

Press Release

Office of the Accountant General (A&E), Meghalaya, Shillong

Launch of e-Pension Portal and SMS services

Shillong, Meghalaya – November 19, 2024 – As part of the Audit Week celebrations 2024, the new e-Pension Portal of the Office of the Accountant General (A&E), Meghalaya was inaugurated today by John K Sellate, Pr Accountant General (Audit) and Director General, Regional Capacity Building and Knowledge Institute, Shillong.

The Portal marks a significant step towards enhancing the efficiency and accessibility of pension-related services for the state's retired employees and is designed to provide a seamless and user-friendly experience for pensioners, Treasuries and Drawing and Disbursing Offices, enabling them to access pension details, track the status of pension applications, and receive timely updates. This initiative is part of the Indian Audit and Accounts Department's ongoing commitment to leveraging technology to improve public service delivery.

Speaking at the launch event, Mr Sellate emphasized the importance of this initiative in ensuring transparency and efficiency in the pension disbursement process. "The launch of the Pension Portal marks a significant milestone in our efforts to provide better services to our pensioners. We are committed to making the pension process as smooth and hassle-free as possible," he said. The Pension Portal is now live and can be accessed at [<https://epension.megonline.nic.in>].

Later the same day, an SMS service aimed at expediting the preparation of pension papers for the state's retiring employees was launched by C H Kharshiing, Pr Accountant General (A&E), Meghalaya. The SMS service will provide monthly updates and notifications to retiring State Government employees and their Controlling offices regarding the status of submission of their pension papers. This initiative is designed to reduce delays through improved communication between the AG office and the pensioners.

Speaking at the launch event, Mr Kharshiing highlighted the importance of this service in improving the pension authorization process. "The introduction of the SMS service is a significant step towards making our pension system more efficient and user-friendly. We are committed to providing the best possible service to our pensioners, and this initiative will help us achieve that goal," he said.