

**NAGALAND LEGISLATIVE ASSEMBLY
SECRETARIAT : KOHIMA**

**COMMITTEE ON PUBLIC UNDERTAKINGS
(2019-2020)**

**(THIRTEENTH ASSEMBLY)
Seventy Second Report**



ON

Action Taken by the Government on the Observations and Recommendations contained in the 60th Report of the Committee on Public Undertakings on the Examination of the Report of the Comptroller & Auditor General of India for the Year 2010-2011 pertaining to the Nagaland Hotels Limited (NHL) under the Department of Industries & Commerce, Government of Nagaland.

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Adopted on 19/07/2019

Presented to the House on 08/08/2019

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**COMPOSITION OF THE COMMITTEE ON
PUBLIC UNDERTAKINGS.
(2019-2020)**

CONSTITUTED ON 26th February, 2019

CHAIRMAN

1. **Dr. Neikiesalie Nicky Kire** : **MLA**

MEMBERS

1. **Shri. E.E Pangteang** : **MLA**
2. **Shri. Y. Vikheho Swu** : **MLA**
3. **Shri. L. Khumo Khamniungan** : **MLA**
4. **Shri. Toshi Wungtung** : **MLA**
5. **Shri. Kazheto Kinimi** : **MLA**
6. **Shri. Kezhienyi Khalo** : **MLA**

ASSEMBLY SECRETARIAT

1. **Shri. K. Sekhose** : **Secretary**
2. **Smti. Aosenla** : **Additional Secretary**
3. **Smti. Kungkamliu** : **Joint Secretary**
4. **Smti. Kedovino Peseyie** : **Deputy Secretary**
5. **Shri. Zasituolie** : **Under Secretary**
6. **Shri. Shepohu Lohe** : **Section Officer**

INTRODUCTION

I, the Chairman of the Committee on Public Undertakings, having been authorized by the Committee (2019-2020) to present on its behalf this 72nd Report of the Committee on the Action Taken by the Government on the Observations and Recommendations made in its 60th Report on the Examination of the Report of the Comptroller & Auditor General of India for the year 2010-2011 pertaining to the Nagaland Hotels Limited (NHL) under the Department of Industries & Commerce, Government of Nagaland.

1. The 60th Report containing 7 (seven) recommendations was presented to the House on the 21st of September, 2012 and the same was forwarded to the Department on 10th of October, 2012 giving 3 (three) months time for implementation.
2. The Action Taken Replies of the Department was received by this Secretariat on the 26th March, 2013.
3. The Committee has carefully examined the implementation replies of the concern Department in response to its observations / recommendations.
4. The Committee on Public Undertakings (2013-2014) had examined the implementation replies of the Government pertaining to the related Paras. However, the Committee was not fully satisfied with the implementation replies and therefore, supplementary questionnaires were forwarded to the Department and the same was taken up and examined by the succeeding Committee for the year 2014-2015 and 2015-2016 respectively. The Committee for the year 2019-2020 had taken up the unfinished business and finalized the pending issues of the related Paras.
5. The Committee places on record its appreciation for the valuable

assistance rendered by the Secretary and the Officials of the Nagaland Legislative Assembly in the completion of the Action Taken Report.

6. The present Committee (2019-2020) considered and adopted the Report at its sitting held on 19/07/2019

Dated:19/07/2019

Kohima

Sd/-

DR. NEIKIESALIE NICKY KIRE

CHAIRMAN

CHAPTER - 1 : BACKGROUND.

This 72nd Report of the Committee on Public Undertakings deal with the Action taken by the Government on the 7 (seven) Observations / Recommendations made by the Committee in its 60th Report on the Examination of the Report of the Comptroller & Auditor General of India for the year 2010-2011 pertaining to the Nagaland Hotels Limited (NHL) under the Department of Industries & Commerce, Government of Nagaland, which was presented to the House on the 21st of September, 2012.

2. The Action Taken replies on the recommendations of the Committee was received on the 26th of March, 2013 Vide Letter No. IDB/ MISC/COPU-1/2005/255.

3. The Committee has appended its reiteration in this 72nd Report on Para 1.8, 1.9, 1.11, 1.12, 1.15, 1.17 and 1.20 of the 60th Report for adherence.

CHAPTER – II

Observations / Recommendations of the Committee

Sl. No.1 Para no 1.8 Deliberating on the views and opinions expressed by the Department, Committee pointed out on the need to improve the management and suggested that hotels should be maintained up to the level of two (2) or three (3) stars.

Government's Action taken replies vide No. IDB/MISC/COPU-1/2005/255 Dated 26/03/2013.

The views of the Committee are taken note of. All efforts are being made to improve management and to provide 3 star category facilities and amenities.

COMMITTEE'S REITERATION:-

The Committee reiterated that the Department should strictly adhere to its recommendation and that the efforts which are being undertaken by the Department should be practical and should materialize in the near future.

Observations / Recommendations of the Committee

Sl. No 2. Para No 1.9 Committee was a little apprehensive as to whether the Department can have certain seasonal employment system with certain terms and conditions but felt that as there are so many unemployed youth who probably may have done their degree or diploma in hospitality, therefore, recommended that the Department initiate and work out ways to improve the management as well as get the means to extract income generation facilities

Government's Action taken replies vide No.IDB/MISC/COPU-1/2005/255 Dated 26/03/2013.

The recommendation of the Committee has been taken note of. To the extent possible, only those with qualifications in hospitality management are being considered for appointment at various levels.

COMMITTEE'S REITERATION:-

The Committee reiterated that the initiative of the Department should strictly be implemented in all future endeavour so as not to create any discrepancy in its functioning in the days to come.

Observations / Recommendations of the Committee

Sl. No 3. Para No 1.11 Committee reiterating its disappointments expressed its observations, pointing out that no renovation is being made and that even the quality and standard of catering is very bad and therefore, suggested that the Department should employ at least some diploma holders in hotel management or hospitality.

Government's Action taken replies vide No.IDB/MISC/COPU-1/2005/255 Dated 26/03/2013.

The recommendation of the Committee has been taken note of.

COMMITTEE'S REITERATION:-

The Committee reiterated that its recommendation be strictly taken into consideration and that the Department give all out efforts to renovate and upgrade the existing condition of the hotels so that the condition and standard is improved and elevated.

Observations / Recommendations of the Committee

Sl. No 4. Para No 1.12 Committee also expressed its apprehension about the existence of a chef, as the food has no taste and the same old menu persist throughout and therefore, repeatedly suggested and recommended that the Department improve the standard expressing that the hotels are the pride of the State and further directed the Department to convey the deliberations and suggestions put forward to the Managing Director.

Government's Action taken replies vide No.IDB/MISC/COPU-1/2005/255 Dated 26/03/2013.

The observation of the Committee has been taken note of.

Efforts to improve the quality of food shall be taken up earnestly. Effort to appoint a qualified Chef is also being made.

COMMITTEE'S REITERATION:-

The Committee while appreciating the efforts undertaken by the Department reiterated that the efforts so initiated be promptly implemented and that all positive measures be taken to upgrade the standard of the existing condition of the hotels.

Observations / Recommendations of the Committee

Sl. No 5. Para No 1.15 Committee also pointed out that Hotel Saramati, Dimapur has no proper gate or fencing and felt that if the hotel is left unattended for a long time then it may cause apprehension and worry the vehicle owners who check into the hotels as there are lots of vehicles lifters in Dimapur and therefore, Committee recommended that the department should construct and maintain proper gate and fencing around the compound for security aspect.

Government's Action taken replies vide No.IDB/MISC/COPU-1/2005/255 Dated 26/03/2013.

The Committee may be apprised that brick fencing and proper gate at Hotel Saramati has already been constructed. In-house Security personnels are also posted to man the gate.

COMMITTEE'S REITERATION:-

The committee while appreciating the security measures taken by the Department reiterated that even in future all safety measures and precautions be taken to do away with any irregularity that may arise and that the department should be ready at all times to tackle any unwanted situations that may likely occur.

Sl. No 6. Para No 1.17 Committee after thorough deliberation on the positive and negative aspect of the functioning system as well as the practical aspects recommended that the Department give whatever facility it can provide and if required, even increase the room rent so as to enable the Corporation to make profit.

Government's Action taken replies vide No.IDB/MISC/COPU-1/2005/255 Dated 26/03/2013.

"The recommendations of the Committee have been taken note of."

COMMITTEE'S REITERATION:-

The Committee reiterated that its recommendation be taken into consideration and that the Department give all out efforts to renovate and upgrade the existing condition of the hotels by introducing new systems and ideas that may attract customers while also ensuring the Business principles of services and profit.

Observations / Recommendations of the Committee

Sl.No 7. Para No 1.20 The Committee recommended that Administrative Head of Departments (AHOD) and Head of Departments (HOD) should not depend on Corporations' alone for their functioning but that they should control and monitor its activities, besides granting yearly grants-in-aid. Further, Committee directed that the above recommendations be implemented and intimated to the Committee within three (3) months from the date of presentation of this Report to the House.

Government's Action taken replies vide No. IDB/MISC/COPU-1/2005/255 Dated 26/03/2013.

The recommendations of the Committee have been taken note of for compliance.

COMMITTEE'S REITERATION:-

The Committee reiterated that its recommendation be taken into consideration and that the Department and the management maintain proper coordination and cordial relationship so as to avoid any discrepancy and maintain a smooth, effective functioning system.

**NAGALAND LEGISLATIVE ASSEMBLY
SECRETARIAT : KOHIMA.**

AS/COPU-4/2018/
Dated: 19/07/2019

**MINUTES OF THE ADOPTION MEETING OF THE
COMMITTEE ON PUBLIC UNDERTAKINGS HELD ON
19th JULY 2019.**

MEMBERS PRESENT.

- | | | |
|----|----------------------------|------------|
| 1. | Dr. Neikiesalie Nicky Kire | : Chairman |
| 2. | Shri. E. E. Pangteang | : Member |
| 3. | Shri. Toshi Wungtung | : Member |
| 4. | Shri. Kezhienyi Khalo | : Member |
| 5. | Shri. L. Khumo Khamniungan | : Member |

ASSEMBLY SECRETARIAT

- | | | |
|----|-------------------------|----------------------|
| 1. | Shri. K. Sekhose | : Secretary |
| 2. | Smti. Aosenla | : Addl. Secretary |
| 3. | Smti. Kungkamliu | : Joint Secretary-II |
| 4. | Smti. Kedovino Peseyie | : Deputy Secretary |
| 5. | Shri. Zasituolie Angami | : Under Secretary |
| 6. | Shri. Shepohu Lohe | : Section Officer |

Hon'ble Chairman welcomed the Committee Members, and expressed his appreciation to the members for making themselves available to attend the adoption meeting.

The committee thoroughly deliberated the Reports and adopted the 70th, 71st, 72nd, 73rd, 74th and 75th Reports of the COPU.

Sd/-
K.SEKHOSE
SECRETARY
NAGALAND LEGISLATIVE ASSEMBLY