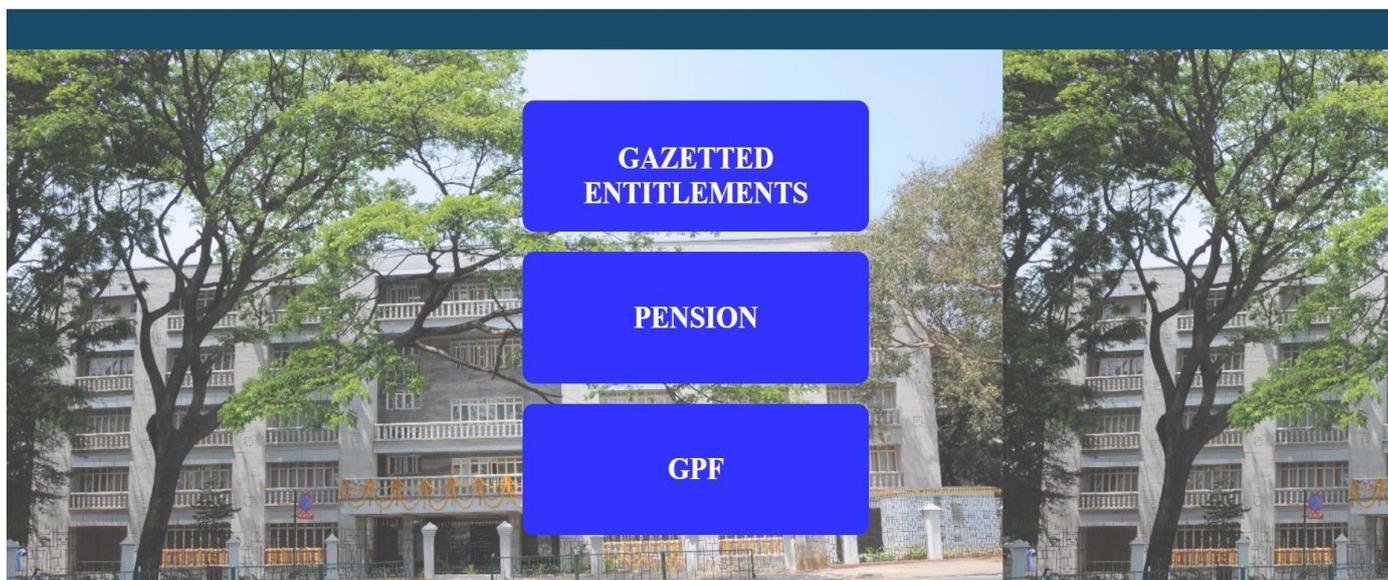


HELP DOCUMENT FOR PENSION PORTAL

1. Login to the Pension Web Portal : <https://agopublic.kar.nic.in>

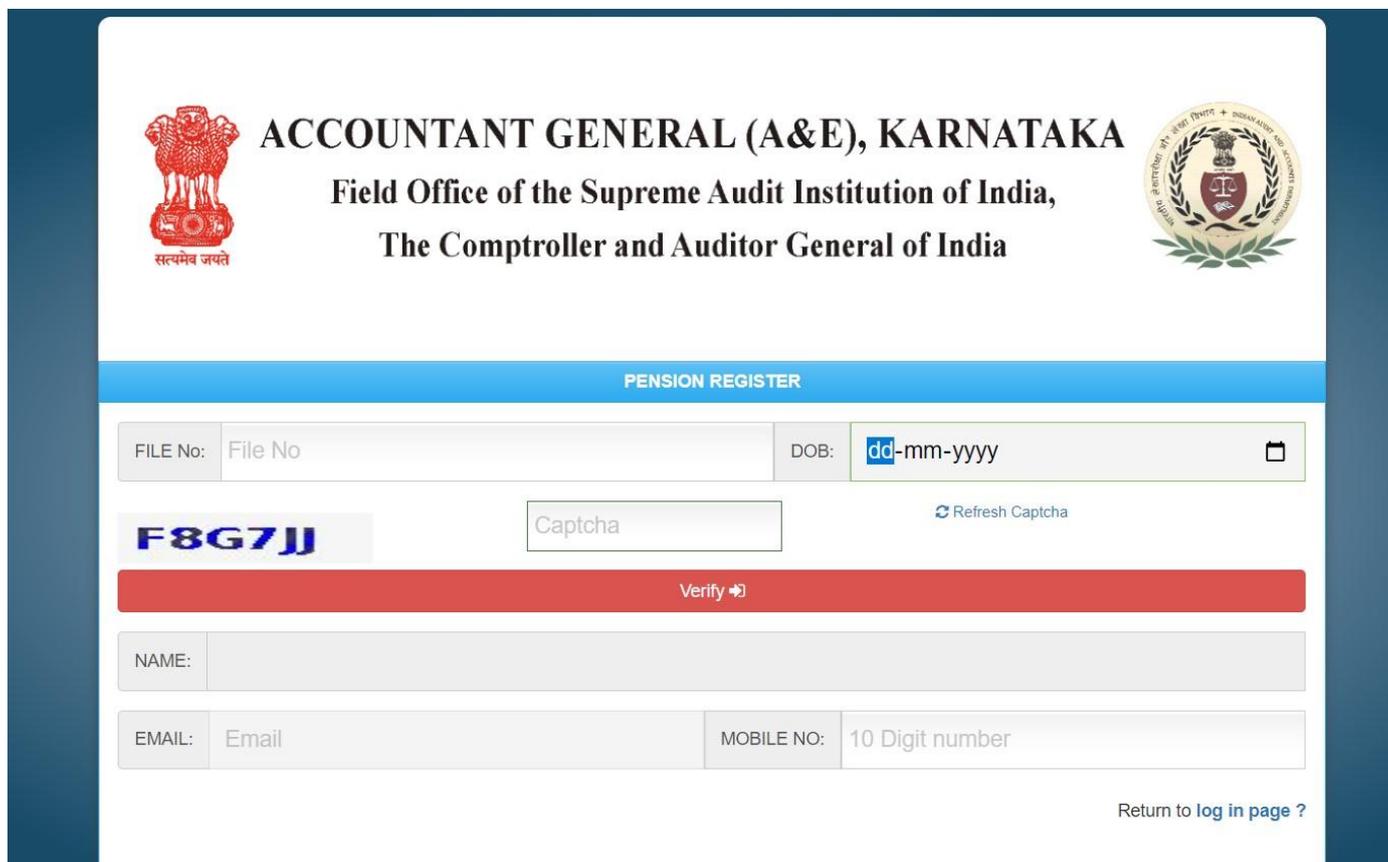


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2. Click on the PENSION ICON to access the registration screen as seen below:

3. New Users will have to click on the **REGISTER** icon. The following screen will be displayed.



The screenshot displays the registration interface for the Pension Register. At the top, it features the logo of the Government of India on the left and the emblem of the Supreme Audit Institution of India on the right. The central text identifies the user as the ACCOUNTANT GENERAL (A&E), KARNATAKA, Field Office of the Supreme Audit Institution of India, and The Comptroller and Auditor General of India. Below this, a blue header bar reads 'PENSION REGISTER'. The registration form consists of several input fields: 'FILE No:' with a placeholder 'File No', 'DOB:' with a date format 'dd-mm-yyyy' and a calendar icon, a 'Captcha' field with a 'Refresh Captcha' link, and a 'NAME:' field. Below the Captcha field is a red 'Verify' button with a right-pointing arrow. At the bottom of the form are 'EMAIL:' and 'MOBILE NO:' fields, with a placeholder '10 Digit number' for the mobile number. A link 'Return to log in page ?' is located at the bottom right of the form area.

4. Enter the FILE ID (*this would have been sent via SMS to the registered mobile number mentioned in the pension papers once the case is indexed in this office.*) and Date of Birth from the user registration screen and click **verify**. The name of the pensioner will be displayed **automatically**. The details are validated and the name along with Mobile Number, Email ID are displayed. If the Mobile Number, Email ID are not displayed the same may be entered.

5. Enter the captcha and press the **submit** button to register the details. The user name and password will be sent to the registered mobile number.
6. The existing users can log in using the FILE ID and the password sent to the mobile number. On successful login the following screen appears.



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PENSION REGISTER

FILE No: [REDACTED]	DOB: 0 [REDACTED]
---------------------	-------------------

F8G7JJ F8G7JJ Refresh Captcha

Verify →

NAME: [REDACTED]	
EMAIL: [REDACTED]	MOBILE NO: 9 [REDACTED]

After Submit Password will send to registered Email Id and Mobile No

LRKN3M LRKN3M Refresh Captcha

Submit →

agopublic.kar.nic.in says

Please check your MAIL and MOBILE SMS for password

OK



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7. The pensionary benefits authorisations digitally signed by the Senior Accounts Officers can be viewed/downloaded by clicking on the icons PPO, FPPO, CPO, GPO or INTIMATION respectively. Pensioners need to obtain the pensioner's portion of the PPO from the treasury.
8. The pensioner should download the intimation which can be presented to the treasury to commence the process of their claims. ***No physical copy of the intimation will be sent to the pensioner henceforth.***
9. The above help document can also be viewed by clicking the **HELP** icon.
10. Lastly, logout from the portal.

Did you forget the password!!!

In case the pensioner has already registered and has forgot his/her password. click on Forget Password from the main screen



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[HOME](#)

PENSION LOGIN

FC37GH

[Refresh Captcha](#)

Login [➔](#)

[FORGOT PASSWORD](#)

New User : [REGISTER](#)

[HELP](#) [CONTACT US](#) [DISCLAIMER](#)

All the officers are requested to include their File ID in all future correspondence with this office.

Click on FORGOT PASSWORD.



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FORGOT PASSWORD

File Id* : file id

DOB* : dd-mm-yyyy

C4RG3M

Captcha

[Refresh Captcha](#)

[Click here to verify User](#)

[Return to log in page ?](#)

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Enter the FILE ID and the date of Birth of the pensioner and the Captcha and click **CLICK HERE TO VERIFY USER**. On verification the following screen appears.



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FORGOT PASSWORD

To Authenticate Generate And Enter OTP

[Generate OTP](#)

[Return to log in page ?](#)

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Click on **GENERATE OTP** . the OTP will be received in the registered mobile number via SMS.



Enter the OTP in the screen seen below and click AUTHENTICATE



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FORGOT PASSWORD

To Authenticate Generate And Enter OTP

Enter OTP:

[Return to log in page ?](#)

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The system will prompt to enter New password in the screen below and Enter New Password. Re-enter the same password to confirm. Click on

Submit. Your password has been successfully changed will be displayed.



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FORGOT PASSWORD

To Authenticate Generate And Enter OTP

Enter OTP:

Authenticate

Note: Password should include 6 to 15 characters, to contain at least one lowercase letter, one uppercase letter, one numeric digit, and one special character (!@#\$%^&*~)."

New Password:

Confirm Password:

Submit

Retur

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For further queries please contact us at Email:
Pensionpro.kar.ae@cag.gov.in
Phone: 080-22640467, 080-22640443

