

## CHAPTER – VIII

### Satisfaction Level of Beneficiaries in the District

To assess the impact of the various developmental schemes in the district, 275 number of questionnaires regarding satisfaction level on different parameters were issued to various beneficiaries of 14 GPUs and four towns of four Block Development Offices for their response and the responses were received from all the beneficiaries/stakeholders of these GPUs and towns and their responses/reactions were as under:

**Table-8.1**

SI No	Parameters	Response	
1	Condition of the roads connecting villages, village headquarters and district towns with Blocks	Bad	6 per cent
		Require maintenance	81 per cent
		Good	13 per cent
2	Regular bus services between the villages, village and block Headquarters and district towns	Available	20 per cent
		Not available	80 per cent
3	Safe Drinking water supply	Available	40 per cent
		Partially available	55 per cent
		Not available	5 per cent
4	Electricity supply	Regular	50 per cent
		Irregular	50 per cent
5	Bank branch in the village	Available	28 per cent
		Not available	72 per cent
6	Availability of cooking gas (LPG)	Regular	44 per cent
		Irregular	56 per cent
7	Medical facilities	Available	56 per cent
		Not available	44 per cent
8	Education facility (upto Class-X)	Available	82 per cent
		Not available	18 per cent
9	Sanitation facilities	Available	74 per cent
		Partially available	11 per cent
		Not available	15 per cent

The responses indicate poor satisfaction level of the people in respect of road conditions where 81 per cent responded for roads requiring maintenance, similarly 80 per cent responded that the villages were not connected by bus services, 72 per cent responses were received stating non-availability of Bank branches in the villages and 56 per cent responded that villagers were not supplied LPG in time. However, the responses of the beneficiaries on drinking water supply, supply of electricity, medical facilities, education and sanitation facilities were at satisfactory level.

**8.1 Recommendation**

- *The District authority should take concrete and tangible efforts to improve the quality of life in the district by efficient implementation of the development programmes specially for maintaining the roads in good condition, to regulate the bus services effectively in the rural areas for the villagers and to operate bank facilities in the rural areas to facilitate the banking services in the villages.*