

Instructions to the Treasury Officers/ DDOs/Pension Sanctioning Authorities

1. The Public Web Portal <https://agopublic.kar.nic.in> will host all applicable authorisations of pensionary benefits of the pensioners, including the Intimation copy, for eligible pensioners **whose cases get finalised on or after 1st July 2024**. These documents will be in PDF format and include a **disclaimer** to meet the requirements of physically signed instructions/attachments with the original authorities sent to the treasuries. The Portal will also consist of an intimation copy to the pensioner.
2. As the PDF format uploaded by this office is only for the information of the pensioner/family pensioner, the Treasuries must continue to follow the instructions/notings recorded in the physical authorisations and act accordingly.
3. Pensioners can login to this portal to view and download these authorisations and approach the Treasury with downloaded intimation copy for disbursement of pensionary benefits and obtain pensioner's portion of the PPO. **Therefore, Treasury Officers are requested not to insist on ink-signed Physical Intimation Copies from Pensioners/Family pensioners in these cases where the pensioners produce the downloaded intimation copy of cases finalised after 1st July 2024.**
4. After a trial period of three months, the physical intimation copy sent by Ordinary Post, which is currently required for pensioners to initiate their pension process at the Treasury will be discontinued.
5. To ensure the successful adoption of this facility, the DDOs and Pension Sanctioning Authorities are requested that while forwarding the proposal for pension/family pension to AG office, the inclusion of a valid mobile number and personal email address of the pensioner be made mandatory.
6. The valid mobile number is necessary for the pensioner to receive their unique FILE ID from this office through SMS which is essential for logging in to the Web Portal.
7. For any further queries, please feel free to contact Sr.AO-PM/ DAG(Pension).

Sd/-

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