

Dated : 08-01-2026

CORRIGENDUM / PRE-BID CLARIFICATIONS

Tender Notice No.: 85-ISW/2025

Date of NIT: 23.12.2025

Subject: Pre-Bid Clarifications and Amendment to RFP

Pre-Bid Meeting Date: 06.01.2026

This Corrigendum is issued to clarify queries raised by prospective bidders during the pre-bid stage and to incorporate an additional clause in the Request for Proposal (RFP). The clarifications and amendment issued herein shall form an integral part of the RFP.

A. Pre-Bid Queries & Clarifications

Query	Remarks
1. What is the Technical Platform Preference.	Latest Technical IT Stack. Like: - React.js, Django REST Framework, RESTful APIs using DRF serializers, views, and routers, SQL: MySQL or PostgreSQL; NoSQL: As per technically compliant, etc.
2. All security certifications are to be done by the Bidder.	Yes, it will be done by the developer team such as STQC, Security Audit & other Security compliance issued by GOI.
3. QR Code Generation and Report Access Workflow Module	The QR linked to a URL that will contain the audit report or the data to be publish. The details are explained at page no. 36 of RFP.
4. CERT-In Audit would be separate from project cost or it is included.	The cost of security audit through a Cert-in empaneled auditor is included to the project cost, for the first year after the website Go-Live. Security audit by Cert-In empaneled agency (One Time). During O&M the contract selected firm will also have to comply with the Security Auditors' observation without any extra cost. However, charges for security audit will be borne by the CAG office.
5. How many manpower on-site support personnel to be provided	One onsite support is required for the first year after the website Go-Live.
6. The onsite support is included in the project cost or it will be considered separately by CAG	It needs to be included for the first year after the website Go-Live. Detail break-up to be given in Form 12 by the selected vendor.
7. The bidder should prepare the technical proposal based on the structure provided by the CAG with additional sections (For eg-Technical Stack, Scope of Work etc.)	The Structure of Technical Proposal is mentioned in Page 63. The bidder may also add the additional information as required in the technical evolution criteria suitably.

<p>8-Please give clarity on below text for 7 template. (The office categories are spread across Audit, Account, Railways, Commercial/Central, Training offices & Overseas office. Within CAG website home page there is separate module for Examination Wing in which exam related information is filed by exam wing. This website is based on respective template (7 template). Further iCISA, iCED & NAAA have individual templates as they cater to the needs of training for international participants and for IA&AS officers.)</p>	<p>The sub-Sites are template based as per stream and currently 10 templates are in use. As the data representation differs for various streams. The following are the templates for reference: -</p> <ol style="list-style-type: none"> 1. Accounts : https://caq.gov.in/ae/haryana/en 2. Audit : https://caq.gov.in/ae1/kerala/en 3. Defence : https://caq.gov.in/defence/new-delhi/en 4. Railway : https://caq.gov.in/swr/karnataka/en 5. Overseas : https://caq.gov.in/pda/ldn/en 6. Training : https://caq.gov.in/rti/jammu/en 7. Customized: iCISA: https://cag.gov.in/icisa/hi 8. Customized:NAAA : https://caq.gov.in/naaa/en 9. Customized:iCED : https://caq.gov.in/iced/en 10. Central : https://caq.gov.in/cen/new-delhi-iv/en
<p>9.Whether we will need to present the prototype in technical presentation :Please clarify</p>	<p>Yes it is mandatory.</p>
<p>10.EMD is required to be submitted by all the bidders. However, if a bidder falls under the Micro, Small & Medium Enterprises Development Act, 2006 (as amended from time to time), the concessions applicable can be availed. A scanned copy of the relevant registration certificate must be provided along with the proposal to the CAG. But in CPPP login portal, it's mentioned that EMD exemption is allowed-(No.), please clarify on this point.</p>	<p>If a bidder falls under the Micro, Small & Medium Enterprises Development Act, 2006 (as amended from time to time), only the exemption of EMD is applicable and admissible subject to submission of relevant documents and orders.</p>
<p>11. Is the Examination Wing expected to be a separate subsite or a section within the main website?</p>	<p>Yes separate module is already existing and hence required.</p>
<p>12. Is there a requirement to redesign all subsites CMS or just updating some modules like Audit trail and 2FA and publishing for approval features integration?</p>	<p>Please refer RFP we are having about 10 templates and all sub sites have CMS based content updation and roll based access is given. Hence, all sub site user will login in their sub site and update content and create Heading, Sub heading, banners, video , photos etc. Further it is up to the different bidders to give the best suitable template options.</p>
<p>13. Are CMS enhancements applicable only to Super Admins or also to Sub-Admins ?</p>	<p>CMS enhancement shall be applicable to main admin and sub-admins with roll based access. KMS allows the individual user to see the developmental information after login.</p>
<p>14. Is there a requirement to redesign all subsites?</p>	<p>Reply given at Point no.12.</p>
<p>15. What does dynamic org chart generation mean?</p>	<p>This has been explained in pre bid meeting and RFP can also be referred for this.</p>
<p>16. What is the QR Code Generation</p>	<p>Please refer to RFP (Pg. No. 36)</p>

<p>& Report Access Workflow module works ?</p>	
17. Request to extend the bid submission deadline by a suitable period	Yes , by a week will be considered.
18. Clarify if allied services (e.g., consulting, app dev) count toward IT turnover; provide template for CA certification.	Minimum turnover criteria is for the whole company which is prospective bidder.
19. Confirm if work orders + client completion certs suffice, or self-certification allowed; list acceptable govt/PSU clients.	Client Completion Certificate is essentially required. Only new development & upgradation project will be entertained. Hence, O&M, Manpower etc will not be accepted.
20. RFP silent on hosting ownership/duration beyond warranty; impacts BoQ pricing for 3-yr support.	Refer RFP (Pg no. 10) Recurring Hosting Cost post go-live will be borne by user client.
21. Timeline ambiguity affects resource planning; O&M scope (bug fixes vs. enhancements?) needs clarity for costing.	Warranty will be started post go-live and on-site resource minimum qualification shall be BE/Btech with 3 years of experience.
22. Payment tied to 'successful' phases but undefined acceptance criteria; delays risk cash flow for bidder.	<p>The below para will become a part of SLA in regards to the Development and Go-Live Phase.</p> <p>"Implementation Service Levels (Liquidated Damages): The Selected agency must strictly adhere to the deliveries defined in the milestones/timelines of this RFP. If the Selected Agency fails to meet the project timelines as per the milestones defined in RFP, the CAG reserves the right to impose penalties without prejudice to other rights under the contract. A penalty of 1% per week, or part thereof, will be deducted from the milestone payment for the first and second milestones. For the third milestone and onwards, a penalty of 0.5% per week, or part thereof, will be deducted from the milestone payment, as defined in RFP and calculated based on the final contract value."</p> <p>Payment shall be made in phases on successful completion and acceptance by competent authority.</p>
23. High weightage (65%) needs specifics to align with committee expectations and avoid score loss.	Please refer RFP- Page 7 & Page 11, all bidders must focus on these parameters & provide Technical bid document & accordingly give presentation to the committee.
24. SLAs impact O&M pricing; outdated GIGW reference risks non-compliance post-award.	Please refer to RFP (Pg. 71 &72).
25. Current stack outdated; flexibility enables optimal secure/performant solutions (e.g., better scalability for audit reports/search); restricts innovation otherwise. ppl-ai-file-upload.s3.amazonaws+1	Bidders are not restricted to PHP , they may use any available and widely acceptable latest open source technology stack.

26. Clarify that before January 15 th whether we need to submit 3 designs of the homepage with other essentials.	Mandatory.
27 .Request that the Authority to permit participation through a Joint Venture/Consortium and also requests that a minimum of 15 days be provided for bid submission, from the date of publication of responses to the pre-bid queries to allow sufficient time for preparing a comprehensive proposal.	Join Venture/ Consortium for a bid shall not be considered.
28. Form 9A - KEY PROFESSIONAL STAFF (UI Designer) - The company could not find no. of years for experience as they are not able to find the same in RFP so request to advise on this.	Work Experience of >= 3 years should be considered.
29. Form 3 - Work Experience Certificate- Clarification is sough whether VAPT certificate issued by the SQTC is acceptable under SQTC certification requirement.	Work order and Work Completion / Phase completion Certificate from the client or the certificate of satisfactory performance from the client. VAPT related to Work order submitted will also be considered.

B. The below para will become a part of SLA in regards to the Development and Go-Live Phases milestones.

“Implementation Service Levels (Liquidated Damages):

The Selected agency must strictly adhere to the deliveries defined in the milestones/timelines of this RFP. If the Selected Agency fails to meet the project timelines as per the milestones defined in RFP, the CAG reserves the right to impose penalties without prejudice to other rights under the contract. A penalty of 1% per week, or part thereof, will be deducted from the milestone payment for the first and second milestones. For the third milestone and onwards, a penalty of 0.5% per week, or part thereof, will be deducted from the milestone payment, as defined in RFP and calculated based on the final contract value.”

Further, the “End Date and time for submission of proposals” is extended to 22-01-2026 at 5:00 pm.

C. General

This Corrigendum shall form an integral part of the RFP. All other terms and conditions remain unchanged.