## **List of Abbreviations**

Sl. No.	Abbreviation	Description of Abbreviated Term
1	ACTC	Aadhaar CashTransfer Compliant
2	APB	Aadhaar Payment Bridge
3	BCTC	Bank Cash Transfer Compliant
4	BPCL	Bharat Petroleum Corporation Limited
5	CTC	Cash Transfer Compliant
6	DBTL	Direct Benefits Transfer for LPG Consumers
7	DNSA	Different Name Same Address
8	DOB	Date of Birth
9	GoI	Government of India
10	HPCL	Hindustan Petroleum Company Limited
11	IFD	Integrated Finance Division of MoPNG
12	IFSC	Indian Financial System Code
13	IOCL	Indian Oil Corporation Limited
14	IVRS	Interactive Voice Response System
15	KYC	Know Your Customer
16	LPG	Liquefied Petroleum Gas
17	MoF	Ministry of Finance
18	MoPNG	Ministry of Petroleum and Natural Gas
19	MT	Metric Tonne
20	NACH	National Automated Clearing House
21	NCTC	Non Cash Transfer Compliant
22	NDEC	Non Domestic Exempt category
23	NDNE	Non Domestic Non Exempt
24	NIC	National Informatics Centre
25	NPCI	National Payment Corporation of India
26	OMC	Oil Marketing Companies
27	PA	Permanent Advance
28	PAHAL	Pratyaksh Hanstantrit Labh Yojana
29	PMCB	Punjab Maharashtra Co-operative Bank
30	PPAC	Petroleum Planning and Analysis Cell
31	SBI	State Bank of India
32	SNSA	Same Name Same Address
33	TV	Transfer/Termination Voucher
34	UIDAI	Unique Identification Authority of India

## **Glossary of Special Terms**

Term	Meaning
Aadhaar Number	Aadhaar is a 12 digit individual identification number issued by the Unique Identification Authority of India (UIDAI).
Active Consumer	Consumer who is taking refill of LPG cylinders at prescribed intervals.
Auto LPG Consumers	Consumers who use LPG as fuel in their automobiles.
Buffer Account	A separate Bank Account opened by State owned Oil Marketing Companies to receive cash subsidy towards domestic LPG from Government of India.
Commercial Use	LPG used for carrying out business with aim to earn profit.
CTC	Cash Transfer Compliant: A' consumer who has joined the PAHAL (DBTL) Scheme by any of the following two ways and is ready to receive LPG subsidy directly into his bank account.  ACTC (Aadhaar Cash Transfer Compliant) - If LPG consumer has linked his/her Aadhaar number to both LPG consumer number and to the bank account  Or  BCTC (Bank Cash Transfer Compliant) - If LPG consumer has linked his/her bank account number to LPG IDs
DCMS	Distributor and Consumer Management System (DCMS) is a software used by LPG distributors of HPCL.
De-duplication	Exercise done to identify duplicate/multiple connections.
Domestic Consumer	Consumer using LPG in household for cooking purpose.
Failed Transactions	Any transaction which is returned/rejected by Bank/NPCI is Classified as a "Failed Transaction
Give-it up Scheme	Scheme launched by Government of India to encourage affluent consumers to opt out of subsidy voluntarily.
Grace Period	Period of 3 months from the date of launch of the Scheme to LPG consumer not having CTC status to become CTC.
Indsoft	Indsoft is a software used by LPG distributors of IOCL.
Interactive Voice Response System	Self-answering telecommunication system used by LPG consumers for refill booking, complaint, etc.
Know Your Consumer	Procedure followed for obtaining information on Proof of Address (POA) and Proof of Identity (POI) with supporting documents.
LPG Next	LPG Next is software provided by BPCL to their LPG distributors as interface.

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Term	Meaning
NCTC	Non Cash Transfer Compliant: An LPG consumer who has not linked his/her Aadhaar number to either LPG consumer or bank account or both LPG consumer number and bank account
	Or An LPG consumer who has not linked his/her bank account number to LPG consumer number
PAHAL	DBTL (Direct Benefits Transfer for LPG Consumers) Scheme has been named as 'PAHAL' which means "Initiative". It is an acronym based on Hindi translation of the Scheme: "Pratyaksh (Direct) Hastantarit (Transferred) Labh (Benefit)"