awarded will be initially for a period of Two years from the date of award subject to continuous satisfactory performance. However, on failure on this aspect by the contractor/successful bidder, the Office of the Accountant General (A&E) Punjab & UT, Chandigarh will have the right to terminate the contract forthwith and initiating administrative actions for black listing solely at the discretion of the competent authority. The contract shall automatically expire after the contract period, unless extended further by the mutual consent of contracting agency and this office for another period of one year on the same terms and conditions or with some additions / deletions / modifications, as mutually agreed between the parties.

12- TAKING OVER Water Purifiers FOR AMC CONTRACT

- I. The WATER PURIFIERS shall be taken over for AMC contract on “as and where installed” basis.
- II. The contractor shall ensure that all WATER PURIFIERS are in proper working conditions at the time of taking over.
- III. After completion of the contract, contractor has to hand over the system in perfect running condition (complete in all respects as per inventory) to the department.

13- Sub-letting of Work

The contractor shall not sublet/transfer or assign the contractor any other part thereof without the written permission of the competent authority of the Office of the Accountant General (A&E) Punjab & UT, Chandigarh. In the event of the contractor contravening this condition, competent authority shall be entitled to place the contract elsewhere on the contractors account at his risk and the contractor shall be liable for any loss or damage, which the office of the Accountant General (A&E) Punjab & UT, Chandigarh may sustain in consequence or arising out of such replacing of the contract.

14- Right of Acceptance:

The Office of the Accountant General (A&E) Punjab & UT, Chandigarh reserves all rights to reject any bids including of those bidders who fail to comply with the instructions without assigning any reason whatsoever and does not bind itself to accept the lowest or any specific bids. The decision of the Competent Authority of the Office of the Accountant General (A&E) Punjab & UT, Chandigarh in this regard shall be final and binding.

- (i) Any failure on the part of the bidder to observe the prescribed procedure and any attempt to canvass for the work will prejudice the bidder's bids.
- (ii) The Competent Authority of the Office of the Accountant General (A&E) Punjab & UT, Chandigarh reserves the right to award any or part or full contract to any successful agency (ies) at its discretion and this will be binding on the bidders.
- (iii) In case of failure to comply with the provisions of the terms and conditions mentioned by the agency that has been awarded the contract, the competent authority of The Office of the Accountant General (A&E) Punjab & UT, Chandigarh reserves the right to award the contract to the next higher bidder or outside agency and the difference of price shall be recovered from the defaulter agency who has been awarded the initial contract and this will be binding on the bidders.

15- Certificate/document/credential should be attached with bid documents:- (Self attested copy with stamp of company/firm/organisation)

- A. At least one year experience in AMC of Water Purifiers system or similar nature work in any govt. organisation/semi govt./PSU etc. in last three year. (Sales bills must be attached)
- B. GST no. Certificate if available.
- C. PAN no. Certificate and payment/clearance details of service tax, Income Tax and any other applicable Tax for last three year issued by the concerned authorities.
- D. Company registration certificate (ISO registration firm/company/organisation)
- E. Declaration certifying that the company/firm/organisation is not blacklisted by any Govt. Organisation/Semi govt./PSU and also not involved in any dispute with CBI/Vigilance department.

16- The bidder/bidders will be bound by the details furnished by him/her/them to this office while submitting the tender or at subsequent stage. In case, any of such documents furnished if found to be false at any stage, it would be deemed to be a breach of terms of contract making him/her/them liable for legal action besides termination of contract.

17- The validity period of the bid will be four months (120 days) from the date of opening of tender documents, which may be extended by the bidders for such period as may be requested by this office.

18- In case of disputes, if any, arising under the said process shall be subject to the exclusive jurisdiction of courts at Chandigarh. Any disputes arising after the signing of the agreement shall be resolved in the manner as mentioned in such agreement.

19- This office shall not be responsible for any financial loss or any injury to any of the staff deployed by successful bidder in the course of their performing the functions/duties, or for payment towards any compensation.

---Sd---

Sr. Accounts Officer (CRT)

All terms & conditions are accepted.

SIGNATURE & SEAL

Tender No. - 17

Date:

FORM OF APPLICATION
(On Tenderers letter Head)

To,

The Deputy Accountant General (Admin)
Office of the Accountant General (A&E) Punjab & UT,
Plot No 20, Sector: 17 E,
Chandigarh-160017.

Sir,

Sub: --Tender for Comprehensive Annual Maintenance Contract (AMC) of WATER PURIFIERS installed at the office of Accountant General (A&E) Punjab & U.T, Chandigarh.

1. I/we have read and understood the instructions and other terms and conditions furnished in respect of the captioned tender. I/we hereby submit my/our application for the captioned tender. I/we do hereby declare that all the information furnished in the application and supplementary sheets are correct to the best of my/our knowledge and belief.
2. I/we have no objection if enquiries are made about the work listed by me / us in the accompanying sheets.
3. I/we clearly understand and agree that if any of the information furnished by me/us hereunder is found to be wrong or untrue or false or incorrect or incomplete, my/our application is liable to be rejected. Further, if I am/we are appointed as the "Executing Agency" for the above AMC work on the basis of the information furnished in my/our application and the information furnished therein is subsequently found to be wrong, untrue, false or incorrect, my/our contract with your office is liable to be terminated forthwith at the discretion of authority, at any stage, without notice and without any compensation whatsoever for such termination.
4. I / We understand and agree that the decision of O/o Accountant General (A&E) Punjab & UT, Chandigarh in selection of the AMC Provider is final and binding to me / us.
5. Total pages contained of Bid document = ____ nos. of Pages

Thanking you.

Yours faithfully,

Signature with Stamps of the Tenderer

Name:

Designation:

Place:

**ITEM RATE/COMPREHENSIVE CONTRACT FOR REPAIRING/MAINTENANCE OF
WATER PURIFIERS DURING THE YEAR 2021-23.**

Sr. no.	Items	Particular/Specification	Quantity	Total Quantity	Annual Rate (Comprehensive AMC)	Rates including GST (Comprehensive AMC)	Remark if any
1.	WATER PURIFIERS	Kent make water purifier (KENT Elite)	09	16			
		AAIMA RO-Purifier	05				
		Aquagard	01				
		Tata Swach	01				

Total rates including GST in words:-_____

- Bidder shall take into account basic price, cost of labour, T&P, taxes as applicable, conveyance / cartage etc. before quoting the rates. No extra claim what so ever in this regard shall be entertained.
- O/o Accountant General (A&E) Punjab & UT, Chandigarh **reserve** the right to increase or decrease number of Water Purifiers units for providing AMC, at any stage, as mentioned in the Performa for commercial bid. Rates proportionately ling will be increased / decreased accordingly.
- Comprehensive AMC of Water Purifiers includes Maintenance, Break down Maintenance and repair of faults as briefed in Scope of work. **(Annexure-C)**

We have studied the specifications and the maintenance/repair conditions, supplied with the document by the office and I/We have quoted above rates subject to the following conditions (if any)

SIGNATURE & SEAL

Scope of work:-**1. INTRODUCTION:**

- 1.1 R.O. Water Purifier systems have been installed in different floors of O/o The **ACCOUNTANT GENERAL (A&E) Punjab & UT, Chandigarh**. The details quantity of all the R.O. Water Purifier Systems is as under:

Sl. No.	Description of R.O. Water Purifier systems	Tentative Quantity (Nos.)
(i)	Kent make water purifier (KENT Elite)	09
(ii)	AAIMA RO-Purifier	05
(iii)	Aquagard	01
(iv)	Tata Swach	01

The quantities as stated above are tentative and are subject to change at the sole discretion of the competent authority of the Client.

2. COMPREHENSIVE CONTRACT:

- 2.1 The term 'Comprehensive Annual Maintenance Contract' (CAMC) shall include cost on account of all repair and maintenance of all the R.O. Water Purifier Systems, replacement of spare parts / mechanical /consumable parts thereof during the currency of the contract at the exclusive risk, responsibility and cost of the Contractor. In brief, the department shall not bear any cost for anything whatsoever after the R.O. Water Purifier Systems units have been handed over to the Contractor for maintenance.

3. GENERAL INSTRUCTIONS FOR MAINTNENCE/SERVICE:

- 3.1 The contractor will keep adequate quantity of spares for immediate repairs and will replenish the same from time to time as per requirement. The contractor will supply, repair / replace all the spare parts during the currency of the contract as mentioned in the scope of work and as per guidelines of the Client.
- 3.2 The contractor will attend to the complaints and breakdowns promptly as and when required.
- 3.3 The contractor should have all requisite service facilities at their work centres for carrying out such works and a contact telephone number for attending to urgent repairs even after office hours.
- 3.4 The contractor will make arrangement for all necessary tools, tackles and equipments for carrying out the above service contract.
- 3.5 The spare parts supplied by the contractor should be brand new /original one and from the reputed manufacturers / sources to ensure satisfactory performance. Used /repaired spare parts will not be accepted. Before using any spare, the same should be shown and

got approved by the Client. The contractor will ensure that the repairs carried out do not require same repairs again within a reasonable time.

- 3.6 The technician deputed for the job shall be skilled and have sufficient experience.
- 3.7 All parts like consumables, and any other spares shall have performance guarantee for at least 03 months.

4. MONTHLY & HALF YEARLY SERVICING:

- 4.1 AMC of R.O. Water Purifier Systems includes servicing of R.O. Water Purifier Systems monthly and half yearly as per the activities mentioned below (Dry Service-monthly and wet service-half yearly) and attending breakdowns whenever required.
- 4.2 The contractor will carry out servicing of R.O. Water Purifier Systems, once a month at all stations and will ensure smooth running of all R.O. Water Purifier Systems. The cost of spares, tools, tackles, consumables, transportation to sites is included in the service rates and shall not be paid separately.
- 4.3 The maintenance / servicing shall be planned in consultation with the Client.
- 4.4 The work shall be carried out as per the best engineering practices and to the satisfaction of Client.
- 4.5 Pre filter candle of water purifiers to be changed after 3 months during the AMC period.
- 4.6 RO system pre carbon, post carbon, sediment filter & membrane to be changed at least once during the AMC period and further as per requirement.
- 4.7 Free replacement of any part including booster pump, solined valve, SMPS supply, and other spares during AMC period.

5. REPAIRING OF R.O. WATER PURIFIER SYSTEMS`:

- 5.1 In general, all repairs should be carried out at the respective places of complaint only. Wherever repair is not feasible at the site of complaint or it requires additional facilities from other sources, faulty unit will be handed over to the contractor / its representative against acknowledgement as per prevailing procedures of the Client. Contractor will carry out necessary repairs on the faulty unit and fix the unit back in its original place in operating condition under the intimation of Client or his authorized representative.

6 ATTENDING OF BREAKDOWN:

- 6.1 Any breakdown call given by the Client's representatives shall be attended immediately by the Engineer. In case contractor's Engineer fails to attend the call within the stipulated / specific time limit or fails to carry out the job of maintenance like replacement of spares etc. due to any reasons whatsoever, the said job shall be got done through other agency at the discretion of Client at the sole risk and cost of the contractor and the amount shall be deducted from contractor's bill. Decision of the Client shall be final and binding in this regard.

SIGNATURE & SEAL