

Chapter-IV
**Monitoring and Information,
Education and Communication
Activities**

Chapter – IV: Monitoring and Information, Education and Communication Activities

4.1 Monitoring in Waste Management

4.1.1 Formation of Health and Sanitation Committees

As per Section 55 (3) of Rajasthan Municipal Act (RMA) 2009, every Urban Local Body should constitute a Health and Sanitation Committee which would monitor the issues relating to sanitation and its allied matters.

In 12 out of 18 selected Urban Local Bodies, these Committees were not constituted.

The State Government accepted (March 2025) that ULBs are being governed by the Local Self Government and due to political reasons, there may be some difficulties in constitution of these Committees.

4.2 Information, Education and Communication activities

4.2.1 Non-conducting of Information, Education and Communication activities

As per para 1.4.5.13 of the MSWM manual 2016 behavioral change is vital for effective waste management. Information, Education and Communication (IEC) activities¹ are important to create public awareness and educate the public to contribute to improve Solid Waste Management. School children should be the primary targets of Information, Education and Communication campaigns, as they are major agents of societal change.

Audit observed that three ULBs (Jaipur, Udaipur and Kishangarh) conducted IEC activities during 2017-18 to 2021-22 but 12 Urban Local Bodies did not conduct

¹ These activities included print (magazines, posters, newspaper); audio–visual (radio jingles, TV ads, short films, CDs); internet, and interpersonal medium etc.

any activity during 2017-18 to 2021-22 through school children as envisaged in MSWM manual. The remaining test checked ULBs, Jodhpur conducted IEC activities only during 2019-20 to 2021-22, and Bikaner and Dungarpur only during 2021-22.

A sustained campaign² of targeted messages, relevant to the ongoing planning or implementation phase specific to each considered social group would result in bringing about a significant change in behaviour patterns.

Audit observed that out of 18 ULBs only six³ undertook audio, visual, mass communication and advocacy and outreach activities. Remaining 12 ULBs did not conduct any Information, Education and Communication activities during 2017-18 to 2021-22 despite allotment of separate funds of ₹11.99 crore to these ULBs.

State Government stated (March 2025) that ULBs have undertaken various activities under IEC and as per Utilisation Certificates these ULBs have incurred expenditure on these activities. It may happen that these ULBs failed to produce evidence to audit.

The reply is not tenable as State Government has also not provided evidence to audit that these ULBs have performed the IEC activities.

4.3 Conclusion

The audit has highlighted critical gaps in the implementation of SWM practices across the 18 test checked ULBs. In 12 out of 18 selected Urban Local Bodies, Health and Sanitation committees essential for planning and monitoring public health and sanitation activities were not constituted. Additionally, despite availability of dedicated funds 12 test checked Urban Local Bodies failed to conduct any Information, Education and Communication activities during 2017-18 to 2021-22.

² Paragraph 1.4.5.13.1 of Manual 2016.

³ ULBs Bikaner, Dungarpur, Jaipur, Jodhpur, Kishangarh and Udaipur.

Furthermore, this lack of community engagement has hampered public awareness and participation in effective Waste Management.

Recommendations:

1. All Urban Local Bodies may undertake regular Information, Education and Communication activities to raise public awareness and promote responsible behavior towards the Solid Waste Management.

**JAIPUR,
The 02 December 2025**


**(SATISH KUMAR GARG)
Principal Accountant General
(Audit-I), Rajasthan**

Countersigned

**NEW DELHI,
The 04 December 2025**


**(K. SANJAY MURTHY)
Comptroller and Auditor General of India**