	Contents	Page
Preface		
Executive summary		
Chapter I : Implementation of GST		
1.1	Background of GST	1
1.2	Concept of GST	1
1.3	Key legislations	3
1.4	New factors in GST	3
1.5	Central Administrative Structure	7
1.6	The objectives of GST	8
Chapter II : Revenue and return filing trends25		
2.1	Revenue trend	25
2.2	GST Registrations	30
2.3	GST Return filing pattern	33
2.4	Conclusion	38
Chapter III : Planning and Implementation of GST IT Project 41-		
3.1	Introduction	41
3.2	Organisational setup of GSTN	41
3.3	Background of Implementation of GST IT Project	42
3.4	IT Audit of GSTN	43
3.5	Overview of IT Audit findings	45
3.6	Introduction	46
3.7	Failure to validate and debar ineligible taxpayers from availing Composition Levy Scheme (CLS)	46
3.8	Issues related to other categories of taxpayers	51
3.9	Issues affecting user friendliness of the registration module	54
3.10	Findings accepted and corrective action taken or initiated	55
3.11	Conclusion on Registration Module	56
3.12	Introduction	57
3.13	Shortcomings in updating ECL	58
3.14	Non-implementation of service requirements of banks	60
3.15	Non-reconciliation with accounting authorities	61
3.16	Non-acceptance of payment where payment details were received after expiry of Challan	62
3.17	System level controls found absent in reconciliation files	62
3.18	Payment through debit/credit cards not provided in the GST IT system	63
3.19	Display of messages was not in sync with the actual status of the transaction	63
3.20	Conclusion on Payment Module	64
3.21	The Provisions for IGST Settlement	64

Table of Contents

	Contents	Page
3.22	Incomplete IGST Settlement	66
3.23	Duplicate records	69
3.24	Incorrect computation of IGST Settlement	70
3.25	Erroneous entries in settlement reports	71
3.26	Unrealistic claims of ITC of IGST	74
3.27	Conclusion on IGST Settlement Reports	75
3.28	Business Continuity	76
3.29	Change Management	78
3.30	Conclusion on Business Continuity and Change Management	81
3.31	A summary of the IT audit findings	82
Chapter IV : Compliance Audit of GST 85-1		
4.1	Lack of access to data	85
4.2	Audit examination	86
4.3	Introduction	86
4.4	Provisions for transitional credit	86
4.5	CBIC instructions for verification of transitional credits	88
4.6	Leveraging IT for verification of transitional credit claims	89
4.7	Audit of transitional credits	90
4.8	Irregular registration in Composition Scheme	100
4.9	Allocation and mapping of taxpayers to jurisdictional tax	101
4 4 0	officers	100
4.10	Overview of audit of Refund claims	103
4.11	Non-adherence of provisions of Refund Conclusion	104
4.12		107
Appendix-I		109
Appendix-II		110 113
Appendix-III Appendix-IV		113
Appendix-V		110
Appendix-VI		119
Appendix-VII		121
Glossary		122