

Appendices

Appendix I: Sources of criteria

(Reference: Paragraph no. 1.2.2)

- Atomic Energy (Radiation Protection) Rules 2004.
- Bio-Medical Waste (Management and Handling) Rules 1998 and Bio-Medical Waste Management Rules 2016.
- Drugs and Cosmetic Rules 1945.
- Financial Rules (FHB Vol. V and VI), GoUP.
- Framework for Implementation of NHM 2012-17.
- Guidance Note on Prevention and Management of Postpartum Haemorrhage, GoI.
- Guidance Note on Use of Uterotonics during Labour 2015, GoI.
- Guidelines for Ante-Natal Care and Skilled Attendance at Birth 2010, GoI.
- Guidelines on Engaging General Surgeons for Performing Caesarean Sections and Managing Obstetric Complications 2014, GoI.
- Guidelines for *Janani Shishu Suraksha Karyakram* 2013, GoI.
- Handbook on Medical Methods of Abortion 2016, GoI.
- Indian Public Health Standards (IPHS) Guidelines for District Hospitals and IPHS Guidelines for Community Health Centres 2012.
- Manual for Laboratory Techniques, National Institute of Communicable Diseases, GoI.
- Maternal and Newborn Health Toolkit (MNH Toolkit) 2013.
- National Disaster Management Guidelines 2014 and National Disaster Management Guidelines for Hospital Safety 2016.
- National Family Health Survey-4 (2014-16), GoI.
- National Health Mission (NHM) Assessor's Guidebook for Quality Assurance in District Hospitals (Vol I & II) 2013 and Assessor's Guidebook for Quality Assurance in Community Health Centres 2014.
- National Quality Assurance Standards for Public Health Facilities 2017, GoI.
- Norms prescribed by Nursing Council of India.
- Operational Guidelines for Programme Managers and Service Providers for Strengthening STI/RTI services 2011, GoI.
- Operational Guidelines for Use of Antenatal Corticosteroids in Preterm Labour 2014, GoI.
- Professional Conduct, Etiquette and Ethics, Regulations 2002, Medical Council of India.
- Regulations on Graduate Medical Education 2012, Medical Council of India.
- Government/Departmental policies, rules, orders, manuals and regulations.

Appendix II: Records not/partially maintained

(Reference: Paragraph no. 1.2.3)

Sl. No.	Chapter	Para no.	Records	Hospitals	
				District	Hospitals
1.	2: Out-patient Services	2.4 Patient rights and grievance redressal	Records of grievance redressal	All test-checked DHs/JHs (except DH Agra and JH Lucknow in 2017-18) and CHCs had not maintained.	
2.	3: Diagnostic services	3.2.5 Waiting time and turn-around time	Test indent form and others records related to waiting time and turn-around time of pathology and radiology services	All test-checked DHs/JHs and CHCs had not maintained.	
3.	4: In-patient services	4.2.2 Rosters for doctors and nurses	Roster of the duties of doctors	All test- checked hospitals had not maintained.	
			Roster of the duties of nurses	As per Table 15 in Chapter 4	
		4.4.2 Documentation of OT procedures	Surgical safety checklist, pre-surgery evaluation records and post-operative evaluation records for OTs	All test-checked DHs/JHs had not maintained for the period 2013-18, except DH Allahabad which had partially maintained in 2015-18.	
		4.6.3 Triaging of patients and average turn-around time	Triaging records in emergency departments	All test-checked DHs and CHCs had not maintained.	
		4.7 Dietary Services	Diet Registers	Agra	CHC- Jaitpur Kalan for the period 2013-18
			Balrampur	JH for the period 2013-18, CHC-, Gaisandi for 2013-18 and Pachperwa for 2013-17	
			Banda	DH for the period 2013-16, CHC- Naraini for 2013-16 and Kamasin for 2013-15	
			Budaun	CHC- Asafpur for 2013-18	
			Gorakhpur	DWH for the period 2013-17, CHC- Campiarganj, Pali and Pipraich for 2013-18	

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Sl. No.	Chapter	Para no.	Records	Hospitals	
				District	Hospitals
		4.8.1 Disaster management capability of hospitals	Disaster Management Plan	All test checked hospitals and CHCs except DH Gorakhpur and DWH Allahabad.	
			SOPs for disaster and mass casualty management	All test checked hospitals and CHCs except DWH Allahabad, DH & DWH Banda and DH Gorakhpur.	
		4.8.2 Safety from fire	Evacuation plan along with photographs of evacuation routes and staircases.	All test-checked hospitals except DH-II Allahabad, JH and DWH Lucknow, while photographs of evacuation routes and staircases were available in DWH Allahabad also.	
		4.9 Evaluation of IPD through Outcome indicators	BHTs ¹⁶⁵ in DHs/ JHs and CHCs	Partially maintained in DH Agra, Allahabad, Allahabad-II, Banda, Balrampur, Budaun, Gorakhpur, Lucknow, Saharanpur and JH Balrampur	
				Budaun	CHC- Asafpur, Sahaswan and Samrer
				Balrampur	CHC- Gaisandi and Pachperwa
		4.9.1.1 Bed Occupancy Rate	Bed occupancy records of CHCs	All test checked CHCs had not maintained except Behat, Deoband and Nagal, Saharanpur and Naraini, Banda.	
				Agra	CHC-Baroli Ahir, Jaitpur Kalan & Kairagarh
				Allahabad	CHC-Baharia, Handia & Meja
				Balrampur	CHC- Pachperwa & Gaisandi (Except 2013-14)
Banda	CHC-Kamasin				
Budaun	CHC-Sahaswan & Samrer				
Gorakhpur	CHC- Pali & Pipraich				
Lucknow	CHC- Sarojini Nagar, Gosaiganj & Mall				
	IPD registers	Partially maintained in all the test-checked CHCs			
4.	5: Maternity services	5.1.2 Management of RTI/STI ¹⁶⁶	Details of RTI/STI patients treated by the hospitals	Agra	CHC-Baroli Ahir, Jaitpur Kalan
				Allahabad	CHC-Baharia, Handia & Meja
				Banda	CHC-Naraini

¹⁶⁵ BHTs – Bed Head Tickets

¹⁶⁶ RTI – Reproductive Tract Infection, STI – Sexually Transmitted Infection

Sl. No.	Chapter	Para no.	Records	Hospitals		
				District	Hospitals	
				Budaun	CHC- Asafpur, Sahaswan & Samrer	
				Gorakhpur	CHC- Pali, Campiarganj	
				Lucknow	CHC- Sarojini Nagar, Gosaiganj & Mall	
				Saharanpur	CHC- Deoband	
		5.1.3 Comprehensive abortion care	MTP ¹⁶⁷ Register	Agra	CHC-Baroli Ahir,	
				Allahabad	CHC-Handia	
				Balrampur	DWH	
				Saharanpur	CHC- Deoband	
		5.2.2.1 Preparation of partographs	Partographs	All test-checked DWHs/ JHs and CHCs had not maintained except DWH Allahabad & CHC Campiarganj Gorakhpur partially maintained during February and May 2017 and CHCs Baharia, Handia & Meja, Allahabad did not provide the records.		
		5.3 Post-natal maternal (PNC) and new-born care	PNC register	All test-checked DWHs/JHs and CHCs		
		5.4.2 Neonatal deaths	Labour room register (Neonatal deaths)	All the test-checked DWHs/JHs and CHCs had not maintained except DWHs Banda, Budaun, Lucknow and Saharanpur.		
5.	6: Infection control	6.1 Standard Operating Procedures (SOP) for infection control	SOP in DHs/JHs and CHCs	District	Not maintained in DHs/DWHs/JHs (2017-18)	SOPs not maintained in any test-checked CHC
				Balrampur	DH, DWH and JH	
				Budaun	DH and DWH	
				Gorakhpur	DWH	
		Saharanpur	DH and DWH			
		Checklist for hygiene	Checklist for hygiene and infection control in hospitals	District	Not maintained in DHs/DWHs/JHs	Checklist for hygiene and infection control not maintained

¹⁶⁷ MTP – Medical Termination of Pregnancy

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Sl. No.	Chapter	Para no.	Records	Hospitals	
				District	Hospitals
		and infection control	and CHCs		(2017-18) in any test-checked CHC.
				Allahabad	DH-II
				Balrampur	DH, DWH and JH
				Banda	DH and DWH
				Budaun	DH and DWH
				Gorakhpur	DH and DWH
				Lucknow	DWH
				Saharanpur	DH and DWH
		Pest and rodent control	Pest control records in hospitals and CHCs	District	Not maintained in following during 2017-18
				Agra	DH and CHC-Baroli Ahir, Jaitpur Kalan & Kheragarh
				Allahabad	DH and CHC-Baharia, Handia & Meja
				Balrampur	DH and CHC- Pachperwa & Gaisandi
				Banda	DH and CHC- Naraini & Kamasin
				Budaun	DH, DWH and CHC- Asafpur, Sahaswan & Samrer
				Gorakhpur	DH and CHC- Pali
				Lucknow	CHC- Mall and CHC Gosaiganj
				Saharanpur	DWH and CHC-Behat, Deoband & Nagal
				6.2.1.3 Records of	Records of sterilisation
		Agra	CHC-Baroli Ahir, Jaitpur Kalan & Kheragarh		
		Allahabad	DH and CHC-Baharia, Handia & Meja		
		Balrampur	DH, JH and CHC- Pachperwa & Gaisandi		
		Banda	DH, DWH and CHC- Naraini & Kamasin		
		Budaun	DH, DWH and CHC- Asafpur, Sahaswan & Samrer		
		Gorakhpur	DH and CHC- Campiarganj & Pali		
		Lucknow	DWH and CHC -Mall,& Gosaiganj		
		Saharanpur	DH, DWH and CHC-Behat, Deoband & Nagal		

Sl. No.	Chapter	Para no.	Records	Hospitals	
				District	Hospitals
		sterilisation using autoclave		Agra	DH
				Allahabad	DH, DH-II and DWH
				Balrampur	DH, DWH and JH
				Banda	DH and DWH
				Budaun	DH and DWH
				Gorakhpur	DWH
				Lucknow	DH and JH
				Saharanpur	DH and DWH
		6.3.1 Standard operating procedure for housekeeping.	SoP for housekeeping in DHs/JHs and CHCs	District	Not maintained (2017-18)
				Agra	DH and CHC-Baroli Ahir, Jaitpur Kalan & Kheragarh
				Allahabad	CHC-Baharia, Handia & Meja
				Balrampur	DH, DWH, JH and CHC- Pachperwa & Gaisandi
				Banda	DH,DWH and CHC- Naraini & Kamasin
				Budaun	DH, DWH and CHC- Asafpur, Sahaswan & Samrer
				Gorakhpur	DWH and CHC- Campiarganj, Pali & Pipraich.
				Lucknow	CHC- Mall, Sarojini Nagar & Gosaiganj
				Saharanpur	DH, DWH and CHC-Behat, Deoband & Nagal
		6.3.2 Hygiene practices	Microbiological survey (Reports of any surface/ air/ hand swab tests)	All test-checked DHs/JHs and CHCs had not prepared for the period 2013-18 except DH Banda had prepared the report of microbiological survey in critical care areas (OT, paediatric ward) for 2017-18.	
		6.3.3 Outsourcing of cleaning services	Records of consumables	Agra	DH
				Allahabad	DH
				Balrampur	DH and DWH
				Banda	DH and DWH
				Budaun	DH and DWH
				Gorakhpur	DWH

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Sl. No.	Chapter	Para no.	Records	Hospitals			
				District	Hospitals		
				Lucknow	DH		
6.	7: Drug management	7.3 Dispensing of drugs to patients	Section/ward-wise stock registers	Balrampur	DH and JH	Not maintained in any test-checked CHC except Naraini, Banda.	
				Banda	DWH		
				Gorakhpur	DH and DWH		
				OPD drug slips ¹⁶⁸	Balrampur	DH, DWH and JH	Not maintained in any test-checked CHC.
			Gorakhpur		DH and DWH		
				Records of daily distribution of drugs	Agra	CHC- Jaitpur Kalan	
			Allahabad		DH-II		
			Banda		CHC Kamasin		
			Balrampur		DH and JH, CHC- Gaisandi, Pachperwa.		
			Budaun		CHC- Asafpur, Sahaswan & Samrer		
	Gorakhpur	CHC- Campiarganj, Pali and Pipraich					
	Lucknow	CHC: Sarojini Nagar					
		7.5.3 Irregular procurement of drugs through local purchase	Records of emergency situations in respect of procurement of drugs through local purchase	All test-checked hospitals and CHCs.			
7.	8. Building Infrastructure	8.2.5 Maintenance and repair of hospital buildings	Records of building maintenance plans based on the norms and cycles and records related to building-wise annual maintenance	All test-checked CMOs and CMSs.			

¹⁶⁸ OPD drugs slip contains the list of drugs prescribed by the doctor along with quantity, to be dispensed to the OPD patients by the hospital pharmacy.

Appendix III: Radiology equipment lying unutilised*(Reference: Paragraph no. 3.1.1)**(as on 31 March 2018)*

Hospital	Equipment	Qty.	Cost (₹ lakh)	Period from which lying idle	Reason
DH Saharanpur	X-ray Machine-60 MA	01	0.78	03 months	For want of repair
DWH Saharanpur	Ultrasound machine	01	8.19	01 year	
	Ultrasound machine	01	14.10	01 year	
DWH Banda	Ultrasound machine	01	NRG ¹⁶⁹	NRG	For want of manpower
CHC Deoband, Saharanpur	Ultrasound Machine	01	NRG	06 years	
DH Saharanpur	Ultrasound machine	01	17.10	09 months	
	CT Scan	01	342.65	09 months	
DWH Budaun	Ultrasound Machine	01	NRG	02 years	
DWH Balrampur	Ultrasound Machine	01	NRG	05 years	
DH Banda	CT Scan	01	342.65	09 months	
DWH Banda	Colour Doppler System	01	NRG	04 years	
JH Lucknow	Three D Ultrasonography machine	01	13.91	09 months	
DH Agra	Ortho ultrasound	02	1.58	08 years	
JH Lucknow	Portable digital X-ray machine	01	Free of cost	11 months	For want of accessories

(Source: Test-checked hospitals and CHCs)

¹⁶⁹ NRG – No Record Given

Appendix IV: Pathology equipment lying unutilised

(Reference: Paragraph no. 3.2.3)

(as on 31 March 2018)

Hospital	Equipment	Qty.	Cost (₹ lakh)	Period from which lying idle	Reason
JH Lucknow	Semi Auto analyser	01	0.90	30 months	For want of repair
DH Saharanpur	Fully Automatic computerised Haematology Cell Counter	01	27.25	12 months	
	Fully Automatic Harmonal Analyser	01	NRG	12 months	
	Fully Automatic computerised Blood gas Analyser	01	10.25	12 months	
	Semi-Automatic Analyser	01	1.08	NRG	
	Fully computerised Biochemistry Analyser (TERGA)	01	25.19	12 months	
DH Lucknow	Haematology Analyser five part with 22 parameter	01	9.15	15 months	For want of reagents as equipment was purchased by UPHSSP without execution of RC for reagents, required for functioning of the equipment.
DH Saharanpur	Haematology Analyser five part with 22 parameter	01	9.15	15 months	
DH Gorakhpur	Haematology Analyser five part with 22 parameter	01	9.15	15 months	

(Source: Test-checked hospitals and CHCs)

Appendix V: Human resources in hospitals/CHCs
(Reference: Paragraph no. 4.2.1)

(as on 31 March 2018)

District	Hospital	Sanctioned beds	Doctors		Nurses	
			Sanctioned strength	Persons in position	Sanctioned strength	Persons in position
District Hospitals/Joint Hospitals						
Agra	DH Agra	128	46	49	25	59
Allahabad	DH Allahabad	156	43	38	36	23
	DH-II Allahabad	199	27	31	32	29
Balrampur	JH Balrampur	50	34	9	33	11
Balrampur	DH Balrampur	100	24	15	12	6
Banda	DH Banda	103	27	15	28	18
Budaun	DH Budaun	234	28	30	30	42
Gorakhpur	DH Gorakhpur	305	34	44	39	99
Lucknow	DH Lucknow	756	100	101	130	193
	JH Lucknow	100	28	43	20	62
Saharanpur	DH Saharanpur	326	61	36	92	78
District Women Hospitals						
Agra	DWH Agra	200	23	36	53	53
Allahabad	DWH Allahabad	146	20	18	20	30
Balrampur	DWH Balrampur	45	7	5	4	14
Banda	DWH Banda	32	8	6	5	16
Budaun	DWH Budaun	79	11	16	12	9
Gorakhpur	DWH Gorakhpur	205	15	28	26	50
Lucknow	DWH Lucknow	326	27	39	50	116
Saharanpur	DWH Saharanpur	110	34	20	67	47
Community Health Centers						
Agra	Baroli Ahir	30	8	8	5	5
	Jaitpur Kalan	23	5	3	4	2
	Kheragarh	30	6	7	4	5
Allahabad	Baharia	30	5	2	2	5
	Handia	30	8	6	4	6
	Meja	30	8	4	4	4
Balrampur	Gaisandi	30	11	7	8	5
	Pachperwa	30	11	7	8	5
Banda	Kamasin	04	2	5	0	3
	Naraini	30	8	6	3	8
Budaun	Asafpur	30	14	9	3	5
	Sahaswan	30	7	5	3	6
	Samrer	30	9	8	3	5
Gorakhpur	Campiarganj	30	7	6	3	10

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District	Hospital	Sanctioned beds	Doctors		Nurses	
			Sanctioned strength	Persons in position	Sanctioned strength	Persons in position
	Pali	30	12	7	10	7
	Pipraich	30	10	11	3	7
Lucknow	Gosaiganj	30	9	9	3	11
	Mall	30	9	9	3	5
	Sarojini Nagar	30	7	14	3	12
Saharanpur	Behat	30	6	4	3	3
	Deoband	30	11	4	4	13
	Nagal	30	7	2	6	4

(Source: Test-checked hospitals/CHCs)

Appendix VI: Evaluation of Outcome Indicators

(Reference: Paragraph no. 4.9 and 5.5)

Type	Quality Indicator	Numerator	Denominator
Productivity of hospital	BOR (in per cent)	Total patient bed days in a month	Total no. of functional beds x No. of days in a month
	C-section rate (in per cent)	Total no. of C-sections conducted	Total no. of deliveries
Efficiency of hospital	BTR	Total no. of discharges	Total no. of functional beds
	DR (in per cent)	Total no. of discharges	Total no. of admissions
	ROR (in per cent)	Total no. of cases referred to higher facility	Total no. of admissions
Clinical care capability of hospital	ALoS (in days)	Total patient bed days	Total no. of admissions
	AER (in per cent)	Total no. of adverse events	Total no. of admissions
Service quality of hospital	LAMA (in per cent)	Total no. of LAMA & Absconding cases	Total no. of admissions
	Patient satisfaction score	Sum of average satisfaction score of each respondent	Total no. of respondents

(Source: NHM Assessor's Guidebook)

Appendix VII: Local purchase of drugs

(Reference: Paragraph no. 7.5.3)

(₹ In lakh)

Sl. No	District	Hospital/CMO	Period	No. of drugs	Cost
1	Agra	CMO	2013-18	102	17.29
		DH	2013-18	691	68.08
		DWH	2013-18	583	65.49
2	Allahabad	CMO	2014-18	69	226.18
		DH	2016-18	160	83.8
		DWH	2015-18	223	67.59
		DH-II	2013-18	666	4178.04
3	Balrampur	CMO	2013-18	No Record Given	1652.49
		DH	2013-18	No Record Given	33.72
		DWH	2013-18	No Record Given	95.79
		JH	2013-18	No Record Given	670.37
4	Banda	CMO	2013-18	622	542.28
		DH	2013-18	1187	66.73
		DWH	2013-18	409	83.61
5	Budaun	CMO	2013-18	165	338
		DH	2013-18	No Recored Maintained	294.08
		DWH	2013-18	No Recored Maintained	18.09
6	Gorakhpur	CMO	2013-18	No Recored Maintained	137.71
		DH	2013-18	No Recored Maintained	305.48
		DWH	2013-18	No Recored Maintained	127.98
7	Lucknow	CMO	2017-18	202	0.68
		DH	2013-18	No Recored Maintained	3104.43
		DWH	2013-18	149	34.62
		JH	2013-18	No Recored Maintained	50.75
8	Saharanpur	CMO	2013-18	630	762.33
		DH	2013-18	388	153.25
		DWH	2013-18	540	122.66
		Total		6786	13302.32
	Total (CMOs)			1790	3676.96
	Total (DHs/DWHs)			4996	9625.36

(Source: Test-checked hospitals/CHCs)

Appendix VIII: Handover of completed works

(Reference: Paragraph 8.2.4)

Sl. No	Name of work	Name of district	Date of completion as per the records of Executing Agency	Date of taking over the facility from the Executing Agency
1	50 Bedded MCH, Chinhath	Lucknow	02/2016	02/2018
2	30 Bedded MCH, Mohanlalganj	Lucknow	01/2016	05/2017
3	300 bedded Hospital, Kanpur Road	Lucknow	06/2016	06/2016
4	CHC Sadholi Kadeem	Saharanpur	01/2017	02/2017
5	30 Bedded MCH at Fathepur, Saharanpur	Saharanpur	09/2017	11/2017
6	CHC Kamasin, Banda	Banda	03/2013	07/2015
7	30 Bedded MCH, Phoolpur	Allahabad	03/2015	01/2016
8	100 bedded MCH, Budaun	Budaun	03/2016	09/2017

(Source: Executing Agencies)

Appendix IX: Maintenance and repair of hospital buildings

(Reference: Paragraph no. 8.2.5)

Following activities were to be performed by the engineering staff of the CMOs in each district:

- (i) Inspection of all buildings at district headquarter once a month and other buildings in his charge at least once a quarter;
- (ii) Review complaints entered in the complaint register daily in case of district hospital, at least once a week for CHC and once in a fortnight for other hospitals;
- (iii) Summarize the complaints and divide them into day-to-day repair, periodical repair and special repair as per nature of complaints;
- (iv) Attend to complaints received on order of priority;
- (v) Prepare estimates for all types of repair separately and send them to Assistant Engineer.
- (vi) Prepare tender notices and bill of quantities for proposed works;
- (vii) Examine tenders received, prepare engineering appreciation and recommend valid tender for acceptance to Assistance Engineer;
- (viii) Supervise all types of repair works in his/her charge at regular intervals and prepare bills for the same;
- (ix) Ensure smooth functioning of services and supply of water and electricity in the district hospitals;
- (x) Examine general maintenance of buildings during visits and advise on proper maintenance.

List of Abbreviations

ABG	Arterial Blood Gas
AES	Acute Encephalitis Syndrome
AED	Automated External Defibrillator
AER	Adverse Event Rate
AERB	Atomic Energy Registration Board
AHAP	Annual Health Action Plan
AIDS	Acquired Immune Deficiency Syndrome
ALoS	Average Length of Stay
AMC	Annual Maintenance Contract
ANC	Antenatal Care
ANM	Auxiliary Nursing Midwife
BCC	Behavioural Change Communication
BCG	Bacillus Calmette Guerin
BHT	Bed Head Ticket
BMW	Bio Medical Waste
BOR	Bed Occupancy Rate
BTR	Bed Turnover Rate
CAC	Comprehensive Abortion Care
CAG	Comptroller and Auditor General of India
CBMWTF	Common Bio-Medical Waste Treatment Facilitator
C&DS	Construction and Design Services
CHC	Community Health Centre
CMO	Chief Medical Officer
CMS	Chief Medical Superintendent
CT Scan	Computed Tomography Scan
DC	Drug Controller
DGFW	Director General, Family Welfare
DGMH	Director General, Medical Health
DGS&D	Director General of Supplies and Disposal
DH	District Hospital
DHS	District Health Society
DMP	Disaster Management Plan
DPP	Drug Procurement Policy
DR	Discharge Rate
DVDMS	Drugs and Vaccines Distribution Management System
DWH	District Women Hospital
EA	Executing Agency
EDL	Essential Drug List
EmOC	Emergency Obstetric Care
EMTS	Emergency Medical Transport Service

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ENT	Ear, Nose and Throat
EPP	Equipment Procurement Policy
EQA	External Quality Agency
ESF	Emergency Support Function
ESIC	Employees State Insurance Corporation
EtO	Ethylene Oxide
ETP	Effluent Treatment Plant
FHB	Financial Hand Book
FHS	Foetal Heart Sound
FRU	First Referral Unit
GoI	Government of India
GoUP	Government of Uttar Pradesh
HBsAG	Hepatitis B Surface Antigen
HICC	Hospital Infection Control Committee
HIV	Human Immunodeficiency Virus
HLD	High Level Disinfection
HR	Human Resource
ICCU	Intensive Cardiac Care Unit
ICU	Intensive Care Unit
IEC	Information, Education and Communication
IMR	Infant Mortality Rate
IPC	Intra-partum Care
IPD	Indoor Patient Department
IPHS	Indian Public Health Standards
IT	Information Technology
JE	Japanese Encephalitis
JH	Joint Hospital
JSSK	Janani Shishu Suraksha Karyakram
LAMA	Leave Against Medical Advice
LD	Liquidated Damage
LT	Lab Technician
MCH	Maternal and Child Health
MMR	Maternal Mortality Rate
MNH Toolkit	Maternal and Neonatal Health Toolkit
MOIC	Medical Officer in Charge
MoU	Memorandum of Understanding
MTP	Medical Termination of Pregnancy
NABL	National Accreditation Board for Testing and Calibration Laboratories
NCI	Nursing Council of India
NFHS	National Family Health Survey
NHM	National Health Mission

NICU	Neonatal Intensive Care Unit
NIT	Notice Inviting Tender
OI	Outcome Indicators
OPD	Outdoor Patient Department
OPV	Oral Polio Vaccine
OT	Operation Theatre
PIP	Project Implementation Plan
PNC	Post Natal Care
PP	Perspective Plan
PSS	Patient Satisfaction Survey
PSU	Public Sector Undertaking
RC	Rate Contract
ROR	Referral Out Rate
RPR	Rapid Plasma Reagin
RTI	Reproductive Tract Infection
SDG	Sustainable Development Goal
SHS	State Health Society
SIC	Superintendent in Chief
SOP	Standard Operating Procedure
SPCB	State Pollution Control Board
SPMU	State Programme Management Unit
SRSWOR	Simple Random Sampling Without Replacement
STI	Sexually Transmitted Infection
TAT	Turn-around Time
TB	Tuberculosis
TFR	Total Fertility Rate
TS	Technical Sanction
UPAVP	Uttar Pradesh Avas Vikas Parishad
UPHSSP	Uttar Pradesh Health System Strengthening Project
UPPCL	Uttar Pradesh Project Corporation Limited
UPRNN	Uttar Pradesh Rajkiya Nirman Nigam
USG	Ultrasonography
VDRL	Venereal Disease Research Laboratory
WT	Waiting Time

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