

महानिदेशक लेखा परीक्षा का कार्यालय: रेलवे: चेन्नै - 3
OFFICE OF THE DIRECTOR GENERAL OF AUDIT: RAILWAY: CHENNAI –3

SA.18/ITAC/AMC 2024-25/Vol V

Dated 3.3.2026

TENDER NOTICE

Office of the Director General of Audit, Southern Railway, Chennai invites sealed quotations for the Annual Maintenance Contract (AMC) / Annual Labour Contract (ALC) of IT hardware items in this office for a period of 12 months from 01.04.2026 to 31.03.2027.

The sealed quotations may be addressed to “Dy. Director/Admin, O/o Director General of Audit, Southern Railway, II floor, GM office, Park Town, Chennai-600003, and should reach this office on or before 12.03.2026, 17:00 Hrs. The details of items to be covered under AMC/ALC are given below along with the terms and conditions.

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Dy. Director/Admin.

Terms and Conditions

1. Items to be covered under AMC/ALC are listed in Annexure I, with item type, date of purchase, location, etc.
2. Location of IT assets are distributed over the states of Tamil Nadu and Kerala.
3. AMC/ALC Type – Full: Entire period of AMC. Part: For a part of the period i.e. items shall come under AMC from the next day of expiry of warranty.
4. The actual number of items may increase or decrease during the period of contract. Pro-Rata AMC will be increased/reduced for this variation.
5. AMC for the above items should include preventive maintenance, day-to-day troubleshooting and replacement of spares as and when necessary.

6. Payment for AMC shall be made on completion of each quarter, and the amount would be released on receipt of invoices, which has to be produced in the first week of the subsequent quarter.
7. Maintenance shall include installation of all kinds of software including Operating System, Application Software and Anti-Virus scanning etc., which will be provided by this office.
8. The agreement shall be in force from 1.4.2026 to 31.3.2027 for a period of 12 months and is liable to be terminated at any time giving notice of one month.
9. The AMC provider shall be able to rectify the problems within the maximum period of two days. In the event of the problem not being solved, alternate arrangements may be provided by the service provider to ensure continuity. Any further delay over two days will be viewed as a lapse on the part of the AMC service provider.
10. Preventive Maintenance must be taken up by the service provider in respect of all Systems & Peripherals once in three months and report should be submitted.
11. During the period of contract, any item may be included or withdrawn with proper notice of 15 days.
12. Annual Maintenance Contract for the IT assets should comprehensively include Preventive Maintenance and the replacement of spares as and when necessary at the cost of AMC Provider.
13. Service providers should visit the respective locations (outstations) to carry out repairs and preventive maintenance of the available IT assets.
14. Item wise quote for AMC for the listed items may be submitted, in person/post/ courier in a 'sealed cover' to the address mentioned above so as to reach on or before 13.3.2026, 17:00 Hrs. Quotations reaching after the due date and time will not be accepted. This office will not be responsible for postal delays.
15. Acceptance of all terms and conditions should be specifically mentioned in the quotation itself and any quotation without specific acceptance of terms and conditions will not be entertained.
16. On the sealed cover, it should be legibly marked as "Quotation for AMC/ALC Computer Hardware Items –1.4.2026 to 31.3.2027".

List of IT assets*

Annexure-I

LAPTOPS

Sl. No.	Asset Type	Make	Hardware No.	Date of Purchase	Asset location	AMC/ALC	Start date for AMC/ALC	End date for AMC/ALC
1	Laptop	HP	5CG1373VTJ	13.10.2021	Chennai	AMC	1.4.2026	31.3.2027
2	Laptop	HP	5CG1373TPV	13.10.2021	Chennai	AMC	1.4.2026	31.3.2027
3	Laptop	HP	5CG1373T63	13.10.2021	Chennai	AMC	1.4.2026	31.3.2027
4	Laptop	HP	5CG1373V4V	13.10.2021	Chennai	AMC	1.4.2026	31.3.2027
5	Laptop	HP	5CG1373W1Q	13.10.2021	Chennai	AMC	1.4.2026	31.3.2027
6	Laptop	HP	5CG1373T76	13.10.2021	Chennai	AMC	1.4.2026	31.3.2027
7	Laptop	HP	5CG1373V48	13.10.2021	Chennai	AMC	1.4.2026	31.3.2027
8	Laptop	HP	CND2221V8F	18.11.2022	Chennai	AMC	1.4.2026	30.6.2026#
9	Laptop	LENEVO	PF36KKQ0	10.1.2023	Chennai	AMC	1.4.2026	31.3.2027
10	Laptop	ACER	UNVPNSI996M2805255	15.11.2022	Chennai	AMC	1.4.2026	31.3.2027
11	Laptop	ACER	UNVPNSI996M2805252	15.11.2022	Chennai	AMC	1.4.2026	31.3.2027
12	Laptop	ACER	UNVPNSI996M2805248	15.11.2022	Chennai	AMC	1.4.2026	31.3.2027
13	Laptop	ACER	UNVPNSI996M2805258	15.11.2022	Chennai	AMC	1.4.2026	31.3.2027
14	Laptop	ACER	UNVPNSI996M2805254	15.11.2022	Chennai	AMC	1.4.2026	31.3.2027
15	Laptop	ACER	UNVPNSI996M2805249	15.11.2022	Chennai	AMC	1.4.2026	31.3.2027
16	Laptop	ACER	UNVPNSI996M2805257	15.11.2022	Chennai	AMC	1.4.2026	31.3.2027
17	Laptop	ACER	UNVPNSI996M2805251	15.11.2022	Chennai	AMC	1.4.2026	31.3.2027
18	Laptop	ACER	UNVPNSI996M2805256	15.11.2022	Chennai	AMC	1.4.2026	31.3.2027
19	Laptop	ACER	UNVPNSI996M2805250	15.11.2022	Chennai	AMC	1.4.2026	31.3.2027
20	Laptop	ACER	UNVPNSI052L0596539	8.2.2021	Chennai	AMC	1.4.2026	31.3.2027
21	Laptop	ACER	UNVPNSI052L0596540	8.2.2021	Chennai	AMC	1.4.2026	31.3.2027
22	Laptop	ACER	UNVPNSI052L0596541	8.2.2021	Chennai	AMC	1.4.2026	31.3.2027

23	Laptop	ACER	UNVPNSI052L0596542	8.2.2021	Chennai	AMC	1.4.2026	31.3.2027
24	Laptop	ACER	UNVPNSI052L0596543	8.2.2021	Chennai	AMC	1.4.2026	31.3.2027
25	Laptop	ACER	UNVPNSI052L0596544	8.2.2021	Chennai	AMC	1.4.2026	31.3.2027
26	Laptop	ACER	UNVPNSI052L0596545	8.2.2021	Chennai	AMC	1.4.2026	31.3.2027
27	Laptop	ACER	UNVPNSI052L0596546	8.2.2021	Chennai	AMC	1.4.2026	31.3.2027
28	Laptop	ACER	UNVPNSI052L0596550	8.2.2021	Chennai	AMC	1.4.2026	31.3.2027
29	Laptop	ACER	UNVPNSI052L0596551	8.2.2021	Chennai	AMC	1.4.2026	31.3.2027
30	Laptop	ACER	UNVPNSI052L0596553	8.2.2021	Chennai	AMC	1.4.2026	31.3.2027
31	Laptop	ACER	UNVPNSI052L0596554	8.2.2021	Chennai	AMC	1.4.2026	31.3.2027
32	Laptop	ACER	UNVPNSI052L0596555	8.2.2021	Chennai	AMC	1.4.2026	31.3.2027
33	Laptop	ACER	UNVPNSI052L0596556	8.2.2021	Chennai	AMC	1.4.2026	31.3.2027
34	Laptop	ACER	UNVPNSI052L0596589	8.2.2021	Chennai	AMC	1.4.2026	31.3.2027
35	Laptop	ACER	UNVPNSI052L0596592	8.2.2021	Chennai	AMC	1.4.2026	31.3.2027
36	Laptop	ACER	UNVPNSI052L0596594	8.2.2021	Chennai	AMC	1.4.2026	31.3.2027
37	Laptop	ACER	UNVPNSI052L0596620	8.2.2021	Chennai	AMC	1.4.2026	31.3.2027
38	Laptop	ACER	UNVPNSI052L0596622	8.2.2021	Chennai	AMC	1.4.2026	31.3.2027

#AMC for 3 Months Only

DESKTOPS

Sl. No.	Asset Type	Make	Hardware No.	Date of Purchase	Asset location	AMC/ALC	Start date for AMC/ALC	End date for AMC/ALC
1.	Desktop	DELL	95JW6T2	22-1-2019	Madurai Division	AMC	1.4.2026	31.3.2027
2.	Desktop	DELL	949V6T2	22-1-2019	Chennai/ICF	AMC	1.4.2026	31.3.2027
3.	Desktop	DELL	945X6T2	22-1-2019	Chennai/Perambur	AMC	1.4.2026	31.3.2027
4.	Desktop	DELL	94PV6T2	22-1-2019	Chennai/Perambur	AMC	1.4.2026	31.3.2027
5.	Desktop	DELL	945T6T2	22-1-2019	Tiruchirappalli	AMC	1.4.2026	31.3.2027
6.	Desktop	DELL	947V6T2	22-1-2019	Salem Division	AMC	1.4.2026	31.3.2027
7.	Desktop	DELL	94BR6T2	22-1-2019	Chennai/ICF	AMC	1.4.2026	31.3.2027
8.	Desktop	DELL	945Z6T2	22-1-2019	Trivandrum	AMC	1.4.2026	31.3.2027

9.	Desktop	DELL	94BT6T2	22-1-2019	Tiruchirappalli	AMC	1.4.2026	31.3.2027
10.	Desktop	DELL	954R6T2	22-1-2019	Chennai/Hqrs	AMC	1.4.2026	31.3.2027
11.	Desktop	DELL	946T6T2	22-1-2019	Chennai	AMC	1.4.2026	31.3.2027
12.	Desktop	DELL	946W6T2	22-1-2019	Chennai	AMC	1.4.2026	31.3.2027
13.	Desktop	DELL	948W6T2	22-1-2019	Tiruchirappalli	AMC	1.4.2026	31.3.2027
14.	Desktop	DELL	944W6T2	22-1-2019	Chennai	AMC	1.4.2026	31.3.2027
15.	Desktop	DELL	948Y6T2	22-1-2019	Podanur	AMC	1.4.2026	31.3.2027
16.	Desktop	DELL	946R6T2	22-1-2019	Madurai	AMC	1.4.2026	31.3.2027
17.	Desktop	DELL	948R6T2	22-1-2019	Chennai/Hqrs	AMC	1.4.2026	31.3.2027
18.	Desktop	DELL	94907T2	22-1-2019	Chennai/Hqrs	AMC	1.4.2026	31.3.2027
19.	Desktop	DELL	956X6T2	22-1-2019	Ernakulam	AMC	1.4.2026	31.3.2027
20.	Desktop	DELL	949X6T2	22-1-2019	Chennai/Hqrs	AMC	1.4.2026	31.3.2027
21.	Desktop	ACER	UXVTJS1026K5159649	11.3.2021	Chennai/Hqrs	AMC	1.4.2026	31.3.2027
22.	Desktop	ACER	UXVTJS1026K5159674	11.3.2021	Chennai/Hqrs	AMC	1.4.2026	31.3.2027
23.	Desktop	ACER	UXVTJS1026K5159582	11.3.2021	Chennai/Hqrs	AMC	1.4.2026	31.3.2027
24.	Desktop	HP	8CC11801YF	5.10.2021	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
25.	Desktop	HP	8CC1300XWS	5.10.2021	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
26.	Desktop	INP	INPDT23010210180	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
27.	Desktop	INP	INPDT23010210163	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
28.	Desktop	INP	INPDT23010210160	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
29.	Desktop	INP	INPDT23010210146	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
30.	Desktop	INP	INPDT23010210182	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
31.	Desktop	INP	INPDT23010210179	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
32.	Desktop	INP	INPDT23010210154	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
33.	Desktop	INP	INPDT23010210151	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
34.	Desktop	INP	INPDT23010210144	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
35.	Desktop	INP	INPDT23010210147	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
36.	Desktop	INP	INPDT23010210172	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
37.	Desktop	INP	INPDT23010210183	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
38.	Desktop	INP	INPDT23010210170	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
39.	Desktop	INP	INPDT23010210167	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027

40.	Desktop	INP	INPDT23010210961	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
41.	Desktop	INP	INPDT23010210153	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
42.	Desktop	INP	INPDT23010210155	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
43.	Desktop	INP	INPDT23010210165	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
44.	Desktop	INP	INPDT23010210177	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
45.	Desktop	INP	INPDT23010210169	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
46.	Desktop	INP	INPDT23010210171	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
47.	Desktop	INP	INPDT23010210181	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
48.	Desktop	INP	INPDT23010210145	18.1.2023	Chennai/Perambur	AMC	1.4.2026	31.3.2027
49.	Desktop	INP	INPDT23010210185	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
50.	Desktop	INP	INPDT23010210161	18.1.2023	Chennai/ICF	AMC	1.4.2026	31.3.2027
51.	Desktop	INP	INPDT23010210140	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
52.	Desktop	INP	INPDT23010210175	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
53.	Desktop	INP	INPDT23010210157	18.1.2023	Chennai/ICF	AMC	1.4.2026	31.3.2027
54.	Desktop	INP	INPDT23010210152	18.1.2023	Chennai/ICF	AMC	1.4.2026	31.3.2027
55.	Desktop	INP	INPDT23010210141	18.1.2023	Chennai/Egmore	AMC	1.4.2026	31.3.2027
56.	Desktop	INP	INPDT23010210150	18.1.2023	Chennai/Egmore	AMC	1.4.2026	31.3.2027
57.	Desktop	INP	INPDT23010210168	18.1.2023	Chennai/Perambur	AMC	1.4.2026	31.3.2027
58.	Desktop	INP	INPDT23010210143	18.1.2023	Chennai/Perambur	AMC	1.4.2026	31.3.2027
59.	Desktop	INP	INPDT23010210174	18.1.2023	Chennai/Perambur	AMC	1.4.2026	31.3.2027
60.	Desktop	INP	INPDT23010210142	18.1.2023	Palakkad Division	AMC	1.4.2026	31.3.2027
61.	Desktop	INP	INPDT23010210156	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
62.	Desktop	INP	INPDT23010210178	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
63.	Desktop	INP	INPDT23010210184	18.1.2023	Tiruchirappalli	AMC	1.4.2026	31.3.2027
64.	Desktop	INP	INPDT23010210159	18.1.2023	Tiruchirappalli	AMC	1.4.2026	31.3.2027
65.	Desktop	INP	INPDT23010210173	18.1.2023	Tiruchirappalli	AMC	1.4.2026	31.3.2027
66.	Desktop	INP	INPDT23010210158	18.1.2023	Tiruchirappalli	AMC	1.4.2026	31.3.2027
67.	Desktop	INP	INPDT23010210149	18.1.2023	Salem Division	AMC	1.4.2026	31.3.2027

68.	Desktop	INP	INPDT23010210164	18.1.2023	Salem Division	AMC	1.4.2026	31.3.2027
69.	Desktop	INP	INPDT23010210176	18.1.2023	Trivandrum	AMC	1.4.2026	31.3.2027
70.	Desktop	INP	INPDT23010210139	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
71.	Desktop	INP	INPDT23010210103	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
72.	Desktop	INP	INPDT23010210162	18.1.2023	Chennai/ Hqrs	AMC	1.4.2026	31.3.2027
73.	Desktop	HP	8CC2200DQS	26.8.2022	Chennai/Perambur	AMC	1.4.2026	31.3.2027

PRINTERS

Sl. No.	Asset Type	Sub type	Make	Harware No.	Date of Purchase	Asset location	AMC/ ALC	Start date for MC/ALC	End date for AMC/ALC
1.	Printer	LaserJet	LEXMARK	340090060ZL	5.2.2020	Chennai	ALC	1.4.2026	31.3.2027
2.	Printer	LaserJet	LEXMARK	34009005TN0	5.2.2020	Salem	ALC	1.4.2026	31.3.2027
3.	Printer	LaserJet	LEXMARK	34009005TN4	5.2.2020	Chennai	ALC	1.4.2026	31.3.2027
4.	Printer	LaserJet	LEXMARK	340090060P8	5.2.2020	Chennai	ALC	1.4.2026	31.3.2027
5.	Printer	LaserJet	LEXMARK	340090060XW	5.2.2020	Madurai	ALC	1.4.2026	31.3.2027
6.	Printer	LaserJet	HP	VNC4L39616	5.2.2020	Chennai	ALC	1.4.2026	31.3.2027
7.	Printer	LaserJet	HP	VNC4L39607	5.2.2020	Chennai	ALC	1.4.2026	31.3.2027
8.	Printer	LaserJet	HP	VNC4L39606	5.2.2020	Chennai	ALC	1.4.2026	31.3.2027
9.	Printer	LaserJet	HP	VNC4L39612	5.2.2020	Chennai	ALC	1.4.2026	31.3.2027
10.	Printer	LaserJet	HP	VNC4L39472	5.2.2020	Madurai	ALC	1.4.2026	31.3.2027
11.	Printer	LaserJet	Kyocera	VYC0800694	5.2.2020	Chennai	ALC	1.4.2026	31.3.2027
12.	Printer	LaserJet	Kyocera	VYC9200475	5.2.2020	Chennai	ALC	1.4.2026	31.3.2027

Sl.No.	Asset Type	Make	Hardware No.	date of Purchase	Asset location	AMC/ALC	Start date for AMC/ALC	End date for AMC/ALC
1	SERVER	HP	CNX22306T6	11.8.2022	Chennai	AMC	1.4.2026	31.3.2027

***The location of IT assets may be subject to change**