

**Report of the
Comptroller and Auditor General
of India**

for the year ended March 2022

on

**Management of Health Services in Indian Railways
and
Management of Parcel Services in Indian Railways**



SUPREME AUDIT INSTITUTION OF INDIA

लोकहितार्थ सत्यनिष्ठा

Dedicated to Truth in Public Interest

**Union Government (Railways)
(Compliance Audit)
Report No. 5 of 2024**

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Comptroller and Auditor General
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Laid in Lok Sabha/Rajya Sabha on _____

Union Government (Railways)

(Compliance Audit)

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Preface

The Report for the year ended March 2022 has been prepared for submission to the President under Article 151 (1) of the Constitution of India.

The Report contains significant results of the audit of the Ministry of Railways of the Union Government on the two topics viz. “Management of Health Services in Indian Railways” and “Management of Parcel Services in Indian Railways”.

The instances mentioned in this Report are those, which came to notice in the course of test audit for the period 2021-22 as well as those which came to notice in earlier years, but could not be reported in the previous Audit Reports; instances relating to the period subsequent to 2021-22 have also been included, wherever necessary.

The audit has been conducted in conformity with the Auditing Standards issued by the Comptroller and Auditor General of India.

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Executive Summary

The Audit Report for the year ending March 2022 comprises two Chapters-

Chapter 1: Management of Health Services in Indian Railways

Chapter 2: Management of Parcel Services in Indian Railways

A brief overview of the important audit findings and recommendations is given below:

Chapter 1: Management of Health Services in Indian Railways

Indian Railways (IR) provide medical and health services to about one crore railway beneficiaries, through 129 hospitals and 586 Health Units. The review on “Management of Health Services in Indian Railways” covered the issues for assessing the adequacy and quality of health services provided by IR during the period 2017-18 to 2021-22. Audit examined the implementation of various policies and guidelines framed by the IR in relation to resources and their utilization, availability of required infrastructure, management of resources during COVID pandemic, procurement of medicines/equipment, etc.

Audit observed that the share of expenditure on healthcare services to total expenditure of IR had shown an increasing trend but there was a sharp drop in 2021-22. There were several instances of patients leaving hospitals against medical advice. IRs incurred substantial expenditure towards referral of patients to non-railway recognized hospitals. Medical Audit of referral cases was not conducted in 7,38,297 (98.72 per cent) cases and this expenditure is showing increasing trend. Medical treatment to the eligible beneficiaries of Ayushman Bharat Yojana were not implemented in many Railway Hospitals. Bed Occupancy Ratio (BOR), which is an indicator of the productivity of the hospital services, was found less than the standard norms in many hospitals.

Audit also observed the shortage of medical and para medical staff in test checked hospitals of the Zonal Railways. There was also shortage in availability of machines/medical equipment with reference to IPHS norms. Even the minimum requirement of machines/medical equipment as per clinical Establishment (Registration and Regulation) Act 2010 was not being met.

There is a scope for strengthening the monitoring and internal control mechanism to ensure conduct of medical audit, procurement of quality drugs, timely receipt of test reports and implementation of Hospital Management Information System (HMIS).

Major Recommendations:**Ministry of Railways needs to -**

- **Ensure availability of funds and other resources, namely, medical and para medical staff, machines/equipment, etc. as per IPHS norms and Clinical Establishment (Registration and Regulation) Act, 2010 to provide required medical treatment.**
- **Review periodically to assess the resources and infrastructure needs of the hospitals. Gaps between the prescribed standards and existing service delivery should be reviewed and efforts may be made to address the gaps. This should be commensurate with railway employees and families dependent on railway medical facilities.**
- **Ensure medical audit as prescribed and strengthen monitoring and internal control mechanism to prevent avoidable expenditure on referral of patients to non-railway recognized hospitals, delay in receipt of laboratory test reports, expiry of the shelf life of drugs, etc.**
- **Expedite implementation of Health Management Information System (HMIS) across ZRs for effective delivery of health services.**

Chapter 2: Management of Parcel Services in Indian Railways

As per Section 2(27) of the Railways Act 1989, 'Parcel' is defined as 'goods entrusted to the Railway Administration for carriage by a passenger or parcel train'. Articles, such as personal effects, general merchandise, perishables are accepted as parcels for booking and carriage by Railways. The report focuses on the performance of Indian Railways (IR) in providing the Parcel Services through booking of parcels, leasing of Parcel Vans and Parcel Express trains. The scope of audit covered issues relating to plan/policies framed by the Indian Railways and their implementation during the period 2017-18 to 2021-22.

Audit observed that the business development efforts by Indian Railways did not show the levels of initiative as envisaged in the IR Vision Document, 2020. The Parcel Tariff has not been revised since October 2013. There was lack of adequate infrastructure facilities, such as, approach roads, covered sheds, drinking water, stacking area, merchant rooms, etc. The infrastructure capacity of the rolling stock, parcel offices and Parcel Management System Terminal was not augmented for an efficient transit of Parcel Cargo. There was adverse

impact on Parcel earnings due to non-supply of VPs. In all 16 Zonal Railways, the Parcel sector was not opened to Parcel Cargo Express Trains (PCET).

Major Recommendations:

Ministry of Railways may -

- ***Explore the feasibility of managing parcel services, as a separate business, as enshrined in Vision 2020 Document.***
- ***Augment Infrastructure capacity of the rolling stock, parcel offices and terminals for an efficient transit of Parcel Cargo. Existing measures for security, monitoring and screening of the parcels may also be strengthened.***
- ***Consider reviewing the parcel tariff at regular intervals.***

Management of Health Services in Indian Railways

1.1 Introduction

Indian Railways (IR) provide medical and health services to about one crore railway beneficiaries, which include serving, retired employees and their dependent family members through 129 Hospitals and 586 Health Units. IR's 'Mission Statement' provides for total patient satisfaction through humane approach and shared commitment of every single doctor and paramedic to provide quality health care using modern and cost-effective techniques and technologies.

The medical and health facilities in IR are provided through Health Units (HUs), Sub-divisional and Divisional hospitals, Workshop hospitals and Central Hospitals (CHs). In addition, railway beneficiaries are referred to the non-railway recognized hospitals for treatment when requisite facilities are not available in the Railway Hospitals.

The responsibilities regarding medical and health services of IR also include maintenance of sanitation, hygiene, cleanliness, safe drinking water and food, scientific disposal of hospital waste, etc. besides providing prompt relief to passengers injured or reported ill in trains or at railway stations.

1.2 Organizational Structure

At the Railway Board (RB) level, Director General/Railway Health Service (DG/RHS) is the head of Railway health care services under the Member (Staff) of the RB. In the Zonal Railways (ZRs), Chief Medical Director (CMD) is the head of all Divisional/Sub-Divisional Hospitals and HUs including hospitals attached to workshops. However, all proposals in regard to procurement of medical equipment are routed through Chief Mechanical Engineer (CME) of the ZRs.

1.3 Previous Audit Coverage

A performance audit on "**Hospital Management in Indian Railways**" was taken up in 2013-14 (Audit Report No. 28 of 2014). The report highlighted various issues related to the performance of hospitals, budgetary control, effective utilization of available manpower and assessing the efficiency in hospital administration.

The remedial action taken or proposed to be taken as mentioned in the Action Taken Note (June 2016) of the Ministry of Railways (MoR) had been duly considered for drawing audit conclusions.

1.4 Audit Objectives

The Audit objectives were to assess the effectiveness of IR in-

- i. Optimal management and utilization of healthcare resources.
- ii. Delivering quality healthcare services to its beneficiaries; and
- iii. Management of COVID-19 pandemic.

1.5 Audit Criteria

The criteria for evaluation of performance of medical and health services of IR were derived from the provisions contained in the following Acts, Guidelines, Manuals, etc.:

- i. Indian Railway Medical Manual 2000 and Compendium of correction slips 2004.
- ii. Indian Railway Pharmacopeia 2002, Drug procurement policy, 2014 with all addendums.
- iii. Indian Public Health Standard (IPHS) guidelines of Government of India.
- iv. Yardsticks (in respect of health services manpower) of Indian Railway 2013.
- v. Clinical Establishment (Registration and Regulations) Act, 2010, Clinical Establishment Act/Standard for Hospital, Clinical Establishments (Central Government) Rules, 2012, NABH.

1.6 Scope of Audit

The Audit covered the issues for assessing the adequacy and quality of health services provided by the Railways during the period 2017-18 to 2021-22. Audit examined the records of 19 Central Hospitals (CH), 45 Sub-Divisional Railway Hospitals/Divisional Railway Hospitals, 77 Health Units (HUs) and 75 offices of Chief Health Inspector (CHI). Audit also examined the implementation of various policies framed by the IR and the Ministry of Health and Family Welfare in relation to availability of required manpower and their utilization, availability of required infrastructure for effective delivery of health services, management of resources during COVID-19 pandemic, procurement of medicines/equipment in addition to efficiency in hospital administration.

1.7 Audit Methodology

The Audit commenced with an Entry Conference (August 2022) with the Health and Finance Directorates of RB. Entry Conferences were also held with Chief Medical Directors and Principal Financial Advisors & Chief Accounts Officers at the Zonal Headquarters wherein the audit objectives, scope and methodology of audit were discussed.

In addition to examination of records of all the ZRs and Railway Production Unit (Metro Railway) and records relating to the guidelines and instructions issued by the Health Directorate of RB, Joint Inspections were also conducted with the Hospital Authorities of 71 hospitals to assess the basic facilities/infrastructure at hospitals. Feedback was obtained through survey of 1420 outdoor and indoor patients to assess the available facilities for treatment. Feedback was also obtained from 250 travelling passengers to assess the medical assistance provided in trains and at stations.

The exit conference with the RB was held in March 2023 and the responses of the Ministry have been suitably incorporated in the report.

1.8 Audit Sample

Audit adopted sample check for examining the relevant records on various issues as per the Audit Objectives. The criteria for selection of sample and the sample size is shown in **Table 1.1** and **Table 1.2**.

Table 1.1: Sample size for test check in audit

Category	Criteria	Total Population	Sample Size
Central Hospital and Multi-Specialty Hospital	100 per cent	19	19
Divisional Hospitals	100 per cent (Where Central and Divisional Hospital both are situated in the same location)	1	1
Other Divisional Hospitals	1) One, where the number of hospitals is less than or equal to three. 2) Two, where the number is more than three.	56	24
Sub-Divisional Hospitals	1) One, where the number of hospitals is less than or equal to three. 2) Two, where the number is more than three.	39	20
Production Units Hospital/ Workshops	One from each Zone, wherever available.	14	7
Health Units	Three Health Units from selected division.	586	77

Table 1.2: Sample size in respect of Surveys and Joint Inspections

Category	Criteria	Sample Size
Patient survey (OPD)	10 each from Central, Divisional and Sub-Divisional Hospitals	710
Patient survey (IPD)	10 each from Central, Divisional and Sub-Divisional Hospitals	710
Doctors' survey	Five each from Central and Divisional Hospitals and Two each from Sub-Divisional Hospitals	260
Travelling Passengers' feedback	Ten each from selected Divisions	250
Joint Inspection of hospitals	Every selected hospital	71
Joint Inspection of stations	Stations where hospitals are located	53

Details of sample selected for test check are shown in **Annexure-1.1**.

1.9 Audit Findings

1.9.1 Healthcare resources and facilities

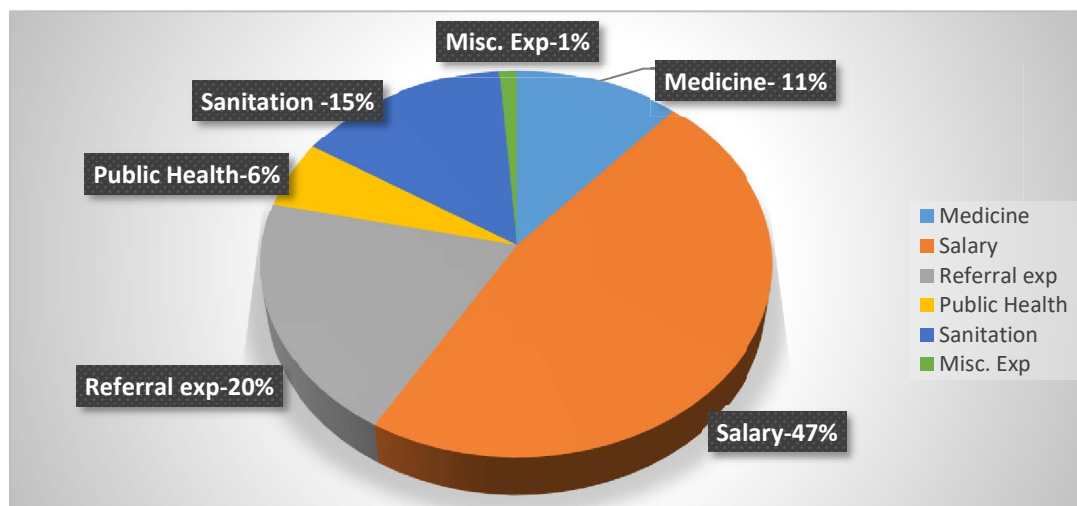
Resource management is the process of planning, allocating and scheduling available resources. Judicious resource management minimizes both idling and over utilization of resources. The main benefit of resource management is the effective and efficient delivery of medical services.

Audit examined the records relating to utilization of the different resources available for delivering healthcare services. Audit findings in this regard are discussed below:

1.9.1.1 Budgetary Allotments and expenditure for health services

During 2017-22, funds to the tune of ₹ 21,217 crore were allotted for delivering health services to more than one crore beneficiaries and an expenditure of ₹ 21,398 crore was incurred during the same period. This expenditure included ₹ 20,734 crore towards revenue expenditure (97 per cent) and ₹ 664 (3 per cent) towards capital expenditure. The component-wise revenue expenditure during 2017-22 is shown in **Fig. 1.1**:

Fig. 1.1: Components of Revenue Expenditure



Source: Appropriation Accounts of IR

It was observed that apart from salary and allowances, the major expenditure (20 per cent) was incurred on cases referred by Railway Hospitals across ZRs to non-railway recognized hospitals. The high expenditure on referral cases has been covered further in the report at Para 1.9.1.2 & 1.9.3.1.

The year wise comparison of expenditure against final budgetary grant is shown in Table 1.3.

Table 1.3: Actual Expenditure (AE) vis-à-vis Final Grant (FG) (₹ in crore)

Nature of expenditure	2017-18		2018-19		2019-20		2020-21		2021-22	
	FG	AE	FG	AE	FG	AE	FG	AE	FG	AE
Revenue Expenditure	3121	2654 (85 per cent)	3525	3493 (99 per cent)	4216	4471 (106 per cent)	4968	5415 (109 per cent)	4729	4700 (99 per cent)
Capital Expenditure	65	79	75	73	119	112	164	166	235	234
Total	3186	2733	3600	3566	4335	4584	5132	5581	4964	4934

Source: Appropriation Accounts of ZRs and RB.

Scrutiny of records of CMD/CMS and associated accounts offices revealed the following:

- During 2017-18 to 2021-22, excess expenditure beyond the permissible limit of 5 per cent was incurred under the Revenue Head 11-230 (Cost of medicine/surgical instruments) over the final grant in four ZRs¹. Similarly, under the same head, cases of underutilization (beyond the 5 per cent) of allotted fund was noticed in ER, SR and

¹ ECoR, NER, NWR and SECR

RPU/MR. The budgeted revenue expenditure on medical and surgical instruments during 2017-22 is shown in **Annexure-1.2A**.

- ii. Excess expenditure incurred under the other revenue heads (Cost of expenses incurred on other than medicines) over the final grant was beyond the permissible limit of 5 *per cent* in three ZRs² (including RPU/MR). Similarly, cases of underutilization (beyond 5 *per cent*) of allotted fund was noticed in four ZRs³. The budgeted revenue expenditure on salary, diet charges, referral expenditure, etc. during 2017-22 is shown in **Annexure-1.2B**.
- iii. Under the head "Procurement of medical equipment" (Plan Head 4100-Cap, DRF, DF), while the expenditure was incurred in excess of final grant beyond the permissible limit of 10 *per cent* in ER and SER, there was underutilization of fund in five ZRs⁴. The budgeted capital expenditure on procurement of medical equipment during 2017-22 is shown in **Annexure-1.2C**.

1.9.1.2 Trend of Expenditure

Adequate allocation of fund is essential for effective and quality delivery of health services to railway beneficiaries. The share of expenditure incurred on health services with reference to the total expenditure of IR during 2017-2022 is shown in **Table 1.4**.

Table 1.4: Expenditure on healthcare services vis-à-vis total expenditure (₹ in crore)

Year	Total Expenditure of IR (Revenue and Capital)	Total Expenditure on healthcare services	Share of expenditure on Healthcare services to total expenditure of IR
2017-18	279250	2733	0.97
2018-19	320110	3566	1.11
2019-20	321170	4584	1.43
2020-21	293417	5581	1.90
2021-22	396658	4934	1.24

Source: Appropriation Accounts of ZRs and RB

- i. The expenditure on health care ranged from one to two *per cent* of the total expenditure of IR. It was showing an increasing trend up to 2020-21 but there was a sharp drop in 2021-22.
- ii. Apart from expenditure on salary, expenditure on referral of patients, medicines and procurement of medical equipment contributed

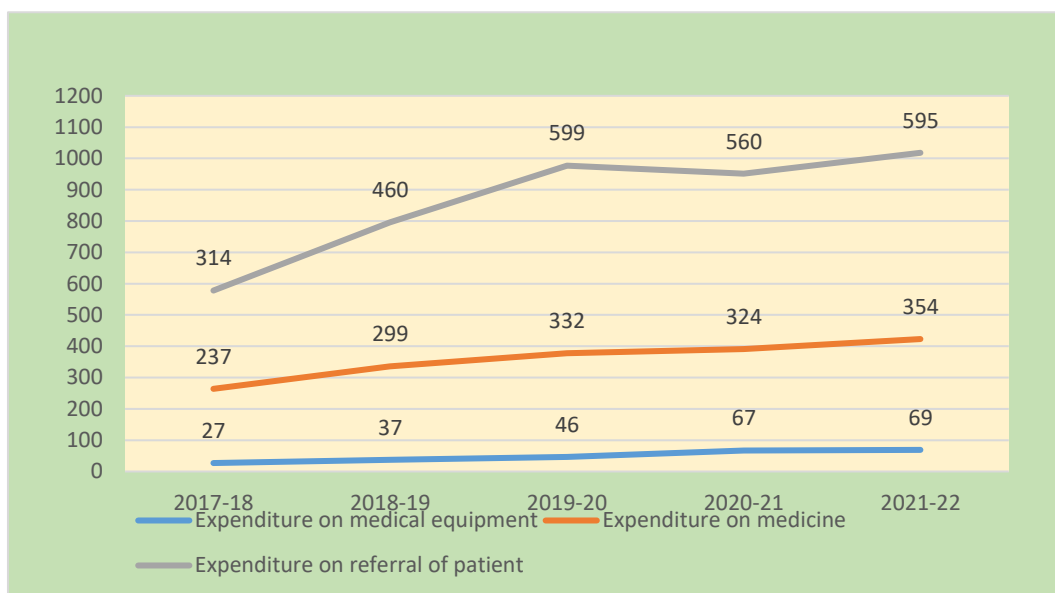
² ECoR, NER and RPU/MR

³ NWR, SWR, WR and ER

⁴ NER, SECR, SWR, WCR and RPU/MR

significantly to the total expenditure incurred by the IR in delivery of healthcare services. The trend of expenditure on these three items in the 71 selected hospitals is shown in **Fig. 1.2**:

Fig. 1.2: Trend of expenditure (₹ in crore)



Source: Records of Central Hospitals, Divisional and Sub-divisional Hospitals

Further scrutiny of the underlying statistics revealed the following:

- a) The referral expenditure for treatment of patients in non-railway recognized Hospitals/other Government Hospitals has increased from ₹ 313.98 crore in 2017-18 to ₹ 595.44 crore (90 per cent) during 2021-22.
 - b) The major referral expenditure was ₹ 89.47 crore (SCR) followed by ₹ 55.96 crore (CR) and ₹ 55.22 crore (NWR) during 2021-22.
 - c) The expenditure towards procurement of medical equipment in IR has increased from ₹ 26.75 crore to ₹ 69.94 crore (161.46 per cent).
 - d) The expenditure incurred on medicines (centralised and local purchase) in IR has increased from ₹ 236.91 crore in the year 2017-18 to ₹ 354.39 crore during 2021-22 (49.59 per cent).
- iii. It was also observed that the expenditure incurred on engagement and hiring of Contract Medical Practitioners (CMP) and Honorary Visiting Specialists (HVS) in IR has increased from ₹ 13.59 crore in the year 2017-18 to ₹ 46.53 crore during 2021-22 (242.38 per cent). Details of year-wise expenditure is shown in **Annexure-1.3**.

Thus, it is evident that the expenditure on referral has increased enormously despite the expenditure incurred on improvement of facilities like

procurement of medical equipment, medicines and engagement/hiring of CMP and HVS.

MoR stated (January 2024) that the allotment of funds is decided on the basis of previous year's expenditure. MoR also stated that the provision of improved infrastructure is made based on medical needs of beneficiaries, advancement in medical sciences etc.

In this connection it is stated that there is scope for improvement in infrastructure as there was sharp increase in referral expenditure which is attributable to non-availability of in-house treatment facilities. Moreover, there was considerable decrease in the share of expenditure on health care services to total expenditure of IR in 2021-22 in comparison to previous two years.

1.9.1.3 Manpower Resources

Manpower is a critical resource in medical services having a direct bearing on patient care. The sanctioned strengths and availability of doctors and nurses in railway hospitals should be as per Indian Public Health Standard (IPHS) norms. To cope with the shortage of regular doctors, the system of engagement of Contract Medical practitioners (CMPs) is in place. In June 2017, RB specified that CMPs should be engaged in the hospitals against 100 per cent of the vacancies in IR Medical Service (IRMS) doctors.

A. Availability of Doctors

The availability of doctors in all central hospitals was deficient as per IPHS norms as shown in **Annexure-1.4**. The status of availability of doctors as on 31 March 2022 are mentioned in the **Table 1.5**.

Table 1.5: Status of availability of doctors

Sl. No.	Name of the hospital and Zonal Railway	Number of beds	Requirement as per IPHS norms	Sanctioned Strength	On roll position	Shortfall as per IPHS norms
1	2	3	4	5	6	7 (Col.4 - Col.6)
1	CH/Byculla (CR)	366	58	41	33	25
2	CH/PNBE/ECR	200	34	36	28	06
3	CH/Mancheswar (ECoR)	110	34	18	18	16
4	B R Singh hospital Sealdah (ER)	525	68	57	51	17
5	CH (NCR)	177	34	17	15	19
6	LNMRH/GKP (NER)	366	58	33	41	17
7	CH/Maligaon (NFR)	300	50	48	40	10
8	CH/Jaipur (NWR)	150	34	24	24	10
9	CH/BLW (RPU)	105	34	14	12	22
10	CH/LGD (SCR)	380	58	41	39	19

Sl. No.	Name of the hospital and Zonal Railway	Number of beds	Requirement as per IPHS norms	Sanctioned Strength	On roll position	Shortfall as per IPHS norms
1	2	3	4	5	6	7 (Col.4 - Col.6)
11	CH/Garden Rich/SER	303	58	36	25	33
12	RH/Perambur (SR)	505	68	67	63	5
13	CH/UBL (SWR)	149	34	20	21	13
14	CH/Jabalpur (WCR)	155	34	17	17	17
15	Jagjivan Ram Hospital (WR)	361	58	45	49	9

Source: Cadre registers maintained in Personnel branch and MD/CMS office.

While accepting the audit contention regarding shortage of doctors, MoR stated (March 2023) that the new yardsticks are being developed to work out the required strengths of doctors. It was further stated (January 2024) that the manpower in Railway Hospital/Health Unit is decided on the basis of various factors like BOR, number of beneficiaries, etc.

Few cases of inadequacies in managing deployment of doctors are given below.

- i. In 12 ZRs⁵, Contract Medical Practitioner (CMP) and Honorary Visiting Specialist (HVS) doctors were engaged in the speciality services for which IRMS doctors were available.
- ii. In three hospitals (LNMRH/GKP, CH/UBL and Jagjivan Ram hospital/Mumbai) availability of doctors was more than the sanctioned strength.

The above instances indicated a scope for improvement in the deployment of doctors.

B. Availability of Nurses

The availability of nurses in all central hospitals was either deficient or in excess of norms prescribed in IPHS norms as shown in **Annexure-1.5**. The status of availability as on 31 March 2022 are mentioned in the **Table 1.6**.

Table 1.6: Status of availability of Staff Nurses

Sl. No.	Name of the hospital	Number of beds	Sanctioned Strength as per IPHS norms	Sanctioned Strength	On roll position	Shortfall as per IPHS norms
1	CH/Mancheswar (ECoR)	110	90	35	34	56
2	B R Singh hospital Sealdah (ER)	525	225	212	194	31
3	CH/PRYJ (NCR)	177	90	42	42	48
4	LNMRH Gorakhpur (NER)	366	180	96	106	74

⁵ CR, ECoR, ECR, ER, NFR, NR, NWR, SCR, SR, SWR, WR and RPU

Sl. No.	Name of the hospital	Number of beds	Sanctioned Strength as per IPHS norms	Sanctioned Strength	On roll position	Shortfall as per IPHS norms
5	CH/Maligaon (NFR)	300	135	97	81	54
6	CH/CLW (RPU)	192	90	71	45	45
7	CH/ Garden Rich/SER	303	180	141	123	57
8	RH/ Perambur (SR)	505	225	291	268	-43
9	Jagjivan Ram Hospital (WR)	361	180	152	139	41

Source: Cadre registers maintained in Personnel branch and MD/CMS office

The wide variation in the availability of nurses in different central hospitals indicated a scope for re-distribution of the available nurses.

1.9.1.4 Medical facilities and equipment

1.9.1.4.1 Availability of facilities for treatment in Out-patient Department (OPD)

As per the Performance Statistics of IR, Annual Reports and Account 2020-21, a total number of 1,35,65,600 OPD cases were attended by all the Railway Hospitals.

In order to assess the facilities available in hospital for providing healthcare, Joint Inspections were conducted along with the hospital administration at 71 selected Hospitals across ZRs. It was observed that-

- i. In case of nine hospitals across eight ZRs⁶ registration counters were not adequate.
- ii. In eight hospitals across seven ZRs⁷ seating arrangements at registration area were not adequate.
- iii. In nine hospitals across seven ZRs⁸ (including RPU/MR), directional and lay out signages for all the departments and utilities were not displayed appropriately.
- iv. In 20 hospitals pertaining to 10 ZRs⁹, Operation Theatre services with sufficient manpower were not available.

Annexure-1.6

MoR replied (March 2023) that the number of registration counters had been increased. MoR also stated that the directional and layout signages had been displayed.

In absence of details of hospitals where corrective measures had been taken, the reply of the Ministry was incomplete.

⁶ CR, ER, NWR, SCR, SECR, SER, SWR and WCR

⁷ CR, NFR, NR, NWR, SER, SR and WCR

⁸ CR, ECoR, NFR, SER, SR, WR & RPU/MR

⁹ CR, ER, NER, NFR, NWR, SCR, SECR, SER, SR and WCR

1.9.1.4.2 Shortage of equipment as per IPHS norms

IPHS guidelines 2012, laid down the availability of minimum number of medical equipment viz. imaging equipment, ENT and eye equipment, etc. to cater the needs of examination/tests. Instances of shortage in medical equipment in Central Hospitals across ZRs with reference to IPH standards is shown in **Table 1.7**.

Table 1.7: Statement showing shortage of medical equipment in Central Hospitals

Sl. No.	Description	Operation table Hydraulic Minor	Operation table Hydraulic Major	B.P. Apparatus	Ultrasound Machine	Dental X-ray Machine
1	Requirement as per IPH standard	32	18	255	24	04
2	Actually available	08	04	232	07	00
3	Shortfall	24	14	23	17	04

Source: M&P register maintained in MD/CMS office

From the above table, it is evident that the equipment available in 15 Central hospitals of 14 ZRs (including MR/RPU) was less than the minimum requirement as laid down in IPHS guidelines 2012.

Annexure-1.7**1.9.1.4.3 Inadequate Central Sterile Supply function in violation of the Clinical Establishment Act, 2010**

As per para 7.8 and 7.9 of the Clinical Establishment (Registration and Regulations) Act 2010, provision for instrument and linen sterilization, storage of sterile items should be made available and the validation of sterilization should be present for ensuring the effectiveness of the sterilization process. Further, as per the template of Railway Hospitals and health units as prescribed by MoR (May 2018), Hospital Infection Control Committee (HICC) should be constituted in each hospital.

Scrutiny of the records, revealed that out of the total 71 selected IR hospitals, Central Sterile and Supply Department (CSSD) was not available in 34 hospitals across 13 ZRs¹⁰ (including RPU/MR). In addition, the Hospital Infection Control Committee was not constituted in 44 railway hospitals across ZRs (except WR and SECR) as shown in **Annexure-1.8**.

MoR admitted (March 2023) the audit contention and assured necessary

¹⁰ CR, ECR, NER, NFR, NR, NWR, SCR, SECR, SER, SR, WCR, WR and RPU/MR

remedial measures.

1.9.1.4.4 Ambulance Services, Blood Bank, Security Services, CCTV, Wi-Fi facility, Fire NOC and Storage facility

(i) Ambulance Services: For transporting patients in emergency conditions, ambulance services are provided in each hospital. In May 2018, MoR instructed that one ambulance should be available in each health unit, minimum two ambulances for each divisional/sub-divisional hospitals and minimum four ambulances for zonal hospital or as per local requirement.

Audit observed that ambulance facility was not available in four SDRH and 45 HUs of 12 ZRs¹¹. MoR stated (March 2023) that instructions had been issued to hospitals to have an imprest to hire ambulances as and when the need arises.

(ii) Blood Bank: In May 2018, RB instructed the ZRs that hospital should have proper blood banking procedure and hospital authority should decide whether to start it in-house or arranging for some local tie up as per local requirement.

Scrutiny of records revealed that in 35 hospitals across ZRs (except WR), in-house or local tie-up for Blood bank facility was not found during Joint Inspection of Hospitals.

MoR stated (March 2023) that in-house Blood Bank is available in the larger railway hospitals as it may not be feasible in smaller railway hospitals given the cost and manpower involved. Audit, however, observed that even in some Central Hospitals (CH/Jabalpur, CH/Bilaspur and CH/Patna), in-house Blood Bank facility was not available.

(iii) CCTV and Wi-Fi facilities: In September 2018, MoR instructed to all ZRs and PUs to provide CCTV and Wi-Fi facilities at all hospitals to monitor cleanliness, security and other activities. It was also instructed that Wi-Fi facilities to be made available at all the hospitals.

It was observed that in four Central/Divisional/Sub-Divisional hospitals of three ZRs¹², CCTVs were not available. In 12 central/divisional/sub-divisional hospitals of nine ZRs¹³, Wi-Fi facility was not available.

(iv) Fire NOC: As per Clinical Establishment Act (Registration and Regulations), 2010, each hospital should obtain Fire NOC from the respective State's Fire Department and concurrently be renewed.

Audit observed that in 60 Central/Divisional/Sub-Divisional hospitals

¹¹ CR, ER, ECR, NCR, NER, NFR, NWR, SCR, SER, SR, WCR and WR

¹² CR, NR and SCR

¹³ CR, ECR, NER, NFR, NR, NWR, SCR, WCR and WR

across ZRs, Fire NOC had not been obtained from the respective State agencies/authorities.

(v) Storage facility: To assess the storage facility for drugs in the hospitals, joint inspection of 71 hospitals was conducted. It was found that:

- i. In 15 hospitals over 10 ZRs¹⁴, sufficient space was not available for storage of the drugs.
- ii. In 16 hospitals over 10 ZRs¹⁵ (including RPU/MR), physical verification of medical store was not conducted.
- iii. In 12 hospitals over seven ZRs¹⁶, expired drugs were not stored separately.

Annexure-1.6 & 1.9

MoR asserted (January 2024) that the periodical review to assess the resources and infrastructure is ongoing process based on needs of medical beneficiaries, development/advancement in Medical Sciences and availability of funds.

The reply of the Ministry is generic in nature and does not bring out the action taken on the specific shortcomings highlighted by Audit.

1.9.2 Treatment and services

1.9.2.1 Treatment in In-Patient Department (IPD)

A. From the performance statistics of IR, Annual Reports and Account 2020-21, it was observed that a total number of 2,83,115 IPD cases were attended by all Railway hospitals across ZRs. In absence of any laid down norms, the IPD facilities available in different hospitals of ZRs were compared with the norms provided in Indian Public Health Standard– 2012 (IPHS).

As per IPHS, Bed Occupancy Ratio (BOR) of a hospital should be at least 80 *per cent*, which is regarded as a sign of good productivity of the hospital.

The IPD facilities of 71 selected hospitals across ZRs (including RPU/MR) pertaining to the period 2017-22 were reviewed. Audit observed that in 56 hospitals (80 *per cent*), BOR was below 80 *per cent*. Details of average of BOR during 2017-2020 are shown in **Annexure-1.10A & 1.10B**.

Ministry of Railways admitted (March 2023) that absence of multiple specialists had caused low BOR in sub-divisional hospitals. However, the BOR was below 50 *per cent* even in two Central Hospitals (CH/UBL-SWR

¹⁴ CR, ECoR, NFR, NWR, SCR, SECR, SER, SR, WCR and WR

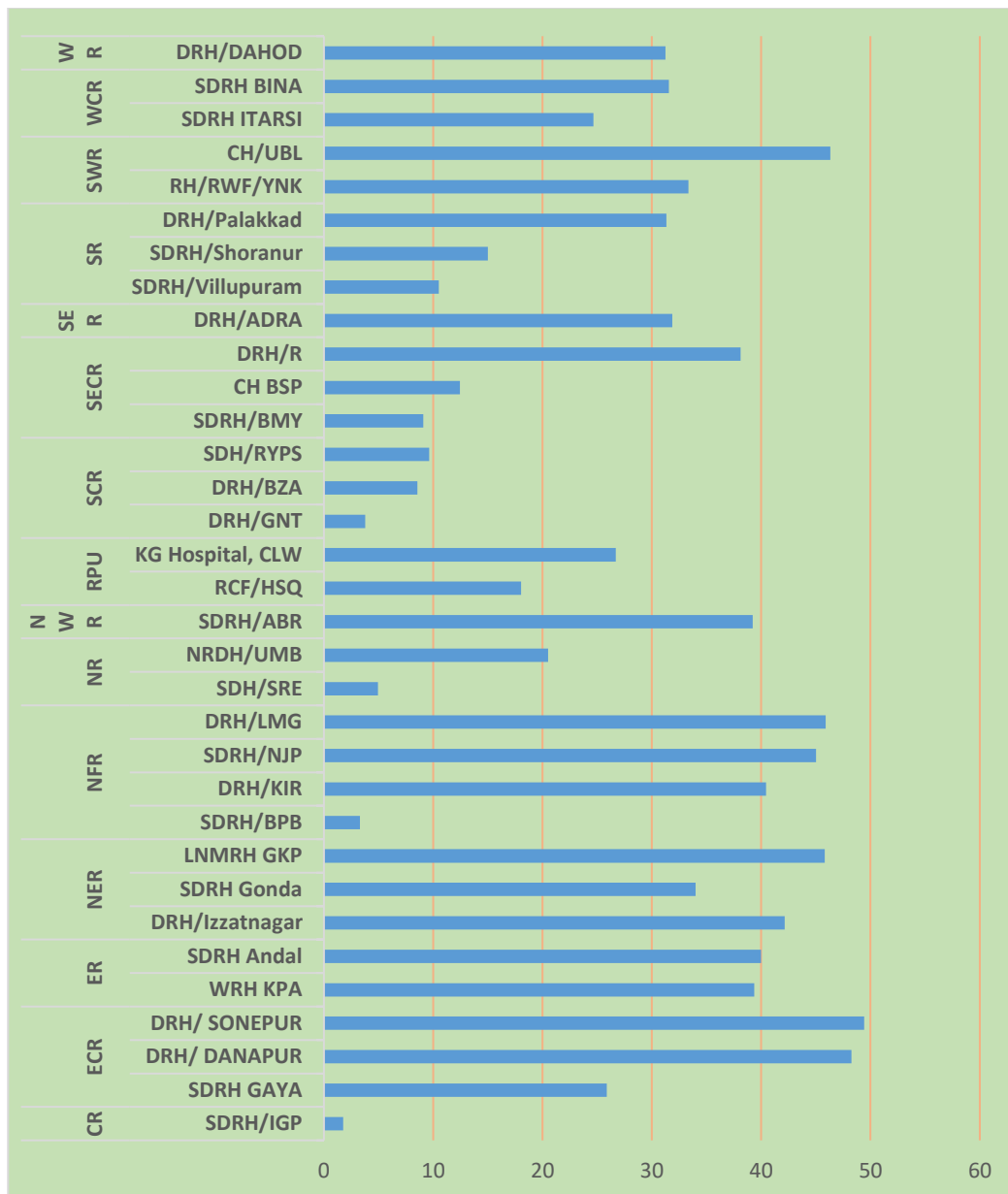
¹⁵ CR, ER, NCR, NER, NFR, SECR, SER, SR, WCR and RPU/MR

¹⁶ CR, NCR, SCR, SECR, SER, SWR and WR

and CH/BSP-SECR) as shown in Fig. 1.3.

The average bed occupancy in 33 hospitals of 15 ZRs where BOR was less than 50 per cent during 2017-20 is shown in Fig. 1.3:

Fig. 1.3: Average of Bed Occupancy Ratio (BOR)



Source: IPD Register maintained at CH/DRH/SDRH.

B. Cases where patients leave the hospital and treatment against the advice of doctors are referred to as LAMA (Leave Against Medical Advice) cases. Higher LAMA cases are indicative of inadequacies in rendering required healthcare services and non-availability of requisite infrastructure facilities in the hospitals concerned.

In all ZRs and RPUs hospitals, as against total 14,66,004 admissions

during 2017-22, 14,698 cases of LAMA were observed. Details of hospital-wise LAMA cases are shown in **Annexure 1.10A**. In 23 hospitals of 13 ZRs, the LAMA rate per thousand was more than 10 as shown in the **Table 1.8**.

Table 1.8: Status of LAMA in Railway Hospital

Sl. No.	Zonal Railways	Name of Hospitals	Total no. of IPD cases	Total LAMA cases	LAMA Rate
1	NR	RDSO/LKO	4674	457	98
2	ECR	DRH/SONEPUR	14262	1394	98
3	NWR	SDRH/RE	4287	329	77
4	WCR	SDRH/ITARSI	2828	208	74
5	SCR	SDH/RYPS	1357	96	71
6	ER	SDRH/Andal	7528	495	66
7	SR	SDRH/Villupuram	1878	103	55
8	NFR	DRH/KIR	11105	535	48
9	WCR	SDRH/BINA	4104	185	45
10	SECR	SDRH/BMY	4640	160	34
11	NFR	SDRH/NJP	20500	671	33
12	NR	RCF/HSQ	7127	217	30
13	NR	NRDH/LKO	27600	815	30
14	SER	DRH/Adra	12928	373	29
15	NCR	DRH/Agra	9759	239	24
16	ECR	DRH/DANAPUR	15124	344	23
17	SER	DRH/Kharagpur	39581	559	14
18	SR	RH/ICF/Perambur	20941	290	14
19	CR	SDRH/IGP	467	6	13
20	NWR	DRH/Ajmer	33126	422	13
21	NR	NRDH/DLI	6288	78	12
22	ER	DRH- HWH	19136	227	12
23	WR	SDRH/Valsad	7506	84	11
Total				8288	

Source: IPD register maintained in railway hospitals

While admitting the audit contention, MoR (March 2023) stated that the re-allocation of beds and resources (both manpower and equipment) for optimal utilization of resources is under active consideration. MoR further stated that hospitals with higher LAMA rate would be studied and corrective measures initiated including re-allocation of manpower and equipment for better utilization and patient satisfaction.

Reply of the MoR was indicative of improper distribution of resources and absence of required facilities for delivery of quality health services to its beneficiaries.

1.9.2.2 Testing of water samples

Para 901 of the Indian Railway Medical Manual provides that preventive and promotive health services are essential to control communicable and non-communicable diseases and to improve the health of the Railway population, to enable them to lead a better quality of life. Some of the health Services provided to railway beneficiaries include immunisation of children, implementation of National Health Programmes, like control programs for Malaria, Tuberculosis, Diarrhoea, Cancer, Blindness, AIDS, etc., Food Hygiene and Implementation of Prevention of food adulteration (PFA), monitoring of quality of water supply etc.

Section 38 of the Food Safety and Standard Authority of India (FSSAI) Act provides that Food Safety Officer (FSO) in Indian Railway is empowered to lift food samples and to have them inspected, investigate complaints, and maintain the databases within their areas.

A. Testing of food and water samples

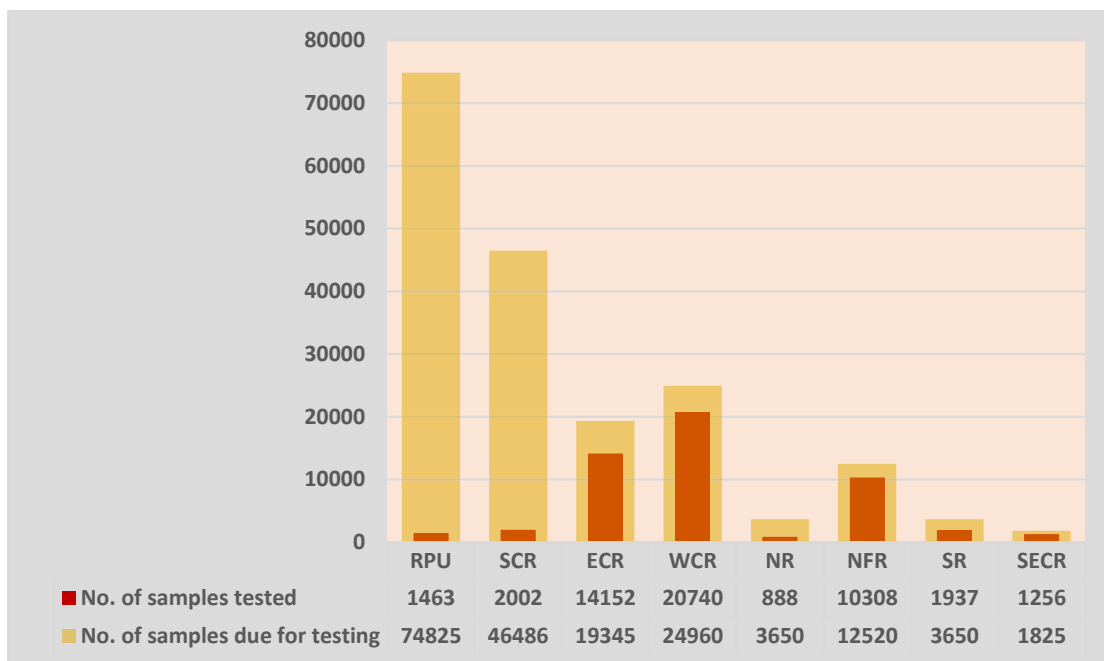
Audit reviewed the status of compliance to extant provisions relating to testing of food and water samples in 71 selected hospitals. It was observed that:

- i. Food samples in 35 hospitals in 14 ZRs¹⁷ (including RPU/MR) were not collected.
- ii. There was a shortfall in the collection of water samples against the prescribed norms for testing residual chlorine at 22 hospitals of 11 ZRs¹⁸ (including MR/RPU) as shown in **Fig. 1.4**:

¹⁷ CR, ECR, ER, NER, NFR, NR, NWR, SCR, SECR, SER, SR, SWR, WCR and RPU/MR

¹⁸ ECR, ER, NER, NFR, NR, SCR, SECR, SER, SR, WCR and RPU/MR

Fig. 1.4: Shortfall in testing for residual chlorine

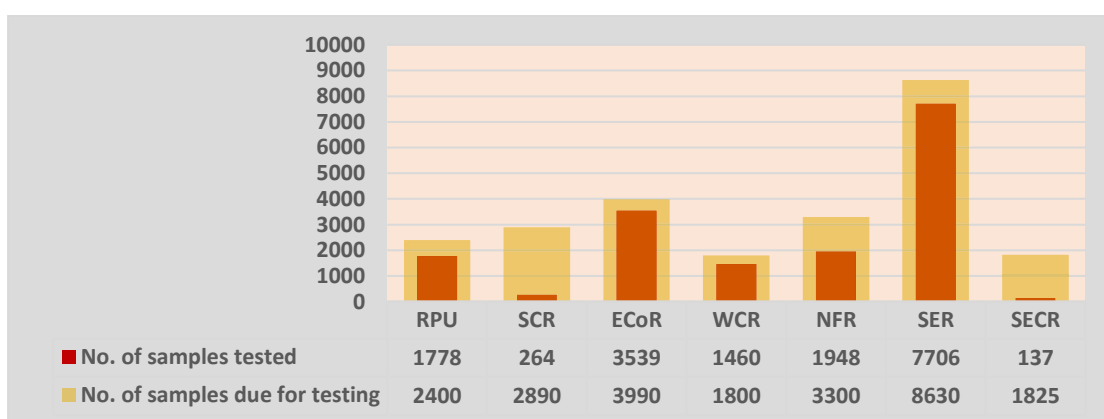


Zone	RPU	SCR	ECR	WCR	NR	NFR	SR	SECR
Shortfall in testing	73362	44484	5193	4220	2762	2212	1713	569

Source: Records of MD/CMS office.

- iii. Shortfall in testing for Biological Analysis at 20 hospitals in 11 ZRs¹⁹ (including MR/RPU) was observed as shown in Fig. 1.5:

Fig. 1.5: Shortfall in biological analysis of water samples



Zone	RPU	SCR	ECoR	WCR	NFR	SER	SECR
Shortfall in testing	622	2626	451	340	1352	924	1688

Source: Records of MD/CMS office.

- iv. Test results were found unsatisfactory for residual chlorine and biological samples in 51 and 49 hospitals respectively as mentioned in Annexure-1.11. Unsatisfactory samples (in per cent) found in the

¹⁹ ECOR, ECR, ER, NFR, NR, SCR, SECR, SER, WCR and RPU/MR.

ZRs are shown in Fig. 1.6 (a) and Fig. 1.6 (b):

Fig. 1.6(a): Unsatisfactory sample of residual chlorine

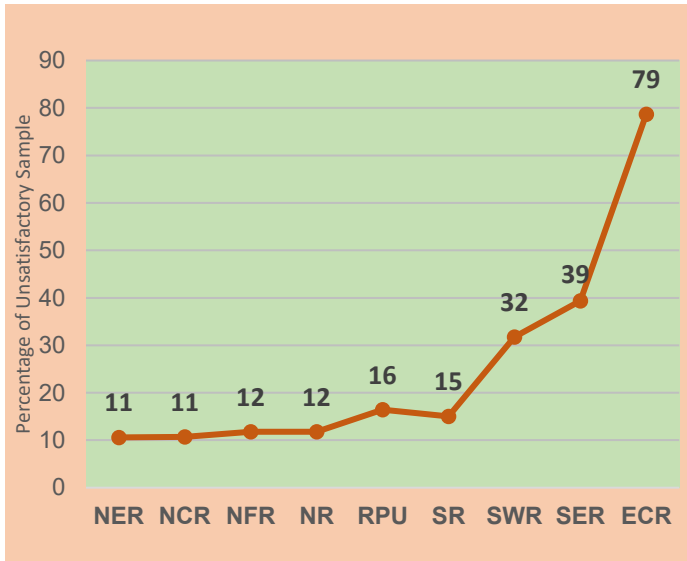
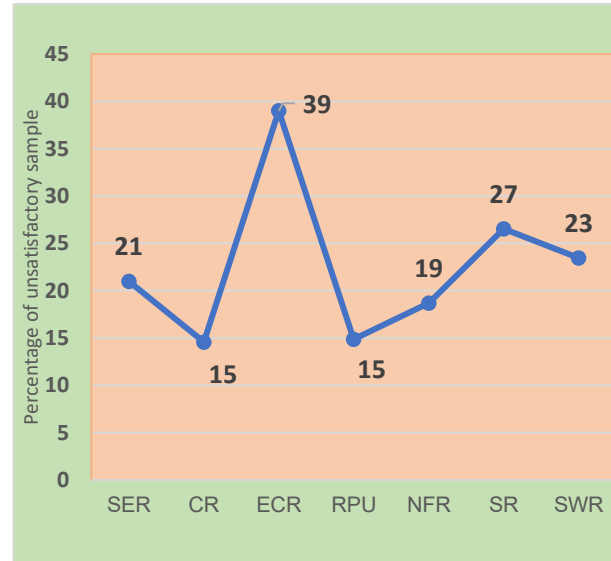


Fig. 1.6(b): Unsatisfactory biological sample



MoR stated (March 2023) that non-collection of food samples from the railway hospitals and shortfall in collection of water samples, was mainly due to COVID-19 pandemic. MoR further stated (January 2024) that lab tests are being outsourced on the basis of feasibility of better performance. The reply was not acceptable, as the shortfall in collection of food samples was also noticed during pre-COVID-19 pandemic period 2017-18 to 2019-20 (February 2020). The reply did not indicate whether there had been any improvement in the shortfalls after the outsourcing of lab tests.

B. Shortfall in health check up of Railway employees

In November 2017, RB directed all ZRs that the basic health checkups of all the Railway employees is to be done annually covering health and performance parameters.

Audit observed that there was shortfall in health checkup of employees ranging from 18 per cent (WR) to 90 per cent (NCR) during 2017-2022 as mentioned in **Annexure-1.12**.

MoR stated (March 2023) that shortfall in annual health checkup was mainly due to COVID-19 pandemic. MoR also stated that annual health checkup exercise would be strengthened in due course. The reply was not acceptable as there was shortfall noticed during pre-COVID pandemic also.

Thus, MoR failed in ensuring compliance to provisions contained in Railway Medical Manual and its directives for preventive and promotive health services.

1.9.2.3 Medical aid to passengers travelling in trains and at stations

In October 2019, IRs developed Rail-Madad portal to enable lodging of a complaint/seeking assistance or giving suggestions online /App /SMS and the facility to track the live status of complaints and provide feedback based on their satisfaction with the resolution. Helpline No. 139 was notified for all types of complaints and for any other emergency/assistance. As per Service Level Agreement (SLAs) up to two hours was fixed against the complaints associated with medical assistance.

Audit observed that no specific norms/benchmarks were fixed by MoR for the average disposal time for calls received through Rail-Madad App in trains/stations. It was also observed that no administrative manual/user manual of Rail-Madad had been prepared.

Analysis of Management Information System data related to medical emergency of the 27 selected divisions across ZRs revealed that:

- i. In 12 divisions across eight ZRs²⁰, the average time taken to resolve/close the complaint of the passenger for medical assistance ranged between 2:02 hours (BPL/WCR) and 6:42 hours (DLI/NR) as against prescribed disposal time of two hours as per service level agreements.
- ii. In 19 divisions of 12 ZRs²¹, 296 passengers had given unsatisfactory feedback on the ground of either non-attendance by a doctor or delay in attending to the patients as indicated in **Annexure-1.13A**.
- iii. In respect of 14 cases (WCR), the data showed disposal of the complaint in zero minutes. The discrepancies need to be examined at the system application level to ascertain reasons for the acceptance of obviously incorrect data. Details of average disposal times in selected divisions across ZRs are shown in **Annexure-1.13A**.
- iv. To make the public aware about the usage of Rail Madad App, publicity was being done by sticking posters at appropriate places at the station through public announcements and printing of 139 helpline number in the PRS and UTS tickets. Joint inspection with railway authorities revealed that in 18 out of 53 selected stations pertaining to eight ZRs²², publicity of Rail-Madad (medical emergency) through banner, poster, public announcement was inadequate. Audit observed that that in 18 out of 53 selected stations pertaining to eight ZRs²³, wide publicity of Rail-Madad (medical

²⁰ CR, ECoR, ECR, NFR, NR, SER, SR and WCR

²¹ CR, ECR, NCR, NR, NWR, SCR, SECR, SER, SR, SWR, WCR and WR

²² CR, ECR, SCR, SER, SR, SWR, WCR and WR

²³ CR, ECR, SCR, SER, SR, SWR, WCR and WR

emergency) through banner, poster, public announcement was not made as detailed in **Annexure-1.13B**.

While admitting the audit observations, MoR assured (March 2023) to initiate corrective measures. However, the fact remained that in absence of specific norms/benchmarks, there was considerable delay in disposal of calls received through Rail-Madad App.

1.9.2.4 Implementation of Ayushman Bharat PM-Jan Arogya Yojana

In February 2019, MoR nominated 52 railway hospitals for providing specific medical treatment to the eligible beneficiaries under the scheme.

Audit observed that:

- i. The scheme had not been implemented in 13 hospitals in eight ZRs²⁴.
- ii. In 38 hospitals, where the scheme was reported to have been implemented, procurement of IT hardware for effective implementation of the scheme was not made in 13 hospitals of seven ZRs²⁵. The treatment facilities were not availed by eligible beneficiaries in 32 hospitals²⁶ where the scheme was implemented. The status of implementation of the scheme is shown in **Annexure-1.14**. Moreover, in two hospitals²⁷ (WCR), though registered under the scheme for paediatric treatment, no paediatrician was ever appointed/engaged since the inception of Ayushman Bharat Yojana.
- iii. In two ZRs, expenditure incurred amounting to ₹ 11.61 lakh in rendering services to scheme beneficiaries had not been realized from the respective State Health Agencies as indicated in the **Table 1.9**.

Table 1.9: Non-realization of amount from State Health Agencies

Sl. No.	Zonal Railway	Name of the hospital	Expenditure incurred (₹ in lakh)	Expenditure realized (₹ in lakh)	Outstanding amount (₹ in lakh)
1	WR	CH/JRH/Mumbai	6.25	4.75	1.50
2	NFR	DRH/LMG	10.11	0	10.11
Total					11.61

Source: Records for Ayushman Yojana implementation maintained in MD/CMS office

In their reply, MoR (March 2023) assured implementation of Ayushman Bharat Yojana in the nominated Railway hospitals. MoR also assured to recover the expenditure made under the Ayushman Bharat Scheme from the State Health Agencies.

²⁴ ER, NCR, NFR, NR, SECR, SER, SR and WR

²⁵ ECoR, ER, NER, NFR, NR, SER and WCR

²⁶ CR(3), ECoR(2), ECR(4), ER(2), NCR(1), NER(3), NFR(1), NR(4), SCR(2), SER(2), SWR(2), WCR(4) and WR(2)

²⁷ WCR-SDRH/ET and SDRH/BINA

1.9.3 Monitoring and Internal Control

Effective monitoring and internal control plays a vital role in efficient delivery of health services through judicious management of its resources including optimal utilization of available funds. A few illustrative cases are discussed below:

1.9.3.1 Shortfall in conducting medical audit of referral cases

At the tertiary level of care, the beneficiaries are also referred to the non-railway recognized hospitals for providing medical facilities which are not available in their existing hospitals.

In December 2019, RB directed that medical audit of all referral cases should be done hospital-wise on a monthly basis. The findings of medical audit and corrective actions taken thereof, if any, were to be sent to RB along with monthly returns. It was also instructed to all ZRs that inter zonal audit of referral cases was required to be conducted on half yearly basis.

Scrutiny of records relating to medical audit in selected 71 hospitals across ZRs revealed that against 7,47,818 referred cases during 2017-22, medical audit was not conducted in 7,38,297 cases (98.72 per cent). Of these, in 3,83,098 cases in eight ZRs, medical audit was not conducted at all. Details are shown in **Table 1.10**.

Table 1.10: Shortfall of medical audit of referral cases

Sr. No.	ZRs	Total No. of patients referred	Number of cases for which Medical audit conducted	Number of cases for which Medical audit not conducted	Percentage of cases in which Medical audit not conducted
1	ER	5751	0	5751	100
2	NER	12328	0	12328	100
3	NFR	16440	0	16440	100
4	SCR	139687	0	139687	100
5	SER	35974	0	35974	100
6	SR	67189	0	67189	100
7	SWR	64340	0	64340	100
8	WR	41389	0	41389	100
	Sub-Total²⁸	383098	0	383098	100
9	ECR	4944	6	4938	99.88
10	CR	56913	105	56808	99.82
11	NR	67164	416	66748	99.54
12	WCR	37484	232	37252	99.38
13	ECoR	59950	310	59640	99.48
14	NWR	50371	531	49840	98.95
15	RPU	7203	402	6801	94.41

²⁸ This indicates that in eight ZRs, no medical audit was conducted.

Sr. No.	ZRs	Total No. of patients referred	Number of cases for which Medical audit conducted	Number of cases for which Medical audit not conducted	Percentage of cases in which Medical audit not conducted
16	SECR	42639	889	41750	97.92
17	NCR	38052	4706	33346	87.63
Total		747818	7557	7,38,297	98.72

Source: Medical Audit file maintained in PCMD/MD/CMS office.

Audit also observed that:

- i. Inter Zonal audit had not been conducted in 62 hospitals across ZR as indicated in **Annexure-1.15**.
- ii. Monthly return, depicting the findings of the audit and corrective action report, had never been submitted to RB by 62 hospitals.
- iii. In eight railway hospitals of six ZRs²⁹, total 5858 patients were referred to non-railway recognized hospitals/imaging centres/pathological centres, despite the availability of specialist doctors/specialised services in these hospitals which resulted into incurring injudicious expenditure to the tune of ₹ 14.07 crore.

MoR (March 2023 and January 2024) stated that instructions had been issued to the ZRs to carry out intra-zonal and inter-zonal medical audit of referral cases. MoR also stated that the patients are referred to private empanelled hospitals only in those cases where in-house treatment is not available and patients require higher investigation and specialized treatment.

The reply of the MoR indicated the absence of adequate internal control mechanism in place to implement its own instructions on medical audit and intra/inter zonal audit, despite the very high quantum of referral cases. The reasons of such large number of referral cases can be ascertained only through medical audit of the cases. In absence of medical audit of referral cases, the reply of MoR is generic and is not acceptable.

An illustrative case is given below which shows that the referral of patients was not due to any complex medical condition but due to idling of available machine:

In Central Hospital/Jabalpur of West Central Railway, Audit observed that the Colour Doppler Sonography machine was out of order since July 2020. The machine was rectified but again started malfunctioning from November 2020 onwards. Since then, the machine remained idle. In May 2021, a new

²⁹ ECoR, ECR, NFR, SCR, RPU/MR and WCR.

Colour Doppler and Echocardiography Ultrasound Scanning Machine was purchased at a total cost of ₹ 31.80 lakh.

Audit further observed that during the period (July 2020 to May 2021) of idling of old machine and installation of new machine, 979 number of patients (CH/Jabalpur) were referred for diagnosis/test to various non-railway recognized hospitals. This had resulted in avoidable expenditure of ₹ 3.16 lakh.

MoR (March 2023) stated that the instructions had been issued to the ZRs for optimal utilization. However, the fact remained that the MoR had incurred avoidable expenditure of ₹ 3.16 lakh due to non-maintenance of Colour Doppler machine.

1.9.3.2 Hospital Management Information System (HMIS)

HMIS is to take care of documentation, issuance of outpatient slips, updating the medical history of beneficiaries, etc. In HMIS, there are essential 11 modules like Clinical, Administrative, Patient Services and Ancillary Modules viz OPD, IPD, Laboratories, Pharmacy, Referrals, Medical Examinations, Sick-Fit Certifications, Reimbursement of Medical Claims, etc.

Minister for Railways, in the budget announcement 2014-15 stated that integration of HMIS in all the hospitals of IR is to be made. To start with, a pilot project over NR was sanctioned in 2015-16 with an estimated cost of ₹ 21.2 crore. In January 2018, RB assigned the work to Centre for Railway Information System (CRIS) with a revised cost of ₹ 26.62 crore. No progress was, however, made.

In August 2020, the work was assigned to Rail Tel Corporation of India (RCIL). A tripartite agreement was signed among NR, CRIS, and RCIL. Subsequently, the scope of work was further extended to all IR Hospitals and health units. Accordingly, a supplementary MOU was signed in March 2022 with a revised cost of ₹ 63.28 crore. In the said MOU, all the HMIS modules were targeted to be rolled out in IR within three months of the signing of MOU. In October 2022, RB instructed all ZRs to ensure implementation of all modules of HMIS in at least one hospital of each zone within two months.

Audit observed that even the essential 11 modules of HMIS had not been implemented as indicated in **Annexure-1.16**. The status of implementation of these modules is shown in the **Table 1.11**.

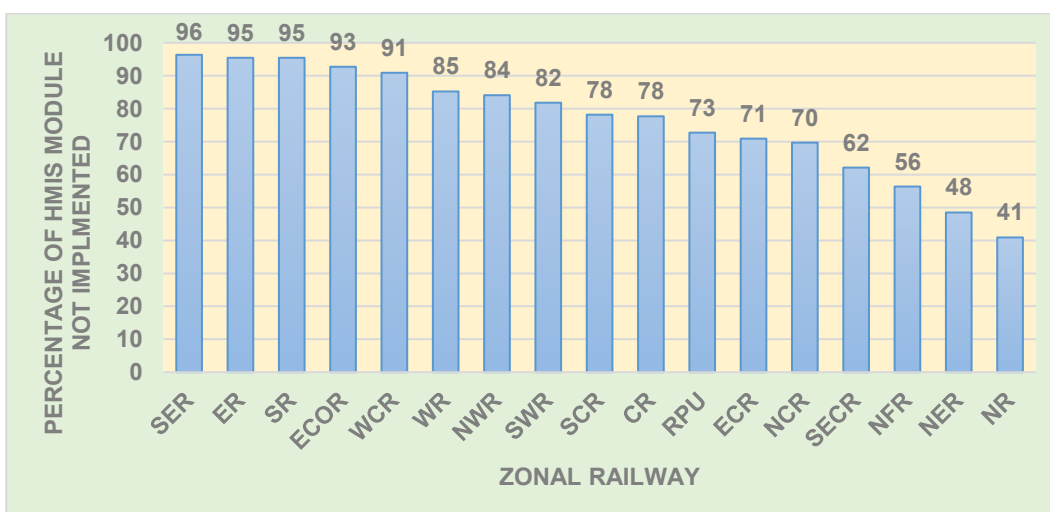
Table 1.11: Status of implementation of modules of HMIS as of March 2022

Sl. No.	Module	Registration	OPD	Pharmacy	Laboratory	Referral	Queue system	IPD + Anesthesia	Sick & Fit	Service Area	OT+ Anesthesia	Local Purchase
1	2	3	4	5	6	7	8	9	10	11	12	13
1	Number of Railway Hospitals	28	49	72	92	89	92	77	83	90	92	98
2	Percentage of implementation ³⁰	18.92	33.11	48.65	62.16	60.14	62.16	52	56	60.81	62.16	66.22

Source: HMIS file maintained in PCMD/MD/CMS.

The overall status of implementation of HMIS in 71 selected hospitals is shown in Fig. 1.7:

Fig. 1.7: Percentage of Shortfall in implementation of modules of HMIS in test checked hospitals of each zone



Source: Records of CMD/CMS office

It is evident from the above that the failure of the ZRs in full implementation of HMIS delayed the intended benefit of delivering seamless and hassle free health care services to its beneficiaries.

While admitting the shortfall in implementation of HMIS, MoR stated (March 2023 & January 2024) that various modifications/up gradations are also being implemented in HMIS. MoR further stated that the issues of hardware procurement and LAN availability for implementation of HMIS were being sorted out on priority basis.

³⁰ Calculated with reference to 148 hospitals and health units as indicated in Table- 1.1

The reply of the Ministry is generic and does not indicate the status of implementation of modules of HMIS across ZRs.

1.9.3.3 Diet Charges

Para 642 of the Indian Railway Medical Manual 2000 and instructions issued by MoR time to time provide that the rates of diet charges are required to be fixed by the ZRs on a 'No profit No-loss basis'. This was reiterated by the MoR and it was decided that the Railway may continue to fix, review and revise the diet charges on the basis of the local market price of various food items supplied by the railway in their hospitals such as meal, vegetables, rice, pulses, eggs, etc. In addition, 20 *per cent* of the total cost so fixed for basic inputs may be included to meet the cost of overheads. It was also stipulated that the rates thus fixed must be reviewed every three years.

Further, for the treatment taken in non-railway recognized hospitals, the diet charges should be recovered at 20 *per cent* of the room rent charges in case the tariff does not indicate the accommodation and diet charges separately. In their Action Taken Note (June 2016) on Performance Audit Report on "Hospital Management in Indian Railways", MoR directed all ZRs that the diet revision committee consider various factors responsible for assessing the diet charges and revise such charges periodically.

In June 2018, MoR fixed monetary limit for free diet in respect of beneficiaries drawing basic pay/pension/family pension of ₹ 44,900.

Scrutiny of records revealed that the expenditure incurred for providing diet to patients was more than the amount recovered from them, resulting in loss of ₹ 18.67 crore across 14 ZRs³¹ (including RPU / MR) during the review period 2017-18 to 2021-22 as indicated in **Annexure-1.17**. The loss was attributed to the free diet provided to eligible beneficiaries, non-adherence to applying 20 per cent overhead charges and non-revision of diet charges in five ZRs³² in every three years.

MoR stated (March 2023) that instructions would be issued to ZRs for revision of diet charges at regular intervals. The reply of the MoR highlighted the non-compliance to the existing provisions in this regard wherein revision of diet charges was not carried out within the stipulated period of three years in five ZRs.

³¹ CR, ECoR, ECR, ER, NFR, NR, NWR, SECR, SER, SR, SWR, WCR, WR and RPU/MR.

³² NFR, SER, SCR, CR and SR

1.9.3.4 Irregular Payment of Non-Practicing Allowance to Doctors/Medical Officer holding Administrative post

As per Seventh Pay Commission's recommendations, MoR issued (August 2017) an order to all ZRs that Non-Practicing Allowance (NPA) should continue to IR Medical Service Officers subject to the condition that the post should be clinical and whole-time post. It was instructed to all ZRs to follow this order with effect from 1 July 2017. In September 2018, MoR identified some posts of IRMS as administrative post (all doctors working in the RB office, all doctors working in the Headquarters Office, CMS and MDs working in the Divisional Office and In-charge of various Central Hospital and PU Hospital).

Scrutiny of salary bills and personal file/records revealed that doctors holding administrative posts were paid NPA in contravention of instruction, amounting to ₹19.09 crore across ZRs (Details are shown in **Annexure-1.18**) during the period 2017-18 to 2021-22 as detailed in **Table 1.12**.

Table 1.12: Irregular Payment of NPA

Sl. No.	Zonal Railway	Amount of NPA paid to Doctors and Medical Officers (in ₹)	Amount of DA paid to Doctors and Medical Officers (in ₹)	Total Amount (in ₹)
1	CR	75,12,525	11,38,338	86,50,863
2	ECoR	89,59,140	13,38,562	1,02,97,702
3	ECR	33,10,220	4,70,682	37,80,902
4	ER	2,29,53,109	32,81,710	2,62,34,819
5	NCR	1,12,13,660	19,94,813	1,32,08,473
6	NER	1,25,11,225	38,72,312	1,63,83,537
7	NFR	1,48,94,592	27,93,550	1,76,88,142
8	NR	1,25,90,282	22,56,816	1,48,47,098
9	NWR	50,02,100	6,39,537	56,41,637
10	RPU/MR	22,74,500	1,71,951	24,46,451
11	SCR	49,81,040	7,51,009	57,32,050
12	SECR	29,10,122	3,96,714	33,06,836
13	SR	1,14,87,696	16,00,445	1,30,88,141
14	SWR	1,00,86,748	15,45,487	1,16,32,235
15	WCR	85,42,887	13,50,088	98,92,975
16	WR	1,22,42,512	1,59,24,984	2,81,67,496
Total		15,14,72,358	3,95,26,998	19,09,99,357

Source: Pay sheet and IPAS data

It was observed that in response to General Manager (Accounts)/ER's reference, Pay Commission Directorate of Railway Board clarified (February 2023) the admissibility of NPA to IRHS officers. MoR also stated (March 2023) that Indian Railway Health Service (IRHS) officers should be paid NPA as they do significant clinical work in addition to their administrative responsibilities.

The responses of MoR are at variance with its instructions of September 2018 identifying certain posts as administrative with separate service conditions. The contention of doing significant clinical work is generic and not supported by analysis of the prescribed duty lists and other service conditions relating to the administrative posts.

1.9.3.5 Supply of sub-standard medicines

As per drug procurement policy (March 2018), on finding more than two instances of sub-standard drugs supplied by any manufacturing unit to any Zonal Railway, no further order is to be placed on that manufacturing unit till the expiry of three years period of approval of registration by DG/RHS.

Audit observed that a purchase order for supply of medicines worth ₹ 0.86 lakh was placed by WCR on the same firm which had supplied sub-standard medicines in other ZRs (NR and WR), sub-standard medicines were supplied due to absence of any provision of Indian Railway E-procurement System (IREPS) portal for uploading the name of blacklisted firms or the firm supplied sub-standard medicines. In 27 hospitals of 11 ZRs (including RPU/MR), sub-standard drugs were supplied as shown in **Annexure-1.19**. It was also observed that the list of firms supplying sub-standard medicines was not being concurrently updated in the RB website/portal. The last such updated list was up to February 2011.

MoR stated (March 2023) that instructions had been issued to the ZRs for necessary remedial measures. In absence of any supporting documents in respect of remedial actions taken to eliminate the possibility for supply of sub-standard drugs, the reply of the Ministry is not acceptable in Audit.

1.9.3.6 Non-consumption/non-transfer of drugs prior to expiry of their shelf life

Para 411 of the Indian Railway Medical Manual provides for the transfer of surplus medicines/drugs to other health units/Hospitals in the same Zone or other Zones.

In 24 hospitals of 13 ZRs³³ (including RPU/MR), 935 medicines worth ₹ 48.63 lakh was neither consumed nor transferred to other Divisions/ZRs till March 2022 as indicated in **Annexure-1.20**. Those medicines finally expired.

MoR stated (January 2024) stated that medicines/drugs are stored in a railway stocks as per requirement and consumption basis. The contention of MoR is not acceptable as local purchase of medicines were made in

³³ CR, ECR, NCR, NER, NFR, NR, NWR, SECR, SER, SR, WCR, WR and RPU/MR.

excess of prescribed limit and the surplus medicines expired their shelf life as those medicines were neither consumed nor transferred to other hospitals for their utilization.

1.9.3.7 Management of COVID pandemic

The IR is one of the largest Railway in the world with over one crore beneficiaries availing health care services rendered through 129 hospitals and 586 health units across ZRs. During COVID pandemic in 2020-22, IR had to face a challenging task of mitigating the adversities emerged as a result of COVID pandemic. Besides providing healthcare facilities to its own beneficiaries, IR also had to provide assistance to take care of civilians as healthcare system of India faced acute shortage of doctors, para medical staff, beds, equipment etc. Many railway hospitals were placed at the disposal of State Authorities. IR had contributed in the integrated effort of the nation to effectively deal with the crisis.

1.9.3.7.1 Contribution of Indian Railways during COVID

- I. The major contribution of IR to meet the challenges of COVID pandemic were:
 - a) Mobilization of 2500 doctors and about 35000 para medical staff in a phased manner.
 - b) More than 50 *per cent* of hospital beds were dedicated to COVID patients.
 - c) Community centres converted to quarantine centres.
 - d) Conversion of railway coaches into COVID care centres (isolation wards).
 - e) Production units and workshops were used for production of PPE Kits, stretchers, hospital beds etc.
- II. Scrutiny of the records of selected hospitals of IR revealed that the following infrastructure and facilities were developed during COVID as shown in **Table 1.13**.

Table 1.13: Infrastructure and facilities developed by the selected hospitals

Facilities/ Infrastructure	Pre COVID period (As on 31.12.19)	Increase during COVID pandemic (01.01.2020 to 30.06.21)	Infrastructure/ services reserved for future pandemic
No. of ICU beds	376	409	194
No. of Invasive Ventilators	105	317	160
No. of Oxygen concentrator	131	1151	775
No. of Oxygen plants	4	34	33

Source: COVID dead stock register and M & P register.

1.10 Conclusion

Indian Railways provides healthcare facilities to its beneficiaries through 129 hospitals and 586 health units across ZRs. Audit observed shortfalls in the testing and supply of quality drinking water.

Bed Occupancy Ratio (BOR), an indicator of the productivity of the hospital services, was found less than the standard norms in many hospitals. There were several instances of patients Leaving Hospitals Against Medical Advice (LAMA) reflecting inadequacies in infrastructure and medical treatment facilities.

IR incurred substantial expenditure towards referral of patients to non-railway recognized hospitals. Medical audit of referral cases was not conducted in 98.72 *per cent* cases and this expenditure is showing increasing trend. The systemic flaw is that almost no effort was made to prevent increasing trend of expenditure on referral of patients to non-railway recognized hospitals.

There was scope for improvement in deployment of doctors and nurses in different central hospitals. There was also shortage in available machines/medical equipment with reference to IPHS norms. Even the minimum requirement of machines/medical equipment as per Clinical Establishment (Registration and Regulation) Act 2010 was not complied with.

Audit observed that the share of expenditure on healthcare services to total expenditure of IR had shown an increasing trend but there was a sharp drop in 2021-22.

1.11 Recommendations:

Ministry of Railways needs to -

- ***Ensure availability of funds and other resources, namely, medical and para medical staff, machines/equipment, etc. as per IPHS norms and Clinical Establishment (Registration and Regulation) Act, 2010 to provide required medical treatment.***
- ***Review periodically to assess the resources and infrastructure needs of the hospitals. Gaps between the prescribed standards and existing service delivery should be reviewed and efforts may be made to address the gaps. This should be commensurate with railway employees and families dependent on railway medical facilities.***
- ***Ensure medical audit as prescribed and strengthen monitoring and internal control mechanism to prevent avoidable***

expenditure on referral of patients to non-railway recognized hospitals, delay in receipt of laboratory test reports, expiry of the shelf life of drugs, etc.

- *Expedite implementation of Health Management Information System (HMIS) across ZRs for effective delivery of health services.*
- *Fix responsibility for the irregular payment of non-practicing allowance to Doctors/ Medical Officers holding Administrative posts and the amount so paid may be recovered.*

Management of Parcel Services in Indian Railways

2.1 Introduction

As per Section 2(27) of the Railways Act 1989, 'Parcel' is defined as goods entrusted to the Railway Administration for carriage by a passenger or parcel train. Articles such as personal effects, general merchandise, perishables, scooters, and motorcycles packed as per conditions prescribed by Railways are accepted as parcels for booking and carriage by Railways. It comprises retail, Fast Moving Consumer Goods (FMCG), processed food, machine parts, etc. Indian Railways carry different types of Parcel traffic in passenger trains or in special bogies designed for the purpose such as Seating-cum-Luggage Rakes (SLRs), Parcel Vans (VPs), Special Parcel Trains – leased or non-leased. As per General Rules/Subsidiary Rules of train operations in Indian Railways, there must be at least one SLR in the rear of the fixed composition of the train. On passenger trains and in mixed trains, one more SLR may be attached to the train to avoid reversal provided that not more than two SLRs are on either side.

Photograph of Linke Hofmann Busch (LHB) SLR Coach



Source: Photograph taken from the Railway Station.

The traffic in SLR and VPs is carried by mail/express and passenger trains either leased or non-leased. Leased traffic in SLR and VPs is governed by the Comprehensive Parcel Leasing Policy” (CPLP) and leased traffic in parcel trains is governed by the policy on ‘Parcel Cargo Express Trains’ (PCET). Non-leased parcel traffic is booked by the Railways from parcel offices at the concerned stations on day-to-day basis on normal parcel rate fixed by Ministry of Railways (MoR) from time to time.

As per the “Indian Railways Vision 2020 Document” tabled in Parliament (December 2009), parcel services would be managed as a separate business and run from dedicated terminals with separate parcel trains rather than from station platforms.

2.2 Organizational set-up

Railway Board Level

The Traffic department comprises of four streams viz. Traffic, Commercial, Coaching, and Catering & Tourism which is headed by Member Operations and Business Development. The passenger and parcel services are managed by the Coaching Directorate. Traffic Commercial and Rate (TCR) is responsible for the fixation of parcel and luggage rates in different types of passenger train services on the Indian Railway.

Zonal Level

At the Zonal Railway level, the Traffic Department consists of two departments, namely Operating and Commercial departments headed by the Principal Chief Operations Manager (PCOM) and Principal Chief Commercial Manager (PCCM) respectively, under the General Manager (GM) of the concerned Zonal Railway. At the divisional level, the Operating and Commercial departments are headed by the Senior Divisional Operations Manager (Sr. DOM) and Senior Divisional Commercial Manager (Sr. DCM) respectively under the Divisional Railway Manager (DRM) of the concerned division.

2.3 Audit Objectives

The Compliance Audit on Management of Parcel Services in Indian Railways was carried out to assess: -

- I Whether business development for parcel traffic was done along with development of infrastructure and other support services as envisaged in the Indian Railways Vision 2020 Document.
- II Whether there was adequate planning, production, supply and deployment of SLRs/VPs/PCETs in Zonal Railways.

III Whether the parcel business is being managed as per the extant instructions/guidelines of MoR.

2.4 Scope of audit and methodology

The audit covered a period of five years from 2017-18 to 2021-22. Audit examined records at Railway Board (RB), Zonal/Divisional Headquarters and field offices relating to plan/policies framed by the Indian Railways and their implementation. Records maintained at parcel stations in respect of traffic booked in SLR/Brake Vans/Parcel Vans – Leased and Non-Leased and traffic in Parcel Cargo Trains were also examined. Photographs of parcel/luggage loading space taken during joint inspection and questionnaire-based feedback of users were also used.

Sample selection: The sample of 39 divisions in all 16 zones was selected on the above criteria.

Annexure 2.1

2.5 Audit criteria

Various aspects of parcel services in Indian Railways were reviewed with respect to the audit criteria which included the provisions prescribed in:

- i) Indian Railway Vision 2020 Document.
- ii) Comprehensive Parcel Leasing Policy (CPLP) 1991, 2006, 2014 and its amendments.
- iii) Parcel Cargo Express Trains (PCET) Leasing Policy 2007, 2016 and its amendments.
- iv) Indian Railway Code for the Accounts Department.
- v) Indian Railway Commercial Manual.
- vi) Indian Railway Conference Association Coaching Tariff.
- vii) Indian Railways Annual Statistical Statements.
- viii) Normal parcel booking rules and regulations for booking of Parcel, SLR and Parcel Vans.

2.6 Audit findings

2.6.1 Status of Parcel and Luggage earnings

As per the “Indian Railways Vision 2020 Document” tabled in Parliament (December 2009), parcel services would be managed as a separate business and projected that the revenue from parcel business would grow at a fast pace from ₹ 1644 crore in 2011-12 to ₹ 8000 crore in 2019-2020, provided, the measures for new avenues were explored for parcel business development.

The status of parcel and luggage earnings during the period 2017-18 to 2021-22 is indicated in **Table 2.1**.

Table 2.1: Statement of earnings through Parcel business (₹ in crore)

Sl. No.	Year	Parcel earnings	Luggage earnings
1	2017-18	1749.23	147.69
2	2018-19	1619.03	138.57
3	2019-20	1448.06	130.69
4	2020-21	1037.06	27.51
5	2021-22	1808.28	115.97

Source: Indian Railway Annual Report and Accounts

From the above table, it can be seen that against the target of ₹ 8000 crore in 2019-20 envisaged in Indian Railways Vision 2020 Document, the actual earnings was a distant ₹ 1448 crore, which was actually a substantial reduction from 2017-18 levels.

2.6.2 Business development efforts by Indian Railways

- (i) As per Para 3.5 (b) of the Indian Railways Vision 2020 Document one possible approach to address the issue of organizational restructuring could be to reconfigure the organization by separating infrastructure from operations and reorganization on business lines i.e. passenger, freight and parcel and other auxiliary services so that each service could be managed and measured on a profit-centre basis. Further, Para 6.3 (a) of this document states that 'Parcel services will be managed as a separate business'.
- (ii) MoR issued (July 2020) instructions regarding the setting up of Business Development Units at the Zonal and Division level for increasing the volume of freight being carried by Railways which provided inter-alia, to:
 - Set up a multi-disciplinary Business Development Unit (BDU) at the Zonal Headquarters and Divisional levels. These groups will have frequent interaction with trade and industry to scout for and attract parcel traffic.
 - Release the advertisements frequently in the local and national media to publicise the fact that such BDUs are available and railways is keen to attract new streams of traffic.
 - Any proposal received shall be promptly analysed and developed and assistance required, if any, from other zonal railways and RB shall be immediately sought.

2.6.2.1 Setting up of multi-disciplinary Business Development Unit (BDU)

Audit observed that no BDU was set up in 10 Zonal Railways³⁴ (March 2022).

MoR, stated (March 2023 and January 2024) that BDUs have been set up and regular meetings with potential customers to address their issues and improve parcel business were conducted in six Zonal Railways (ECoR, NFR, NCR, ECR, SECR & NWR), out of 10 Zonal Railways pointed out by Audit.

MoR's reply indicated that BDUs were set-up in six Zonal Railways after the audit observation was made (March 2022). However, BDUs had neither been set-up in the remaining four Zonal Railways nor the measures being taken to set up the BDUs were intimated to Audit.

2.6.2.2 Inadequate advertisement methods for leasing out SLRs/VPs

Audit observed that in nine Zonal Railways³⁵, no special efforts were made for publicity other than advertisements given in local newspapers for leasing of SLRs/VPs in the same manner as was being done in earlier years.

MoR did not give a consolidated reply and forwarded (March 2023 and January 2024) the remarks of five Zonal Railway (NCR, NR, SWR, SECR & ECR), out of nine Zonal Railways pointed out by Audit. NCR and NR stated that wide publicity through newspaper was made to improve parcel business without mentioning the details of media in which the advertisements were given. The remarks of ECR, SECR and SWR did not contain any information on advertisement.

MoR's reply is silent about other four zones.

2.6.2.3 Special efforts for augmenting the parcel business and door-to-door delivery/collection

As per the Press Information Bureau (Government of India, Ministry of Railway), a "Joint Parcel Product" (JPP) of India Post and Indian Railways is being developed, wherein first-mile and last-mile connectivity will be provided by the Department of Posts and the intermediate connectivity from station to station through Indian Railways. The JPP aims to target business-to-business and business-to-customer market by providing

³⁴ ER, ECR, ECoR, NCR, NER, NFR, NWR, SER, SECR & WCR

³⁵ ER, ECR, NCR, NER, NFR, SER, SECR, SWR & NR

complete parcel handling solutions, i.e. picking up from the premises of the sender, booking and door-step delivery to recipient.

The position was checked in all Zonal Railways and it was observed that in 12 Zonal Railways³⁶, measures to target business-to-business and business-to-customer market by providing complete parcel handling solutions had not been taken.

In its reply (January 2024), MoR stated that a scheme is being formalized for online booking of Parcels that will be managed through Parcel Aggregators. These Aggregators will be responsible for first-mile and last-mile connectivity and also for loading/unloading of the consignments.

MoR's reply neither indicates the target dates of its implementation nor mentions specific measures taken up in the zones to target business-to-business and business-to-customer market by providing complete parcel handling solutions.

2.6.2.4 Indian Railways Institute of Transport Management

Skill development trainings are imparted by the Indian Railways Institute of Transport Management (IRITM), Lucknow. IRITM conducts specialized courses for in-service officers to equip them to deal with the changing business scenario in India and consequent changes in the transport sector. Some of these courses are in the areas of Supply Chain Management, Logistics, Information Technology, Public Private Partnership, Infrastructure Development and Project Management.

The position in this regard was examined and Audit observed that in 12 Zonal Railways³⁷, no commercial staff were nominated for skill development training in the IRITM during the period of review.

Without giving specific reasons for commercial staff not being nominated for skill development training in the IRITM, MoR in its reply (March 2023 & January 2024) stated that officials from ECoR, NFR, NCR CR, SR, WR, NR, NWR, WCR & SECR are being nominated in IRITM training from time to time.

Reply of MoR is generic. The specific concern that commercial staff were not being trained in areas related to business development, has not been addressed in the response.

³⁶ CR, ER, ECR, NR, NCR, NER, NFR, NWR, SECR, SR, SWR & WCR

³⁷ CR, ER (Except in HWH in 2021-22), ECR, ECoR, NR, NCR, NFR, NWR, SER, SECR, SR & WR

2.6.3 Infrastructure and other support services to augment the earnings from parcel business

As per the Indian Railways Vision 2020 Document, the following multiple actions were proposed to be taken regarding parcel business:

- i. Parcel services to run from dedicated terminals with separate parcel trains rather than from station platforms.
- ii. For this, dedicated parcel terminals were to be set up and time-tabled super-fast parcel services were to be run.
- iii. Partnership to be formed with the private sector to provide end-to-end logistics, which would include refrigerated parcel vans to carry fruits, vegetables and perishables and special-purpose rolling stock to carry automobiles.

The position in this regard was examined in all Zonal Railways and Audit observed that:

- i. Parcel business had not been separated from passenger service in 12 Zonal Railways³⁸.
- ii. Public Private Partnership (PPP) to provide end-to-end logistics was not formed in any of the Zonal Railway.
- iii. Service level agreements had also not been executed for guaranteed delivery of parcels to the customer in any Zonal Railways.
- iv. No dedicated parcel terminal shed was set up and new facilities created in 14 Zonal Railway (except in NR and SCR).

Instead of giving a comprehensive response, MoR merely forwarded the remarks of nine Zonal Railways (ECoR, NFR, CR, SR, WR, SCR, NWR, ECR & SWR), wherein ECoR and NFR had agreed with the audit contentions.

Reply of MoR is not specific to audit observations.

2.6.3.1 Joint Inspections at Parcel stations

Joint inspections were done at 243 selected Parcel stations of 16³⁹ Zonal Railways to assess the adequacy of infrastructure and other support services. The position in this regard was examined and Audit observed the following:

³⁸ CR, ER (Except HWH), ECoR, NCR, NER, NWR, SECR, SWR, SR, SCR, WCR & WR

³⁹ CR, ER, ECR, ECoR, NR, NCR, NER, NFR, NWR, SCR, SER, SECR, SWR, SR, WCR & WR

(i). **Approach Road-** Joint Inspection team found that a convenient approach road was not available at 73 Parcel stations of 13⁴⁰ Zonal Railways.



Dr. Ambedkar Nagar Station of Western Railway

(ii). **Covered Shed-** Covered sheds were not available at 97 Parcel stations of 15⁴¹ Zonal Railways.



Agartala Station of Northeast Frontier Railway

⁴⁰ CR, ECoR, ECR, ER, NCR, NR, NER, NFR, SER, SECR, SR, SWR & WR

⁴¹ CR, ER, ECR, ECoR, NR, NCR, NER, NFR, NWR, SCR, SER, SWR, SR, WCR & WR

(iii). **Stacking Area-** Stacking area was not available at 167 Parcel stations of 16 Zonal Railways.



Surat Station of Western Railway

(iv). **Security Arrangements-** Scanner/X-ray machines were not available at 225 Parcel stations of 16 Zonal Railways. The existing measures for screening of parcels and monitoring overall security (e.g. CCTV cameras, scanners and explosive detection mechanism) were found to be inadequate by Joint Inspection team.



Jabalpur Station of West Central Railway

(v). **Drinking Water facility-** Drinking water facilities were not available at 100 Parcel stations of 14⁴² Zonal Railways.

⁴² CR, ER, ECR, ECoR, NR, NCR, NER, NFR, SCR, SER, SWR, SR, WCR & WR

(vi). **Merchant/Lease holder/Porters Room-** Merchant/Lease holder/Porters Room was not available at 212 Parcel stations of 16 Zonal Railways.

(vii). **Toilets-** Toilets were not available at 113 parcel stations of 15⁴³ Zonal Railways.

The above observations highlighted the shortcomings in the infrastructure at the selected Parcel stations, which was detrimental to the expansion of the parcel business.

Annexure 2.2

MoR forwarded (March 2023 & January 2024) the reply of eight Zonal Railways (ECoR, NCR, CR, SR, WR, SCR, ECR & NWR), which stated that facilities had been provided at all big Parcel stations and facilities at other stations would be extended on the basis of the potentiality of parcel traffic at these stations. NWR replied that two stations (Bhiwani & Hisar) have been provided with the facility of covered sheds.

The reply did not mention the specific measures being taken to augment the infrastructure and support services.

2.6.3.2 Feedback from lessees

Feedback was collected from lessees of SLRs/VPs/PCETs of eight Zonal Railways to assess lack of infrastructure and support services. The following key issues emerged from the responses, some of which reflected the findings of Joint Inspection described in the previous para:

- No space was provided for material stacking before scheduled departure of the train-13⁴⁴ lessees.
- No I- Cards were provided to all staff of lease holder for security purpose for loading/unloading- 13⁴⁵ lessees.
- No RPF/GRP was provided for security purpose for loading/unloading - Six⁴⁶ lessees.

⁴³ CR, ER, ECR, ECoR, NR, NCR, NER, NFR, SCR, SER, SECR, SWR, SR, WCR & WR

⁴⁴ SWR(1), NR(FZR, ASR,), SR(MAS-2, RPM, CAPE, CBE, TVC, KCVL, KPD, TBM), NWR(BKN)

⁴⁵ SWR (1), SR (MAS, RPM, TBM, ALLP, TVC, CAPE), NR (DLI, NDLS), NWR (BKN, BNW, HSR, LGH)

⁴⁶ NR (DEE,DLI, NDLS), SR(RPM), WCR(KOTA), SWR (1)

- Sufficient loading lines for SLR, VPs were not available- 13⁴⁷ lessees.
- Approach road for loading/unloading of consignment were not suitable -13⁴⁸ lessees.
- Vendors room facility, covered shed, water arrangement, light, etc. were not available -57⁴⁹ lessees.

2.6.3.3 Parcel Management System (PMS)

The Objective of PMS is to implement a technology driven parcel handling in Indian Railways. The goals are

- IT enablement of parcel booking and tracking system.
- Automatic calculation of undercharge, demurrage, wharfage and penalties or concession.
- Online access to general public to facilitate parcel booking activities using internet and
- Tracking parcel with help of barcode technology and through SMS.

The Main Features of PMS include direct capture of parcel weight electronically, universal windows for all destinations for booking, single window for weighment and cash payment and tracking parcel with help of barcode technology. PMS can be used to regulate loading according to priority thereby curtailing malpractices and complaints and reduces human errors by calculating freight charges automatically. It reduces the time required for weighment and booking and also helps the customer to track the latest status of the parcel.

Non-availability of PMS results in excess time for weighment and booking and increases probability of human errors. Further, customers cannot get prior intimation for the arrival of the parcel and cannot monitor or track their parcel in transit.

During the joint inspection, it was noticed that, out of 243 Parcel stations of 16 Zonal Railways, PMS was not installed at 117 locations of 16 Zonal Railways. Instance of non-installation of PMS at Guna station is depicted in the picture below.

⁴⁷ SWR(VSG-2), WCR(BINA, BPL, JBP), NR(ASR, JLC), SR(KPD, RPM, TVC, CAPE, TBM, NCJ)

⁴⁸ WCR(BINA), NR(DEE, NZM, PTNR, ANVT), SR(KPD, CBE, KCVL, ALLP, TVC, RPM, TBM, CAPE)

⁴⁹ ER(7), NR(13), NFR (4), NWR(4), SECR(1), SR(14), WCR(14)



PMS system was not installed at Guna Station of West Central Railway

Annexure 2.2

MoR furnished (March 2023 and January 2024) the reply of nine⁵⁰ Zonal Railways, wherein it was stated that installation of PMS is in different stages of progress.

MoR did not indicate the time-line for completing the installation and starting the use of PMS across all locations.

2.6.4 Production, supply and utilization of SLRs/VPs

The Railway Production Units viz. Integral Coach Factory (ICF) at Perambur, Rail Coach Factory (RCF) at Kapurthala and Modern Coach Factory (MCF) at Raebareli are manufacturing coaching stocks of various types including SLRs/VPs used for parcel services.

Audit observed that:

- (i) The data for the demand of SLRs/VPs were not maintained in 14 Zonal Railways⁵¹. The target set by the MoR for Coach Factories manufacturing these units was done on an ad-hoc basis.
- (ii) No production of SLRs was carried out during 2017-18 to 2020-21 by MCF, Raebareli due to non-fixation of the target by the MoR.
- (iii) As against the target for 70 SLRs and 30 VPs for the year 2018-19, only 10 SLRs and one VP were manufactured. Thus, during 2018-19, there was a shortfall in manufacturing of 60 SLRs and 29 VPs respectively. Similarly, during 2019-20, there was a shortfall in manufacturing of 10 SLRs and 27 VPs.
- (iv) The position of preventive maintenance i.e. Periodical Overhauling (POH) carried out of SLRs/VPs was reviewed and Audit observed that:

⁵⁰ ER, ECoR, NR, NCR, SCR, SR, CR, WR & NWR

⁵¹ CR, ECR, ECoR, NR, NCR, NER, NFR, NWR, SCR, SER, SECR, SWR, WR & WCR

- During the review period, 1075 SLRs were sent for POH in Workshops. Out of these, the POH was completed within the time limit (15 days) in 166 SLRs and average extra time of 30 days per SLR was taken for POH of 909 SLRs.
 - Similarly, out of 420 VPs sent for POH during the review period, average extra time of 14 days per SLR was taken for POH of 182 VPs.
- (v) In seven Zonal Railways⁵² test checked, timely induction of supplied SLRs/VPs was not ensured.

MoR forwarded (March 2023 and January 2024) the remarks of three Zonal Railways (ECoR, NCR and SR), wherein ECoR stated that production, induction, supply and deployment of SLRs/VPs are dealt at Railway Board level. SR stated that Railway Board had started supply of the VPs in response to demand by them. As per NWR proposal for attachment of Parcel Vans (LVPV), 25 trains in July 2020 & 23 trains in September 2021 were sent to the Railway Board.

MoR's reply was silent on audit observations regarding non-fixation of targets for the coach factory, non-maintenance of records and preventive maintenance of SLRs/VPs.

2.6.4.1 Non-availability of Parcel Vans compatible with LHB rakes led to loss of earnings amounting to ₹ 9.37 crore in SR

An illustrative example of a gap in planning for availability of appropriate VPs is given below:

A contract for leasing of parcel space in Parcel Van on a round trip basis in Train No. 15929/15930 TBM-DBRG-TBM was awarded by SR to M/s. On Dot Courier & Cargo Service, Chennai at a contract value of ₹ 9.47 crore covering a period of five years.

The lease contractor started operations on 7 March 2019 and performed three trips in March 2019. However, as the Parcel Vans were not compatible with LHB rakes (at the initial phase of manufacturing of LHB rakes) the leaseholder could not do any trips from April 2019. SR terminated the contract on the ground that conventional High capacity Parcel Van (VPH) cannot be attached to LHB rakes.

Due to the termination of that contract, contracted earnings of ₹ 9.37 crore were lost as only ₹ 0.10 crore was earned out of the contracted amount of ₹ 9.47 crore.

⁵² ER, ECoR, NCR, NWR, SER, SR & WR

MoR agreed (March 2023) with the audit observation.

2.6.4.2 Feedback from lessees

The feedback received from lessees of eight Zonal Railways⁵³ and parcel supervisors underlined instances of non-availability of SLRs/VPs.

- Out of 76 lessees, four⁵⁴ lessees had mentioned that no SLR/VPs were supplied as per lease day.
- One⁵⁵ Parcel Supervisor had mentioned that SLRs/VPs was not supplied to lessee on lease day regularly.
- Seven⁵⁶ lessees had mentioned that less capacity SLR/VPs were supplied.

2.6.5 Parcel Cargo Express Train (Leased)

As per MoR's FM Circular No. 02 of 2007, policy for leasing of PCET to private operators was introduced to improve capacity utilization of Parcel Vans through leasing by keeping competitive price and thereby increase parcel earnings and to make the scheme customer friendly by providing value-added assured service with guaranteed transit time at competitive rates. The service has been provided on an end-to-end basis on round trip basis only.

With a view to overcoming the issue of delay in transit for PCETs as well as streamlining and expediting the procedure for taking No Objection Certificate (NOC) before floating fresh tenders for new PCET circuits by Zonal Railway, a Joint Procedure Order (JPO) was issued by MoR (October 2018)⁵⁷, in consultation with its Coaching Directorate.

The following procedure was proposed in JPO:

- All issues pertaining to PCETs will be investigated by a standing committee consisting of CCM/FM and CTPM of the concerned Zonal Railway.
- At the RB level, these issues will be investigated by a standing committee consisting of the Director (Freight Marketing) and the Director (Punctuality).

The analysis of PCETs was carried out in all 16 Zonal Railways. Audit observed that:

⁵³ ECoR, ER, NR, NWR, SECR, SR, SWR & WCR

⁵⁴ SR(RPM), NR(DDN, HW-2)

⁵⁵ NR(RMU)

⁵⁶ WCR (REWA, BPL, RKMP), NR (JAT), SR (MAS, ALLP), SECR (BSP)

⁵⁷ MoR's letter No. 2018/TC/(FM)/10/23 dated 31 October 2018.

- i. Out of 109 PCETs planned (08 April 2020), 79 (72 *per cent*) PCETS could not be operated as on 31st March 2022.
- ii. In all 16 Zonal Railways, the Parcel sector was not opened to Parcel Cargo Express Train/Container Train Operator to effect a quantum jump in Indian Railways' share of the national CEP (Courier, Express and Parcel) market.
- iii. No efforts had been made in all 16 Zonal Railways for door-to-door connectivity to expand Parcel service offerings specially to growing sectors such as e-commerce.
- iv. Pilot project for online booking of parcel had not been initiated in 14 Zonal Railways⁵⁸ test checked.
- v. Standing committee for PCET, consisting of CCM/FM and CTPM had not been formed in 12 Zonal Railways⁵⁹.

Annexure 2.3

2.6.6 Non-revision of parcel tariff

The tariff of the parcel, and luggage should be budgeted and fixed, taking into consideration all the factors such as the production cost of SLRs/VPs as well as maintenance, operational and financing cost. Audit observed that the last revision of parcel rates was done in October 2013.

MoR in its reply (March 2023 and January 2024) stated that the major part of revenue comes from Goods service which is around 74 *per cent* and 21 *per cent* comes from Passenger services, 4 *per cent* through non-fare revenue and 1 *per cent* comes from Parcel & Luggage services. Evaluation of various alternatives relating to rationalization of parcel rates is an on-going process. The matter regarding revision of parcel rates was a policy decision of the MoR.

The replies of MoR underline that the parcel business is not a significant activity for the Railways and the revision of parcel rates has remained an open-ended aspect of policy decisions of MoR for a period of more than ten years.

2.6.7 Loss of revenue of ₹ 1.58 crore due to over carrying of parcels

The procedure for ensuring loading and unloading of luggage and parcel such as personal effects, general merchandise, perishables, cycles, scooters and motorcycles is prescribed in Para 937 and 947 of the Indian

⁵⁸ CR, ECoR, ECR, ER, NCR, NER, NFR, NWR, SER, SCR, SR, SWR, WCR & WR

⁵⁹ CR, ECoR, ECR, ER, NCR, NER, SCR, SECR, SER, SWR, WCR & WR

Railway Commercial Manual (IRCM), Volume I. These parcels are accepted (packed as per conditions prescribed by Railways) for booking/carriage by Railway coaching vehicles such as luggage/brake vans, ventilated parcel units, etc.

In respect of parcels over carried beyond the destination stations, the IRCM provides for booking of such over carried parcels by the Station Master back to the correct destination station under a 'Free Parcel Waybill'. However, the parcel over-carried from other railways should be rebooked to the correct destination 'To-pay' at the ordinary tariff rate, the outstanding being cleared through a certified overcharge sheet. No charges for the distance over-carried should be recovered from the public.

Provisions exist in the IRCM for the supervision of the loading of parcel in the order of delivery at various en-route stations and for the correct unloading of parcel at the destination stations. Indiscriminate loading without observing the geographical order will lead to difficulties for intermediate stations to locate and unload parcel booked to those stations within the limited stoppage time of the train.

During joint inspection of parcel offices in 243 stations, it was noticed that:

- i. Proper records for over carried parcels were not maintained in any of the 18 nos. of selected stations in Central Railway.
- ii. Over carried registers were not maintained in 39 stations in eight⁶⁰ Zonal Railways.
- iii. Records of parcel waybills for over carried parcel and rebooking of over carried parcel by Railways were not prepared in 65 parcel offices in seven⁶¹ Zonal Railways.

The records of over carried parcels in 15 Zonal Railways (except CR where records were not available) were test checked for two months (June and November of each year) at selected parcel offices. Audit observed that all the Zonal Railways had to send a total of 1,54,503 over carried parcels back to their original destinations, for which loss to the tune of ₹ 1.58 crore was incurred in the 15 Zonal Railways⁶².

Annexure 2.4

MoR forwarded (March 2023 and January 2024) the reply of seven Zonal Railways (ECoR, NFR, SR, NR, SWR, NWR and WR) out of 15 Zonal

⁶⁰ ECoR, ER, NR, NWR, SECR, SR, WCR & WR

⁶¹ ER, NER, NR, NWR, SECR, SR & WCR

⁶² ER, ECR, ECoR, NR, NCR, NER, NFR, NWR, SCR, SECR, SER, SR, SWR, WR & WCR

Railways pointed out in the audit observation. Zonal Railways accepted the audit contention.

2.7 Conclusion

Audit observed that the business development efforts by Indian Railways did not show the levels of initiative as envisaged in the IR Vision Document, 2020. The Parcel Tariff has not been revised since October 2013. There was lack of adequate infrastructure facilities, such as, approach roads, covered sheds, drinking water, stacking area, merchant rooms, etc. The infrastructure capacity of the rolling stock, parcel offices and Parcel Management System Terminal was not augmented for an efficient transit of Parcel Cargo. There was adverse impact on Parcel earnings due to non-supply of VPs. In all 16 Zonal Railways, the Parcel sector was not opened to Parcel Cargo Express Trains (PCET).

2.8 Recommendations

Ministry of Railways may -

- *Explore the feasibility of managing parcel services, as a separate business, as enshrined in Vision 2020 Document.*
- *Augment Infrastructure capacity of the rolling stock, parcel offices and terminals for an efficient transit of Parcel Cargo. Existing measures for security, monitoring and screening of the parcels may also be strengthened.*
- *Consider reviewing the parcel tariff at regular intervals.*



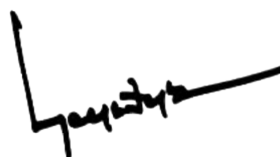
(SUBIR MALLICK)

Deputy Comptroller and Auditor General

New Delhi

Dated: 20 March 2024

Countersigned



(GIRISH CHANDRA MURMU)

Comptroller and Auditor General of India

New Delhi

Dated: 21 March 2024



ANNEXURES

Annexure-1.1									
Status of the Sample selection of all the 16 Zonal Railways and Railway Production Unit/Metro Railway									
(Reference Paragraph- 1.8)									
Category	Sample Criteria	CR	ER	ECR	ECOR	NR	NCR	NER	NFR
Central Hospital & Multi Speciality Hospital	100%	Central Hospital/Byculla	Central Hospital- B.R. Singh- Kolkata	Patna.	Central Hospital, Mancheswar, Bhubaneswar.	NR Central Hospital,	Central Hospital, NCR, Pryagraj.	Central Hospital/Lalit Narayan Mishra Railway Hospital, Gorakhpur	Central Hospital, Maligaon, Guwahati
Divisional Hospital	100% (Where Central and Divisional Hospital both are situated in the same location)	Nil	Nil	Nil	Nil	Divisional Hospital/DLI	Nil	Nil	Nil
Other Divisional Hospital	1) One, where the number of hospitals is less than or equal to three.	Nil	Divisional Railway Hospital (Orthopaedic Hospital), Howrah	Danapur and Sonpur	Railway Hospital, Visakhapatnam	Nil	Divisional Hospital, NCR, Agra Cantt.	Divisional Railway Hospital, Izatnagar	Nil
	2) Two, where the number is more than three.	Kalyan and Pune	Nil	Nil	Nil	1. Divisional Hospital/LKO 2. Divisional Hospital/UMB	Nil	Nil	Katihar & Lumding
Sub-Divisional hospital	1) One, where the number of hospitals is less than or equal to three.	Nil	Sub-Divisional Railway hospital- Andal	Gaya	Nil	Nil	Sub-Divisional Hospital, NCR, Kanpur.	Sub Divisional Hospital, Gonda	Nil
	2) Two, where the number is more than three.	Manmad and Igatpuri			Nil	1 Sub-Divl. Hospital/SRE 2. RDSO/LKO	Nil	Nil	New Jalpaiguri & Badarpur
Production Units Hospital/Workshops	One from each Zone, wherever available.	Nil	Workshop Railway Hospital, Kanchrapara	Workshop Hospital/ Harnaut	Nil	RCF/Kapurthala	Nil	Nil	Nil

Annexure-1.1 Status of the Sample selection of all the 16 Zonal Railways and Railway Production Unit/Metro Railway (Reference Paragraph- 1.8)									
Category	Sample Criteria	CR	ER	ECR	ECOR	NR	NCR	NER	NFR
Health Units/Dispensaries/CHI's office	3 Health Units and 3 CHI offices from selected division.	Mumbai Division –Health Units at Mumbai CSMT, Thane and Kurla Pune Division – 3 Health Units (Ghorpuri, Miraj and Satara) Mumbai Division -3 CHI Offices at Mumbai CSMT – HQ, Kalyan and Dadar Stations Pune Division -3 CHI offices at Miraj, Shivajinagar and Pune Stations	Health Units- Burdwan (Main), Kamarkundu & Bandel CHI's Office- HWH Stn. Old, BDC & BWN	Health units- Bakhtiyarpur, Buxar, Mokama, Imli rd, Brahmpura/MZP, Barauni CHI Units- Bakhtiyarpur, Buxar, Mokama, Sonpur, MZP, Barouni	Health Units: 1. BN1TN/Vishakhapatnam, 2. Araku and 3. Vizianagaram. Chief Health Inspector (CHI) Offices 1. CHI/Simhachalam 2. CHI/Colony/Jail Area/VSKP 3. CHI/Station/ Vishakhapatna	DLI Dn. HU=SSB, TKD, PNP CHI=ANVT, JHI, MTC LKO Dn. HU=Diesel Shed/LKO, Unnao, Barabanki CHI=Unnao, Charbagh/LKO, BarabankiUMB Dn. HU=CDG, KLK, BTI CHI= CDG, KLK, BTI	Health Units: - 1. Idgah 2. Agra Fort 3. Mathura CHI's Offices: 1. Agra station 2. Idgah colony 3. Mathura station	HU/KGM, HU/PBE & HU/KSJ CHI /LKU, CHI /KSJ, CHI / BC,	1. Katihar Divn. Health Units Siliguri Town, Siliguri Colony & Siliguri Gr.-I. CHI Offices: KIR Colony, NJP Colony & SGUJ Jn.Colony. 2. Lumding Divn. Health Units GHY. Rly. Stn., LMG South & Jagiroad. CHI Offices: LMG Colony, Jagiroad Colony & Badarpur Colony.
Metro Hospitals	1	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil

Annexure-1.1						
Status of the Sample selection of all the 16 Zonal Railways and Railway Production Unit/Metro Railway (Reference Paragraph- 1.8)						
Category	Sample Criteria	NWR	SR	SCR	SER	SECR
Central Hospital & Multi Speciality Hospital	100%	Central Hospital/Jaipur	Central Hospital/Perambur (RH/PER)	Central Hospital/ Lallaguda	Central Hospital/Garden Reach/Kol.	Central Hospital Bilaspur
Divisional Hospital	100% (Where Central and Divisional Hospital both are situated in the same location)	Nil	Nil	Nil	Nil	Nil
Other Divisional Hospital	1) One, where the number of hospitals is less than or equal to three.	01 Divisional Hospital, Ajmer	1. Palakkad (RH/PGT) 2. Golden Rock (RH/GOC)	1. Vijayawada 2. Guntur	KGP, ADRA	Div Hosp-Raipur
	2) Two, where the number is more than three.	Nil	Nil	Nil	Nil	Nil
Sub-Divisional hospital	1) One, where the number of hospitals is less than or equal to three.	Nil	Nil	1. Kazipet	Tatanagar, SDH	BMY/Bhilai
	2) Two, where the number is more than three.	(i) Sub-Divisional Hospital/Rewari (ii) Sub-Divisional Hospital/Abu Road	1. Villupuram (SDRH/VM) 2. Shoranur (SDRH/SRR)	Nil	Nil	Nil

Annexure-1.1 Status of the Sample selection of all the 16 Zonal Railways and Railway Production Unit/Metro Railway (Reference Paragraph- 1.8)						
Category	Sample Criteria	NWR	SR	SCR	SER	SECR
Production Units Hospital/ Workshops	One from each Zone, wherever available.	Nil	1. Railway Hospital, Integral Coach Factory (RH/ICF)	1.Rayanapadu	NIL	Nil
Health Units /Dispensaries/ CHI's office	3 Health Units and 3 CHI offices from selected division.	03 i. GLO Disp., All ii. Stn. Disp./All iii. HU/BHL Stn. 03 i. CHI/DRH/All ii.CHI/BHL Rly. Colony iii. CHI/MJ Stn.	Chennai Division Health Units (HU): 1. Avadi 2. Chennai Egmore 3. Tambaram CHI offices: 1. CHI/RH/PER 2. CHI/Railway Colony/AVD 3. CHI/MGR Chennai Central (MAS) Railway Station. Plakkad Divisions:- Health Units (HU): 1. Kozhikode (CLT) 2. Kannur (CAN) 3. Mangalore Central (MAQ) CHI offices: 1. CHI/Station/PGT 2. CHI/Station/SRR 3. CHI/Colony/PGT	Health Unit 1.Rajahmundry 2.Eluru 3.Satyanarayanapuram 1.Chilalguda 2.Nadikudi 3.Nandyal CHI 1.Rayanapadu 2.Eluru 3.Satyanarayanapuram 1.Kacheguda Station 2.Guntur Station-I 3.Guntur Colony	Health Unit-Santaragachi,Shalimar, South Side/KGP, Bankura, Purulia, Anara/ADRA CHI Units-Santaraganchi, Shalimar, South east-KGP, Adra stn, adra hosp, North Colony/Adra	Health Units-Bhilai,Dallirazaha & CHI Units-Bhatapara, Tida, Durg
Metro Hospitals	1	Nil	Nil	Nil	Nil	Nil

Annexure-1.1							
Status of the Sample selection of all the 16 Zonal Railways and Railway Production Unit/Metro Railway							
(Reference Paragraph- 1.8)							
Category	Sample Criteria	SWR	WR	WCR	Railway Production Unit/Metro		
					CLW	BLW	Metro
Central Hospital & Multi Speciality Hospital	100%	Central Hospital Hubballi (UBL)	Central Hospital/Jagjivan Ram Hospital/Mumbai	Central Hospital/Jabalpur	Central Hospital/Kasturba Gandhi Hospital CLW,	BLW Central Hospital	TSMH/Tolly gaunge
Divisional Hospital	100% (Where Central and Divisional Hospital both are situated in the same location)	Nil	Nil	NIL	Nil	Nil	Nil
Other Divisional Hospital	1) One, where the number of hospitals is less than or equal to three.	MYS Divisional Hospital	Nil	Bhopal Divisional Hospital	Nil	Nil	Nil
	2) Two, where the number is more than three.	Nil	(1) Pratapnagar (2) Ratlam		Nil	Nil	Nil
Sub-Divisional hospital	1) One, where the number of hospitals is less than or equal to three.	No subdivisional hospital in SWR	Valsad	Bina, Itarsi	Nil	Nil	Nil
	2) Two, where the number is more than three.	No subdivisional hospital in SWR	Nil		Nil	Nil	Nil
Production Units Hospital/Workshops	One from each Zone, wherever available.	RWF/YNK	Dahod	Nil	Nil	Nil	Nil
Health Units/Dispensaries/CHI's office	3 Health Units and 3 CHI offices from selected division.	Health units- AP,HRR,SKLR, CHI Unit-MYS colony, AP, SMET	Health Units & CHI Office-03 (Vadodara divn.)- 01. BRC Station 02. Railway Staff College 03 Bharuch Ratlam Divn. 01 Ujjain 02 RTM station Ghatla Colony	Health Unit - Shajapur,Habibganj,Itarsi & - 03 CHI's Office- Bhopal,Bina,Itarsi	03 HU and 1 CHI	02 (CHI)	Health Unit- Nil, CHI-01
Metro Hospitals	1	NIL	NIL	Nil	Nil	Nil	Nil

Annexure – 1.2A									
Statement showing Budgeted revenue expenditure on Medicine/surgical (under the sub head 230) instruction during 2017-18 to 2021-22 (Reference Paragraph- 1.9.1.1)									
(Fig in '0000)									
Sl. No	Railway	Budget Estimation	Budget Grant	Final Grant	Actual Expenditure	Variation between FG and AE (Saving/ Excess)	Percentage variation of AE over FG	Saving percentage	Excess percentage
1	2	3	4	5	6	7	8	9	10
1	CR	1608543	1481089	1470799	1467015	-3784	-0.3	-0.26	
2	ECoR	923115	629692	687713	846195	158482	23.0		23.04
3	ECR	0	805703	768694	750443	-18251	-2.4	-2.37	
4	ER	2644200	2140251	2140251	1877395	-262856	-12.3	-12.28	
5	NCR	1391734	753490	1108516	1063254	-45262	-4.1	-4.08	
6	NER	491755	723323	670836	706595	35759	5.3		5.33
7	NFR	1409941	1061990	1007701	978277	-29424	-2.9	-2.92	
8	NR	4339623	4324959	5130011	5076215	-53796	-1.0	-1.51	
9	NWR	0	1262268	928369	1282164	353795	38.1		38.11
10	SCR	2608000	2121500	2264800	2217400	-47400	-2.1	-2.09	
11	SECR	0	197518	209399	221132	11733	5.6		5.60
12	SER	0	1249796	1288392	1267552	-20840	-1.6	-1.62	
13	SR	1952418	2476425	1562121	1387770	-174351	-11.2	-11.2	
14	SWR	826236	641036	561219	575842	14623	2.6		2.61
15	WCR	954310	774771	748269	720824	-27445	-3.7	-3.67	
16	WR	2111059	1873547	1823266	1827276	4010	0.2		0.22
17	RPU	906570	1807218	1763958	1399535	-364423	-20.7	-12.52	
	Total	21260934	24324576	24134314	23664884	-469430			

Annexure – 1.2B									
Statement showing Budgeted revenue expenditure incurred on Salary, Diet charges, referral expenditure, public health & maintenance of equipment (under the Sub-head 210, 220, 240, 250, 260, 270, 280, 310 & 350) during 2017-18 to 2021-22 (Figure in '000)									
(Reference Paragraph- 1.9.1.1)									
Sl No	Railway	Budget Estimation	Budget Grant	Final Grant	Actual Expenditure	Variation between FG and AE (Saving/ Excess)	Percentage variation of AE over FG	Saving percentage	Excess percentage
1	2	3	4	5	6	7	8	9	10
1	CR	17470737	16076117	15754269	15711849	-42420	-0.27	-0.27	
2	ECoR	6447280	5648679	6002420	6355888	353468	5.89	-	5.89
3	ECR	NMA	9591730	9470071	9369168	-100903	-1.07	-1.07	-
4	ER	16167819	15285876	16560007	14928940	-1631067	-9.85	-9.85	-
5	NCR	8645971	6584271	8778180	8608277	-169903	-1.94	-1.94	-
6	NER	5554803	7491803	6958786	7345421	386635	5.56	-	5.56
7	NFR	13858681	12932957	11369111	11391877	22766	0.20	-	0.20
8	NR	17351162	22660640	22614433	22495089	-119344	-0.53	-0.53	-
9	NWR	NMA	9131899	13554667	8822974	-4731693	-34.91	-34.91	-
10	SCR	15239800	14798200	14262900	14136800	-126100	-0.88	-0.88	-
11	SECR	2623790	1920128	2356551	2319107	-37444	-1.59	-1.59	-
12	SER	NMA	12842237	13104622	12923576	181046	1.38	-	1.38
13	SR	10566723	14976546	9398820	9708965	310145	3.30	-	3.30
14	SWR	6062427	5148714	5928111	4942503	-985608	-16.63	-16.63	-
15	WCR	5959618	5976907	6659197	6458879	-200318	-3.01	-3.01	-
16	WR	19531652	18158221	18656936	27776099	-9119163	-48.88	-48.88	-
17	RPU	164965	127242	354293.81	383927	29633.19	8.36		8.36

Annexure – 1.2 C							
Statement showing Budgeted Capital expenditure incurred on Procurement of M & P (under Plan Head 4100) during 2017-18 to 2021-22							
(Reference Paragraph- 1.9.1.1)							
(Figure in '000)							
SI No	Railway	Budget Estimation	Final Grant	Actual Expenditure	Variation between FG and AE (Saving/ Excess)	Saving percentage	Excess percentage
1	2	3	4	5	6	7	8
1	CR	NMA	276697	291395	14698	-	5.31
2	ECoR	1760094	901993	868810	-33183	-3.68	-
3	ECR	NMA	NMA	NMA	-	-	-
4	ER	1547044	1016677	1215967	199290	-	19.60
5	NCR	NMA	NAM	4569	-	-	-
6	NER	0	86614	49788	-36826	-42.52	-
7	NFR	843130	577090	569134	-7956	-1.38	-
8	NR	NMA	NMA	NMA	-	-	-
9	NWR		959727	893148	-66579	-6.94	-
10	SCR	45401	122333	126829	4496	-	3.68
11	SECR	5201	26725	20494	-6231	-23.32	-
12	SER	1868310	1647004	1831069	184065	-	11.18
13	SR	356249	294341	280226	24261	-4.80	-
14	SWR	46921	46234	32802	-13432	-29.05	-
15	WCR	NMA	92390	60123	-32267	-34.92	-
16	WR	NMA	NMA	NMA	-	-	-
17	RPU	590223	449492	400901	-48591	-10.81	-

NMA: Not Made Available

Annexure –1.3						
Statement showing the details of Year wise trend of expenditure on referral of patient, procurement of medical equipment, medicine and hiring of CMP & HVS						
(Reference Paragraph- 1.9.1.2)						
SI No	Railway	Year	Year wise expenditure on medical equipment (₹ in '000)	Year wise expenditure on CMP and HVS (₹ in '000)	Year wise expenditure on medicine (Centralised and LP) (₹ in '000)	Year wise expenditure on referral of patient Government/Other than Govt hospital) (₹ in '000)
1	2	3	4	5	6	7
1	CR	2017-18	40931.40	4871.50	135652.22	477326.96
2	ECoR	2017-18	8932.00	4088.00	88376.00	247835.00
3	ECR	2017-18	5487.00	4110.00	75228.00	15131.00
4	ER	2017-18	6007.00	865.00	18407.00	1331.00
5	NCR	2017-18	4305.00	3772.58	140349.20	155348.14
6	NER	2017-18	6790.071	12417.78	100993.975	60283.885
7	NFR	2017-18	27131	28955	50648	184145
8	NR	2017-18	1312.00	16258.00	137523.00	95351.00
9	NWR	2017-18	13775.00	2528.00	135534.00	311103.00
10	SCR	2017-18	11079.73	812.40	376285.68	707321.77
11	SECR	2017-18	2113	11352	53904	245375
12	SER	2017-18	30914.00	9749.00	118316.00	140650.00
13	SR	2017-18	65080.00	7173.00	459553.00	128689.00
14	SWR	2017-18	4675.00	2921.00	70700.00	83757.00
15	WCR	2017-18	8764.54	10218.60	53598.82	75822.08
16	WR	2017-18	19577.09	12497.40	271368.45	142146.26
17	RPU/Metro	2017-18	10668.00	3310.00	82678.00	68144.00
	Total		267541.83	135899.26	2369115.35	3139759.66

Annexure –1.3						
Statement showing the details of Year wise trend of expenditure on referral of patient, procurement of medical equipment, medicine and hiring of CMP & HVS						
(Reference Paragraph- 1.9.1.2)						
SI No	Railway	Year	Year wise expenditure on medical equipment (₹ in '000)	Year wise expenditure on CMP and HVS (₹ in '000)	Year wise expenditure on medicine (Centralised and LP) (₹ in '000)	Year wise expenditure on referral of patient Government/Other than Govt hospital) (₹ in '000)
1	2	3	4	5	6	7
1	CR	2018-19	67213.04	4775.60	103444.32	705679.89
2	ECoR	2018-19	13824.00	4858.00	87236.00	230410.00
3	ECR	2018-19	25349.00	4746.00	86595.00	33401.00
4	ER	2018-19	12341.00	750.00	43799.00	5191.00
5	NCR	2018-19	2248.00	6040.10	157121.07	464538.63
6	NER	2018-19	18653.01	16294.94	101892.84	73806.29
7	NFR	2018-19	8414	32423	53668	209656.996
8	NR	2018-19	4104.00	21822.00	587618.00	155199.00
9	NWR	2018-19	13716.00	4655.00	185980.00	456314.00
10	SCR	2018-19	25351.60	812.40	499984.37	951623.93
11	SECR	2018-19	6538	17218	48671	294377
12	SER	2018-19	52911.00	21595.00	75608.00	187873.00
13	SR	2018-19	63255.00	4692.00	430611.00	159126.00
14	SWR	2018-19	9882.00	4376.00	75630.00	170863.00
15	WCR	2018-19	7209.32	16960.04	92999.50	220029.00
16	WR	2018-19	19727.57	20510.62	207263.87	216315.19
17	RPU/Metro	2018-19	23830.00	6527.00	149638.00	70395.00
	Total		374566.54	189055.70	2987759.97	4604798.92

Annexure –1.3						
Statement showing the details of Year wise trend of expenditure on referral of patient, procurement of medical equipment, medicine and hiring of CMP & HVS						
(Reference Paragraph- 1.9.1.2)						
SI No	Railway	Year	Year wise expenditure on medical equipment (₹ in '000)	Year wise expenditure on CMP and HVS (₹ in '000)	Year wise expenditure on medicine (Centralised and LP) (₹ in '000)	Year wise expenditure on referral of patient Government/Other than Govt hospital (₹ in '000)
1	2	3	4	5	6	7
1	CR	2019-20	60847.00	2324.25	131251.18	850569.00
2	ECoR	2019-20	16724.00	9578.00	118042.00	246314.00
3	ECR	2019-20	19558.00	5766.00	99803.00	98615.00
4	ER	2019-20	1222.00	5400.00	34649.00	16796.00
5	NCR	2019-20	10954.98	7415.00	156687.92	557727.03
6	NER	2019-20	8531.03	15278.55	107065.99	95851.58
7	NFR	2019-20	6714	37296	45646	219782.991
8	NR	2019-20	16245.00	22012.00	737413.00	199275.00
9	NWR	2019-20	13798.00	6690.00	209249.00	506597.00
10	SCR	2019-20	12526.91	812.40	414076.71	928479.98
11	SECR	2019-20	16099	25738	66054	371360
12	SER	2019-20	57000.00	23488.00	178013.00	218591.00
13	SR	2019-20	105349.00	5875.00	543553.00	179621.00
14	SWR	2019-20	7682.00	6640.00	83199.00	162899.00
15	WCR	2019-20	18652.00	19234.57	101918.64	237908.82
16	WR	2019-20	61264.48	30108.42	125196.41	992973.27
17	RPU/Metro	2019-20	27948.00	5928.00	166441.00	108558.00
	Total		461115.40	229584.19	3318258.85	5991918.68

Annexure –1.3						
Statement showing the details of Year wise trend of expenditure on referral of patient, procurement of medical equipment, medicine and hiring of CMP & HVS						
(Reference Paragraph- 1.9.1.2)						
Sl No	Railway	Year	Year wise expenditure on medical equipment (₹ in '000)	Year wise expenditure on CMP and HVS (₹ in '000)	Year wise expenditure on medicine (Centralised and LP) (₹ in '000)	Year wise expenditure on referral of patient Government/Other than Govt hospital) (₹ in '000)
1	2	3	4	5	6	7
1	CR	2020-21	26152.73	1642.29	136636.36	700438.18
2	ECoR	2020-21	27643.00	16655.00	119282.00	244635.00
3	ECR	2020-21	32205.00	5716.00	89310.00	100704.00
4	ER	2020-21	8178.00	7638.00	20609.00	20596.00
5	NCR	2020-21	7726.12	9698.13	181447.02	606885.89
6	NER	2020-21	10253.16	20996.02	91600.01	84086.72
7	NFR	2020-21	2991	34702	52312	270500.458
8	NR	2020-21	27503.00	27853.00	871629.00	209180.00
9	NWR	2020-21	32597.00	10726.00	204743.00	490178.00
10	SCR	2020-21	11481.71	49425.00	330917.79	1072001.76
11	SECR	2020-21	46131	41675	101149	589347
12	SER	2020-21	71788.00	23464.00	129982.00	234129.00
13	SR	2020-21	75375.00	30843.00	446605.00	188317.00
14	SWR	2020-21	4008.00	9923.00	79830.00	197833.00
15	WCR	2020-21	19769.80	22847.25	92899.37	208747.76
16	WR	2020-21	228213.70	43301.40	138206.92	234895.94
17	RPU/Metro	2020-21	42629.00	7031.00	152990.00	151648.00
	Total		674645.21	364136.09	3240148.47	5604123.70

Annexure –1.3						
Statement showing the details of Year wise trend of expenditure on referral of patient, procurement of medical equipment, medicine and hiring of CMP & HVS						
(Reference Paragraph- 1.9.1.2)						
Sl No	Railway	Year	Year wise expenditure on medical equipment (₹ in '000)	Year wise expenditure on CMP and HVS (₹ in '000)	Year wise expenditure on medicine (Centralised and LP) (₹ in '000)	Year wise expenditure on referral of patient Government/Other than Govt hospital) (₹ in '000)
1	2	3	4	5	6	7
1	CR	2021-22	120413.01	3772.00	171092.30	559646.65
2	ECoR	2021-22	894.00	16804.00	124320.00	280140.00
3	ECR	2021-22	30134.00	3743.00	78940.00	117994.00
4	ER	2021-22	21397.00	31619.00	60788.00	40869.00
5	NCR	2021-22	6901.00	12029.09	182347.83	481419.74
6	NER	2021-22	13284.53	19457	87985.38	122637.8
7	NFR	2021-22	16107	33913	40362	358082.794
8	NR	2021-22	13661.00	27596.00	788187.00	305551.00
9	NWR	2021-22	17717.00	9085.00	187968.00	552168.00
10	SCR	2021-22	25548.42	73480.00	333031.55	894744.82
11	SECR	2021-22	52007	47287	73948	793297
12	SER	2021-22	112223.00	50060.00	167679.00	269835.00
13	SR	2021-22	101068.00	47652.00	612549.00	193768.00
14	SWR	2021-22	14627.00	11224.00	90350.00	199118.00
15	WCR	2021-22	26531.55	21435.38	78856.60	310769.23
16	WR	2021-22	86708.95	41200.15	329286.67	334553.72
17	RPU/Metro	2021-22	40163.664	14969	136207.439	139462.384
Grand Total			699386	465326	3543899	5954057

Annexure – 1.4
Statement showing the Zonal Railway wise shortage of Doctors in Central Hospital
(Reference Paragraph- 1.9.1.3.A)

Zonal Railway	2017-18					2018-19					2019-20				
	Sanctioned Strength as Per IPHS Norms	Sanctioned Strength	On roll position	Shortfall as Per IPHS Norms	Shortfall as Per sanctioned strength	Sanctioned Strength as Per IPHS Norms	Sanctioned Strength	On roll position	Shortfall as Per IPHS Norms	Shortfall as Per sanctioned strength	Sanctioned Strength as Per IPHS Norms	Sanctioned Strength	On roll position	Shortfall as Per IPHS Norms	Shortfall as Per sanctioned strength
CR	58	NAV	34	24	NAV	58	NAV	34	24	NAV	58	NAV	36	22	NAV
ECR	34	36	25	9	11	34	36	27	7	9	34	36	26	8	10
ECoR	29	16	16	13	NS	29	16	16	13	NS	29	19	19	10	NS
ER	68	58	53	15	5	68	58	52	16	6	68	58	54	14	4
NCR	34	17	13	21	4	34	17	15	19	2	34	17	16	18	1
NER	58	33	29	29	4	58	33	32	26	1	58	33	32	26	1
NFR	50	48	45	5	3	48	48	42	6	6	48	48	43	5	5
NR	68	NAV	75	-7	NAV	68	NAV	73	-5	NAV	68	NAV	73	-5	NAV
NWR	34	24	20	14	4	34	24	22	12	2	34	24	22	12	2
RPU	34	14	14	20	NS	34	14	14	20	NS	34	14	12	22	2
SCR	58	41	35	23	6	58	41	40	18	1	58	41	39	19	2
SECR	34	39	29	5	10	34	39	29	5	10	34	39	29	5	10
SER	58	36	34	24	2	58	36	33	25	3	58	36	33	25	3
SR	68	67	66	2	1	68	67	66	2	1	68	67	67	1	NS
SWR	34	20	23	11	-3	34	20	22	12	-2	34	20	20	14	NS
WCR	34	17	17	17	NS	34	17	15	19	2	34	17	17	17	NS
WR	58	43	42	16	1	58	43	42	16	1	58	43	42	16	1

NAV: Not Available, NS: No Shortfall

Annexure – 1.4 Statement showing the Zonal Railway wise shortage of Doctors in Central Hospital (Reference Paragraph- 1.9.1.3.A)										
Zonal Railway	2020-21					2021-22				
	Sanctioned Strength as Per IPHS Norms	Sanctioned Strength	On roll position	Shortfall as Per IPHS Norms	Shortfall as Per sanctioned strength	Sanctioned Strength as Per IPHS Norms	Sanctioned Strength	On roll position	Shortfall as Per IPHS Norms	Shortfall as Per sanctioned strength
CR	58	NAV	36	22	NAV	58	NAV	33	25	NAV
ECR	34	36	26	8	10	34	36	28	6	8
ECoR	34	19	19	15	NS	34	18	18	16	NS
ER	68	58	55	13	3	68	57	51	17	6
NCR	34	17	16	18	1	34	17	15	19	2
NER	58	33	43	15	-10	58	33	41	17	-8
NFR	48	48	44	4	4	48	48	40	8	8
NR	68	NAV	74	-6	NAV	68	NAV	72	-4	NAV
NWR	34	24	23	11	1	34	24	24	10	NS
RPU	34	14	14	20	0	34	14	12	22	2
SCR	58	41	37	21	4	58	41	39	19	2
SECR	34	43	29	5	14	34	43	29	5	14
SER	58	36	26	32	10	58	36	25	33	11
SR	68	67	64	4	3	68	67	63	5	4
SWR	34	20	23	11	-3	34	20	21	13	-1
WCR	34	17	16	18	1	34	17	17	17	NS
WR	58	45	44	14	1	58	45	49	9	-4

Annexure- 1.4					
Statement showing the Zonal Railway wise shortage of Doctors in Central Hospital (Reference Paragraph- 1.9.1.3.A)					
Position of Doctors as on 31-03-2022					
Name of the hospital (ZR)	Sanctioned Strength as Per IPHS Norms	Sanctioned Strength	On roll position including CMP	Shortfall as Per IPHS Norms	Shortfall as Per sanctioned strength
1	2	3	4	5	6
Central Hospital Byculla (CR)	58	41	33	25	8
CH/CSSH/PNBE/ECR	34	36	28	6	8
Central Hospital, Mancheswar (ECoR)	34	18	18	16	NS
B R singh hospital Sealdah (ER)	68	57	51	17	6
Central Hospital (NCR)	34	17	15	19	2
LNMRH Gorakhpur (NER)	58	33	41	17	-8
Central Hospital Maligaon (NFR)	50	48	40	10	8
Central Hospital (NR)	68	NAV	72	-4	NAV
Central Hospital (NWR)	34	24	24	10	0
Central Hospital, BLW (RPU)	34	14	12	22	2
Central Hospital/LGD (SCR)	58	41	39	19	2
Central Hospital/BSP (SECR)	34	43	29	5	14
Central Hospital Garden Reach/SER	58	36	25	33	11
Railway Hospital Perambur (SR)	68	67	63	5	4
Central Hospital/UBL (SWR)	34	20	21	13	-1
CH JABALPUR (WCR)	34	17	17	17	NS
Jagjivan Ram Hospital (WR)	58	45	49	9	-4

Annexure – 1.5															
Statement showing the Zonal Railway wise shortage of Nurses in Central Hospital (Reference Paragraph- 1.9.1.3.B)															
Zonal Railway	2017-18					2018-19					2019-20				
	Sanctioned Strength as Per IPHS Norms	Sanctioned Strength	On roll position	Shortfall as Per IPHS Norms	Shortfall as Per sanctioned strength	Sanctioned Strength as Per IPHS Norms	Sanctioned Strength	On roll position	Shortfall as Per IPHS Norms	Shortfall as Per sanctioned strength	Sanctioned Strength as Per IPHS Norms	Sanctioned Strength	On roll position	Shortfall as Per IPHS Norms	Shortfall as Per sanctioned strength
CR	180	NAV	111	69	NAV	180	NAV	111	69	NAV	180	NAV	148	32	NAV
ECR	90	73	64	26	9	90	73	64	26	9	90	81	79	11	2
ECoR	45	35	35	10	0	45	35	35	10	0	45	35	35	10	0
ER	225	196	170	55	26	225	212	163	62	49	225	212	197	28	15
NCR	90	42	33	57	9	90	42	32	58	10	90	42	39	51	3
NER	180	96	78	102	18	180	96	74	106	22	180	96	92	88	4
NFR	135	97	89	46	8	135	97	88	47	9	135	97	88	47	9
NR	225	173	161	64	12	225	263	159	66	104	225	263	261	-36	2
NWR	90	43	41	49	2	90	43	52	38	-9	90	NAV	56	34	NAV
RPU	90	71	42	48	29	90	71	42	48	29	90	71	56	34	15
SCR	180	132	129	51	3	180	132	115	65	17	180	132	123	57	9
SECR	90	53	48	42	5	90	54	53	37	1	90	54	51	39	3
SER	180	141	125	55	16	180	141	122	58	19	180	141	136	44	5
SR	225	291	252	-27	39	225	291	253	-28	38	225	291	284	-59	7
SWR	90	72	57	33	15	90	72	68	22	4	90	72	75	15	-3
WCR	90	45	45	45	0	90	45	41	49	4	90	42	41	49	1
WR	180	140	120	60	20	180	152	108	72	44	180	152	147	33	5
Grand Total	2385	1700	1600	785	211	2385	1819	1580	805	350	2385	1781	1908	477	77

NAV: Not Available

Annexure – 1.5 Statement showing the Zonal Railway wise shortage of Nurses in Central Hospital (Reference Paragraph- 1.9.1.3.B)										
Zonal Railway	2020-21					2021-22				
	Sanctioned Strength as Per IPHS Norms.	Sanctioned Strength	On roll position	Shortfall as Per IPHS Norms.	Shortfall as Per sanctioned strength	Sanctioned Strength as Per IPHS Norms.	Sanctioned Strength	On roll position	Shortfall as Per IPHS Norms	Shortfall as Per sanctioned strength
CR	180	NAV	174	6	NAV	180	NAV	172	8	NAV
ECR	90	81	79	11	2	90	81	79	11	2
ECoR	90	35	35	55	NS	90	35	34	56	1
ER	225	212	199	26	13	225	212	194	31	18
NCR	90	42	42	48	NS	90	42	42	48	NS
NER	180	96	93	87	3	180	96	106	74	-10
NFR	135	97	86	49	11	135	97	81	54	16
NR	225	263	253	-28	10	225	263	256	-31	7
NWR	90	NAV	58	32	NAV	90	NAV	52	38	NAV
RPU	90	71	54	36	17	90	71	45	45	26
SCR	180	132	NS	180	132	180	132	124	56	8
SECR	90	54	49	41	5	90	54	52	38	2
SER	180	141	134	46	7	180	141	123	57	18
SR	225	291	273	-48	18	225	291	268	-43	23
SWR	90	72	74	16	-2	90	72	71	19	1
WCR	90	42	42	48	NS	90	42	40	50	2
WR	180	152	139	41	13	180	152	139	41	13
Grand Total	2430	1781	1784	646	229	2430	1781	1878	552	127

NS: No Shortfall

Annexure- 1.5					
Statement showing the Zonal Railway wise shortage of Nurses in Central Hospital (Reference Paragraph- 1.9.1.3.B)					
Position of Staff Nurses as on 31-03-2022					
Name of the hospital	Sanctioned Strength as Per IPHS Norms	Sanctioned Strength	On roll position	Shortfall as Per IPHS Norms	Shortfall as Per sanctioned strength
1	2	3	4	5	6
Central Hospital Byculla (CR)	180	NMA	172	8	NMA
CH/CSSH/PNBE/ECR	90	81	79	11	2
Central Hospital, Mancheswar (ECoR)	90	35	34	56	1
B R singh hospital Sealdah (ER)	225	212	194	31	18
Central Hospital (NCR)	90	42	42	48	0
LNMRH Gorakhpur (NER)	180	96	106	74	-10
Central Hospital Maligaon (NFR)	135	97	81	54	16
Central Hospital (NR)	225	263	256	-31	7
Central Hospital (NWR)	90	NAV	52	38	NAV
Central Hospital, BLW (RPU)	90	38	34	56	4
Central Hospital, CLW	90	71	45	45	26
Central Hospital/LGD (SCR)	180	132	124	56	8
Central Hospital/BSP (SECR)	90	54	52	38	2
Central Hospital Garden Reach/SER	180	141	123	57	18
Railway Hospital Perambur (SR)	225	291	268	-43	23
Central Hospital/UBL (SWR)	90	72	71	19	1
CH JABALPUR (WCR)	90	42	40	50	2
Jagjivan Ram Hospital (WR)	180	152	139	41	13

Annexure- 1.6 Major deficiency found during the Joint Inspection of CH/DRH/SDRH (Reference Paragraph- 1.9.1.4.1 & 1.9.1.4.4)								
Zone	Registration counters is not adequate in hospital	Seating arrangement is not adequate at registration area/OPD counter in hospital	Directional and layout signages for all the departments and utilities (toilets, drinking water etc.) have not been appropriately displayed for easy access for retirees	Various types of OT services along with sufficient manpower is not available in hospital	Hospital has not developed blood bank in house or has not arranged local tie-up as per local requirement	Sufficient space in the store for storage of drugs, medicines etc. is not available in hospital	Physical verification of store has not been done by every year and report is prepared	Expired drugs are not stored separately
1	2	3	4	5	6	7	8	9
CR	DRH/KYN	DRH/KYN, SDRH/MMR	SDRM/MMR,	DRH/IGP, SDRH/MMR,	DRH/IGP, SDRH/MMR,	CH/BY	SDRH/MMR	DRH/KYN
ECoR	NA	NA	DRH/WAT	NA	CH/MCH, DRH/WAT	CH/MCH, DRH/WAT	NA	NA
ECR	NA	NA	NA	NA	DRH/SONPUR, DRH/DNR	NA	NA	NA
ER	DRH/HWH, WRH/KP	NA	NA	WRH/KP	DRH/HWH, WRH/KP	NA	CH/BR SINGH H/SDAH	NA
NCR	NA	NA	NA	NA	DRH/AGRA, SDRH/PRYJ	NA	SDRH/PRYJ	DRH/AGRA
NER	NA	NA	NA	SDRH/GONDA	CH/GKP	NA	DRH/IJN	NA
NFR	NA	SDRH/NJP	DRH/LMG	SDRH/NJP, DRH/LMG, SDRH/BPB	DRH/KIR, SDRH/NJP	SDRH/NJP, DRH/LMG, SDRH/BPB	SDRH/BMB	NA
NR	NA	RDSO/LKO	NA	0	RDSO/LKO	NA	NA	NA
NWR	DRH/AII	DRH/AII	NA	SDRH/RE	CH/JP, SDRH/RE	CH/JP, SDRH/AII	NA	NA
SCR	DRH/GNT	NA	NA	SDRH/RYP, DRH/GNT, CH/LGD	SDRH/RYP, DRH/GNT, CH/LGD, DRH/BZA	DRH/GNT	NA	SDRH/RYP, DRH/GNT, CH/LGD, DRH/BZA
SECR	DRH/Raipur	NA	NA	DRH/R, DRH/BMY	DRH/R, DRH/BMY	DRH/R	DRH/R, DRH/BMY	DRH/R, DRH/BMY

NA: Not Applicable

Annexure- 1.6 Major deficiency found during the Joint Inspection of CH/DRH/SDRH (Reference Paragraph- 1.9.1.4.1 & 1.9.1.4.4)								
Zone	Registration counters is not adequate in hospital	Seating arrangement is not adequate at registration area/OPD counter in hospital	Directional and layout signages for all the departments and utilities (toilets, drinking water etc.) have not been appropriately displayed for easy access for retirees	Various types of OT services along with sufficient manpower is not available in hospital	Hospital has not developed blood bank in house or has not arranged local tie-up as per local requirement	Sufficient space in the store for storage of drugs, medicines etc. is not available in hospital	Physical verification of store has not been done by every year and report is prepared	Expired drugs are not stored separately
1	2	3	4	5	6	7	8	9
SER	DRH/ADRA	CH/GARDEN REACH	SDRH/TATA, DRH/ADRA, DRH/KGP	SDRH/TATA, DRH/ADRA, DRH/KGP	SDRH/TATA, DRH/ADRA,	DRH/KGP	SDRH/TATA, DRH/ADRA, DRH/KGP	DRH/ADRA
SR	NA	SDRH/SRR	DRH/GOLDEN ROCK	SDRH/SRR, SDRH/VM	SDRH/SRR, SDRH/VM, DRH/PGT, RH/ICF	DRH/PGT, SRDH/SRR	CH/PER, SDRH/VM, RH/ICF	NA
SWR	DRH/MYS	NA	NA	NA	DRH/MYS, RH/YLK	NA	NA	DRH/MYS, RH/YLK
WCR	SDRH/BINA	SDRH/BINA	NA	SDRH/BINA, SDRH/ET	CH/JBP, DRH/BPL, SDRH/BINA, SDRH/ET	CH/JBP	CH/JBP	NA
WR	NA	NA	DRH/RTM	NA	NA	DRH/RTM	NA	CH/MMCT
RPU/Metro	NA	NA	CH/BLW	NA	CH/TSMH	NA	CH/BLW, CH/TSMH	NA

Annexure – 1.7 Statement showing Hospital wise shortage of medical equipment (Reference Paragraph- 1.9.1.4.2)											
Sl. No.	Zonal Railway	Name of Hospital	No. of Bed	Operation table Hydraulic Minor	Operation Table Hydraulic Major	Ophthalmoscope – Direct + indirect	B.P. apparatus stand model	Mammography Unit	Ultrasound machine	Dental X-ray machine	500 MA/300MA/100MA/60MA X-ray machine
1	2	3	4	5	6	7	8	9	10	11	12
1	CR	Central Hospital Byculla	366	4	NS	NS	25	1	NS	NS	NS
2	ECoR	Central Hospital, Mancheswar	110	2	2	NS	11	NS	1	1	NS
3	ECR	CSSH, PATNA	200	1	NS	NS	15	NS	2	NS	2
4	NCR	NCR/Central Hospital	177	NS	NS	NS	6	NS	NS	1	NS
5	NER	LNMRH Gorakhpur	366	NS	3	1	25	1	2	1	NS
6	NR	NRCH	419	3	NS	NS	21	1	2	NS	NS
7	NWR	Central Hospital/ Jaipur	150	2	2	NS	14	NS	NS	NS	NS
8	RPU	Central Hospital, BLW	105	1	1	NS	4	NS	1	NS	NS
9	RPU	KG Hospital, CLW	192	1	NS	2	15	NS	2	NS	NS
10	SCR	CH/LGD	303	4	NS	NS	25	1	3	1	NS
11	SECR	CH/BSP	150	2	1	2	NS	NS	NS	NS	NS
12	SR	Railway Hospital Perambur	505	2	4	NS	25	1	4	NS	NS
13	SWR	CH/UBL	149	1	1	1	15	NS	NS	NS	NS
14	WCR	CH JABALPUR	155	1	NS	2	NS	NS	NS	NS	NS
15	WR	Jagjivan Ram Hospital /WR	361	NS	NS	3	22	1	NS	NS	4

NS: No Shortfall

Annexure- 1.8			
Statement showing Non observance of provisions of Clinical Establishment Act 2010			
(Reference Paragraph- 1.9.1.4.3)			
Sl No	Absence of norms/standards for the assessment of equipment and medicine as per Clinical Establishment Act 2010	Non-existence/ Inadequate function of Central sterile and Supply Department to cater the needs of controlling infection in OPD/IPD/OT/ICU/Lab etc	Non-existence of Hospital Infection Control Committee
1	2	3	4
1	CR	CR	CR
	Sub-Divisional Hospital Manmad	Divisional Hospital Kalyan	Sub-Divisional Hospital Manmad
	Central Hospital Byculla	Sub-Divisional Hospital Manmad	Sub-Divisional Hospital/IGP
	Divisional Hospital Kalyan	Sub-Divisional Hospital/IGP	
	Sub-Divisional Hospital/IGP		
	Divisional Hospital Pune		
2	ECoR		ECoR
	CH/BBS		DRH/WAT
	DRH/WAT		CH/BBS
3	ECR	ECR	ECR
	CSSH/PNBE	CSSH/PNBE	CSSH/PNBE
	SDRH GAYA	DRH/ DANAPUR	DRH/ DANAPUR
	DRH/ DANAPUR	DRH/ SONEPUR	DRH/ SONEPUR
	WH HARNAUT	SDRH GAYA	SDRH GAYA
	DRH/ SONEPUR	WH HARNAUT	WH HARNAUT
4	ER		ER
	Sub-divisional Railway Hospital- Andal		DRH/HWH
	Divisional Railway Hospital- HWH		Workshop Railway Hospital- KPA
	B. R. Singh Hospital, SDAH		
	Workshop Railway Hospital- KPA		

Annexure- 1.8			
Statement showing Non observance of provisions of Clinical Establishment Act 2010			
(Reference Paragraph- 1.9.1.4.3)			
SI No	Absence of norms/standards for the assessment of equipment and medicine as per Clinical Establishment Act 2010	Non-existence/ Inadequate function of Central sterile and Supply Department to cater the needs of controlling infection in OPD/IPD/OT/ICU/Lab etc	Non-existence of Hospital Infection Control Committee
1	2	3	4
5	NCR		NCR
	DRH/AGC		
	CH/PRYJ		DRHAgra
	SDH, CNB		SDH, CNB
6	NER	NER	NER
	LNMRH Gorakhpur	LNMRH/GKP	DRH, IZN
	DRH Izatnagar		LNMRH, GKP
	Health Unit IZN Workshop		SDRH/Gonda
	SDRH Gonda		
7	NFR	NFR	NFR
	CH/Maligaon	SDRH/BPB	CH/MLG
	DRH/KIR		DRH/LMG
	SDRH/NJP		SDRH/BPB
	DRH/LMG		SDRH/NJP
	SDRH/BPB		
8	NR	NR	NR
	NRDH/DLI	NRDH/DLI	NRDH/DLI
	NRCH/Delhi	NRDH/UMB	NRDH/UMB
	NRDH/LKO	SDH/SRE	SDH/SRE
	NRDH/UMB	RDSO/LKO	RCF/HSQ
	RCF/HSQ	RCF/HSQ	RDSO/LKO
	RDSO/LKO		

Annexure- 1.8			
Statement showing Non observance of provisions of Clinical Establishment Act 2010			
(Reference Paragraph- 1.9.1.4.3)			
SI No	Absence of norms/standards for the assessment of equipment and medicine as per Clinical Establishment Act 2010	Non-existence/ Inadequate function of Central sterile and Supply Department to cater the needs of controlling infection in OPD/IPD/OT/ICU/Lab etc	Non-existence of Hospital Infection Control Committee
9	NWR	NWR	NWR
	DRH/ Ajmer	SDRH/RE	CH/Jaipur
	SDRH/ABR		DRH/Ajmer
	Central Hospital/Jaipur		SDRH/ABR
	SDRH/RE		SDRH/RE
10	SCR	SCR	SCR
	DRH/BZA	CH/LGD	CH/LGD
	SDH/RYPs	DH/BZA	DH/BZA
	DRH/GNT	DH/GNT	DH/GNT
	CH/LGD	SDH/KZJ	SDH/KZJ
		SDH/RYPs	SDH/RYPs
11	SECR	SECR	
	CH/BSP	DRH/R	
	DRH/Raipur	SDRH BMY	
	SDRH/Bhillai		
12	SER	SER	SER
	DRH/Kharagpur	DRH/Adra	DRH/Adra
	SDRH/TATA	SDRH/TATA	
	CH/GRC		
13	SR	SR	SR
	Railway Hospital/Perambur	Divisional Hospital/Palakkad	Divisional Hospital/Palakkad
	Divisional Hospital/Palakkad	Railway Hospital/Integral Coach Factory/Perambur	Sub-Divisional Hospital/Villupuram
	Sub-Divisional Hospital/Shoranur	Sub-Divisional Hospital/Shoranur	
	Divisional Hospital/Ponmalai	Sub-Divisional Hospital/Villupuram	
	Sub-Divisional Hospital/Villupuram		
	Railway Hospital/Integral Coach Factory/Perambur		

Annexure- 1.8			
Statement showing Non observance of provisions of Clinical Establishment Act 2010			
(Reference Paragraph- 1.9.1.4.3)			
SI No	Absence of norms/standards for the assessment of equipment and medicine as per Clinical Establishment Act 2010	Non-existence/ Inadequate function of Central sterile and Supply Department to cater the needs of controlling infection in OPD/IPD/OT/ICU/Lab etc	Non-existence of Hospital Infection Control Committee
14	SWR		SWR
	RH/MYS		RH/RWF/YNK
	CH/UBL		
	RH/RWF/YNK		
15	WCR	WCR	WCR
	BPL	SDRH/ ITARSI	CH JABALPUR
	DRH BPL		DRH BHOPAL
	SDRH BINA		SDRH BINA
	SDRH ITRASI		SDRH ITARSI
	CH JABALPUR		
16	WR	WR	
	DRH PRTN	DAHOD WORKSHOP	
	Jagjivan Ram Hospital/ WR	Jagjivan Ram Hospital/WR	
	SDH/BL		
	DRH/RTM		
	Workshop Dahod		
17	RPU	RPU	RPU
	CH/BLW/Varanasi	CH/BLW/Varanasi	BLW/Varanasi
	KG Hospital,/CLW	KG Hospital, CLW	TSMH/Metro
	MR		
	TSMH		

Annexure – 1.9					
Statement showing non availability of security services, Wi-Fi facility and fire NOC and fire-fighting facility					
(Reference Paragraph 1.9.1.4.4)					
Name of Hospitals in which no Ambulance provided	Name of Hospital in which departmental/RPF/Outsource security service is not available CH/DRH/SDRH	Name of Hospital in which no CCTV camera installed in CH/DRH	Name of Hospital in which no Wi-Fi facility available in CH & DRH	Name of Hospital who have not obtained NOC from Fire department/ Nagar Nigam	Name of Hospital in which non-existence of Facility of underground backup water and fire alarm in case of fire exist
1	2	3	4	5	6
CR	CR	CR	CR	CR	CR
Sub-Divisional Hospital Manmad	SDRH Manmad	SDRH /Manmad	SDRH/IGP	Central Hospital Byculla	Central Hospital Byculla
Health Unit / Ghorpuri	SDRH/IGP		SDRH/Manmad	Divisional Hospital Kalyan	Divisional Hospital Kalyan
Health Unit / Satara	ECR	NR	ECR	SDRH Manmad	SDRH Manmad
ECR	SDRH GAYA	NRDH/UMB	DRH/ DANAPUR	SDRH/IGP	SDRH/IGP
HU BAKHTIYARPUR	0	SDH/SRE	DRH/ SONEPUR	DRH/Pune	ECR
HU BUXAR	ER			ECoR	DRH/ DANAPUR
HU/ Brahampura Muzaffarpur	SDRH- Andal	SCR	NER	CH/MCS	DRH/ SONEPUR
HU/BJU	NFR	SDH/KZJ	LNMRH GKP	DRH/WAT	SDRH GAYA
HU/MKA	DRH/LMG			ECR	WH HARNAUT
ER	SDRH/BPB		NFR	DRH/ DANAPUR	
HU-BWN	NR		CH/MLG	DRH/ SONEPUR	ER
HU-KQU	NRDH/LKO			SDRH GAYA	Divisional Railway Hospital- HWH
NCR	NRDH/UMB		NR	WH HARNAUT	SDRH- Andal
AGRA FORT HU	SDH/SRE		NRDH/UMB	ER	NCR
HU/Idgah- AGRA			SDH/SRE	Divisional Railway Hospital- HWH	DRH

Annexure – 1.9					
Statement showing non availability of security services, Wi-Fi facility and fire NOC and fire-fighting facility					
(Reference Paragraph 1.9.1.4.4)					
Name of Hospitals in which no Ambulance provided	Name of Hospital in which departmental/RPF/Outsource security service is not available CH/DRH/SDRH	Name of Hospital in which no CCTV camera installed in CH/DRH	Name of Hospital in which no Wi-Fi facility available in CH & DRH	Name of Hospital who have not obtained NOC from Fire department/ Nagar Nigam	Name of Hospital in which non-existence of Facility of underground backup water and fire alarm in case of fire exist
1	2	3	4	5	6
NER	NWR		NWR		SDH, CNB
H.U. KGM	Central Hospital, Jaipur		SDRH/RE		NER
H.U. KSJ	DRH/Ajmer				DRH IZN
H.U. PBE	SDRH/ABR				LNMRH GKP
	SDRH/RE		SCR	NCR	SDRH Gonda
NFR	SCR		SDH/KZJ	DRH/Agra	
HU/GHY	DRH/BZA			CH/Prayagraj	NFR
HU/JID	DRH/GNT		WCR	SDH, CNB	CH/MLG
HU/LMG South	SDH/RYPs		SDRH BINA	NER	DRH/KIR
HU/SGUJ Colony	SECR			DRH IZN	SDRH/BPB
HU/SGUJ Gr-I	SDRH/BMY		WR	LNMRH GKP	SDRH/NJP
HU/SGUJ Town			DHD/WSHOP	SDRH Gonda	
NWR	SER			NFR	NR
HU/Ajmer Station	DRH/Adra			CH/MLG	NRDH/LKO
HU/Bhilwara	SWR			DRH/KIR	NRDH/UMB
HU/Carriage Workshop/ Ajmer	RH/MYS			DRH/LMG	SDH/SRE
HU/GLO/ Ajmer	RH/RWF/YNK			SDRH/BPB	RCF/HSQ
SDRH/RE	WCR			SDRH/NJP	RDSO/LKO
	SDRH/BINA				

Annexure – 1.9					
Statement showing non availability of security services, Wi-Fi facility and fire NOC and fire-fighting facility					
(Reference Paragraph 1.9.1.4.4)					
Name of Hospitals in which no Ambulance provided	Name of Hospital in which departmental/RPF/Outsource security service is not available	Name of Hospital in which no CCTV camera installed in CH/DRH	Name of Hospital in which no Wi-Fi facility available in CH & DRH	Name of Hospital who have not obtained NOC from Fire department/ Nagar Nigam	Name of Hospital in which non-existence of Facility of underground backup water and fire alarm in case of fire exist
1	2	3	4	5	6
SCR	WR			NR	NWR
HU/CKL	WH/DHD			NRCH	Central Hospital, Jaipur
HU/EE	DRH/PRTN/BRC			NRDH/DLI	DRH/Ajmer
HU/NDKD				NRDH/LKO	SDRH/ABR
HU/NDL				NRDH/UMB	SDRH/RE
HU/RJY				SDH/SRE	
HU/STPM				RCF/HSQ	SCR
				RDSO/LKO	CH/LGD
SER				NWR	DH/BZA
				DRH/Ajmer	DH/GNT
HU/Anara				SDRH/ABR	SDH/KZJ
HU/BQA				SDRH/RE	SDH/RYPS
HU/PRR					SECR
HU/SOUTH SIDE					SDRH/BMY
SR					DRH/Raipur
Health Unit/Chennai Egmore					CH/Bilaspur
Health Unit/Kannur				SCR	SER
Health Unit/Kozhikode				CH/LGD	CH/GRC
Health Unit/Mangaluru				DH/BZA	DRH/Kharagpur
Sub-Divisional Hospital/Shoranur				DH/GNT	SDRH/TATA
Sub-Divisional Hospital/Villupuram				SDH/KZJ	DRH/Adra
				SDH/RYPS	

Annexure – 1.9					
Statement showing non availability of security services, Wi-Fi facility and fire NOC and fire-fighting facility					
(Reference Paragraph 1.9.1.4.4)					
Name of Hospitals in which no Ambulance provided	Name of Hospital in which departmental/RPF/Outsource security service is not available	Name of Hospital in which no CCTV camera installed in CH/DRH	Name of Hospital in which no Wi-Fi facility available in CH & DRH	Name of Hospital who have not obtained NOC from Fire department/ Nagar Nigam	Name of Hospital in which non-existence of Facility of underground backup water and fire alarm in case of fire exist.
1	2	3	4	5	6
				SECR	SR
				CH/BSP	Divisional Hospital/Palakkad
WCR				DRH/Raipur	Railway Hospital/Integral Coach Factory/Perambur
HU ITARSI				SDRH/BMY	Divisional Hospital/Ponmalai
HU SHAJAPUR				SER	Railway Hospital/Perambur
WR				CH/GRC	SDRH/Shoranur
BRC BH				DRH/Adra	SDRH/Villupuram
BRC NAIR				SDRH/TATA	
BRC(P)					SWR
RTM STATION HU				SR	CH/UBL
RTM/HU/UJN				Divisional Hospital/Palakkad	RH/MYS
				Railway Hospital/Perambur	RH/RWF/YNK
				SDRH/Shoranur	WCR
				SDRH/Villupuram	CH JABALPUR

Annexure – 1.9					
Statement showing non availability of security services, Wi-Fi facility and fire NOC and fire-fighting facility					
(Reference Paragraph 1.9.1.4.4)					
Name of Hospitals in which no Ambulance provided	Name of Hospital in which departmental/RPF/Outsource security service is not available CH/DRH/SDRH	Name of Hospital in which no CCTV camera installed in CH/DRH	Name of Hospital in which no Wi-Fi facility available in CH & DRH	Name of Hospital who have not obtained NOC from Fire department/ Nagar Nigam	Name of Hospital in which non-existence of Facility of underground backup water and fire alarm in case of fire exist
1	2	3	4	5	6
				Railway Hospital/Integral Coach Factory/Perambur	DRH BHOPAL
				SWR	
				CH/UBL	SDRH BINA
				RH/MYS	SDRH ITARSI
				RH/RWF/YNK	WR
				WCR	BRCP
				CH/JABALPUR	DRH
				DRH/BHOPAL	Jagjivan Ram Hospital/WR
				SDR/ BINA	RPU
				SDRH/ITARSI	KG Hospital, CLW
				WR	
				DRH/RTM	WR
				Jagjivan Ram Hospital/WR	Workshop Hospital/DHD
				RPU	DRH/RTM
				KG Hospital, CLW	
				TSMH	

Annexure 1.10A							
Statement showing the details of Non-enrolment of retiree under CTSE scheme, poor BOR, High rate of LAMA and non-adherence of RB's instruction of Medical Audit. (Reference Paragraph: 1.9.2.1.A)							
Name of the Zone in which none of the retiree enrolled under CTSE scheme	Zonal Railway	Name of Hospital in which Bad Occupancy Ratio is far below to IPHS norms (80%)		Status of LAMA in railway Hospital			
		Name of Hospital	BOR (Average of 3 years 2017-18 to 2019-20)	Name of Hospital	Total IPD case	Total LAMA case	LAMA Rate
1	2	3	4	5	6	7	8
CR	CR	Divisional Hospital Kalyan	69.68	Central Hospital Byculla	30540	182	5.96
ECoR		Divisional Hospital Pune	67.85	Divisional Hospital Kalyan	23434	235	10.03
ECR		Sub-Divisional Hospital/IGP	1.75	Divisional Hospital Pune	13100	49	3.74
NCR				Sub-Divisional Hospital/IGP	467	6	12.85
NER	ECoR	CH/MCS	63.49	CH/MCS	12713	39	3.07
NFR		DRH/WAT	63.81	DRH/WAT	31792	192	6.04
NWR	ECR	DRH/ DANAPUR	48.26	CSSH/PNBE	30558	11	0.36
SCR		DRH/ SONEPUR	49.41	DRH/ DANAPUR	15124	344	22.75
SWR		SDRH GAYA	25.87	DRH/ SONEPUR	14262	1394	97.74
WCR				SDRH GAYA	3200	5	1.56

Annexure 1.10A							
Statement showing the details of Non-enrolment of retiree under CTSE scheme, poor BOR, High rate of LAMA and non-adherence of RB's instruction of Medical Audit. (Reference Paragraph: 1.9.2.1.A)							
Name of the Zone in which none of the retiree enrolled under CTSE scheme	Zonal Railway	Name of Hospital in which Bad Occupancy Ratio is far below to IPHS norms (80%)		Status of LAMA in railway Hospital			
		Name of Hospital	BOR (Average of 3 years 2017-18 to 2019-20)	Name of Hospital	Total IPD case	Total LAMA case	LAMA Rate
1	2	3	4	5	6	7	8
	ER	B. R. Singh Hospital	72.41	B. R. Singh Hospital	72813	526	7.22
		SDRH- Andal	40.00	Divisional Railway Hospital- HWH	19136	227	11.86
		Workshop Railway Hospital- KPA	39.37	Sub-divisional Railway Hospital- Andal	7528	495	65.75
	NCR	CH/PRYJ	59.77	DRH/Agra	9759	239	24.49
		DRH/Agra	42.16				
		SDH, CNB	56.40				
	NER	Div. Hospital /IZN	63.00	Divil.Hospital / IZN	20878	96	4.60
		LNMRH Gorakhpur	45.80	LNMRH Gorakhpur	270538	494	1.83
		SDRH/Gonda	34.00				
	NFR	CH/MLG	60.57	CH/MLG	41693	260	6.24
		DRH/KIR	40.44	DRH/KIR	11105	535	48.18
		DRH/LMG	45.90				
		SDRH/BPB	3.31	SDRH/BPB	3017	5	1.66

Annexure 1.10A							
Statement showing the details of Non-enrolment of retiree under CTSE scheme, poor BOR, High rate of LAMA and non-adherence of RB's instruction of Medical Audit. (Reference Paragraph: 1.9.2.1.A)							
Name of the Zone in which none of the retiree enrolled under CTSE scheme	Zonal Railway	Name of Hospital in which Bad Occupancy Ratio is far below to IPHS norms (80%)		Status of LAMA in railway Hospital			
		Name of Hospital	BOR (Average of 3 years 2017-18 to 2019-20)	Name of Hospital	Total IPD case	Total LAMA case	LAMA Rate
1	2	3	4	5	6	7	8
		SDRH/NJP	45.03	SDRH/NJP	20500	671	32.73
	NR	NRDH/DLI	50.96	NRDH/DLI	6288	78	12.40
		NRDH/LKO	50.67	NRDH/LKO	27600	815	29.53
		NRDH/UMB	20.50	NRCH	68232	49	0.72
		SDH/SRE	4.95	RCF/HSQ	7127	217	30.45
		RCF/HSQ	18.05	RDSO/LKO	4674	457	97.77
		RDSO/LKO	69.00				
	NWR	DRH/Ajmer	50.51	Divisional Hospital, Ajmer	33126	422	12.74
		SDRH/ABR	39.22	SDRH/ABR	3067	13	4.24
				SDRH/RE	4287	329	76.74
	SCR	DRH/BZA	8.53	CH/LGD	121262	895	7.38
		DRH/GNT	3.77	DRH/BZA	29044	77	2.65
		SDH/RYPS	9.64	SDH/RYPS	1357	96	70.74
		CH	12.43				
	SECR	DRH/R	38.10	CH/Raipur	29776	132	4.43
		SDRH/BMY	9.09	SDRH/BMY	4640	160	34.48
	SER	CH/GRC	75.33	CH/GRC	23047	87	3.77
		DRH/ADRA	31.86	SDRH/TATA	23565	105	4.46
		DRH/KGP	51.48	DRH/Adra	12928	373	28.85
				DRH/Kharagpur	39581	559	14.12

Annexure 1.10A							
Statement showing the details of Non-enrolment of retiree under CTSE scheme, poor BOR, High rate of LAMA and non-adherence of RB's instruction of Medical Audit. (Reference Paragraph: 1.9.2.1.A)							
Name of the Zone in which none of the retiree enrolled under CTSE scheme	Zonal Railway	Name of Hospital in which Bad Occupancy Ratio is far below to IPHS norms (80%)		Status of LAMA in railway Hospital			
		Name of Hospital	BOR (Average of 3 years 2017-18 to 2019-20)	Name of Hospital	Total IPD case	Total LAMA case	LAMA Rate
1	2	3	4	5	6	7	8
	SR	Divisional Hospital/Palakkad	31.33	Divisional Hospital/Palakkad	10859	17	1.57
		Divisional Hospital/Ponmalai	55.45	Divisional Hospital/Ponmalai	28111	170	6.05
		Railway Hospital/Perambur	74.33	Railway Hospital/Perambur	79181	352	4.45
		Sub-Divisional Hospital/Shoranur	15.00	Sub-Divisional Hospital/Villupuram	1878	103	54.85
		Sub-Divisional Hospital/Villupuram	10.50	Railway Hospital/Integral Coach Factory/Perambur	20941	290	13.85
		Railway Hospital/Integral Coach Factory/Perambur	71.64				
	SWR	CH/UBL	46.33	CH/UBL	26950	277	10.28
		RH/MYS	55.24	RH/MYS	13192	82	6.22
		RH/RWF/YNK	33.33				
	WCR	Central Hospital	73.60	Central Hospital/JBP	33812	12	0.35
		SDRH BINA	31.55	DRH BPL	19297	111	5.75
		SDRH ITARSI	24.65	SDRH BINA	4104	185	45.08
				SDRH ITARSI	2828	208	73.55

Annexure 1.10A Statement showing the details of Non-enrolment of retiree under CTSE scheme, poor BOR, High rate of LAMA and non-adherence of RB's instruction of Medical Audit. (Reference Paragraph: 1.9.2.1.A)							
Name of the Zone in which none of the retiree enrolled under CTSE scheme	Zonal Railway	Name of Hospital in which Bad Occupancy Ratio is far below to IPHS norms (80%)		Status of LAMA in railway Hospital			
		Name of Hospital	BOR (Average of 3 years 2017-18 to 2019-20)	Name of Hospital	Total IPD case	Total LAMA case	LAMA Rate
1	2	3	4	5	6	7	8
	WR	DRH/Ratlam	79.79	DAHOD WORKSHOP	12385	29	2.34
		Workshop/Dahod	31.24	DRH/RTM	32221	293	9.09
				DRH/PRATAPNAGAR	22939	54	2.35
				Sub-Divisional Hospital, Valsad	7506	84	11.19
	RPU	Central Hospital, BLW	61.05	Central Hospital	20008	57	2.85
		KG Hospital, CLW	26.70	KG Hospital, CLW	34104	29	0.85
		TSMH	52.24	TSMH	3559	1476	414.72

Annexure 1.10B			
Statement showing low Bed Occupancy Rate (BOR) in selected hospitals			
(Reference Paragraph: 1.9.2.1.A)			
Sr. No.	Zonal Railways	Name of the hospital	Average of Bed Occupancy Rate (BOR)
1	CR	SDRH/IGP	2
2	ECR	SDRH GAYA	26
		DRH/ DANAPUR	48
		DRH/ SONEPUR	49
3	ER	WRH KPA	39
		SDRH Andal	40
4	NER	DRH/Izzatnagar	42
		SDRH Gonda	34
		LNMRH GKP	46
5	NFR	SDRH/BPB	3
		DRH/KIR	40
		SDRH/NJP	45
		DRH/LMG	46
6	NR	SDH/SRE	5
		NRDH/UMB	21
7	NWR	SDRH/ABR	39
8	RPU	RCF/HSQ	18
		KG Hospital, CLW	27
9	SCR	DRH/GNT	4
		DRH/BZA	9
		SDH/RYPS	10
10	SECR	SDRH/BMY	9
		CH BSP	12
		DRH/R	38

Annexure 1.10B			
Statement showing low Bed Occupancy Rate (BOR) in selected hospitals			
(Reference Paragraph: 1.9.2.1.A)			
Sr. No.	Zonal Railways	Name of the hospital	Average of Bed Occupancy Rate (BOR)
11	SER	DRH/ADRA	32
12	SR	SDRH/Villupuram	11
		SDRH/Shoranur	15
		DRH/Palakkad	31
13	SWR	RH/RWF/YNK	33
		CH/UBL	46
14	WCR	SDRH ITARSI	25
		SDRH BINA	32
15	WR	DRH/DAHOD	31

Annexure – 1.11 Statement showing the details of the Testing of Water and Food items from the Hospital Kitchen and food stall (Reference Paragraph: 1.9.2.2.A)																				
Sl No	Railway	Food Sample under Quality Check and FSSAI Act were not collected and tested from Hospital Kitchen in CH/DRH/SDRH/WH	Zone	Name of Hospitals	No. of samples tested Residual chlorine	Shortfall	Nos. of samples due for testing Residual chlorine	Zone	Name of Hospital	Nos. of samples tested Biological analysis	Shortfall	No. of samples due for testing Biological analysis	Zone	Name of Hospital	No. of samples tested Residual chlorine	No. of samples found not satisfactory Residual chlorine	Zone	Name of Hospital	Nos. of samples tested Biological analysis	No. of samples found not satisfactory Biological analysis
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
1	CR	SDRH /Igatpuri	ECR	CSSH/PN BE	4	1821	1825	ECoR	Divisional Railway Hospital, Visakhapatnam	177	63	240	CR	Divisional Hospital Pune	432	40	CR	Central Hospital Byculla	995	8
				DRH/ DANAPUR	3326	324	3650		Dolphin Nose rail colony (Jail Area)	60	42	102		Sub-Divisional Hospital Manmad	5710	429		Divisional Hospital Kalyan	1551	350
				DRH/ SONEPUR	1815	1835	3650	ECR	CSSH/PNBE	4	116	120		Sub-Divisional Hospital/IGP	3257	39		Sub-Divisional Hospital Manmad	422	74
				SDRH GAYA	7905	490	8395	ER	Divisional Railway Hospital-HWH	58	182	240	ECoR	Divisional Railway Hospital, Visakhapatnam	3200	24		Sub-Divisional Hospital/IGP	379	56
				WH HARNAUT	1102	723	1825	NFR	CH/MLG	1045	1175	2220		Dolphin nose rail colony (Jail Area)	3077	29	ECoR	Central Hospital, Mancheswar	483	6
			ER	SDRH-Andal	7169	131	7300		DRH/KIR	596	64	660	ECR	CSSH/PNBE	4	4		Divisional Railway Hospital, Visakhapatnam	177	3

Annexure – 1.11 Statement showing the details of the Testing of Water and Food items from the Hospital Kitchen and food stall (Reference Paragraph: 1.9.2.2.A)																				
No	Railway	Food Sample under Quality Check and FSSAI Act were not collected and tested from Hospital Kitchen in CH/DRH/SDRH/WH	Zone	Name of Hospitals	No. of samples tested Residual chlorine	Shortfall	Nos. of samples due for testing Residual chlorine	Zone	Name of Hospital	Nos. of samples tested Biological analysis	Shortfall	No. of samples due for testing Biological analysis	Zone	Name of Hospital	No. of samples tested Residual chlorine	No. of samples found not satisfactory Residual chlorine	Zone	Name of Hospital	Nos. of samples tested Biological analysis	No. of samples found not satisfactory Biological analysis
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
2	ECR	CSSH/Patna,	NER	DRH IZN	12478	22	12500		SDRH/BPB	307	113	420		DRH/ DANAPUR	3326	308	ECR	CSSH/PNBE	4	4
			NFR	SDRH/BP B	10308	2212	12520	NR	NRDH/LKO	0	60	60		DRH/ SONEPUR	1815	1815		DRH/ DANAPUR	261	1
			NR	NRDH/LK O	0	1825	1825	RPU	TSMH	1778	622	2400		SDRH GAYA	7905	7905		DRH/ SONEPUR	159	10
				RDSO/LK O	888	937	1825	SCR	DRH/BZA	1020	96	1116		WH HARNAUT	1102	1102		SDRH GAYA	568	441
			RPU	CH BLW	428	1397	1825		SDH/RYP	780	156	936	ER	Divisional Railway Hospital- HWH	1031	11	ER	B. R. Singh Hospital- Sealdah Railway Colony Area	512	10

Annexure – 1.11 Statement showing the details of the Testing of Water and Food items from the Hospital Kitchen and food stall (Reference Paragraph: 1.9.2.2.A)																				
No	Railway	Food Sample under Quality Check and FSSAI Act were not collected and tested from Hospital Kitchen in CH/DRH/SDRH/WH	Zone	Name of Hospitals	No. of samples tested Residual chlorine	Shortfall	Nos. of samples due for testing Residual chlorine	Zone	Name of Hospital	Nos. of samples tested Biological analysis	Shortfall	No. of samples due for testing Biological analysis	Zone	Name of Hospital	No. of samples tested Residual chlorine	No. of samples found not satisfactory Residual chlorine	Zone	Name of Hospital	Nos. of samples tested Biological analysis	No. of samples found not satisfactory Biological analysis
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
3	ER	B. R. Singh Hospital- Sealdah Railway Colony Area during the year 2017-18 to 2019-20 and 2021-22.		TSMH	1035	71965	73000		CH/BSP	137	1688	1825		Sub-divisional Railway Hospital- Andal	7169	88		Divisional Railway Hospital- HWH	58	18
		Workshop Railway Hospital- KPA	SCR	CH/LGD	1	5089	5090		DRH/ADRA	3784	116	3900		Workshop Railway Hospital- KPA	31328	17		Sub-divisional Railway Hospital- Andal	383	16
				DRH/BZA	0	28953	28953	SECR	DRH/KGP	3882	798	4680	NCR	DRH, Agra	5355	609		Workshop Railway Hospital- KPA	1037	7
				DRH/GNT	2	4786	4788	SER	SDRH/TATA	40	10	50		SDH, Kanpur	1742	149	NCR	CH, Prayagraj	264	7
				SDH/RYP S	1999	5656	7655		Divisional Hospital/Ponmalai	39	21	60	NER	DRH IZN	12478	531		DRH, Agra	673	64
			SECR	CH/BSP	1256	569	1825		Sub-Divisional Hospital/Shoranur	14	46	60		LNMRH Gorakhpur	9900	66		SDH, Kanpur	70	2
			SER	SDRH/TATA	783	117	900	SR	DRH BHOPAL	603	117	720		SDRH Gonda	13972	3250	NFR	CH/MLG	1045	342

Annexure – 1.11
Statement showing the details of the Testing of Water and Food items from the Hospital Kitchen and food stall
(Reference Paragraph: 1.9.2.2.A)

No	Zone	Food Sample under Quality Check and FSSAI Act were not collected and tested from Hospital Kitchen in CH/DRH/SDRH/WH	Zone	Name of Hospitals	No. of samples tested Residual chlorine	Shortfall	Nos. of samples due for testing Residual chlorine	Zone	Name of Hospital	Nos. of samples tested Biological analysis	Shortfall	No. of samples due for testing Biological analysis	Zone	Name of Hospital	No. of samples tested Residual chlorine	No. of samples found not satisfactory Residual chlorine	Zone	Name of Hospital	Nos. of samples tested Biological analysis	No. of samples found not satisfactory Biological analysis
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
4	NER	CH/NNMRH/Gorakhpur (during 2019-20 to 2021-22)	SR	DH Ponmalai	1725	100	1825		SDRH BINA	426	174	600	NFR	CH/MLG	77079	14478		DRH/KIR	596	6
				SDRH Shoranur	212	1613	1825	WCR	SDRH ET	431	49	480		DRH/KIR	38794	193		SDRH/BPB	307	16
			WCR	DRH BHOPAL	15720	3000	18720							DRH/LMG	57608	176	NR	NRCH	447	25
5	NFR	CH/MLG		SDRH BINA	5020	1220	6240							SDRH/BPB	10308	410		NRDH/DLI	11344	595
		DRH/KIR												SDRH/NJP	17812	8467		NRDH/UMB	1129	18
		SDRH/NJP											NR	NRCH	5478	179		RCF/HSQ	1435	60
		DRH/LMG												NRDH/DLI	131883	18154		RDSO/LKO	113	3
		SDRH/BPB												NRDH/UMB	5144	30		SDH/SRE	576	8

Annexure – 1.11 Statement showing the details of the Testing of Water and Food items from the Hospital Kitchen and food stall (Reference Paragraph: 1.9.2.2.A)																				
No	Railway	Food Sample under Quality Check and FSSAI Act were not collected and tested from Hospital Kitchen in CH/DRH/SDRH/WH	Zone	Name of Hospitals	No. of samples tested Residual chlorine	Shortfall	Nos. of samples due for testing Residual chlorine	Zone	Name of Hospital	Nos. of samples tested Biological analysis	Shortfall	No. of samples due for testing Biological analysis	Zone	Name of Hospital	No. of samples tested Residual chlorine	No. of samples found not satisfactory Residual chlorine	Zone	Name of Hospital	Nos. of samples tested Biological analysis	No. of samples found not satisfactory Biological analysis
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
6	NR	NRDH/DLI												RCF/HSQ	8913	118	NWR	Central Hospital, Jaipur	120	1
		NRCH												RDSO/LKO	888	99		Sub -Divisional Hospital Abu Road (SDRH/ ABR)	20	1
		NRDH/LKO												SDH/SRE	5369	6	RPU	CENTRAL HOSPITAL BLW	428	28
		NRDH/UMB											NWR	Central Hospital, Jaipur	4692	166		KG Hospital , CLW, CRJ	472	77
		RDSO/LKO												DRH/ Ajmer	1825	31		TSMH	1778	293
													RPU	CENTRAL HOSPITAL BLW	428	154	SECR	CH/BSP	137	135
														TSMH	1035	86		DRH/R	1945	16
7	NWR	DRH/ Ajmer											SECR	CH/BSP	1256	1256		Sub-Divisional Railway Hospital/BMY	311	1
		Central Hospital, Jaipur												DRH/R	32561	243	SER	CH/GRC	1571	59
														Sub-Divisional Railway Hospital/ BMY	3170	22		DRH/ADRA	3784	715
													SER	DRH/ADRA	45979	11873		DRH/KGP	3882	762

Annexure – 1.11 Statement showing the details of the Testing of Water and Food items from the Hospital Kitchen and food stall (Reference Paragraph: 1.9.2.2.A)																				
No	Railway	Food Sample under Quality Check and FSSAI Act were not collected and tested from Hospital Kitchen in CH/DRH/SDRH/WH	Zone	Name of Hospitals	No. of samples tested Residual chlorine	Shortfall	Nos. of samples due for testing Residual chlorine	Zone	Name of Hospital	Nos. of samples tested Biological analysis	Shortfall	No. of samples due for testing Biological analysis	Zone	Name of Hospital	No. of samples tested Residual chlorine	No. of samples found not satisfactory Residual chlorine	Zone	Name of Hospital	Nos. of samples tested Biological analysis	No. of samples found not satisfactory Biological analysis
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
8	SCR	DRH/BZA												DRH/KGP	47555	24855		SDRH/TATA	40	9
		SDH/RYP												SDRH/TATA	783	402	SR	Divisional Hospital/Palakad	506	152
		DRH/GNT											SR	Divisional Hospital/Palakkad	3072	1706		Divisional Hospital/Ponmalai	39	5
														Divisional Hospital/Ponmalai	1725	27		Railway Hospital/Integral Coach Factory/Perambur	430	103
9	SECR	DRH/Raipur												Railway Hospital/Integral Coach Factory/Perambur	2237	6		Railway Hospital/Perambur	160	41
		SDRH/BMY												Railway Hospital/Perambur	3079	150	SWR	CH/UBL	129	36
														Sub-Divisional Hospital/Shoranur	212	38		RH/MYS	886	202

Annexure – 1.11 Statement showing the details of the Testing of Water and Food items from the Hospital Kitchen and food stall (Reference Paragraph: 1.9.2.2.A)																				
No	Railway	Food Sample under Quality Check and FSSA Act were not collected and tested from Hospital Kitchen in CH/DRH/SDRH/WH	Zone	Name of Hospitals	No. of samples tested Residual chlorine	Shortfall	Nos. of samples due for testing Residual chlorine	Zone	Name of Hospital	Nos. of samples tested Biological analysis	Shortfall	No. of samples due for testing Biological analysis	Zone	Name of Hospital	No. of samples tested Residual chlorine	No. of samples found not satisfactory Residual chlorine	Zone	Name of Hospital	Nos. of samples tested Biological analysis	No. of samples found not satisfactory Biological analysis
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
10	SER	DRH/ADRA												Sub-Divisional Hospital/Villupuram	4052	268	WCR	CH JABALPUR	8488	155
		CH/GRC											SWR	CH/UBL	129	36		DRH BHOPAL	603	9
		DRH/KGP												RH/MYS	19214	6105		SDRH BINA	426	2
													WCR	CH JABALPUR	132430	2709	WR	Jagjivan ram hospital	703	5
11	SR	Railway Hospital/Perambur												DRH BHOPAL	15720	24		Sub-Divisional Hospital, Valsad	1770	63
		Divisional Hospital/Palakkad											WR	Jagjivan ram hospital	5913	4				
		SDRH/Shoranur												Sub-Divisional Hospital, Valsad	7446	137				
		DH /Ponmalai																		
		SDRH/Villupuram																		

Annexure – 1.11 Statement showing the details of the Testing of Water and Food items from the Hospital Kitchen and food stall (Reference Paragraph: 1.9.2.2.A)																				
No	Railway	Food Sample under Quality Check and FSSAI Act were not collected and tested from Hospital Kitchen in CH/DRH/SDRH/WH	Zone	Name of Hospitals	No. of samples tested Residual chlorine	Shortfall	Nos. of samples due for testing Residual chlorine	Zone	Name of Hospital	Nos. of samples tested Biological analysis	Shortfall	No. of samples due for testing Biological analysis	Zone	Name of Hospital	No. of samples tested Residual chlorine	No. of samples found not satisfactory Residual chlorine	Zone	Name of Hospital	Nos. of samples tested Biological analysis	No. of samples found not satisfactory Biological analysis
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
12	SWR	RWF/Yelhanka																		
13	WCR	DRH BHOPAL																		
		SDRH BINA																		
		SDRH/Itarsi																		
14	RPU/ Metro	CLW/ Chitranjan																		

Annexure – 1.12				
Statement showing the Annual wellness check up in IR				
(Reference Paragraph: 1.9.2.2 B)				
Sl. No.	Zonal Railway	Shortfall in Annual Wellness check-up during the period 2017-18 to 2021-22		
		Total no. of serving employee	Shortfall in check up	%age shortfall in check up
1	2	3	4	5
1	CR	643505	490157	76.17
2	ECoR	125744	71393	56.78
3	ECR	213335	122230	57.29
4	ER	341684	142570	41.73
5	NCR	255567	230222	90.08
6	NER	164802	128190	77.78
7	NFR	224293	114220	50.92
8	NR	609371	499398	81.95
9	NWR	89768	39126	43.59
10	SCR	226055	107474	47.54
11	SECR	190341	168928	88.75
12	SER	373095	248426	66.59
13	SR	263347	105061	39.89
14	SWR	65822	21158	32.14
15	WCR	179525	98635	54.94
16	WR	280834	50627	18.03
17	RPU	103953	33201	31.94

Annexure – 1.13A							
Statement showing the average disposal time for providing medical aid to the passengers falling sick during the journey (Reference Paragraph: 1.9.2.3)							
Sl No	Railway	Selected divn	Benchmark not fixed for disposal time	Total case received	Total unsatisfactory feedback of patient	Average disposal time more than 2 hours	
						Name of Division	Avg. disposal time
1	2	3	4	5	6	7	8
1	CR	Bhusawal	Bhusawal	1640	48	Bhusawal (during 2019-20)	2 hr 19 mts
		Mumbai	Mumbai	414	13	Pune (during 2019-20)	2 hr 19 mts
		Pune	Pune	188	7	Mumbai (during 2020-21)	2 hr 31 mts
2	ECoR	Waltair,	Waltair,	530	NIL	Waltair(during 2019-20)	3 hr 21 mts
3	ECR	Danapur	Danapur	806	76	Danapur during 2019-20	3 hr 05 mts
		Sonpur	Sonpur	507	8		
4	ER	HWH	HWH	165	NIL		
		SDAH	SDAH	136	NIL		
5	NCR	Agra Cantt	AGC	499	11		
6	NER	Izzatnagar	Izzatnagar	NIL	NIL		
7	NFR	Katihar (KIR)	Katihar (KIR)	532	NIL	Katihar during 2020-21 & 2021-22	2 hr 45 mts & 2 hr 30 mts
		Lumding (LMG)	Lumding (LMG)	194	NIL	Lumding (during 2019-20 & 2021-22)	4 hr 9 mts and 2 hr 18 mts)
8		NR	DLI DN	DLI DN	1531	16	DLI (during 2019-20)
	LKO DN		LKO DN	2431	2	Lucknow during 2019-20	2 hrs 35 mts
	UMB DN		UMB DN	297	NIL		
9	NWR	Ajmer	Ajmer	298	7		
10	SCR	BZA	BZA	1017	25		
		GNT	GNT	102	3		
11	SECR	Raipur	DRH/Raipur	238	1		

Annexure – 1.13A Statement showing the average disposal time for providing medical aid to the passengers falling sick during the journey (Reference Paragraph: 1.9.2.3)							
Sl No	Railway	Selected divn	Benchmark not fixed for disposal time	Total case received	Total unsatisfactory feedback of patient	Average disposal time more than 2 hours	
						Name of Division	Avg. disposal time
1	2	3	4	5	6	7	8
12	SER	Adra	Adra	121	4	Adra (during 2019-20)	5 hrs 12 mts
		KGP	KGP	248	5		
13	SR	MAS	MAS	447	5	Palakkad Jn (during 2019-20)	2 hrs 05 mts
		PGT	PGT	95	NIL		
14	SWR	Mysore	MYS	372	11		
15	WCR	Bhopal	Bhopal	1907	38	Bhopal (during 2019-20)	2 hrs 2 mts
16	WR	BRC	BRC	335	1		

Annexure- 1.13B					
Feedback received from the passenger at Station					
(Reference Paragraph: 1.9.2.3)					
Zone	Name of the Division	Name of the station	Wide publicity not seen by passenger	Regular inspection of first aid boxes not done	List of Contact no. of neighbourhood doctor of Pvt. /Govt. hospital
1	2	3	4	5	6
CR	Mumbai	Kalyan	NA	Not Applicable (NA)	NA
	Mumbai	CSMT		NA	NA
	Bhusawal	Manmad	Manmad	NA	NA
	Mumbai	Igatpuri	Igatpuri	NA	NA
	Pune	Pune	NA	NA	NA
ECoR	VSKP	VSKP	NA	NA	NA
ECR	DNR	BKP	BKP	NA	NA
	DDU	GAYA	NA	NA	NA
	DNR	BXR	NA	NA	NA
	DNR	MKA	MKA	NA	NA
ER	Howrah	Howrah	NA		NA
	Sealdah	Sealdah	NA	Sealdah	NA
	Sealdah	Kanchrapara	NA	NA	NA
	Asansol	Andal	NA	NA	NA
NR	AMBALA	AMBALA CANTT	NA	NA	NA
	DELHI	SHAKURBASTI	NA	NA	NA
	LUCKNOW	LUCKNOW	NA	NA	NA
NCR	Prayagraj	Prayagraj Junction	NA	Prayagraj Junction	NA
	Agra Division	Agra Cantt	NA	NA	NA
	Prayagraj	Kanpur Central	NA	NA	NA

Annexure- 1.13B Feedback received from the passenger at Station (Reference Paragraph: 1.9.2.3)					
Zone	Name of the Division	Name of the station	Wide publicity not seen by passenger	Regular inspection of first aid boxes not done	List of Contact no. of neighbourhood doctor of Pvt./Govt. hospital
1	2	3	4	5	6
NER	Lucknow Division	Gonda	NA	NA	NA
	Izatnagar	Izatnagar	NA	NA	NA
	LJN	GORAKHPUR	NA	NA	NA
NFR	KATIHAR	KATIHAR	NA	NA	NA
	KATIHAR	NEW JALPAIGURI	NA	NA	NA
	LUMDING	KAMAKHYA	NA	NA	NA
	LUMDING	LUMDING	NA	NA	NA
	LUMDING	BADARPUR	NA	NA	NA
SCR	VIJAYAWADA	Rajahmundry	Rajahmundry	NA	NA
	VIJAYAWADA	Eluru	Eluru	NA	NA
	GUNTUR	NANDYAL	NANDYAL	NA	NA
	Guntur	Nandyal	NA	NA	NA
	Guntur	Nadikudi	NA	NA	NA
	BZA	BZA/Branch	BZA/Branch	NA	NA
	SC	Kazipet(KZJ)	NA	NA	NA
	GNT	Guntur	NA	NA	NA
SECR	Secunderabad	Secunderabad	NA	NA	NA
	BILASPUR	BILASPUR	NA	BILASPUR	NA
SER	Raipur Division	Raipur	NA		NA
	ADRA	ADRA	ADRA	ADRA	NA
	KGP	Kharagpur	Kharagpur	Kharagpur	Kharagpur

Annexure- 1.13B					
Feedback received from the passenger at Station					
(Reference Paragraph: 1.9.2.3)					
Zone	Name of the Division	Name of the station	Wide publicity not seen by passenger	Regular inspection of first aid boxes not done	List of Contact no. of neighbourhood doctor of Pvt./Govt. hospital
1	2	3	4	5	6
SR	TPJ	Tiruchchirappalli		NA	NA
	MAS	Chennai Central	Chennai Central	NA	NA
	PGT	PGT	PGT	PGT	
	PGT	Shoranur	Shoranur	NA	NA
SWR	HUBLI	HUBLI	HUBLI	NA	NA
	MYSURU	MYSORE		NA	NA
WCR	BHOPAL	BHOPAL	BHOPAL	NA	NA
	BHOPAL	ITARSI	ITARSI	NA	NA
	BHOPAL	BINA	BINA	NA	NA
	JABALPUR	JABALPUR		NA	NA
WR	Ratlam	DRH/RTM		NA	NA
	Ratlam	Ratlam	Ratlam	NA	NA

Annexure – 1.14 Details of non-implementation of Ayushman Bharat Yojna in Railway Hospital (Reference Paragraph: 1.9.2.4)						
SI No	Railway	Hospital nominated for Ayushman Yojna	Name of nominated hospital in which Ayushman Yojna not implemented even after nomination by RB	Name of the nominated hospital in which no patient treated even after the implementation of Ayushman Yojna	Name of the hospital in which doctors and staff were not nominated/training provided	Name of the hospital in which Ayushman Yojna implemented but requisite hardware and internet services not available
1	2	3	4	5	6	7
1	CR	(03) CH/Byculla, DRH/Kalyan, DRH/Pune,	NA	(03) CH/Byculla, DRH/Kalyan, DRH/Pune,	NA	
2	ECoR	(02) CH/Mancheswar, DHR/Waltair	NA	(02) CH/Mancheswar, DHR/Waltair	NA	(02) CH/Mancheswar, DHR/Waltair
3	ECR	(04) CSSH/Patna, DRH/Danapur, DRH/Sonepur, SDRH/Gaya	NA	(04) CSSH/Patna, DRH/Danapur, DRH/Sonepur, SDRH/Gaya	NA	NA
4	ER	(04) B.R.Singh Hospital/Kolkata, DRH/Howrah, SDRH/Andal & WH/Kachrapara	(02) SDRH/Andal & WH/Kachrapara	(02) B.R.Singh Hospital/Kolkata, DRH/Howrah,	(02) SDRH/Andal & WH/Kachrapara	(01) DRH/Howrah,
5	NCR	(03) CH/Prayagraj, DRH/Agra & SDRH/Kanpur	(02) DRH/Agra & SDRH/Kanpur	(01) CH/Prayagraj,	(02) DRH/Agra & SDRH/Kanpur	NA
6	NER	(03) CH/LNMRH/Gorakhpur, DRH/Izzatnagar, SDRH/Gonda,	NA	(03) CH/NMRH/Gorakhpur, DRH/Izzatnagar, SDRH/Gonda,	NA	(03) CH/NMRH/Gorakhpur, DRH/Izzatnagar, SDRH/Gonda,
7	NFR	(05) CH/Maligaon, DRH/Katihar, DRH/Lumding, SDRH/Newjalpaiguri & SDRH/Badarpur	(02) SDRH/Newjalpaiguri & SDRH/Badarpur	(01) DRH/Katihar,	(02) SDRH/Newjalpaiguri & SDRH/Badarpur	(01) DRH/Katihar,
8	NR	(05) NRCH/Delhi, NRDH/DLI NRDH/Umbala, NRDH/Lucknow RDSO/Lucknow	(01) NRDH/Umbala,	(04) NRCH/Delhi, NRDH/DLI NRDH/Lucknow RDSO/Lucknow	(01) NRDH/Umbala	(01) RDSO/Lucknow

Annexure – 1.14 Details of non-implementation of Ayushman Bharat Yojna in Railway Hospital (Reference Paragraph: 1.9.2.4)						
SI No	Railway	Hospital nominated for Ayushman Yojna	Name of nominated hospital in which Ayushman Yojna not implemented even after nomination by RB	Name of the nominated hospital in which no patient treated even after the implementation of Ayushman Yojna	Name of the hospital in which doctors and staff were not nominated/training provided	Name of the hospital in which Ayushman Yojna implemented but requisite hardware and internet services not available
1	2	3	4	5	6	7
9	NWR	(02) CH/Jaipur, DRH/Ajmer,	NA	NA	NA	NA
10	SCR	(03) CH/Lalguda, DRH/Vijayawada, DRH/Guntakal	NA	(02) CH/Lalguda, DRH/Vijayawada,	NA	NA
11	SECR	(02) CH/Bilaspur, DRH/Raipur	(02) CH/Bilaspur, DRH/Raipur	NA	(02) CH/Bilaspur, DRH/Raipur	NA
12	SER	(04) CH/Garden Reach, DRH/Adra, DRH/Kharagpur SDRH/Tata	(02) DRH/Adra, SDRH/Tata	(02) CH/Garden Reach, DRH/Kharagpur	(01) DRH/Adra,	(04) CH/Garden Reach, DRH/Kharagpur, DRH/Adra, SDRH/TATA
13	SR	(02) CH/Perambur, DRH/Palakkald	(01) DRH/Palakkald	NA	(01) DRH/Palakkald	NA
14	SWR	(02) CH/Hubbali, DRH/Mysore	NA	(02) CH/Hubbali, DRH/Mysore	NA	NA
15	WCR	(04) CH/Jabalpur, DRH/Bhopal, SDRH/Bina, SDRH/Itarsi	NA	(04) CH/Jabalpur, DRH/Bhopal, SDRH/Bina, SDRH/Itarsi	NA	(01) CH/Jabalpur,
16	WR	(04) CH/JRH/Mumbai Central, DRH/Pratapnagar/Vadodara, DRH/Ratlam, WH/Dahod	(01) WH/Dahod	(02), DRH/Pratapnagar/Vadodara, WH/Dahod	(01) WH/Dahod	NA
17	RPU/ Metro/ Kolkata	NA	NA	NA	NA	NA

Annexure – 1.15

Statement showing non-adherence of RB's instruction in r/o Medical Audit
(Reference Paragraph: 1.9.3.1)

Sl No	Railway	Non adherence of RB's instruction of Medical Audit of Referral cases during 2019-20 to 2021-22)	Inter zonal Audit Medical Audit not conducted	Non submission of monthly return of Medical Audit of referral cases	Patient was referred for which specialist/services was available		
					Name of the hospital by which referral made	No. of patient referred	Total Expenditure incurred over such referral cases (₹)
1	2	3	4	5	6	7	8
1	CR	DRH/Kalyan, DRH/Pune, SDRH/Manmad, SDRH/Igatpuri	DRH/Kalyan, DRH/Pune, SDRH/Manmad, SDRH/Igatpuri	CH/Byculla, DRH/Kalyan, DRH/Pune, SDRH/Manmad, SDRH/Igatpuri	NA	NA	NA
2	ECoR	DRH/Waltair	CH/MCW/BBS, DRH/Waltair	CH/MCS/BBS, DRH/Waltair	DRH/Vishakha patnam	106	11381408
					CH/Mancheswar	63	10116449
3	ECR	CSSH/Patna, DRH/Danapur, SDRG/Gaya, WH/Harnaut, DRH/Sonepur during 2019-20 & 2020-21	CSSH/Patna, DRH/Danapur, DRH/Sonepur, WH/Harnaut, SDRH/GAYA	CSSH/Patna, DRH/Danapur, DRH/Sonepur, WH/Harnaut, SDRH/Gaya	DRH/DNR	47	1210190
4	ER	DRH/Howrah, BRSingh/Sealdah	DRH/Howrah, BRSingh/Sealdah	DRH/Howrah, BRSingh/Sealdah	NA	NA	NA
5	NCR	SDRH/Kanpur during 2020-21 & 2021-22.	CH/Prayagraj, DRH/Agra, SDRH/Kanpur	CH/Prayagraj, DRH/Agra, SDRH/Kanpur	NA	NA	NA

NA: Not Applicable

Annexure – 1.15

Statement showing non-adherence of RB's instruction in r/o Medical Audit
(Reference Paragraph: 1.9.3.1)

Sl No	Railway	Non adherence of RB's instruction of Medical Audit of Referral cases during 2019-20 to 2021-22)	Inter zonal Audit Medical Audit not conducted	Non submission of monthly return of Medical Audit of referral cases	Patient was referred for which specialist/services was available		
					Name of the hospital by which referral made	No. of patient referred	Total Expenditure incurred over such referral cases (₹)
1	2	3	4	5	6	7	8
6	NER	SDRH/GONDA LNMRH/Gorakhpur during 2019-20 & 2020-21, DRH/Izzatnagar (during 2020-21 & 2021-22)	LNMRH/Gorakhpur DRH/Izzatnagar SDRH/Gonda	LNMRH/Gorakhpur , DRH/Izzatnagar SDRH/Gonda			
7	NFR	CH/Maligaon, DRH/Lumding, SDRH/Badarpur, SDRH/Newjalpaiguri	CH/Maligaon, DRH/Lumding, SDRH/Badarpur, SDRH/Newjalpaiguri	CH/Maligaon, DRH/Lumding, SDRH/Badarpur, SDRH/Newjalpaiguri	CH/ Maligaon	7	1742997
8	NR	NRDH/Lucknow, NRDH/Umbala, RCF/HSQ during 2021-22	NRCH/Delhi NRDH/Delhi, NRDH/Lucknow, NRDH/Umbala, RCF/Hussainpur, RDSO/Lucknow	NRCH/Delhi NRDH/Lucknow, NRDH/Umbala, RDSO/Lucknow, RCF/Hussainpur during 2021-22	NA	NA	NA
9	NWR	CH/Jaipur during 2020-21, , DRH/Ajmer, SDRH/Aburoad, SDRH/Rewari	CH/Jaipur during 2019-20 & 2020-21, , DRH/Ajmer uring 2019-20 & 2020-21 , SDRH/Aburoad, SDRH/Rewari	CH/Jaipur during 2020- 21, DRH/Ajmer SDRH/Aburoad, SDRH/Rewari	NA	NA	NA

Annexure – 1.15

Statement showing non-adherence of RB's instruction in r/o Medical Audit
(Reference Paragraph: 1.9.3.1)

SI No	Railway	Non adherence of RB's instruction of Medical Audit of Referral cases during 2019-20 to 2021-22)	Inter zonal Audit Medical Audit not conducted	Non submission of monthly return of Medical Audit of referral cases	Patient was referred for which specialist/services was available		
					Name of the hospital by which referral made	No. of patient referred	Total Expenditure incurred over such referral cases (₹)
1	2	3	4	5	6	7	8
10	SCR	CH/Lalguda, DRH/Vijaywada, DRH/Guntakal	CH/Lalguda, DRH/Vijaywada, DRH/Guntakal	CH/Lalguda, DRH/Vijaywada, DRH/Guntakal	CH/LGD	65	13468176
					DRH/BZA	5	345221
11	SECR	CH/Raipur, SDRH/Bhilai	CH/Raipur, DRH/Raipur, SDRH/Bhilai	CH/Raipur, DRH/Raipur, SDRH/Bhilai	NA	NA	NA
12	SER	CH/Garden Reach, DRH/Adra, DRH/Kharagpur, SDRH/Tata	CH/Garden Reach during 2020-21 & 2021-22, DRH/Adra, DRH/Kharagpur, SDRH/Tata	CH/Garden Reach DRH/Adra, DRH/Kharagpur, SDRH/Tata	NA	NA	NA
13	SR	CH/Perambur, DRH/Ponmalai, SDRH/Shoranpur, SDRH/Villupuram, RH/ICF/Perambur during 2019-20 & 2020-21,	CH/Perambur, DRH/Ponmalai, DRH/Pallakad SDRH/Shoranpur, SDRH/Villupuram, RH/ICF/Perambur	CH/Perambur, DRH/Ponmalai, DRH/Pallakal SDRH/Shoranpur, SDRH/Villupuram, RH/ICF/Perambur	NA	NA	NA

Annexure – 1.15

Statement showing non-adherence of RB's instruction in r/o Medical Audit
(Reference Paragraph: 1.9.3.1)

SI No	Railway	Non adherence of RB's instruction of Medical Audit of Referral cases during 2019-20 to 2021-22)	Inter zonal Audit Medical Audit not conducted	Non submission of monthly return of Medical Audit of referral cases	Patient was referred for which specialist/services was available		
					Name of the hospital by which referral made	No. of patient referred	Total Expenditure incurred over such referral cases (₹)
1	2	3	4	5	6	7	8
14	SWR	CH/Hubballi, RH/Mysore, RWF/Yelhanka	CH/Hubballi, RH/Mysore, RWF/Yelhanka	CH/Hubballi, RH/Mysore, RWF/Yelhanka	NA	NA	NA
15	WCR	CH/Jabalpur during 2021-22	CH/Jabalpur, DRH/Bhopal, SDRH/Itarsi	CH/Jabalpur, DRH/Bhopal, SDRH/Itarsi	CH/JBP	2509	1021884
					DRH/BPL	52	2924144
16	WR	SDRH/Valsad,	JRH/Mumbai Central DRH/Ratlam, SDRH/Valsad, WH/Dahod	JRH/Mumbai Central DRH/Ratlam, SDRH/Valsad, WH/Dahod	NA	NA	NA
17	RPU/Metro/Kolkata	CLW/Chitranjan during 2020-21 & 2021-22,, TSH/Metro/Kolkata,	CLW/Chitranjan,BL W/Varanasi TSH/Metro/Kolkata,	CLW/Chitranjan, BLW/Varanasi TSH/Metro/Kolkata,	CH/BLW	3004	98519060

Annexure – 1.16 Statement showing the Hospital wise Implementation of HMIS over Indian Railway as on 31.03.2022 (Reference Paragraph: 1.9.3.2)													
SI No	Railway	Registration module is implemented & functional	OPD module is implemented & functional	Pharmacy module is implemented & functional	Laboratory module is implemented & functional	Referral module is implemented & functional	Que system module is implemented & functional	IPD+ Anesthesia module is implemented & functional	Sick&Fit module is implemented & functional	Service Area module is implemented & functional	OT+Anesthesia module is implemented & functional	Local Purchase module is implemented & functional	Total no. not implemented
1	2	3	4	5	6	7	8	9	10	11	12	13	14
1	CR												
	CH/ Byculla	YES	YES	YES	NO	NO	NO	NO	NO	NO	NO	NO	8
	DRH/ Pune	YES	YES	YES	YES	NO	NO	NO	NO	NO	NO	NO	7
	DRH/Kalyan	YES	NO	YES	YES	NO	NO	NO	NO	NO	NO	NO	8
	SDRH/ Manmad	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	10
	SDRHI/IGP	YES	YES	NO	NO	NO	YES	NO	YES	NO	NO	NO	7
	Health Unit / CSMT	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	10
	Health Unit / Thane	NO	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	10
	Health Unit / Kurla	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	10
	Health Unit / Ghorpuri	YES	YES	YES	NO	NO	NO	NO	NO	NO	NO	NO	8
	Health Unit / Miraj	YES	YES	YES	NO	NO	NO	NO	NO	NO	NO	NO	8
	PHealth Unit / Satara	YES	YES	YES	NO	NO	NO	NO	NO	NO	NO	NO	8

Annexure – 1.16 Statement showing the Hospital wise Implementation of HMIS over Indian Railway as on 31.03.2022 (Reference Paragraph: 1.9.3.2)													
SI No	Railway	Registration module is implemented & functional	OPD module is implemented & functional	Pharmacy module is implemented & functional	Laboratory module is implemented & functional	Referral module is implemented & functional	Que system module is implemented & functional	IPD+ Anesthesia module is implemented & functional	Sick&Fit module is implemented & functional	Service Area module is implemented & functional	OT+Anesthesia module is implemented & functional	Local Purchase module is implemented & functional	Total no. not implemented
1	2	3	4	5	6	7	8	9	10	11	12	13	14
2	ECR												
	DRH/ DNR	YES	YES	NO	NO	NO	YES	YES	YES	YES	YES	NO	4
	SDRH/ GAYA	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	10
	CSSH/PNBE	YES	YES	NO	NO	YES	NO	YES	NO	YES	YES	NO	5
	DRH/ SEE	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	10
	HU/ Imali Road, Muzaffarpur	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	10
3	ECoR												
	CH/MCS	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	11
	DRH/WAT	YES	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	9
	HU/BN1TN	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	11
	HU/ARK	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	11
	HU/VZM	YES	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	9
4	ER												
	SDAH	NO	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	10
	HWH	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	10
	ASN (UDL)	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	11
	SDAH/KPA	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	11

Annexure – 1.16 Statement showing the Hospital wise Implementation of HMIS over Indian Railway as on 31.03.2022 (Reference Paragraph: 1.9.3.2)													
SI No	Railway	Registration module is implemented & functional	OPD module is implemented & functional	Pharmacy module is implemented & functional	Laboratory module is implemented & functional	Referral module is implemented & functional	Que system module is implemented & functional	IPD+ Anesthesia module is implemented & functional	Sick&Fit module is implemented & functional	Service Area module is implemented & functional	OT+Anesthesia module is implemented & functional	Local Purchase module is implemented & functional	Total no. not implemented
1	2	3	4	5	6	7	8	9	10	11	12	13	14
5	NCR												
	CH PRYJ	YES	YES	YES	YES	NO	NO	YES	NO	NO	YES	NO	5
	DRH AGRA	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	11
	SDRH CNB	YES	YES	NO	NO	NO	NO	NO	YES	NO	NO	YES	7
6	NER												
	LNMRH GORAKHPUR	YES	YES	NO	NO	NO	NO	YES	YES	NO	NO	NO	7
	DRH IZN	NO	YES	NO	NO	YES	YES	YES	YES	YES	YES	NO	4
	SDRH GONDA	YES	YES	NO	NO	YES	NO	YES	YES	YES	NO	NO	5
7	NFR												
	CH/MLG	NO	YES	YES	YES	YES	NO	YES	YES	NO	NO	NO	5
	DRH/KIR	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	10
	SDRH/NJP	YES	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	9
	DRH/LMG	YES	YES	NO	NO	YES	NO	YES	YES	YES	YES	NO	4
	SDRH/BPB	YES	YES	Yes	YES	YES	NO	YES	YES	YES	NO	NO	3

Annexure – 1.16 Statement showing the Hospital wise Implementation of HMIS over Indian Railway as on 31.03.2022 (Reference Paragraph: 1.9.3.2)													
SI No	Railway	Registration module is implemented & functional	OPD module is implemented & functional	Pharmacy module is implemented & functional	Laboratory module is implemented & functional	Referral module is implemented & functional	Que system module is implemented & functional	IPD+ Anesthesia module is implemented & functional	Sick&Fit module is implemented & functional	Service Area module is implemented & functional	OT+Anesthesia module is implemented & functional	Local Purchase module is implemented & functional	Total no. not implemented
1	2	3	4	5	6	7	8	9	10	11	12	13	14
8	NR												
	NRCH	YES	YES	YES	NO	NO	YES	YES	YES	YES	NO	NO	4
	NRDH/DLI	YES	YES	NO	NO	NO	NO	YES	YES	NO	NO	NO	7
	NRDH/LKO	YES	YES	NO	NO	YES	NO	YES	YES	NO	YES	NO	5
	NRDH/UMB	YES	YES	YES	NO	NO	NO	YES	NO	YES	NO	NO	6
	RDSO	YES	YES	YES	YES	YES	YES	YES	YES	YES	NO	YES	1
	RCF	YES	YES	YES	NO	NO	NO	YES	YES	YES	YES	NO	4
9	NWR												
	CH JAIPUR	NO	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	10
	DRH AJMER	YES	YES	YES	NO	NO	NO	NO	NO	NO	NO	NO	8
	SDRH RE	YES	YES	YES	NO	NO	NO	NO	NO	NO	NO	NO	8
	SDRH ABR	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	11
10	SCR												
	CH/LGD	YES	YES	NO	NO	NO	NO	YES	NO	NO	NO	NO	8
	DH/BZA	YES	YES	NO	NO	NO	NO	YES	NO	NO	NO	NO	8
	SDH/RYPs	YES	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	9
	HU/RJY	YES	NO	YES	NO	NO	NO	NO	NO	NO	NO	NO	9
	HU/EE	YES	YES	YES	NO	NO	NO	NO	NO	NO	NO	NO	8
	HU/STPM	YES	YES	YES	NO	NO	NO	NO	NO	NO	NO	NO	8
	DH/GNT	YES	NO	YES	NO	NO	NO	NO	NO	NO	NO	NO	9
	HU/NDKD	YES	NO	YES	NO	NO	NO	NO	NO	NO	NO	NO	9
	HU/NDL	YES	NO	YES	NO	NO	NO	NO	NO	NO	NO	NO	9
	HU/CKL	NO	YES	YES	NO	NO	NO	NO	NO	NO	NO	NO	9

Annexure – 1.16 Statement showing the Hospital wise Implementation of HMIS over Indian Railway as on 31.03.2022 (Reference Paragraph: 1.9.3.2)													
SI No	Railway	Registration module is implemented & functional	OPD module is implemented & functional	Pharmacy module is implemented & functional	Laboratory module is implemented & functional	Referral module is implemented & functional	Que system module is implemented & functional	IPD+ Anesthesia module is implemented & functional	Sick&Fit module is implemented & functional	Service Area module is implemented & functional	OT+Anesthesia module is implemented & functional	Local Purchase module is implemented & functional	Total no. not implemented
1	2	3	4	5	6	7	8	9	10	11	12	13	14
11	SECR												
	BSP	YES	YES	YES	YES	YES	YES	NO	YES	NO	YES	NO	3
	DRH/Raipur	YES	YES	YES	YES	NO	YES	YES	NO	NO	NO	NO	5
	SDRH/BMY	YES	YES	NO	NO	YES	NO	YES	YES	NO	NO	NO	6
	HU-BIA	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	10
	HU-DRZ	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	10
	HU-G	YES	YES	YES	NO	NO	NO	NO	YES	NO	NO	NO	7
12	RPU												
	CLW	YES	YES	YES	NO	NO	NO	YES	NO	NO	NO	NO	7
	BLW	YES	YES	NO	NO	YES	YES	YES	NO	NO	NO	NO	6
	METRO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	11
13	SER												
	ADRA/PRR/HU	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	10
	ADRA/HU/BQA	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	10
	HU/SHM	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	11
	HU/SRC	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	11
	HU/SOUTH SIDE	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	11

Annexure – 1.16 Statement showing the Hospital wise Implementation of HMIS over Indian Railway as on 31.03.2022 (Reference Paragraph: 1.9.3.2)													
SI No	Railway	Registration module is implemented & functional	OPD module is implemented & functional	Pharmacy module is implemented & functional	Laboratory module is implemented & functional	Referral module is implemented & functional	Que system module is implemented & functional	IPD+ Anesthesia module is implemented & functional	Sick&Fit module is implemented & functional	Service Area module is implemented & functional	OT+Anesthesia module is implemented & functional	Local Purchase module is implemented & functional	Total no. not implemented
1	2	3	4	5	6	7	8	9	10	11	12	13	14
14	SR												
	Railway Hospital/Perambur	YES	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	9
	Divisional Hospital/Ponmalai	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	10
	Divisional Hospital/Palakkad	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	10
	Sub-Divisional Hospital/Villupuram	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	10
	Sub-Divisional Hospital/Shoranur	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	10
	Health Unit/Chennai Egmore	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	11
	Health Unit/Avadi	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	11
	Health Unit/Tambaram	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	11
	Health Unit/Kozhikode	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	11
	Health Unit/Kannur	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	11
	Health Unit/Mangaluru	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	11
	Railway Hospital/Integral Coach Factory/Perambur	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	11

Annexure – 1.16 Statement showing the Hospital wise Implementation of HMIS over Indian Railway as on 31.03.2022 (Reference Paragraph: 1.9.3.2)													
SI No	Railway	Registration module is implemented & functional	OPD module is implemented & functional	Pharmacy module is implemented & functional	Laboratory module is implemented & functional	Referral module is implemented & functional	Que system module is implemented & functional	IPD+ Anesthesia module is implemented & functional	Sick&Fit module is implemented & functional	Service Area module is implemented & functional	OT+Anesthesia module is implemented & functional	Local Purchase module is implemented & functional	Total no. not implemented
1	2	3	4	5	6	7	8	9	10	11	12	13	14
15	SWR												
	UBL	YES	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	9
	RH/MYS	YES	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	9
	RWF/YNK	YES	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	9
16	WCR												
	JABALPUR	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	10
	BHOPAL (DRH BHOPAL)	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	10
	BHOPAL (SDRH ITARSI)	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	10
	BHOPAL (SDRH BINA)	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	10
	HU SHAJAPUR	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	10
	HU ITARSI	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	10
	HU RANIKAMLAPATI	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	10

Annexure – 1.16 Statement showing the Hospital wise Implementation of HMIS over Indian Railway as on 31.03.2022 (Reference Paragraph: 1.9.3.2)													
Sl No	Railway	Registration module is implemented & functional	OPD module is implemented & functional	Pharmacy module is implemented & functional	Laboratory module is implemented & functional	Referral module is implemented & functional	Que system module is implemented & functional	IPD+ Anesthesia module is implemented & functional	Sick&Fit module is implemented & functional	Service Area module is implemented & functional	OT+Anesthesia module is implemented & functional	Local Purchase module is implemented & functional	Total no. not implemented
1	2	3	4	5	6	7	8	9	10	11	12	13	14
17	WR												
	HQ Hosp- JRH, Mumbai Central	YES	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	9
	DRH PRTN	NO	YES	YES	NO	NO	NO	YES	NO	NO	NO	NO	8
	DRH/RTM	YES	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	9
	MMCT/VALSAD	NO	YES	YES	NO	NO	NO	NO	NO	NO	NO	NO	9
	RATLAM/DHD WORKSHOP	YES	YES	NO	NO	NO	NO	YES	NO	NO	NO	NO	8
	BRC/NAIR	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	11
	BRC(P)	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	11
	BRC/BH	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	10
	NO	28	49	72	92	89	92	77	83	90	92	98	
	YES	72	51	28	8	11	8	23	17	10	8	2	
	TOTAL	100	100	100	100	100	100	100	100	100	100	100	

Annexure – 1.17										
Statement showing non revision and short realization of Diet charges from Indoor patient (Para Ref: 1.9.3.3)										
SI No	Railway	Year 2017-18			Year 2018-19			Year 2019-20		
		Actual Expenditure incurred over diet provided to patient (₹)	Diet charges realized from the patient (₹)	Loss born by Railway (₹)	Actual Expenditure incurred over diet provided to patient (₹)	Diet charges realized from the patient (₹)	Loss born by Railway (₹)	Actual Expenditure incurred over diet provided to patient (₹)	Diet charges realized from the patient (₹)	Loss born by Railway (₹)
1	2	3	4	5	6	7	8	9	10	11
1	CR	1925336	1330585	594751	2744140	2149198	594942	3628067	792029	2836038
2	ECoR	92320	26117	66203	47386	2494	44892	24852	1308	23544
3	ECR				37000	9215	27785	158000	10925	147075
4	ER	13189105	12174156	1014949	13618021	12272492	1345529	14037360	6416688	7620672
5	NFR	4008726	474154	3534572	3272117	1872740	1399377	4252459	392741	3859718
6	NR	5664911	3153917	2510994	5893127	3578686	2314441	6074283	920736	5153547
7	NWR	104643	68340	36303	312126	37400	274726	554659	34425	520234
8	RPU	2284837	563007	1721830	2725494	308113	2417381	2564815	108502	2456313
9	SECR				1080000	207000	873000	1440000	41531	1398469
10	SER	5265037.79	4975989	289048.79	6677307.21	1633399	5043908.21	7414046	612158	6801888
11	SR	3616509	2646049	970460	4469504	2740274	1729230	3797037	2545604	1251433
12	SWR	825230	476874	348356	1959119	394267	1564852	2188116	121999	2066117
13	WCR	986579	221217	765362	879427	106413	773014	1114384	105046	1009338
14	WR	7268307.75	4943636	2324671.75	6157934	2223260	3934674	9162663	1109739	8052924
Grand Total		42948989.54	31027503	10956820.5	47149933.2	27534951	17891599.2	53848491	13213431	39389550

Annexure – 1.17										
Statement showing non revision and short realization of Diet charges from Indoor patient (Para Ref: 1.9.3.3)										
SI No	Railway	Year 2020-21			Year 2021-22			Total of Actual Expenditure incurred over diet provided to patient (₹)	Total of Diet charges realized from the patient (₹)	Total of Loss borne by Railway (₹)
		Actual Expenditure incurred over diet provided to patient (₹)	Diet charges realized from the patient (₹)	Loss born by Railway (₹)	Actual Expenditure incurred over diet provided to patient (₹)	Diet charges realized from the patient (₹)	Loss born by Railway (₹)			
1	2	12	13	14	15	16	17	18	19	20
1	CR	2639090	456394	2182696	4444204	809318	3634886	15380837	5537524	9843313
2	ECoR	0	0	0	3163294	59342	3103952	3327852	89261	3238591
3	ECR	176440	3515	172925	338525	1995	336530	709965	25650	684315
4	ER	8287828	2388539	5899289	15367654	3710005	11657649	64499968	36961880	27538088
5	NFR	3155504	29141	3126363	5416123	147677	5268446	20104929	2916453	17188476
6	NR	5773566	363344	5410222	8436232	399233	8036999	31842119	8415916	23426203
7	NWR	466465	146795	319670	648597	74460	574137	2086490	361420	1725070
8	RPU	1377272	124872	1252400	1815909	39188	1776721	10768327	1143682	9624645
9	SECR	1920000	20016	1899984	1920000	76242	1843758	6360000	344789	6015211
10	SER	6533244.5	337391	6195853.5	8212776.5	438886	7773890.5	34102412	7997823	26104589
11	SR	9067694	1575553	7492141	8798962	2290565	6508397	29749706	11798045	17951661
12	SWR	3383913	202249	3181664	5177439	227764	4949675	13533817	1423153	12110664
13	WCR	1407019	59432	1347587	2157341	53481	2103860	6544750	545589	5999161
14	WR	7757185	562433	7194752	4564672	852364	3712308	34910762	9691432	25219329.8
Grand Total		48407703	6269674	34650679	70461729	9180520	61281209	273921934	87252617	186669317

Annexure – 1.18					
Statement showing the details of doctors holding administrative post and withdrawing Non practicing allowance (NPA)					
(Para Ref: 1.9.3.4)					
Sl. No.	ZR	Name and Designation of Doctors	Amount of NPA paid to Doctors/Medical officers during the period (₹)	Amount of DA paid to Doctors/Medical officers during the period (₹)	Total Amount (Col.4+Col.5) (₹)
1	2	3	4	5	6
			7512525	1138338.2	8650863.2
1	CR	Mumbai - Divisional Hospital Kalyan			
		Dr.Sushank Mehharopatra, CMS Kalyan	248200	69592	317792
		Dr.Sushma R Tirkey	622950	58550	681500
		PCMD			
		Dr. Bhanumathi Shekhar	125450	40626.5	166076.5
		Dr. K.K. Acharya	548699	55608.91	604307.91
		Dr. M.B. Gangurde	1173700	137375	1311075
		Dr. P.K. Samantaray	139277	6963.85	146240.85
		Dr. Prasanna Kumar	165587	24225	189812
		Dr. Rakesh Pancharatna	84866	27514.46	112380.46
		Dr. Sangeeta Mehra	1637766	258383.64	1896149.64
		Dr. Shyam Sunder	386207	38639.84	424846.84
		Dr. Vijay Pichad	230773	45060	275833
		Dr.Y.S. Ataria	521100	114642	635742
		Pune - Divisional Hospital Pune	629800	123146	752946
		DR. M. K. RAMKRISHAN	388600	64052	452652
		DR. S. KANAKRAYA	53600	17822	71422
		DR. S. M. ATHAWALE	187600	41272	228872
Zonal - Central Hospital Byculla					
Dr. Meera Arora		998150	138011	1136161	

Annexure – 1.18					
Statement showing the details of doctors holding administrative post and withdrawing Non practicing allowance (NPA)					
(Para Ref: 1.9.3.4)					
Sl. No.	ZR	Name and Designation of Doctors	Amount of NPA paid to Doctors/Medical officers during the period (₹)	Amount of DA paid to Doctors/ Medical officers during the period (₹)	Total Amount (Col.4+Col.5) (₹)
1	2	3	4	5	6
			8959140	1338562	10297702
2	ECoR	CH/MCS			
		Dr. A. Senapati	685750	76906	762656
		Dr. A.K. Sethi	137026	38972	175998
		Dr. A.K.Pattnaik	40200	6834	47034
		Dr. Rupa Kapil	64406	10949	75355
		CMS/KUR			
		Dr. B.G.S. Rao	246113	50683	296796
		CMS/SBP			
		Dr. B. C. Sahoo	425680	32420	458100
		Dr. D. Rama Rao	192355	48378	240733
		Dr. G.Naik	391790	143869	535659
		Dr. P. Panda	14319	2434	16753
		CMS/WAT			
		D.SHARATH BABU	23450	7973	31423
		Dr. B.G.S. Rao	652411	67398	719809
		Dr. M.K.Ramakrishna	218867	48329	267196
		PCMD/BBSR			
		Dr. A.K.Pattnaik	809850	97235	907085
		Dr. B.G.S. Rao	17723	6026	23749
		Dr. B.P.Parida	2051578	307012	2358590
		Dr. H.S.Barik	1599416	195158	1794574
		Dr. J.P. Panda	418073	33299	451372
		Dr. K.C.Sahoo	154100	37319	191419
Dr. M.L.Meena	5603	1905	7508		
Dr. R.K.Mohapatra	201000	49848	250848		
Dr. S.K.Mohanty	332797	28587	361384		
Dr.R.K.Pani	276633	47028	323661		

Annexure – 1.18					
Statement showing the details of doctors holding administrative post and withdrawing Non practicing allowance (NPA)					
(Para Ref: 1.9.3.4)					
Sl. No.	ZR	Name and Designation of Doctors	Amount of NPA paid to Doctors/Medical officers during the period (₹)	Amount of DA paid to Doctors/ Medical officers during the period (₹)	Total Amount (Col.4+Col.5) (₹)
1	2	3	4	5	6
3	ECR		3310220	470682	3780902
		DR. RAM CHANDRA TRIVEDI	12090	484	12574
		DR JHUMUR ROY HALDER	16820	673	17493
		DR. RAM CHANDRA TRIVEDI	12090	484	12574
		DR JHUMUR ROY HALDER	16820	673	17493
		DR. RAM CHANDRA TRIVEDI	12090	484	12574
		DR. RAM CHANDRA TRIVEDI	12090	605	12695
		DR. RAM CHANDRA TRIVEDI	19300	965	20265
		DR ARUN KUMAR	30940	1547	32487
		DR. RAM CHANDRA TRIVEDI	19300	965	20265
		DR ARUN KUMAR	30940	1547	32487
		DR JHUMUR ROY HALDER	16820	841	17661
		DR JHUMUR ROY HALDER	16820	841	17661
		DR JHUMUR ROY HALDER	16820	841	17661
		DR JHUMUR ROY HALDER	31900	1595	33495
		DR. RAM CHANDRA TRIVEDI	19300	965	20265
		DR. RAM CHANDRA TRIVEDI	19300	965	20265

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Statement showing the details of doctors holding administrative post and withdrawing Non practicing allowance (NPA)					
(Para Ref: 1.9.3.4)					
Sl. No.	ZR	Name and Designation of Doctors	Amount of NPA paid to Doctors/Medical officers during the period (₹)	Amount of DA paid to Doctors/ Medical officers during the period (₹)	Total Amount (Col.4+Col.5) (₹)
1	2	3	4	5	6
3	ECR	DR ARUN KUMAR	30940	1547	32487
		DR ARUN KUMAR	30940	1547	32487
		DR JHUMUR ROY HALDER	31900	1595	33495
		DR JHUMUR ROY HALDER	31900	1595	33495
		DR. RAM CHANDRA TRIVEDI	19300	965	20265
		DR JHUMUR ROY HALDER	31900	1595	33495
		DR. RAM CHANDRA TRIVEDI	19300	1351	20651
		DR JHUMUR ROY HALDER	31900	2233	34133
		DR ARUN KUMAR	30940	2166	33106
		DR ARUN KUMAR	30940	2166	33106
		DR. RAM CHANDRA TRIVEDI	19300	1351	20651
		DR JHUMUR ROY HALDER	31900	2233	34133
		DR. RAM CHANDRA TRIVEDI	19300	1351	20651
		DR JHUMUR ROY HALDER	31900	2233	34133
		DR ARUN KUMAR	30940	2166	33106
		DR ARUN KUMAR	30940	2166	33106
		DR JHUMUR ROY HALDER	31900	2233	34133
		DR ARUN KUMAR	30940	2166	33106
		DR JHUMUR ROY HALDER	31900	2233	34133
		DR. RAM CHANDRA TRIVEDI	19300	1351	20651
		DR. RAM CHANDRA TRIVEDI	19300	1351	20651

Annexure – 1.18					
Statement showing the details of doctors holding administrative post and withdrawing Non practicing allowance (NPA)					
(Para Ref: 1.9.3.4)					
Sl. No.	ZR	Name and Designation of Doctors	Amount of NPA paid to Doctors/Medical officers during the period (₹)	Amount of DA paid to Doctors/ Medical officers during the period (₹)	Total Amount (Col.4+Col.5) (₹)
1	2	3	4	5	6
3	ECR	DR. RAM CHANDRA TRIVEDI	19300	1351	20651
		DR. RAM CHANDRA TRIVEDI	19300	1737	21037
		DR JHUMUR ROY HALDER	31900	2871	34771
		DR JHUMUR ROY HALDER	25700	2313	28013
		DR. RAM CHANDRA TRIVEDI	19300	1737	21037
		DR JHUMUR ROY HALDER	25700	2313	28013
		DR ARUN KUMAR	30940	2785	33725
		DR ARUN KUMAR	30940	2785	33725
		DR ARUN KUMAR	31180	2806	33986
		DR ARUN KUMAR	31180	2806	33986
		DR. RAM CHANDRA TRIVEDI	19300	1737	21037
		DR JHUMUR ROY HALDER	25700	2313	28013
		DR ARUN KUMAR	32120	2891	35011
		DR. RAM CHANDRA TRIVEDI	19300	1737	21037
		DR JHUMUR ROY HALDER	25700	2313	28013
		DR ARUN KUMAR	32120	2891	35011
		DR. RAM CHANDRA TRIVEDI	19300	1737	21037
		DR ARUN KUMAR	32120	2891	35011
		DR ARUN KUMAR	32120	2891	35011
		DR ARUN KUMAR	32120	3854	35974
		DR ARUN KUMAR	32120	3854	35974

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Statement showing the details of doctors holding administrative post and withdrawing Non practicing allowance (NPA)					
(Para Ref: 1.9.3.4)					
Sl. No.	ZR	Name and Designation of Doctors	Amount of NPA paid to Doctors/Medical officers during the period (₹)	Amount of DA paid to Doctors/ Medical officers during the period (₹)	Total Amount (Col.4+Col.5) (₹)
1	2	3	4	5	6
3	ECR	DR ARUN KUMAR	32120	3854	35974
		DR ARUN KUMAR	32120	3854	35974
		DR. BABAJI CHARAN SAHOO	19300	2316	21616
		DR ARUN KUMAR	32120	3854	35974
		DR. BABAJI CHARAN SAHOO	19300	2316	21616
		DR ARUN KUMAR	32120	3854	35974
		DR. BABAJI CHARAN SAHOO	19300	2316	21616
		DR ARUN KUMAR	33080	5624	38704
		DR. BABAJI CHARAN SAHOO	19300	3281	22581
		DR ARUN KUMAR	33080	5624	38704
		DR. BABAJI CHARAN SAHOO	19300	3281	22581
		DR ARUN KUMAR	34440	5855	40295
		DR ARUN KUMAR	34440	5855	40295
		DR ARUN KUMAR	34440	5855	40295
		DR ARUN KUMAR	34440	5855	40295
		DR M RAVIKUMAR	19300	3281	22581
		DR ARUN KUMAR	34440	5855	40295
		DR M RAVIKUMAR	19300	3281	22581
		DR ARUN KUMAR	34440	5855	40295
		DR M RAVIKUMAR	19300	3281	22581
DR ARUN KUMAR	34440	5855	40295		

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Statement showing the details of doctors holding administrative post and withdrawing Non practicing allowance (NPA)					
(Para Ref: 1.9.3.4)					
Sl. No.	ZR	Name and Designation of Doctors	Amount of NPA paid to Doctors/Medical officers during the period (₹)	Amount of DA paid to Doctors/ Medical officers during the period (₹)	Total Amount (Col.4+Col.5) (₹)
1	2	3	4	5	6
3	ECR	DR M RAVIKUMAR	19300	3281	22581
		DR ARUN KUMAR	34440	5855	40295
		DR M RAVIKUMAR	19300	3281	22581
		DR ARUN KUMAR	34440	5855	40295
		DR M RAVIKUMAR	19300	3281	22581
		DR ARUN KUMAR	34440	5855	40295
		DR M RAVIKUMAR	19300	3281	22581
		DR ARUN KUMAR	35480	6032	41512
		DR ARUN KUMAR	35480	6032	41512
		DR ARUN KUMAR	35480	6032	41512
		DR ARUN KUMAR	35480	6032	41512
		DR ARUN KUMAR	35480	6032	41512
		DR. PRADIP KUMAR SARDAR	19300	3281	22581
		DR ARUN KUMAR	35480	6032	41512
		DR. PRADIP KUMAR SARDAR	19300	3281	22581
		DR ARUN KUMAR	35480	6032	41512
		DR. PRADIP KUMAR SARDAR	19300	3281	22581
		DR ARUN KUMAR	35480	6032	41512
		DR. PRADIP KUMAR SARDAR	19300	3281	22581
		DR ARUN KUMAR	35480	6032	41512
		DR. PRADIP KUMAR SARDAR	19300	3281	22581
DR ARUN KUMAR	36540	6212	42752		

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Sl. No.	ZR	Name and Designation of Doctors	Amount of NPA paid to Doctors/Medical officers during the period (₹) Amount of DA paid to Doctors/ Medical officers during the period (₹) Total Amount (Col.4+Col.5) (₹)		
1	2	3	4	5	6
3	ECR	DR ARUN KUMAR	36540	6212	42752
		DR.PRADIP KUMAR SARDAR	19300	3281	22581
		DR.PRADIP KUMAR SARDAR	19300	3281	22581
		DR ARUN KUMAR	36540	6212	42752
		DR.PRADIP KUMAR SARDAR	19300	3281	22581
		DR ARUN KUMAR	36540	10231	46771
		DR.PRADIP KUMAR SARDAR	19300	5404	24704
		DR ARUN KUMAR	36540	10231	46771
		DR G N PANDA	13400	3752	17152
		DR ARUN KUMAR	36540	10231	46771
		DR G N PANDA	13400	3752	17152
		DR ARUN KUMAR	36540	10231	46771
		DR G N PANDA	13400	3752	17152
		DR ARUN KUMAR	36540	10231	46771
		DR G N PANDA	13400	3752	17152
		DR ARUN KUMAR	36540	10231	46771
		DR G N PANDA	13400	3752	17152
		DR ARUN KUMAR	37640	11668	49308
		DR G N PANDA	13400	4154	17554
		DR JHUMUR ROY HALDER	25700	7967	33667
		DR JHUMUR ROY HALDER	13400	4154	17554
		DR ARUN KUMAR	37640	11668	49308
		DR JHUMUR ROY HALDER	13400	4154	17554
DR ARUN KUMAR	37640	11668	49308		
DR JHUMUR ROY HALDER	13400	4154	17554		

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(Para Ref: 1.9.3.4)					
Sl. No.	ZR	Name and Designation of Doctors	Amount of NPA paid to Doctors/Medical officers during the period (₹)	Amount of DA paid to Doctors/ Medical officers during the period (₹)	Total Amount (Col.4+Col.5) (₹)
1	2	3	4	5	6
4	ER		22953109	3281710	26234819
		ASN			
		DR BISWAJIT GHATAK	728700	73102	801802
		DR MANORANJAN MAHATA	223000	54124	277124
		DR. RUDRENDU BHATTACHARYA	93800	15946	109746
		BRSH			
		DR DEBASISH GUHA	1490790	207143	1697933
		DR DULAL CHANDRA BHUNIA	797300	86563	883863
		DR. ACHINTYA SANYAL	196200	53922	250122
		DR. ALOK MAZUMDAR	743700	77451	821151
		DR. ANANDA DAS CHOUDHURY	482100	35874	517974
		DR. GAUTAM DASGUPTA	289500	19107	308607
		DR. RANA BHATTACHARYA	92200	15674	107874
		DR.KRISHNA LAL DAS	129200	19069	148269
		SAMIR KUMAR RAKSHIT	160800	45426	206226
		HQ.			
		DR SHYAMAL DAS	228900	55551	284451
		DR SUBRATA DAS	840060	194697	1034757
		DR. AMITAVA DUTTA	785740	93905	879645
		DR. ANUPAM SETT	2488500	298607	2787107
		Dr. K.C.Sahoo	306600	49522	356122
		DR. PRABODH KUILI	347400	24318	371718
		Dr. RABINDRA NATH RAY			0
		DR. RUDRENDU BHATTACHARYA	160800	45426	206226

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1	2	3	4	5	6
4	ER	DR. SUJIT MALLIK	559300	46103	605403
		DR. SUNIL KUMAR	289500	19107	308607
		HWH			
		DR BIKASH CHANDRA SAHA	694800	141276	836076
		SAMIR KUMAR RAKSHIT	405300	31266	436566
		JMP			
		ALOKESH CHANDRA BISWAS	147400	43148	190548
		DR RAJESH KUMAR SINHA	354630	23132	377762
		DR SUBHASISH DAS	187600	49982	237582
		DR. BHASKAR CHAKRABORTY	154400	16212	170612
		DR. HIMANGSHU MONDAL	490000	74422	564422
		DR. JAGAT KISHOR PRASAD	1179140	250705	1429845
		DR. MRIDUL CHAKRABORTY	314150	19564	333714
		KPA			
		DR BIKASH CHANDRA SAHA	482100	35874	517974
		DR. ANANDA DAS CHOUDHURY	115800	16791	132591
		DR. ANUP SEN	424200	28926	453126
		DR. GADADHAR MANDAL	675100	65789	740889
		DR. INDRAJIT CHATTERJE	689000	122400	811400
		DR. SASWATI DAS	135100	43618	178718
		WH/Liluah			
AMITAVA DATTA	255700	40574	296274		
DR INDIRA JHA	135100	22967	158067		

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Statement showing the details of doctors holding administrative post and withdrawing Non practicing allowance (NPA)					
(Para Ref: 1.9.3.4)					
Sl. No.	ZR	Name and Designation of Doctors	Amount of NPA paid to Doctors/Medical officers during the period (₹)	Amount of DA paid to Doctors/ Medical officers during the period (₹)	Total Amount (Col.4+Col.5) (₹)
1	2	3	4	5	6
4	ER	DR SUBHANKAR HOME	13400	4556	17956
		DR.KRISHNA LAL DAS	397000	30851	427851
		GOPA MAJUMDAR	215500	50995	266495
		MLDT			
		DR. TAPAN KUMAR MAITI	236140	57836	293976
		TAPAS KUMAR MAJUMDAR	636350	60828	697178
		SDAH			
		DR ASHISH MUKHERJEE	133999	42746	176745
		DR INDIRA JHA	196200	53922	250122
		DR PARTHA SARATHI MITR	2115410	336258	2451668
		DR.(MRS) GOPA SINHA	366700	26634	393334
		SAMIR KUMAR RAKSHIT	368800	59801	428601

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(Para Ref: 1.9.3.4)					
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1	2	3	4	5	6
5	NCR		11213660	1994813	13208473
		HQ			
		DR ANAND TANDON	556495	108242	664737
		DR RUPA KAPIL	227800	74906	302706
		DR TULIKA MISHRA	422920	148694	571614
		DR.SWAPNALI DUTTA	1208740	210949	1419689
		JAGDEOPRASAD RAWAT	40200	15812	56012
		PRAKASH MURMU	2350425	426786	2777211
		RAJIV KAPOOR	260630	18626	279256
		VINEET AGRAWAL	880640	109431	990071
		PRYJ Division	3389300	517341	3906641
		Dr. K L Rai Singhania	1194240	179244	1373484
		Dr. Sumant Behl	231600	48443	280043
		Dr.Neelima Srivastava	398140	26733	424873
		DR.Pradip Kumar Sardar	630400	81570	711970
		Dr.Rakesh Nigam	644800	165119	809919
		Dr.Ravindra Prasad	19300	2316	21616
		DR.Y S Ataria	270820	13916	284736
		JHS Division	853660	137987	991647
		Dr. Alok Srivasatava	195460	10801	206261
		Dr. Rabindra Prasad	214400	74504	288904
		Dr. Y.S.Ataria	443800	52682	496482
		AGRA Division	1022850	226039	1248889
		Dr. Ajay Shankar Prasad	160800	51456	212256
		Dr. J P Upadhyay	630450	135211	765661
		Dr. Ravindra Prasad	231600	39372	270972

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Statement showing the details of doctors holding administrative post and withdrawing Non practicing allowance (NPA)					
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Sl. No.	ZR	Name and Designation of Doctors	Amount of NPA paid to Doctors/Medical officers during the period (₹)	Amount of DA paid to Doctors/ Medical officers during the period (₹)	Total Amount (Col.4+Col.5) (₹)
1	2	3	4	5	6
6	NER	NER	12511225	3872312	16383537
		DRH BNZ			
		Dr R C Lohani	356144	35858	392002
		Dr Rajeev Saxena	236320	10480	246800
		Dr Sanjay Srivastav	1439250	88048	1527298
		PCMD			
		Dr D K Singh	1898086	315549	2213635
		Dr Rajeev Saxena	289400	26851	316251
		Dr Shyam Sundar	1161260	152707	1313967
		Dr U S Nag	2102425	507864	2610289
		DRH/ IZN			
		Dr. Bhadur Lal	50142	16750	66892
		Dr. Bhupender Nath Chaudhary	224858	48090	272948
		Dr.Arun Khunnu	1046400	143888	1190288
		Dr.Dharam singh Nagniyal	871700	96099	967799
		DRH/BSB			
		Dr M S Naviyal	1034600	2154032	3188632
		SDRH/Gnda			
		Dr D K More	1220900	132703	1353603
		Dr Laxmi Gunjiyal	80800	13988	94788
Dr Ramesh Chand	498940	129405	628345		
7	NFR		14894592	2793550	17688142
		Dr.B.Sonowal	149680	7858	157538
		Dr. N.Deka	202960	10656	213616
		Dr. S.C.Rabha	373480	19608	393088
		Dr.C.N.Jana	264532	13887	278419

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Sl. No.	ZR	Name and Designation of Doctors	Amount of NPA paid to Doctors/Medical officers during the period (₹)	Amount of DA paid to Doctors/ Medical officers during the period (₹)	Total Amount (Col.4+Col.5) (₹)
1	2	3	4	5	6
7	NFR	Dr.S.K.Deka	155480	8163	163643
		Dr.P.Mahesheari	202960	10656	213616
		Dr.B.Sonowal	120600	9045	129645
		Dr. N.Deka	231600	21423	253023
		Dr. S.C.Rabha	457380	42307	499687
		Dr.C.N.Jana	350220	32396	382616
		Dr.S.K.Deka	160800	14874	175674
		Dr.P.Mahesheari	231600	21423	253023
		Dr. N.Deka	231600	31845	263445
		Dr. S.C.Rabha	400800	55110	455910
		Dr.C.N.Jana	360720	49599	410319
		Dr.S.K.Deka	160800	22110	182910
		Dr.P.Mahesheari	208000	28600	236600
		Dr. N.Deka	148500	22440	170940
		Dr. S.C.Rabha	327000	48781	375781
		Dr. C.N.Jana	371460	55412	426872
		Dr.S.K.Deka	89300	15180	104480
		Dr.P.Mahesheari	160800	23987	184787
		Dr. S.C.Rabha	250800	60405	311205
		Dr.C.N.Jana	382620	92153	474773
		Dr.P.Mahesheari	160800	38729	199529
		Dr.G.K.Chakraborty	171000	39590	210590
		Dr. M.K.Choudhary	2,68,920	23,571	292491
		Dr. M.K.Choudhary	2,31,500	43,938	275438
Dr. M.K.Choudhary	1,73,700	54,625	228325		
Dr. B.K.Choudhary	1,13,700	20,188	133888		
Dr. B.K.Choudhary	4,00,800	80,750	481550		
Dr. B.K.Choudhary	1,47,100	44,729	191829		

Annexure – 1.18 Statement showing the details of doctors holding administrative post and withdrawing Non practicing allowance (NPA) (Para Ref: 1.9.3.4)					
Sl. No.	ZR	Name and Designation of Doctors	Amount of NPA paid to Doctors/Medical officers during the period (₹)	Amount of DA paid to Doctors/ Medical officers during the period (₹)	Total Amount (Col.4+Col.5) (₹)
1	2	3	4	5	6
7	NFR	Dr.M.B.Gangurde	93,800	89,458	183258
		Dr. R.BHATTACHARJEE	2,08,590	11,239	219829
		Dr. R.BHATTACHARJEE	2,31,600	21,423	253023
		Dr. R.BHATTACHARJEE	2,13,900	33,468	247368
		Dr. R.BHATTACHARJEE	40,200	6,834	47034
		Dr. DOMA YONZOM	67,000	11,390	78390
		Dr. M.K.MAZUMDER	2,01,000	61,104	262104
		Dr. D.C.HOJAI	2,61,120	14,182	275302
		Dr. D.C.HOJAI	2,50,800	22,767	273567
		Dr. C.S.RAWAT	2,08,000	35,746	243746
		Dr. C.S.RAWAT	1,60,800	31,798	192598
		Dr. C.S.RAWAT	1,60,800	49,848	210648
		Dr. N.K.YADAV	2,09,970	8,685	218655
		Dr. N.K.YADAV	2,31,600	20,844	252444
		Dr. AJOY ROY	4,28,940	67,598	496538
		Dr. AJOY ROY	3,30,800	55,744	386544
		Dr. SANJAY KUMAR RASTOGI	13,400	2,278	15678
		Dr. HIMANSHU MMONDAL	26,800	4,556	31356
		Dr. HIMANSHU MMONDAL	1,60,800	44,220	205020
		Dr. S.K.DESHMUKHYA	2,54,200	65,053	319253
		Dr.D.K.DAS	2,02,760	56,687	259447
		Dr. S.K.DESHMUKHYA	2,57,200	41,315	298515
		Dr.D.K.DAS	2,31,600	41,166	272766
		Dr. S.K.DESHMUKHYA	2,31,600	75,203	306803
		Dr.D.K.DAS	2,12,300	81,938	294238

Annexure – 1.18					
Statement showing the details of doctors holding administrative post and withdrawing Non practicing allowance (NPA)					
(Para Ref: 1.9.3.4)					
Sl. No.	ZR	Name and Designation of Doctors	Amount of NPA paid to Doctors/Medical officers during the period (₹)	Amount of DA paid to Doctors/ Medical officers during the period (₹)	Total Amount (Col.4+Col.5) (₹)
1	2	3	4	5	6
7	NFR	Dr. S.K.DESHMUKHYA	1,73,700	60,563	234263
		Dr. SAJAL KANTI DAS	95,700	20,187	115887
		Dr. SUBIR KUMAR CHAKRABORTY	1,93,000	67,292	260292
		Dr. L.HAMAR	77,520	13,178	90698
		Dr. SAJAL KANTI DAS	2,04,700	53,438	258138
		Dr.DEBBARMA	2,27,400	73,625	301025
		Dr. L.HAMAR	1,16,280	19,767	136047
		Dr. SWAPNA DAIMARI	1,73,700	1,10,438	284138
		Dr. BIDHAN CH.ROY	2,54,200	23,980	278180
		Dr. BIDHAN CH.ROY	2,50,800	42,750	293550
		Dr. BIDHAN CH.ROY	2,31,600	78,375	309975
		Dr. BIDHAN CH.ROY	1,84,400	80,750	265150
		Dr. BIDHAN CH.ROY	1,60,800	1,30,625	291425
8	NR	NR	12590282	2256816	14847098
		HQ	7157597	1222184	8379781
		Dr. Archan Gupta	325977	21423	347400
		Dr. Asha Rani	1183313	145107	1328420
		Dr. Deepak Saxena	165015	27985	193000
		Dr. K.S. Patiyal	32038	6562	38600
		Dr. N.K. Yadav	188940	52260	241200
		Dr. O.P. Ananad	215472	65928	281400
		Dr. P.S. Negi	165015	27985	193000
		Dr. Puneet Gupta	810076	197144	1007220
		Dr. R.K. Jain	316833	21168	338001
		Dr. R.K. Pandey	311006	100834	411840
		Dr. S. P. Chaudhry	635436	44844	680280

Annexure – 1.18 Statement showing the details of doctors holding administrative post and withdrawing Non practicing allowance (NPA) (Para Ref: 1.9.3.4)					
Sl. No.	ZR	Name and Designation of Doctors	Amount of NPA paid to Doctors/Medical officers during the period (₹)	Amount of DA paid to Doctors/ Medical officers during the period (₹)	Total Amount (Col.4+Col.5) (₹)
1	2	3	4	5	6
8	NR	Dr. S.P. Chaudhry	539125	163935	703060
		Dr. Shashi Bhushan	1116787	137053	1253840
		Dr. Shikha Gautam	604842	128378	733220
		Dr. Sugandha Raha	45426	21574	67000
		DR. SUNIL KUMAR	226326	14874	241200
		Dr. Vinay Kumar	275970	45130	321100
		NRCH			
		DR. A.K. Sharma	129363	47537	176900
		Dr. Amita Jain	203022	63378	266400
		Dr. Atul Gupta	129363	47537	176900
		DR. M.B. Shankhwar	672145	81755	753900
		Dr. Rajni Bhalla	596823	133877	730700
		Dr. Rushama Tandon	230748	90852	321600
		Dr. S.C. Khorwal	319758	60842	380600
		Dr. Sanjay Joshi	139413	50887	190300
		NRDH/DLI			
		Dr. Man Singh	541400	105062	646462
		Dr. Vinay Kumar	449950	32916	482866
		NRDH/LKO			
		Kumar Umesh	156045	59719	215764
		Padam Singh Negi	312335	26296	338631
		Vishwamohini Sinha	473184	84521	557705
		NRDH/UMB			
		Sh. C. S. Anand	774100	79507	853607
		Sh. S. M. Sharma	305036	69946	374982
		RCF/HSQ			
S.P.S Sachdeva	897680	120198	1017878		

Annexure – 1.18 Statement showing the details of doctors holding administrative post and withdrawing Non practicing allowance (NPA) (Para Ref: 1.9.3.4)					
Sl. No.	ZR	Name and Designation of Doctors	Amount of NPA paid to Doctors/Medical officers during the period (₹)	Amount of DA paid to Doctors/ Medical officers during the period (₹)	Total Amount (Col.4+Col.5) (₹)
1	2	3	4	5	6
8	NR	EDH/RDSO	1165608	370898	1536506
		Dr. Pitambar prasad (Re-engaged)	107200	18224	125424
		Dr. Pitambar prasad (Re-engaged)	93800	45024	138824
		Dr. S.K. Rastogi,	655108	171907	827015
		Dr. S.K. Sinha	53600	18224	71824
		Dr. Sangita Sagar,	255900	117519	373419
9	NWR		5002100	639537	5641637
		Central Hospital/Jaipur			
		Dr. Ashok Kumar Sengar	335000	24120	359120
		Dr. Gautam Bandyopadhyay	787700	60096	847796
		Dr. Kailash Bihari Chholak	542500	102167	644667
		Dr. Krishna Lal Das	160800	27336	188136
		Dr. Laxmi Meena	614100	134466	748566
		Dr. Madan Lal Choudhary	77200	13124	90324
		Dr. P K Samanta Ray	174200	45292	219492
		Dr. Poonam Sharma	763500	51760	815260
		Dr. Pramod Kumar Mishra	120600	20502	141102
		Dr. Satya Babu	13400	4154	17554
		Dr. Sudhir Chandra Gupta	154300	11573	165873
		Dr. Sudhir Chandra Gupta, CHD	231300	8738	240038
		DRH/Ajmer			
Dr. P. C. Meena	398800	83474	482274		
Dr. P.K.Mishra	628700	52735	681435		

Annexure – 1.18					
Statement showing the details of doctors holding administrative post and withdrawing Non practicing allowance (NPA)					
(Para Ref: 1.9.3.4)					
Sl. No.	ZR	Name and Designation of Doctors	Amount of NPA paid to Doctors/Medical officers during the period (₹)	Amount of DA paid to Doctors/ Medical officers during the period (₹)	Total Amount (Col.4+Col.5) (₹)
1	2	3	4	5	6
10	SCR		4981040	751009.6	5732049.6
		CH/LGD			
		CK Venkateshwarlu	308200	70484	378684
		Srikanth mahapatra	173700	29529	203229
		TSR Murthy	482500	41495	523995
		DRH/BZA			
		M. Srilakshmi	93800	30284	124084
		MD Nazeer Hussain	194600	36834	231434
		NC Rao	404900	27189	432089
		V Sathyanarayana	405300	61567	466867
		DRH/GNT			
		Ch Srinivasu	2078040	332457.6	2410497.6
		PCMD			
		KHK Dora	308800	20844	329644
		Prasanna Kumar	348400	75040	423440
		TJ Prakash	182800	25286	208086
11	SECR		2910122	396714	3306836
		CH/BSP			
		Dr. A.K. Das	528856	92830	621686
		Dr. G.K. Chakreaborty	425887	71854	497741
		Dr. Pradeep Kr. Sardar	219463	12550	232013
		DRH/R			
		DR. BHOLESHWAR JAMKIAR/ACMS	1173016	175877	1348893
		DR. BISWAJIT CHAKRABARTY	562900	43603	606503

Annexure – 1.18 Statement showing the details of doctors holding administrative post and withdrawing Non practicing allowance (NPA) (Para Ref: 1.9.3.4)					
Sl. No.	ZR	Name and Designation of Doctors	Amount of NPA paid to Doctors/Medical officers during the period (₹)	Amount of DA paid to Doctors/ Medical officers during the period (₹)	Total Amount (Col.4+Col.5) (₹)
1	2	3	4	5	6
12	SR		11487696	1600445	13088141
		CMS Office/MAS			
		Dr.B.P.Nanda,	386000	28950	414950
		Dr.Sobha Jasmines	53600	17822	71422
		Dr.V.S.Shanthi	242300	46819	289119
		CMS Office/MDU			
		DR. M. NARASIMHAN	107200	34438	141638
		Dr.G.Sahoo	599610	53012	652622
		CMS Office/PGT			
		Dr. V. Kala Rani	1065800	144715	1210515
		PCMD Office/GOC	1063730	144716	1208446
		Dr.R.Soundar Rajan,	1063730	144716	1208446
		PCMD Office/MAS			
		Dr.Anil Thomas	28370	1134	29504
		Dr.B.P.Nanda	224600	34322	258922
		Dr.B.S.Varaprasad	127950	11609	139559
		Dr.K.Jeyamohan	278400	14991	293391
		Dr.K.Munikannaiah	355450	20443	375893
		Dr.Kunjunjamma George	914400	145634	1060034
		Dr.P.Anandan	2105436	336966	2442402
		Dr.Perumal.U.K	107200	34438	141638
		Dr.Prasanna Kumar	402970	28087	431057
		Dr.Rani Riaz	234800	41792	276592
		Dr.V.Nagaprasunamba	53600	17822	71422
		Dr.V.Nirmala Devi	67000	15142	82142
		Dr.V.Nirmala Devi	160800	27336	188136
		RH/PER			
		Dr.C.V.N.Murthy	201000	52260	253260

Annexure – 1.18					
Statement showing the details of doctors holding administrative post and withdrawing Non practicing allowance (NPA)					
(Para Ref: 1.9.3.4)					
Sl. No.	ZR	Name and Designation of Doctors	Amount of NPA paid to Doctors/Medical officers during the period (₹)	Amount of DA paid to Doctors/ Medical officers during the period (₹)	Total Amount (Col.4+Col.5) (₹)
1	2	3	4	5	6
12	SR	Dr.V.Nirmala Devi	714750	67791	782541
		ICF Hospital			
		Dr.Debatosh Mitra	929000	135490	1064490
			10086748	1545487	11632235
13	SWR	CH/UBL			
		G.S.Ramachandra	212300	36091	248391
		I B Mujahid	173700	20651	194351
		M N Ramakanth	385600	25452	411052
		M Ravidran	340400	75958	416358
		CMD / O/ UBL			
		B.T. Krishna Reddy	1724010	243055	1967065
		B.Usha Rani	93800	30284	124084
		Bheemrao S. Wadika	1323188	218391	1541579
		H. Pradeep Kumar	233830	16516	250346
		Hemant Kumar	57900	6948	64848
		Shobha Jagannath	435300	75877	511177
		Sidappa Dindwar	561340	140222	701562
		Vilas Gunda	702040	99000	801040
		CMS / O/ UBL			
		C M Ravi	508230	104489	612719
		P Venkatram	366300	23715	390015
		RH /MYS	1064860	150131	1214991
		G.S.Ramachandra	334500	74955	409455
		Meera Patil	730360	75176	805536
		RH /SBC			
		G.S.Ramachandra	19300	3281	22581
		Meera Patil	214400	43952	258352

Annexure – 1.18					
Statement showing the details of doctors holding administrative post and withdrawing Non practicing allowance (NPA)					
(Para Ref: 1.9.3.4)					
Sl. No.	ZR	Name and Designation of Doctors	Amount of NPA paid to Doctors/Medical officers during the period (₹)	Amount of DA paid to Doctors/ Medical officers during the period (₹)	Total Amount (Col.4+Col.5) (₹)
1	2	3	4	5	6
13	SWR	Ravindran M	668350	73206	741556
		Shobha Jagannath	67000	21775	88775
		RH/RWF/YNK	934900	136493	1071393
		Dr S.G..MADWESH	934900	136493	1071393
			8542887	1350087.8	9892974.8
14	WCR				
	CMS/JBP/BPL/Kota	Dr. Asha Chamania	289420	28172.8	317592.8
		Dr. B.C.S. Rao	107200	30284	137484
		Dr. Neeraj varma	240812	14831	255643
		Dr. R.N. Mishra	1211036	256289	1467325
		Dr. Ram Swaroom meena	50000	2500	52500
		DRH/BPL			
		Dr. Asha Chimaniya	805400	114941	920341
		Dr. S.K. RAI	115800	9264	125064
		DRH/KOTA			
		Dr. Anil Upadhyay	77100	4369	81469
		Dr. Ashish Mukharjee	681103	91084	772187
		Dr. Bridhi Chandra Bara	89250	4463	93713
		Dr. S.K. Sinha	151700	45531	197231
		PCMD			
		Dr. Ashutosh Garg	1990368	323281	2313649
		Dr. H K Shrivastava	964718	134937	1099655
		Dr. Seema Mehra	1768980	290141	2059121

Annexure – 1.18					
Statement showing the details of doctors holding administrative post and withdrawing Non practicing allowance (NPA)					
(Para Ref: 1.9.3.4)					
Sl. No.	ZR	Name and Designation of Doctors	Amount of NPA paid to Doctors/Medical officers during the period (₹)	Amount of DA paid to Doctors/ Medical officers during the period (₹)	Total Amount (Col.4+Col.5) (₹)
1	2	3	4	5	6
15	WR		12242512	15924984	28167496
		DRH RTM			
		DR ASHOK KUMAR MALAVIYA	986900	123672	1110572
		DR. AVADESH AWASTI	59500	16490	75990
		DRH/PRTN			
		Brahma Prakash	993800	1253894	2247694
		Krishna Kumar	190300	762375	952675
		Hqrs/CCG.			
		Bharat R.Dhareshwar	364070	286126	650196
		Chandrakant Patel	1692100	1722408	3414508
		Chhatar Singh Anand	160800	762375	923175
		G. Sahu	93800	282625	376425
		Indraneil V. Bhattachary	978600	1660125	2638725
		Kishore Tiwari	463200	897750	1360950
		Mahua Halder	511680	356144	867824
		Meena Sekar	1136500	2016269	3152769
		Nisha Singh	461760	743094	1204854
		Ramesh J Kumar	400800	232750	633550
		Sandeep Kr. Mitra	511680	356144	867824
		Vilas Gunda	190300	413250	603550
		JRH/MMCT			
		Hafeezunissa R	821700	1892875	2714575
		Hemant Kumar	505000	356144	861144
		RTM/DHD WORKSHOP			
		Dr.Brahma Prakash	140096	30810	170906
		Dr.Deepak P. Varma	651340	57203	708543
		T.S.Malathi	41986	13364	55350

Annexure – 1.18					
Statement showing the details of doctors holding administrative post and withdrawing Non practicing allowance (NPA)					
(Para Ref: 1.9.3.4)					
Sl. No.	ZR	Name and Designation of Doctors	Amount of NPA paid to Doctors/Medical officers during the period (₹)	Amount of DA paid to Doctors/ Medical officers during the period (₹)	Total Amount (Col.4+Col.5) (₹)
1	2	3	4	5	6
15	WR	SDRH Valsad			
		Dr. Mohua Halder	886600	1689097	2575697
16	RPU	RPU	2274500	171951	2446451
		BLW			
		Dr. Devesh Kumar	150100		150100
		Dr. Gyanendra Mohan	38600		38600
		Dr. Pitambar Prasad	115800		115800
		Dr. Shankar Singh	135100		135100
		Dr. Sujit Mallick	242300		242300
		KGH, CLW			
		Dr. Abhijit Santra	212300		212300
		Dr. R.K.Mukherjee	160800		160800
		MR			
		Dr. Mihir Kumar Choudhury	785800	72167	857967
		Dr.Amitava Dutta	366700	88394	455094
		Mihir Kumar Choudhury	67000	11390	78390
Grand Total			151472358.00	39526998.60	190999356.60

Annexure – 1.19				
Statement of Substandard Medicines during 2017-18 to 2021-22				
(Para Ref: 1.9.3.5)				
SI No	Name of the Hospitals where sub-standard medicine was supplied		Name of the hospital where sub-standard medicines supplied by the firm have not been replaced.	ZRs were not adopted a mechanism to curb blacklisted firms of supplying defaulted drugs.
	Name of the Hospitals where sub-standard medicine was supplied	No. of sub-standard medicine		
1	2	3	4	5
1	CR	18	CR	CR
	Central Hospital Byculla	16	Divisional Hospital Kalyan	ECoR
	Divisional Hospital Kalyan	2		ECR
				ER
4	ER	23	ER	NCR
	SDRH- Andal	4	B. R. Singh Hospital	NER
	Divisional Railway Hospital/HWH	12	DRH/HWH	NFR
	B. R. Singh Hospital, SDAH	7		NR
				NWR
6	NER	5	NER	SCR
	LNMRH Gorakhpur	4	Div. Hospital/ IZN	SECR
	DRH Izatnagar	1		SER
				SR
7	NFR	20	NFR	SWR
	CH/Maligaon	11	SDRH/NJP	WCR
	SDRH/NJP	9		WR
				RPU
8	NR	3		
	NRCH/Delhi	1		
	RDSO/LKO	2		

Annexure – 1.19				
Statement of Substandard Medicines during 2017-18 to 2021-22				
(Para Ref: 1.9.3.5)				
SI No	Name of the Hospitals where sub-standard medicine was supplied		Name of the hospital where sub-standard medicines supplied by the firm have not been replaced.	ZRs were not adopted a mechanism to curb blacklisted firms of supplying defaulted drugs.
	Name of the Hospitals where sub-standard medicine was supplied	No. of sub-standard medicine		
1	2	3	4	5
9	NWR	0	NA	NA
10	SCR	7		
	SDH/RYPs	1	NA	NA
	CH/LGD	6	NA	NA
11	SECR	0	NA	NA
12	SER	13		
	DRH/Kharagpur	11	NA	NA
	CH/GRC	2	NA	NA
13	SR	4	SR	
	Railway Hospital/Perambur	1	Railway Hospital/Perambur	NA
	Divisional Hospital/Palakkad	1	NA	NA
	Divisional Hospital/Ponmalai	1	NA	NA
	Railway Hospital/Integral Coach Factory/Perambur	1	NA	NA

Annexure – 1.19				
Statement of Substandard Medicines during 2017-18 to 2021-22				
(Para Ref: 1.9.3.5)				
SI No	Name of the Hospitals where sub-standard medicine was supplied		Name of the hospital where sub-standard medicines supplied by the firm have not been replaced.	ZRs were not adopted a mechanism to curb blacklisted firms of supplying defaulted drugs.
	Name of the Hospitals where sub-standard medicine was supplied	No. of sub-standard medicine		
1	2	3	4	5
14	SWR	0	NA	NA
15	WCR	1		
	DRH/ BPL	1	NA	NA
16	WR	6		
	DRH/RTM	1	NA	NA
	Workshop Dahod	1	NA	NA
	JRH/MMCT	1	NA	NA
	DRH/PRTN/BRC	3	NA	NA
17	RPU	15		
	CH/BLW/Varanasi	2	NA	NA
	KG Hospital,/CLW	3	NA	NA
	TSMH	10	NA	NA

Annexure – 1.20 Statement of medicine lying surplus and their disposal (Reference Paragraph:1.9.3.6)						
Sl. No	Position of Surplus medicines			Position of Expired medicines		
	Name of Hospital	No. of Medicine	Cost of the medicines (Figures in '000)	Name of Hospital	No. of Medicines was unattended till expiry of their shelf life	Cost of the surplus medicines (Figures in '000)
1	2	3	4	5	6	7
1	CR			CR		
	Mumbai - Divisional Hospital Kalyan	52	2852	Mumbai - Divisional Hospital Kalyan	1	63
	Zonal - Central Hospital Byculla	428	750		0	0
2	ECoR			ECoR	0	0
	CH/MCS	0	0	0	0	0
	DRH/WAT	0	0		0	0
3	ECR			ECR		
	DRH/ DANAPUR	132	1434.668	DRH/ DANAPUR	1	33.5
4	ER			ER	0	0
	B. R. Singh Hospital, SDAH	25	1488	–	NIL	NIL
	Divisional Railway Hospital HWH	80	5970	NA	NA	NA

Annexure – 1.20 Statement of medicine lying surplus and their disposal (Reference Paragraph:1.9.3.6)						
Sl. No	Position of Surplus medicines			Position of Expired medicines		
	Name of Hospital	No. of Medicine	Cost of the medicines (Figures in '000)	Name of Hospital	No. of Medicines was unattended till expiry of their shelf life	Cost of the surplus medicines (Figures in '000)
1	2	3	4	5	6	7
5	NCR			NCR		
	Central Hospital	63	4375	Central Hospital	4	125
	DRH, AGRA	88	1208.873		-	-
	SDH, CNB	35	349		-	-
6	NER			NER		
	DRH/IZN	154	568.188	DRH/IZN	3	198.159
	LNM RH GKP	324	5186.075	LNM RH GKP	2	480.38
	SDRH Gonda	0	0	SDRH Gonda	17	28.56
7	NFR			NFR		
	CH/MLG	72	3061	CH/MLG	10	311
	DRH/KIR	49	453	DRH/KIR	13	274
	DRH/LMG	20	511	SDRH/BPB	6	23
	SDRH/BPB	29	530	SDRH/NJP	3	127
	SDRH/NJP	113	505			

Annexure – 1.20

Statement of medicine lying surplus and their disposal
(Reference Paragraph:1.9.3.6)

Sl. No	Position of Surplus medicines			Position of Expired medicines		
	Name of Hospital	No. of Medicine	Cost of the medicines (Figures in '000)	Name of Hospital	No. of Medicines was unattended till expiry of their shelf life	Cost of the surplus medicines (Figures in '000)
1	2	3	4	5	6	7
8	NR			NR		
	NRCH	153	2577	NRCH	21	326
	NRDH/DLI	5	302	NRDH/LKO	6	198
	NRDH/LKO	308	5115			
	RCF/HSQ	303	4949			
	RDSO	218	1340			
9	NWR			NWR		
	Central Hospital/Jaipur	90	4439			
	DRH/Ajmer	87		DRH/Ajmer	11	211
10	SCR	0	0	SCR	0	0
				0		
11	SECR			SECR		
	CH/Raipur	209	652	CH/Raipur	55	229
	DRH/Raipur	1174	5649			
12	SER			SER		
	DRH/KGP	2	224	DRH/KGP	2	224

Annexure – 1.20 Statement of medicine lying surplus and their disposal (Reference Paragraph:1.9.3.6)						
Sl. No	Position of Surplus medicines			Position of Expired medicines		
	Name of Hospital	No. of Medicine	Cost of the medicines (Figures in '000)	Name of Hospital	No. of Medicines was unattended till expiry of their shelf life	Cost of the surplus medicines (Figures in '000)
1	2	3	4	5	6	7
13	SR			SR		
	Divisional Hospital/Palakkad	4	50	Divisional Hospital/Palakkad	4	50
	Divisional Hospital/Ponmalai	48	722	Railway Hospital/Perambur	1	4
	Health Unit/Tambaram	25	147			
	Railway Hospital/Perambur	33	2376			
14	SWR			SWR	0	0
	RH/MYS	2	582	0	0	0
15	WCR			WCR		
	CH JABALPUR	8	61.87	CH JABALPUR	8	61.87
	DRH BHOPAL	101	1199.565	DRH BHOPAL	1	37.09
	SDRH BINA	51	217.81			
16	WR			WR		
	DRH RTM	1240	9669.029			
	Jagjivan Ram Western Railway Hospital	1	1465.17	DRH PRTN	88	316.40947
	RTM/DHD WORKSHOP	736	3151.73	Jagjivan Ram Western Railway Hospital	532	793.76
				Sub-Divisional Hospital, Valsad	1	97.44
17	RPU			RPU		
	Central Hospital, BLW			Central Hospital, BLW	54	108
	TSMH/Metro	92	662	TSMH/Metro	91	543

Annexure- 2.1
List of Sample selection done by all Railways
(Reference Paragraph: 2.4)

		WCR	CR	ER	ECR	ECoR	NR	NCR	NER	NFR	NWR	SR	SCR	SER	SECR	SWR	WR	Total
<i>Description</i>	<i>Criteria for selection of units</i>	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
Divisions	50 per cent divisions of maximum earnings	1. JBP 2. BPL	1. Mumbai 2. Bhusawal 3. Pune	1. SDAH 2. HWH	1. Danapur 2. Sonpur 3. Samastipur	1. Khurda road 2. Waltair	1. Delhi 2. Ferozepur 3. Moradabad	1. Prayagraj 2. Agra	1. Varanasi 2. Lucknow	1. Lumding 2. Tinsukia 3. Katihar	1. Bikaner 2. Jaipur	1. Chennai 2. Trivandrum 3. Salem	1. Secunderabad 2. Vijayawada 3. Guntakal	1. Kharagpur 2. Chakradharpur	1. Bilaspur 2. Raipur	1. Bengaluru 2. Hubballi	1. Mumbai Central 2. Ahmedabad 3. Ratlam	39

Annexure- 2.1
List of Sample selection done by all Railways
(Reference Paragraph: 2.4)

		WCR	CR	ER	ECR	ECoR	NR	NCR	NER	NFR	NWR	SR	SCR	SER	SECR	SWR	WR	Total
Descriptio n	Criteria for selection of units	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
Stations to be selected	50 per cent Parcel stations subject to minimum 7 stations on each division where all the sample criteria being fulfilled.	1. JBP Divn 1.JBP (L) Rewa (L) 4.KMZ 5.KTE S 6. DMO 7. SGO 8. STA 9. KY 2. BPL Divn 1. BPL(L) 2. RKMP (L) 3. ET 4.BINA 5.GUN A 6 .MDD P 7.SHR N 3.KOT A (L)	1. Mumbai Divn 1. CSMT 2. LTT 3. KYN 4. Wadibund ar 5. Bhivandi Road 6. Dadar 7. Panvel 2. BSL Divn 1. Nasik Road 2. Jalgaon 3.BSL 4. MMR 5. Devlali 6.KNW 7. AMI 8.Akola 3. Pune Divn 1.Pune 2. Miraj 3. Kolhapur	1. HWH divn 1. Howrah 2. Barddhaman 3. Bandel 4. Srirampur 5. Azimganj 6. Rampurhat 7. Tarakeswar 8. Nalhati 9. Bolpur 10. Katwa 2. SDAH Divn. 1. Sealdah 2. Kolkata 3. Naihati	1. DNR Divn 1.JAJ 2.KIUL 3. RJPB 4. DNR 5. PPTA 6. PNBE 7. RGD 2.SPJ Divn 1.SPJ 2.DBG 3.JYG 4.NKE 5. SMI 6.RXL 7.SHC 3. SEE Divn 1. SEE 2. HJP 3. MFP 4. BJU 5. KGG 6. NNA 7. MNE	1.KUR 1. KUR 2. BBS 3. CTC 4. PURI 5. BAM 6. PSA 7. TLHR 2. WAT Divi. 1 VSKP 2. VZM 3. RGDA 4. CHE 5. JDB 6. PVP 7. KRPU	1. FZR Divn 1. SVDK 2. UHP 3. JAT 4. ASR 5. JUC 6. LDH 7. FZR 2. MB Divn 1. DDN 2. YNRK 3. HW 4. LRJ 5. MB 6. RMU 7. BE 3. Delhi Divn 1. MTC 2. DEE 3. DLI 4. NDLS 5. NZM 6. PTNR 7. ANVT	1. PRYJ Divn 1. CNB 2. PRYJ 3. CPA 4.ALJN 5. MNQ 6. ETW 7. MZP 2. AGRA Divn 1. AGC 2. AF 3. MTJ 4. AH 5. DHO	1). Varanasi Div. 1. Prayagraj 2. Rambagh 3. Azamgarh 4. Varanasi City 5. Balia 6. Banaras 7. Chhapra Jn. 8. Mau 9. Gajipur City 2). Lucknow Div. 1. Gorakhpur, 2. Basti 3. Gonda 4. Burhwal 5. Aishbag 6. Lucknow 7. Sitapur	LMG DIV 1. GHY 2. KYQ 3. LMG 4. LKA 5. DMV 6. BPB 7. SCL 8. DMR 9. AGTL 10 BRLF 11. HJI 12. KXJ TSK DIVN 1. DBRT 2. DBRG 3. NTSK 4. LEDO 5. NHK 6. MXN 7. JTTN KIR DIVN 1. NJP 2. KIR 3. SGUJ 4. JPG 5. KNE 6. MLFC 7. RNI 8. PRNA 9. JBN 10 BOE RNY DIVISION 01.AZARA(PCET)	1. BKN Divn 1. BKN 2. HSR 3. BNW 4. LGH 5. RTGH 6. CUR 7.SDLP 8. SGNR 2. JP Divn 1. JP 2. RE 3. AWR 4. SIKR	1. MAS Divn 1. MS 2. AJJ 3. MAS 4. JTJ 5. KPD 6. RPM 7. TBM 2. TVC Divn 1. KCVL 2. TVC 3. NCJ 4. CAPE 5. AWY 6. ERS 7. ALLP 3. SA Divn 1. SA 2. ED 3. TUP 4. CBE 5. PTJ 6. MTP 7. KRR	1. SC Divn 1. SC 2. LPJL 3. HYB 4. BIDAR 5. WL 6. MLY 7. KMT 2. BZA Divn 1. BZA 2. TDD 3. NZD 4. RJY 5. EE 6. NLR 7. SLO 3. GTL Divn 1. RU 2. GTL 3. TPTY 4. AD 5. BMH 6. ATP 7. HX	1. KGP Divn 1. KGP 2. MCA 3. PKU 2. CKP Divn 1. TATA 2. CKP 3. ROU 4. JSG 5. BBN	1. BSP Divn 1. BSP 2. RIG 3. USL 4. CPH 5. KRBA 6. SDL 7. APR 2.R Divn 1.R 2. DURG	1.SBC Divn 1.SBC 2.YPR 3.BNC 4.SSPN 5.YNK 6.HSRA 7.NMGA 8.SGWF 9.RMGM 10. BAND 2.UBL Divn 1.VSG 2.UBL 3.BLGM 4.BJP 5.BAY 6.HPT 7.GDG 8.BGK	1. Mumbai Central 1. MMCT 2. DDR 3. BDTS 4. VDI 5. VAPI 6. BL 7. UDN 8. ST 9. NDB 2. Ahmedabad 1. ADI 2. MSH 3. PNU 4. GIMB 5. BHUJ 3. Ratlam 1. RTM 2. INDB 3. UJN 4. DWX 5. NAD 6. MDS 7. DADN	251

Annexure- 2.1
List of Sample selection done by all Railways
(Reference Paragraph: 2.4)

		WCR	CR	ER	ECR	ECoR	NR	NCR	NER	NFR	NWR	SR	SCR	SER	SECR	SWR	WR	Total
Descriptio n	Criteria for selection of units	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
Number of trains to be selected	25 per cent Mail /Express / Passenger trains in which leased SLR /VPs agreement has been executed on selected Division.	1.JBP-06 2.BPL-04	1. Mumbai-14 2. BSL-01 3. Pune-03	1. SDAH 1. 12325 2. 12319 3. 13165 4. 12377 5. 13141 6. 12525 7. 13147 8. 12987 9. 12383 10. 13161 11. 13169 12. 13155 2. HWH 1. 13071 2. 13009 3. 12938 4. 53041 5. 13025 6. 13019 7. 12369 8. 12321 9. 13015 10. 12351 11. 15959	1. DNR-03 2. SPJ-01 3. SEE-02	KUR-3 (22859,12815,17015) WAT-2 (12727,20807)	1. 11078 2. 12318 3. 12138 4. 12332 5. 12356 6. 12358 7. 12472 8. 19020 9. 18478 10. 12558 11. 12816 12. 12420 13. 14553 14. 12954 15. 12425 16. 12264 17. 12002 18. 12424 19. 20818 20. 14004 21. 12554 22. 12708 23. 12004 24. 14041 25. 12226 26. 22995 27. 12626 28. 12270 29. 12382 30. 12418 31. 12560 32. 12314 33. 12416 34. 11078 35. 12138	1) PRYJ-02 1. 11124 2. 12403 AGRA-02 1. 12178 2. 12547	1. Varanasi-4 (12559,12334, 11072, 12168) 2. Lucknow-4 (12533, 12229, 19040/38, 15050)	1. LMG 1. 12346 2. 15613 3. 12514 4. 15603 5. 15611 6. 20501 2. TSK 1. 15909 2. 22504 3. 15933 3. KIR 1. 13034 2. 12378	1. BKN-03 1. 22308 2. 14724 3. 12556 2) JP-04 1. (PCET AWR) 2. 12956 3. 19713 4. 19709	1) MAS - 07 2) TVC-08 3) SA-02	1. SC-09 2. BZA-05 3. GTL-03	1. KGP Divn 1. 12102 2. 12130 3. 12663 4. 12773 5. 12813 6. 12837 7. 12841 8. 12860 9. 12871 10. 12950 11. 15721 12. 22807 13. 22813 14. 22857 2. CKP Divn 1. 12814	BSP Divn 1. 12252 BSP-YPR, 2. 18237 BSP-ASR 3. 18234 BSP-INDB 4. 12851 BSP-MAS R Divn 1. 18215 DURG- JAT 2. 15160 DURG- CPR 3. 12823 DURG- NZM	1.Bengaluru-13 2. Hubballi-01	1. MMCT-12 2. ADI-13 3. RTM-6	225

Annexure- 2.1 List of Sample selection done by all Railways (Reference Paragraph: 2.4)																		
		WCR	CR	ER	ECR	ECoR	NR	NCR	NER	NFR	NWR	SR	SCR	SER	SECR	SWR	WR	Total
Descriptio n	Criteria for selection of units	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
Number of trains to be Inspected	10 per cent of total Terminatin g trains on Division or Maximum 5 trains	1)JBP- 1.1242 8 ANVT- REWA 2. 12190 NZM- JBP 3. 11463 SMTH- JBP 2)BPL - 1.1215 6 NZM- RKMP 2.1218 6 REWA - RKMP	1) Mumbai- 05 1. 12138 2. 12290 3. 18519 4.12860 5.12168 2) BSL-01 1. 12111 3) Pune- 01 1. 12130	1. SDAH 1. 13152 2. 12988 3. 13186 2. HWH 1. 12372 2. 12332 3. 13020	1) DNR-03 1. 12741 2. 12394 3. 12141 2) SPJ-01 1. 15233 2. 12578 3. 15560 3) SEE-01 1. 12558	KUR-1 11020 WAT-1 12861	1. 11078 2. 12318 3. 12138 4. 18478 5. 12954 6. 12425 7. 14004 8. 12418 9. 12314	1. PRYJ- 01 1. 12418 2. AGRA - 01 1. 12548	1. Varanasi 1. 12560 (NDLS- BSBS) 2. Lucknow 1. 20103 2. 15274 3. 15017	1. LMG 1. 15611 2. 20501 3. 15603 2. TSK 15933 3. KIR 13034	1) BKN-01 1. 14708 2) JP-01 1. 12955	1) MAS Divn 1. 12636 2. 20602 2) TVC Divn 1. 12623	1. SC Divn 1. 12792 2. 12724 3. 12703 4.18045 5. 12727 2. BZA Divn 1. 12710 2. 12712 3. 12738 3. GTL Divn 1. 12708 2. 20889 3. 22880 4. 17487	1. KGP Divn-5 2. CKP Divn-3	BSP Divn 1. 18238 (ASR- KRB) 2. 18233 (INDB- BSP) R Divn 1.12824 (NZM- DURG)	SBC Divn. 1.12628 (NDLS- SBC) 2. 22692 (NDLS- SBC) 3.12252 (KRBA- YPR) 4.16501 (ADI-YPR) UBL Divn 1.12780(N ZM-VSG)	1. MMCT- 1. 12954 2. 12922 3. 12955 (NDLS- SBC) 5. 19218 2. ADI- 1. 12009 2. 12901 3. 22958 4. 12916 5. 19032 3. RTM- 1. 12920 2. 22942 3. 19314	93

Annexure- 2.1 List of Sample selection done by all Railways (Reference Paragraph: 2.4)																		
		WCR	CR	ER	ECR	E Cost	NR	NCR	NER	NFR	NWR	SR	SCR	SER	SECR	SWR	WR	Total
Descriptio n	Criteria for selection of units	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
New trains or extended trains to be checked	All trains extended service trains to be checked and all new special trains	All extend ed trains service s will be checke d	All extended trains services will be checked	All extende d trains services will be checked	All extended trains services will be checked	All extended trains services will be checked	All extended trains services will be checked	New Train- 1. 22437/ 22438 2. 14113/1 4114 Extende d Trains- 1. 22442/2 2441 2. 19663/1 9664 3. 14115/1 4116 4. 12547/1 2548 5. 22547/2 2548 6. 12179/1 2180 7. 12175/1 2176 8. 20975/2 0976	All extended trains services will be checked	All extended trains services will be checked 22 Extended trains	2017-18 - 20 2018-19 - 35 2019-20 - 34 2020-21 - 57 2021-22 - 52	All extended trains services will be checked	All extended trains services will be checked	All extended trains services will be checked		All extende d trains services will be checked	All extende d trains services will be checked	

Annexure- 2.1
List of Sample selection done by all Railways
(Reference Paragraph: 2.4)

		WCR	CR	ER	ECR	E Cost	NR	NCR	NER	NFR	NWR	SR	SCR	SER	SECR	SWR	WR	Total
Descriptio n	Criteria for selection of units	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
Over carried Parcel	The over carried parcel for the month June and November of each year to be test checked.	1.JBP Divn 1.JBP(L) 2.Rewa(L) 3.KTE 4.KMZ 5.KTES 6.DMO 7.SGO 8.STA 9.KY 2.BPL Divn 1.BPL(L) 2.RKM P(L) 3.ET 4.BINA 5.GUN A 6.MDD P 7.SHR N 3.KOT A(L)	1. Mumbai Divn 1. CSMT 2.LTT 3. KYN 4. Wadibundar 5. Bhandari 6. Dadar 7. Panvel 2. BSL Divn 1. Nasik Road 2. Jalgaon 3.BSL 4.MMR 5. Devlali 6.KNW 7. AMI 8.Akola 3. Pune Divn 1.Pune 2. Miraj 3.Kolhapur	1. HWH divn 1. Howrah 2. Barddhaman 3. Bandel 4. Srirampur 5. Azimganj 6. Rampurhat 7. Tarakeswar 8. Nalhati 9. Bolpur 10. Katwa 2. SDAH Divn. 1. Sealdah 2. Kolkata 3. Naihati	1. DNR Divn 1.JAJ 2.KIUL 3. RJPB 4. DNR 5. PPTA 6. PNBE 7. RGD 2.SPJ Divn 1.SPJ 2.DBG 3.JYG 4.NKE 5. SMI 6.RXL 7.SHC 3. SEE Divn 1. SEE 2. HJP 3. MFP 4. BJU 5. KGG 6. NNA 7. MNE	1.KUR 2.BBS 3.CTC 4.PURI 5.BAM 6.PSA 7.TLHR WAT Divi. 1 VSKP 2.VZM 3.RGDA 4.CHE 5.JDB 6.PVP 7.KRPU	1. FZR Divn 1. SVDK 2. UHP 3. JAT 4. ASR 5. JUC 6. LDH 7. FZR 2. MB Divn 1. DDN 2. YNRK 3. HW 4. LRJ 5. MB 6. RMU 7. BE 3. Delhi Divn 1. MTC 2. DEE 3. DLI 4. NDLS 5. NZM 6. PTNR 7. ANVT	1. PRYJ Divn 1. CNB 2. PRYJ 3. CPA 4.ALJN 5. MNQ 6. ETW 7. MZP 2. AGRA Divn 1. AGC 2. AF 3. MTJ 4. AH 5. DHO	1). Varanasi Div. 1. Prayagraj 2. Rambagh 3. Azamgarh 4. Varanasi City 5. Balia 6. Banaras 7. Chhapra Jn. 8. Mau 9. Gajipur City 2). Lucknow Div. 1. Gorakhpur, 2. Basti 3. Gonda 4. Burhwal 5. Aishbag 6. Lucknow 7. Sitapur	LMG DIV 1. GHY 2. KYQ 3. LMG 4. LKA 5. DMV 6. BPB 7. SCL 8. DMR 9. AGTL 10 BRLF 11. HJI 12. KXJ TSK DIVN 1. DBRT 2. DBRG 3. NTSK 4. LEDO 5. NHK 6. MXN 7. JTTN KIR DIVN 1. NJP 2. KIR 3. SGUJ 4. JPG 5. KNE 6. MLFC 7. RNI 8. PRNA 9. JBN 10 BOE	1. BKN Divn 1. BKN 2. HSR 3. BNW 4. LGH 5. RTGH 6. CUR 7. SDLP 8. SGNR 2.JP Divn 1. JP 2. RE 3. AWR 4. SIKR	1. MAS Divn 1. MS 2. AJJ 3. MAS 4. JTJ 5. KPD 6. RPM 7. TBM 2. TVC Divn 1. KCVL 2. TVC 3. NCJ 4. CAPE 5. AWY 6. ERS 7. ALLP 3. SA Divn 1. SA 2. ED 3. TUP 4. CBE 5. PTJ 6. MTP 7. KRR	1. SC Divn 1. SC 2. LPJL 3. HYB 4. BIDAR 5. WL 6. MLY 7. KMT 2. BZA Divn 1. BZA 2. TDD 3. NZD 4. RJY 5. EE 6. NLR 7. SLO 3. GTL Divn 1. RU 2. GTL 3. TPTY 4. AD 5. BMH 6. ATP 7. HX	1. KGP Divn 1. KGP 2. MCA 3. PKU 2. CKP Divn 1. TATA 2. CKP 3. ROU 4. JSG 5. BBN	1. BSP Divn 1. BSP 2. RIG 3. USL 4. CPH 5. KRBA 6. SDL 7. APR 2.R Divn 1.R 2. DURG	1.SBC Divn 1.SBC 2.YPR 3.BNC 4.SSPN 5.YNK 6.HSRA 7.NMGA 8.SGWF 9.RMGM 10.BAN 2.UBL Divn 1.VSG 2.UBL 3.BLGM 4.BJP 5.BAY 6.HPT 7.GDG 8.BGK	1. Mumbai Central 1. MMCT 2. DDR 3. BDTS 4. VDI 5. VAPI 6. BL 7. UDN 8. ST 9. NDB 2. Ahmedabad 1. ADI 2. MSH 3. PNU 4. GIMB 5. BHUJ 3. Ratlam 1. RTM 2. INDB 3. UJN 4. DWX 5. NAD 6. MDS 7. DADN	251

Annexure- 2.1
List of Sample selection done by all Railways
(Reference Paragraph: 2.4)

		WCR	CR	ER	ECR	ECoR	NR	NCR	NER	NFR	NWR	SR	SCR	SER	SECR	SWR	WR	Total
Descriptio n	Criteria for selection of units	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
Parcel Overload ed	100 per cent Overload ed parcel of enroute or originating / terminating stations to be checked.	1.JBP Divn 1.JBP(L) 2.Rewa(L) 3.KTE 4.KMZ 5.KTE 6.DMO 7.SGO 8.STA 9.KY 2.BPL Divn 1. BPL(L) 2.RKM P(L) 3. ET 4.BINA 5.GUN A 6.MDD P 7.SHR N 3.KOT A(L)	1. Mumbai Divn 1. CSMT 2.LTT 3. KYN 4. Wadibund ar 5. Bhandi Road 6. Dadar 7. Panvel 2. BSL Divn 1. Nasik Road 2. Jalgaon 3.BSL 4.MMR 5. Devlali 6.KNW 7. AMI 8.Akola 3. Pune Divn 1.Pune 2. Miraj 3.Kolhapur	1. HWH divn 1. Howrah 2. Barddha man 3. Bandel 4. Srirampur 5. Azimgan j 6. Rampur hat 7. Tarakes hwar 8. Nalhati 9. Bolpur 10. Katwa 2. SDAH Divn. 1. Sealdah 2. Kolkata 3. Naihati	1. DNR Divn 1.JAJ 2.KIUL 3. RJPB 4. DNR 5. PPTA 6. PNBE 7. RGD 2.SPJ Divn 1.SPJ 2.DBG 3.JYG 4.NKE 5. SMI 6.RXL 7.SHC 3. SEE Divn 1. SEE 2. HJP 3. MFP 4. BJU 5. KGG 6. NNA 7. MNE	1.KUR 1.KUR 2.BBS 3.CTC 4.PURI 5.BAM 6.PSA 7.TLHR WAT Divi. 1 VSKP 2.VZM 3.RGDA 4.CHE 5.JDB 6.PVP 7.KRPU	1. FZR Divn 1. SVDK 2. UHP 3. JAT 4. ASR 5. JUC 6. LDH 7. FZR 2. MB Divn 1. DDN 2. YNRK 3. HW 4. LRJ 5. MB 6. RMU 7. BE 3. Delhi Divn 1. MTC 2. DEE 3. DLI 4. NDLS 5. NZM 6. PTNR 7. ANVT	1. PRYJ Divn 1. CNB 2. PRYJ 3. CPA 4.ALJN 5. MNQ 6. ETW 7. MZP 2. AGRA Divn 1. AGC 2. AF 3. MTJ 4. AH 5. DHO	1). Varanasi Div. 1. Prayagraj 2. Rambagh 3. Azamgarh 4. Varanasi City 5. Balia 6. Banaras 7. Chhapra Jn. 8. Mau 9. Gajipur City 2). Lucknow Div. 1. Gorakhpur, 2. Basti 3. Gonda 4. Burhwal 5. Aishbag 6. Lucknow 7. Sitapur	LMG DIV 1. GHY 2. KYQ 3. LMG 4. LKA 5. DMV 6. BPB 7. SCL 8. DMR 9. AGTL 10 BRLF 11. HJI 12. KXJ TSK DIVN 1. DBRT 2. DBRG 3. NTSK 4. LEDO 5. NHK 6. MXN 7. JTTN KIR DIVN 1. NJP 2. KIR 3. SGUJ 4. JPG 5. KNE 6. MLFC 7. RNI 8. PRNA 9. JBN 10 BOE	1. BKN Divn 1. BKN 2. HSR 3. BNW 4. LGH 5. RTGH 6. CUR 7.SLDP 8. SGNR 2.JP Divn 1. JP 2. RE 3. AWR 4. SIKR	1. MAS Divn 1. MS 2. AJJ 3. MAS 4. JTI 5. KPD 6. RPM 7. TBM 2. TVC Divn 1. KCVL 2. TVC 3. NCJ 4. CAPE 5. AWY 6. ERS 7. ALLP 3. SA Divn 1. SA 2. ED 3. TUP 4. CBE 5. PTJ 6. MTP 7. KRR	1. SC Divn 1. SC 2. LPJL 3. HYB 4. BIDAR 5. WL 6. MLY 7. KMT 2. BZA Divn 1. BZA 2. TDD 3. NZD 4. RJY 5. EE 6. NLR 7. SLO 3. GTL Divn 1. RU 2. GTL 3. TPTY 4. AD 5. BMH 6. ATP 7. HX	1. KGP Divn 1. KGP 2. MCA 3. PKU 2. CKP Divn 1. TATA 2. CKP 3. ROU 4. JSG 5. BBN	1. BSP Divn 1. BSP 2. RIG 3. USL 4. CPH 5. KRBA 6. SDL 7. APR 2.R Divn 1.R 2. DURG	1.SBC Divn 1.SBC 2.YPR 3.BNC 4.SSPN 5.YNK 6.HSRA 7.NMGA 8.SGWF 9.RMGM 10.BAN D 2.UBL Divn 1.VSG 2.UBL 3.BLGM 4.BJP 5.BAY 6.HPT 7.GDG 8.BGK	1. Mumbai Central 1. MMCT 2. DDR 3. BDTS 4. VDI 5. VAPI 6. BL 7. UDN 8. ST 9. NDB 2. Ahmedabad 1. ADI 2. MSH 3. PNU 4. GIMB 5. BHUJ 3. Ratlam 1. RTM 2. INDB 3. UJN 4. DWX 5. NAD 6. MDS 7. DADN	251

Annexure- 2.1
List of Sample selection done by all Railways
(Reference Paragraph: 2.4)

		WCR	CR	ER	ECR	ECOR	NR	NCR	NER	NFR	NWR	SR	SCR	SER	SECR	SWR	WR	Total
Descriptio n	Criteria for selection of units	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
Luggage and Unbooked luggage	Selected Parcel stations of Division and CTI office Unbooked luggage returns to be checked.	1.JBP Divn 1.JBP(L) 2.Rewa(L) 3.KTE 4.KMZ 5.KTE 6.DMO 7.SGO 8.STA 9.KY 2.BPL Divn 1. BPL(L) 2.RKM P(L) 3. ET 4.BINA 5.GUN A 6.MDD P 7.SHR N 3.KOT A(L)	1. Mumbai Divn 1. CSMT 2.LTT 3. KYN 4. Wadibund ar 5. Bhandi Road 6. Dadar 7. Panvel 2. BSL Divn 1. Nasik Road 2. Jalgaon 3.BSL 4.MMR 5. Devlali 6.KNW 7. AMI 8.Akola 3. Pune Divn 1.Pune 2. Miraj 3.Kolhapur	1. HWH divn 1. Howrah 2. Barddha man 3. Bandel 4. Srirampur 5. Azimganj 6. Rampur hat 7. Tarakes hwar 8. Nalhati 9. Bolpur 10. Katwa 2. SDAH Divn. 1. Sealdah 2. Kolkata 3. Naihati	1. DNR Divn 1.JAJ 2.KIUL 3. RJPB 4.PURI 5.PPTA 6. PNBE 7. RGD 2.SPJ Divn 1.SPJ 2.DBG 3.JYG 4.NKE 5. SMI 6.RXL 7.SHC 3. SEE Divn 1. SEE 2. HJP 3. MFP 4. BJU 5. KGG 6. NNA 7. MNE	1.KUR 1.KUR 2.BBS 3.CTC 4.PURI 5.BAM 6.PSA 7.TLHR WAT Divi. 1 VSKP 2.VZM 3.RGDA 4.CHE 5.JDB 6.PVP 7.KRPU	1. FZR Divn 1. SVDK 2. UHP 3. JAT 4. ASR 5. JUC 6. LDH 7. FZR 2. MB Divn 1. DDN 2. YNRK 3. HW 4. LRJ 5. MB 6. RMU 7. BE 3. Delhi Divn 1. MTC 2. DEE 3. DLI 4. NDLS 5. NZM 6. PTNR 7. ANVT	1. PRYJ Divn 1. CNB 2. PRYJ 3. CPA 4.ALJN 5. MNQ 6. ETW 7. MZP 2. AGRA Divn 1. AGC 2. AF 3. MTJ 4. AH 5. DHO	1). Varanasi Div. 1. Prayagraj 2. Rambagh 3. Azamgarh 4. Varanasi City 5. Balia 6. Banaras 7. Chhapra Jn. 8. Mau 9. Gajipur City 2). Lucknow Div. 1. Gorakhpur, 2. Basti 3. Gonda 4. Burhwal 5. Aishbag 6. Lucknow 7. Sitapur	LMG DIV 1. GHY 2. KYQ 3. LMG 4. LKA 5. DMV 6. BPB 7. SCL 8. DMR 9. AGTL 10 BRLF 11. HJI 12. KXJ TSK DIVN 1. DBRT 2. DBRG 3. NTSK 4. LEDO 5. NHK 6. MXN 7. JTTN KIR DIVN 1. NJP 2. KIR 3. SGUJ 4. JPG 5. KNE 6. MLFC 7. RNI 8. PRNA 9. JBN 10 BOE	1. BKN Divn 1. BKN 2. HSR 3. BNW 4. LGH 5. RTGH 6. CUR 7.SDLP 8. SGNR 2.JP Divn 1. JP 2. RE 3. AWR 4. SIKR	1. MAS Divn 1. MS 2. AJJ 3. MAS 4. JTJ 5. KPD 6. RPM 7. TBM 2. TVC Divn 1. KCVL 2. TVC 3. NCJ 4. CAPE 5. AWY 6. ERS 7. ALLP 3. SA Divn 1. SA 2. ED 3. TUP 4. CBE 5. PTJ 6. MTP 7. KRR	1. SC Divn 1. SC 2. LPJL 3. HYB 4. BIDAR 5. WL 6. MLY 7. KMT 2. BZA Divn 1. BZA 2. TDD 3. NZD 4. RJY 5. EE 6. NLR 7. SLO 3. GTL Divn 1. RU 2. GTL 3. TPTY 4. AD 5. BMH 6. ATP 7. HX	1. KGP Divn 1. KGP 2. MCA 3. PKU 2. CKP Divn 1. TATA 2. CKP 3. ROU 4. JSG 5. BBN	1. BSP Divn 1. BSP 2. RIG 3. USL 4. CPH 5. KRBA 6. SDL 7. APR 2.R Divn 1.R 2. DURG	1.SBC Divn 1.SBC 2.YPR 3.BNC 4.SSPN 5.YNK 6.HSRA 7.NMGA 8.SGWF 9.RMGM 10.BAN 2.UBL Divn 1.VSG 2.UBL 3.BLGM 4.BJP 5.BAY 6.HPT 7.GDG 8.BGK	1. Mumbai Central 1. MMCT 2. DDR 3. BDTS 4. VDI 5. VAPI 6. BL 7. UDN 8. ST 9. NDB 2. Ahmeda bad 1. ADI 2. MSH 3. PNU 4. GIMB 5. BHUJ 3. Ratlam 1. RTM 2. INDB 3. UJN 4. DWX 5. NAD 6. MDS 7. DADN	251

Annexure- 2.2

Details of infrastructure and other institutional arrangements at parcel stations

(Reference Paragraphs: 2.6.3.1 and 2.6.3.3)

S. No.	Name of Zonal Railway	No. of stations where Toilets facility not available	No. of stations where no parcel packing facility outsourced	No. of stations where drinking water facility not available	No. of stations where Approach road for the parcel station is not convenient	No. of stations where no Scanner/X-ray machine available	No. of stations where no New platforms/new lines available for parcel loading	No. of stations where no Merchant/ Lease holder/ Porter room available	No. of station where no Stacking area for lease holders/ private operators available	No. of stations where no Covered Shed available for inward/ Outward Parcel	No. of stations where PMS Terminal not Available
1	CR	7	13	10	9	13	15	18	16	8	8
2	ECoR	4	8	2	5	13	12	9	8	4	6
3	ECR	10	13	12	5	15	14	12	13	9	8
4	ER	5	6	5	4	10	8	9	5	6	6
5	NCR	6	8	5	5	11	11	10	10	3	4
6	NER	8	12	7	9	13	15	15	9	5	13
7	NFR	15	27	12	14	28	26	23	21	16	18
8	NR	12	19	5	5	19	21	20	7	7	3
9	NWR	0	12	0	0	12	11	12	9	2	8
10	SCR	8	7	4	0	19	17	13	11	7	7
11	SECR	1	2	0	1	5	5	5	2	0	3
12	SER	4	4	5	3	6	6	5	4	2	1
13	SR	8	18	12	8	19	20	19	17	8	9
14	SWR	3	5	1	2	7	5	7	5	5	4
15	WCR	11	11	11	0	14	14	15	13	8	9
16	WR	11	15	9	3	21	19	20	17	7	10
	Total	113	180	100	73	225	219	212	167	97	117

Annexure- 2.3							
Statement showing Macro Analysis of Parcel Cargo Express Train Policy in Railway Board/Zonal Railway							
(Reference Paragraph: 2.6.5)							
Zonal Railways	Whether Railway opened the Parcel sector to container train operator effect a quantum jump in IR's share of the national CEP (Courier, Express and Parcel) market	Whether pilot project for online booking of Parcel been initiated	Whether standing committee for process of granting approval for PCET, consisting of Director Freight Marketing and Director (Punctuality) been formed at Railway Board level	Whether standing committee for PCET, consisting of CCM/FM and CTPM of the concerned Zonal Railway been formed	Whether proposal been accepted by destination Zonal Railway & all enroute Zonal Railway within seven days	Whether standing committee of Railway Board given its recommendations within 15 days of the receipt of the proposal	Whether Efforts made for door to door connectivity to expand Parcel service offerings specially to growing sectors such as e-commerce
CR	N	N	N	N	N	N	N
ECoR	N	N	N	N	N	N	N
ECR	N	N	N	N	N	N	N
ER	N	N	N	N	N	N	N
NCR	N	N	N	N	N	N	N
NER	N	N	N	N	N	N	N
NFR	N	N	Y	Y	N	N	N
NR	N	Y	N	Y	Y	Y	N
NWR	N	N	N	Y	N	N	N
SCR	N	N	N	N	N	N	N
SECR	N	Y	N	N	N	N	N
SER	N	N	N	N	N	N	N
SR	N	N	Y	Y	Y	Y	N
SWR	N	N	N	N	N	N	N
WCR	N	N	N	N	N	N	N
WR	N	N	N	N	N	N	N

Note: NAP, NIL, Not pertains and other words except Yes/Y have been taken for 'No (N)'

Annexure- 2.4				
Statement showing the loss of revenue due to over carried parcel				
(Reference Paragraph: 2.6.7)				
Zonal Railways	Total No. of Packages	Total To and Fro distance over carried	Total Weight of over carried parcels (in Kg)	Total Loss of freight due to over carriage (₹)
CR	0	0	0	0
ECoR	37057	1800879	752918	1894636.00
ECR	6897	900578	338755	1059748.43
ER	18732	1464114.64	255165.35	1661531.00
NCR	946	77992	40150	82424.88
NER	10706	983860	640664	1250032.68
NFR	20100	2177848	1057960	2657000.00
NR	10739	1295190.46	551611	1064437.17
NWR	1745	536903	98950	251401.00
SCR	6930	1126490	320763.41	945776.30
SECR	14976	1568118	748800	1207900.74
SER	1561	0	96937.2	587387.48
SR	8149	1466168	436720	902980.58
SWR	4729	1265358	284300	941893.00
WCR	3509	1168104	139630.28	703718.30
WR	7727	432191.44	39250	590086.00
Total	154503	16263794.54	5802574.24	15800953.57
				Say ₹ 1.58 crore



ABBREVIATIONS



Abbreviations

Abbreviation	Full Form
ACMS	Additional Chief Medical Superintendent
ADI	Ahmedabad
ADMO	Assistant Divisional Medical Officer
AF	<i>Agra Fort</i>
AGC	Agra Cantt
ALJN	Aligarh Junction
ALLP	Alleppey
ANVT	Anand Vihar Terminal
ASR	Amritsar Junction
AZA	Azara
BDU	Business Development Unit
BKN	Bikaner Junction
BLW	Banaras Locomotive Works
BNW	Bhiwani
BoD	Board of Directors
BPL	Bhopal Junction
BSP	Bilaspur Junction
BZA	Vijayawada
CAPE	Kanyakumari
CBE	Coimbatore Junction
CCMs	Chief Commercial Managers
CC	Carrying Capacity
CCTV	Closed Circuit Television
CEP	Courier, Express and Parcel
CGHS	Central Government Health Scheme
CH	Central Hospital
CHD	Chief Health Director
CHI	Chief Health Inspector
CLW	Chittaranjan Locomotive Works
COI	Cheoki
CP	Chitpur
CPA	Kanpur Anwrganj
CPC	Kanpur Central Goods Shed
CPLP	Comprehensive Parcel Leasing Policy
CPMS	Commissioning of Parcel Management System
CR	Central Railway
CRIS	Centre for Railway Information Systems
CSMT	Chhatrapati Shivaji Maharaj Terminus, Mumbai
CTPM	Chief Transportation Planning Manager

Abbreviation	Full Form
<i>DBRG</i>	Dibrugarh
<i>DDN</i>	Dehradun
<i>DEE</i>	Delhi Sarai Rohilla
<i>DF</i>	Development Fund
<i>DLI</i>	Delhi
<i>DMO</i>	Divisional Medical Officer
<i>DRF</i>	Depreciation Reserve Fund
<i>DRH</i>	Divisional Railway Hospital
<i>DRM</i>	Divisional Railway Manager
<i>ECR</i>	East Central Railway
<i>ECoR</i>	East Coast Railway
<i>ED</i>	Erode Junction
<i>ENT</i>	Ear, Nose and Throat
<i>EoDB</i>	Ease of Doing Business
<i>ER</i>	Eastern Railway
<i>ERS</i>	Ernakulam Junction
<i>ET</i>	Itarsi
<i>ETW</i>	Etawah Junction
<i>FM</i>	Freight Marketing
<i>FMCG</i>	Fast Moving Consumer Goods
<i>FTP</i>	Fatehpur
<i>FZD</i>	Firozabad
<i>FZR</i>	Firozpur Cant
<i>GKP</i>	Gorakhpur
<i>GM</i>	General Manager
<i>GRP</i>	Government Railway Police
<i>GST</i>	Goods and Service Tax
<i>GTL</i>	Guntakal
<i>HICC</i>	Hospital Infection Control Committee
<i>HMIS</i>	Hospital Management Information System
<i>HSQ</i>	Husainpur
<i>HSR</i>	Hisar
<i>HSRA</i>	Hosur
<i>HW</i>	Haridwar Junction
<i>HWH</i>	Howrah
<i>ICF</i>	Integral Coach Factory
<i>ICU</i>	Intensive Care Unit
<i>IPAS</i>	Integrated Payroll & Accounting System
<i>IR</i>	Indian Railways
<i>IRCA</i>	Indian Railway Conference Association
<i>IRCM</i>	Indian Railway Commercial Manual

Abbreviation	Full Form
<i>IREPS</i>	Indian Railway E-procurement System
<i>IRITM</i>	Indian Railways Institute of Transport Management
<i>IRMM</i>	Indian Railway Medical Manual
<i>IRMS</i>	Indian Railway Medical Service
<i>JAT</i>	Jammu Tawi
<i>JBP</i>	Jabalpur
<i>JPP</i>	Joint Parcel Product
<i>JPO</i>	Joint Procedure Order
<i>JRH</i>	Jagjivan Ram Zonal Hospital, Mumbai Central
<i>KCVL</i>	Kochuveli
<i>KIR</i>	Katihar Jn.
<i>KMZ</i>	Katni Murwara
<i>KPD</i>	Katpadi Junction
<i>KRR</i>	Karur
<i>KYN</i>	Kalyan Jn.
<i>LGD</i>	Lallaguda
<i>LGH</i>	Lalgarh Junction
<i>LHB</i>	Linke Hofmann Busch
<i>LLRH</i>	Lala Lajpat Rai Hospital, Kapurthala
<i>LNMRH</i>	Lalit Narayan Mishra Railway Hospital, Gorakhpur
<i>LOA</i>	Letter of Acceptance
<i>LSLRD</i>	LHB Seating Cum Luggage Rake for Divyaang
<i>MAS</i>	MGR Chennai Central
<i>MBBS</i>	Bachelor of Medicine and Bachelor of Surgery
<i>MCF</i>	Modern Coach Factory
<i>MD</i>	Medical Director
<i>MIS</i>	Management Information System
<i>MJP</i>	Moharajpur
<i>MKP</i>	Manikpur
<i>MMCT</i>	Mumbai Central
<i>MNQ</i>	Mainpuri Junction
<i>MoH & FW</i>	Ministry of Health and Family Welfare
<i>MoR</i>	Ministry of Railways
<i>MoU</i>	Memorandum of Understanding
<i>MR</i>	Minister of Railways
<i>MR</i>	Metro Railway
<i>MS</i>	Chennai Egmore
<i>MSH</i>	Mahesana
<i>MTJ</i>	Mathura Jn.
<i>MW</i>	Mairwa Station
<i>MZP</i>	Mirzapur Junction

Abbreviation	Full Form
<i>NABH</i>	National Accreditation Board for Hospitals and Healthcare
<i>NCJ</i>	Nagercoil Junction
<i>NCR</i>	North Central Railway
<i>NDLS</i>	New Delhi
<i>NER</i>	North Eastern Railway
<i>NFR</i>	Northeast Frontier Railway
<i>NGC</i>	New Guwahati Goods shed
<i>NMGA</i>	Nelmangala
<i>NOC</i>	No Objection Certificate
<i>NR</i>	Northern Railway
<i>NRCH</i>	Northern Railway Central Hospital
<i>NRDH</i>	Northern Railway Divisional Hospital
<i>NRP- 2030</i>	National Rail Plan 2030
<i>NTES</i>	National Train Enquiry System
<i>NWR</i>	North Western Railway
<i>NZM</i>	Hazrat Nizamuddin
<i>PCCM</i>	Principal Chief Commercial Manager
<i>PCET</i>	Parcel Cargo Express Trains
<i>PCOM</i>	Principal Chief Operations Manager
<i>PER</i>	Perambur
<i>PG</i>	Performance Guarantee
<i>PMGS</i>	Prime Minister Gati Shakti
<i>PMS</i>	Parcel Management System
<i>PNU</i>	Palanpur
<i>POs</i>	Purchase Orders
<i>POH</i>	Periodical Overhauling
<i>PPMS</i>	Proliferation Parcel Management System
<i>PPP</i>	Public Private Partnership
<i>PRS</i>	Passenger Reservation System
<i>PRYJ</i>	Prayagraj Junction
<i>PTNR</i>	Patel Nagar
<i>PUs</i>	Production Units
<i>RB</i>	Railway Board
<i>RCF</i>	Rail Coach Factory
<i>RDSO</i>	Research, Design and Standards Organization
<i>RKMP</i>	Rani Kamlapati
<i>RMGM</i>	Ramanagaram
<i>RMU</i>	Rampur
<i>RPF</i>	Railway Protection Force
<i>RPM</i>	Royapuram

Abbreviation	Full Form
<i>RPU</i>	Railway Production Unit
<i>RTM</i>	Ratlam
<i>RU</i>	Renigunta
<i>SBC</i>	Bengaluru City
<i>SC</i>	Secunderabad
<i>SCR</i>	South Central Railway
<i>SDRH</i>	Sub Divisional Railway Hospital
<i>SGTY</i>	Sankrail Goods Terminal Yard
<i>SKB</i>	Shikohabad Junction
<i>SLDH</i>	Sealdah
<i>SER</i>	South Eastern Railway
<i>SECR</i>	South East Central Railway
<i>SLRs</i>	Seating-cum-Luggage Rakes
<i>SR</i>	Southern Railway
<i>SRP</i>	Serampore
<i>Sr. DCM</i>	Senior Divisional Commercial Manager
<i>Sr. DMO</i>	Senior Divisional Medical Officer
<i>Sr. DOM</i>	Senior Divisional Operations Manager
<i>SS</i>	Station Superintendent
<i>SWR</i>	South Western Railway
<i>TBM</i>	Tambaram
<i>TCR</i>	Traffic Commercial and Rate
<i>TDL</i>	Tundla Junction
<i>TSMH</i>	Tapan Sinha Memorial Hospital, Kolkata
<i>TVC</i>	Trivandrum Central
<i>UBL</i>	Hubballi
<i>UPSC</i>	Union Public Service Commission
<i>USG</i>	Ultrasonography
<i>USL</i>	Uslapur
<i>UTS</i>	Unreserved Ticketing System
<i>VKM</i>	Vehicle per Kilometre
<i>VPs</i>	Parcel Vans
<i>VPH</i>	High capacity Parcel Van
<i>VPU</i>	Ventilated Parcel Unit
<i>VSG</i>	Vasco-da-Gama
<i>WCR</i>	West Central Railway
<i>WH</i>	Workshop Hospital
<i>WHO</i>	World Health Organisation
<i>WR</i>	Western Railway
<i>YPR</i>	Yesvantpur Junction

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